



# HP Pro t550 Thin Client

## Essential virtual desktop solution

Drive productivity with the durable HP Pro t550 Thin Client, supporting VDI computing with an Intel® Celeron® J-Series processor<sup>1</sup>, enhanced with integrated IoT features. Get increased value with a lifecycle 30 percent longer than previous generations.



\*Product image may differ from actual product

### Designed for a versatile workforce

- Optimize workspaces with a variety of positions and mounting options for the HP Pro t550. Ensure your fleet is equipped for productivity and your teams ready to engage with a single UC system that unifies voice, video, text, and data.<sup>2</sup>

### Productivity. Performance. Today and tomorrow

- Intuitively share ideas and content in more engaging ways with a variety of communications channels.<sup>2</sup> Powered by the Intel® Celeron® J-Series processor<sup>1</sup>, the t550 Thin Client delivers solid performance and IoT technology, supporting team interactivity.

### Coming soon: HP Cloud Endpoint Manager

- Skillfully deploy, update, and manage your growing fleet of HP Pro t550 Thin Clients with HP Cloud Endpoint Manager which features policy-driven management, real-time monitoring and alerts, and flexible deployment in the cloud or on-prem.<sup>3</sup>
- Support the next generation of IoT devices with Intel® Celeron® J-Series processors.<sup>1</sup> Build on new levels of CPU and graphics performance with integrated IoT features, real-time performance, manageability, security, and functional safety.
- Enhance productivity working across multiple screens with dual displays. The HP Pro t550 supports dual 4K displays<sup>4</sup> for stunning, true-to-life definition.
- Configure your device with an external Wi-Fi antenna, Serial, VGA, HDMI, DisplayPort over USB-C®, or two USB-A 3.1 Gen 1 ports for use of existing legacy and new peripherals.<sup>5</sup> The convenient RJ-45 port comes standard.
- Set it. Mount it. Stand it. Conveniently position the thin client in up to six different orientations with a VESA mount.<sup>6</sup>
- Keep your workspace neat and organized with an optional DisplayPort over USB Type-C® with USB power delivery on a future-proof docking display—on a single USB-C® cable.<sup>7</sup>
- Deter device theft in public environments with an integrated cable lock slot and physically lock down<sup>8</sup> your device, assuring IT's peace of mind.
- Undergoes MIL-STD 810<sup>9</sup> and HP Total Test Process<sup>10</sup> for hardware and systems to help ensure your HP Pro t550 Thin Client meets or exceeds HP durability standards—helping reduce total cost of ownership.
- Quickly connect and enjoy greater speed and stability on crowded networks with optional Wi-Fi 6.<sup>11</sup>
- Deliver a secure and simple user experience for both IT and end users. The optional HP ThinPro OS<sup>12</sup> features multi-layered security, with a read-only and locked file system, encrypted registry, Linux-based OS, and firewall support.
- Ease the burden of IT admins in Windows environments with HP Write Manager<sup>13</sup>, a simple write filter solution that works across multiple Windows versions and prevents unauthorized changes to end-user environments.
- Bring your teams together to collaborate through text, voice, and video with support for whichever major unified communications platform that suits your company's needs.<sup>2</sup> HP Pro t550 supports Microsoft Teams, Zoom, Cisco Webex, and more.
- The Trusted Platform Module 2.0 embedded security chip (TPM)<sup>14</sup> provides hardware-based encryption keys to help secure your data, e-mail, and user credentials.

## HP Pro t550 Thin Client Specifications Table



\*Product image may differ from actual product

|                                             |                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Available Operating Systems</b>          | Windows 10 IoT Enterprise 2021 LTSC <sup>1</sup><br>HP Smart Zero Core<br>HP ThinPro<br>IGEL OS                                                                                                                                                                                                                                                                                     |
| <b>Available Processors</b> <sup>7,8</sup>  | Intel® Celeron® J6412 with Intel® UHD Graphics (2.0 GHz base frequency, up to 2.6 GHz burst frequency, 1.5 MB L2 cache, 4 cores, 4 threads)                                                                                                                                                                                                                                         |
| <b>Browser</b>                              | Mozilla Firefox (for models with HP ThinPro); Microsoft Edge (for models with Windows 10 IoT Enterprise LTSC 2021)                                                                                                                                                                                                                                                                  |
| <b>Maximum memory</b>                       | 16 GB DDR4-3200 MHz RAM <sup>2</sup><br>Transfer rates up to 3200 MT/s                                                                                                                                                                                                                                                                                                              |
| <b>Memory slots</b>                         | 1 SODIMM                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Internal storage</b>                     | 32 GB up to 256 GB NAND flash memory; non-volatile                                                                                                                                                                                                                                                                                                                                  |
| <b>Display support</b>                      | Up to 2 displays 4K supported. Two DisplayPort™ 1.2 video outputs provided at the back of the system.                                                                                                                                                                                                                                                                               |
| <b>Available Graphics</b>                   | Intel® UHD Graphics                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Protocols</b>                            | Citrix® HDX; Citrix® ICA; VMware Horizon® View™ through RDP/PCoIP, and Blast Extreme; Remote Desktop Services Remote FX (RFX), RDP                                                                                                                                                                                                                                                  |
| <b>Audio</b>                                | Internal amplified speaker system for basic audio playback                                                                                                                                                                                                                                                                                                                          |
| <b>Ports and connectors</b>                 | Front: 1 SuperSpeed USB Type-A 5Gbps signaling rate; 1 3.5 mm headphone/microphone combo; 2 SuperSpeed USB Type-A 5Gbps signaling rate ;<br>Back: 1 RJ-45; 1 AC power; 2 USB 2.0 Type-A; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 DisplayPort™ 1.4 ;<br>Optional Ports: 1 HDMI; 1 serial; 1 VGA; 1 external antenna connector; 2 SuperSpeed USB Type-A 5Gbps signaling rate |
| <b>Input devices</b>                        | HP USB Business Slim SmartCard CCID Keyboard; HP USB 320K wired keyboard; HP 125 Wired Keyboard (bulk); HP Wired 320M Mouse; HP 125 Anti-microbial Mouse <sup>10</sup> ;                                                                                                                                                                                                            |
| <b>Communications</b>                       | WLAN: Intel® Wi-Fi 6E AX210 (2x2) and Bluetooth® 5.3 wireless card, non-vPro® with external antenna; Realtek RTL8852AE 802.11a/b/g/n/ax (2x2) Wi-Fi® and Bluetooth® 5.2 wireless card; Realtek Wi-Fi 6 RTL8852BE 802.11a/b/g/n/ax (2x2) and Bluetooth® 5.3 wireless card ;                                                                                                          |
| <b>Environmental</b>                        | Operating temperature: 10 to 40°C;                                                                                                                                                                                                                                                                                                                                                  |
| <b>Software</b>                             | HP Device Manager; HP Easy Shell; HP Easy Tools; HP Smart Zero Client Services; HP ThinUpdate; HP True Graphics; Microsoft SCCM/EDM Agent; <sup>5</sup>                                                                                                                                                                                                                             |
| <b>Power</b>                                | HP Smart 45 W External AC power adapter                                                                                                                                                                                                                                                                                                                                             |
| <b>Dimensions</b>                           | 3.5 x 20 x 20 cm                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Weight</b>                               | 1.3 kg; (Weight will vary depending on configuration.)                                                                                                                                                                                                                                                                                                                              |
| <b>Ecolabels</b>                            | EPEAT® registered configurations available <sup>6</sup>                                                                                                                                                                                                                                                                                                                             |
| <b>Energy star certified (series fixed)</b> | ENERGY STAR® certified                                                                                                                                                                                                                                                                                                                                                              |
| <b>Certification and compliance</b>         | EMC; EN 60601-1-2                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Warranty</b>                             | 3 year (3/3/0) limited warranty includes 3 years of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.                                                                                                                                                                                                            |

# HP Pro t550 Thin Client

## Accessories and services (not included)

|                                     |                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HP Stereo 3.5mm Headset G2          |    | <p>Hop on and hop off calls all day long without ever losing a beat. Plug right in and get ready to speak and hear clearly all day. With noise-cancelling, comfortable design, and easy adjustment, your sound comfort will carry you from call to call without interference or frustration.</p> <p><b>Product number: 428K7AA</b></p> <p><sup>1</sup> Google tested to meet Chromebook compatibility standards.</p> <p><sup>2</sup> This product works with devices capable of running the latest version of Chrome OS and has been certified to meet Google's compatibility standards. Google is not responsible for the operation of this product or its compliance with safety requirements. Chromebook and the Works With Chromebook badge are trademarks of Google LLC.</p>                                       |
| HP 325 FHD Webcam                   |    | <p>Hop on the call with instant ease, looking and sounding great. Just plug in this wide-view FHD 1080p<sup>3</sup> all-in-one webcam and let it do the rest, so you can focus on what matters. It also features auto image and light correction, Works With Chromebook Certification<sup>1,2</sup>, and a lens cover for privacy.</p> <p><b>Product number: 53X27AA</b></p> <p><sup>1</sup> Google tested to meet Chromebook compatibility standards.</p> <p><sup>2</sup> This product works with devices capable of running the latest version of Chrome OS and has been certified to meet Google's compatibility standards. Google is not responsible for the operation of this product or its compliance with safety requirements. Chromebook and the Works With Chromebook badge are trademarks of Google LLC.</p> |
| HP Wired Desktop 320M Mouse         |    | <p>Work efficiently and enhance your everyday productivity with the comfortable, reliable HP Wired Desktop 320M Mouse.</p> <p><b>Product number: 9VA80AA</b></p> <p><sup>1</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.</p> <p><sup>2</sup> Select household wipes can be safely used to clean HP Elite Presenter Mouse, HP Premium keyboard (wireless and USB) and HP desktop wired 320 KB/Mouse up to 1,000 wipes: See wipe manufacturer's instructions for disinfecting and the HP cleaning guide for HP tested wipe solutions at How to Sanitize Your HP Device Whitepaper.</p>                                                                                                                            |
| HP Business Slim Smartcard Keyboard |  | <p>Boost your productivity, make a stylish IT choice, and get integrated security features with the HP USB Slim Smartcard Keyboard, which has a built-in smart card reader and is designed to complement the latest HP Business PCs.</p> <p><b>Product number: Z9H48AA</b></p> <p><sup>1</sup> Refer to cleaning instructions in user guide.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

# HP Pro t550 Thin Client

## Messaging Footnotes

- <sup>1</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- <sup>2</sup> Internet access required and not included.
- <sup>3</sup> Requires Windows 10 IoT Enterprise LTSC 2016 or later or HP ThinPro 7.2 SP11 operating system or later on endpoint and Internet access. Visit <https://www.hp.com/us-en/solutions/cloud-computing/thin-client-software.html> to download or view the complete details and configuration requirements. See datasheet for feature listings as they become available at the following URL: <https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08045808>.
- <sup>4</sup> 4K content required to view 4K images.
- <sup>5</sup> Port options must be configured at time of purchase.
- <sup>6</sup> Mounting hardware sold separately.
- <sup>7</sup> DisplayPort option must be configured at time of purchase. USB-C® cable sold separately and not included.
- <sup>8</sup> Cable and lock sold separately and not included.
- <sup>9</sup> MIL-STD testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
- <sup>10</sup> HP Total Test Process testing is not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
- <sup>11</sup> Wireless access point and Internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs.
- <sup>12</sup> HP Thin Pro is configurable at purchase.
- <sup>13</sup> HP Write Manager requires Windows 10 IoT Enterprise LTSC 2021.
- <sup>14</sup> TPM 2.0 is limited on HP ThinPro/HP Smart Zero, and functionality is dependent upon use of a customer-enabled application that can locate the TPM chip.

## Technical Specifications Footnotes

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>2</sup> Graphics chipset uses part of the total system memory (RAM) for graphics performance. System memory dedicated to graphics performance is not available for other use by other programs.
- <sup>3</sup> Optional or add-on feature.
- <sup>4</sup> Wireless access point and Internet service required and sold separately. Availability of public wireless access points limited. The specifications for Wi-Fi 6 (802.11ax WLAN) are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ax WLAN devices. Only available in countries where 802.11ax is supported.
- <sup>5</sup> Software is dependent on operating system installed. Please refer to this product's QuickSpec for more details.
- <sup>6</sup> EPEAT® registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.
- <sup>7</sup> Max Boost clock frequency performance varies depending on hardware, software and overall system configuration.
- <sup>8</sup> Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed.
- <sup>9</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs.
- <sup>10</sup> HP 125 Anti-microbial Mouse sold only in China.

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