

Wireless Speaker ULT TOWER 10



Model: YY7857E

Design and specifications are subject to change without notice.

The speaker has been compatible with "Sony | Sound Connect" since April 2025.

Quick Start Guide

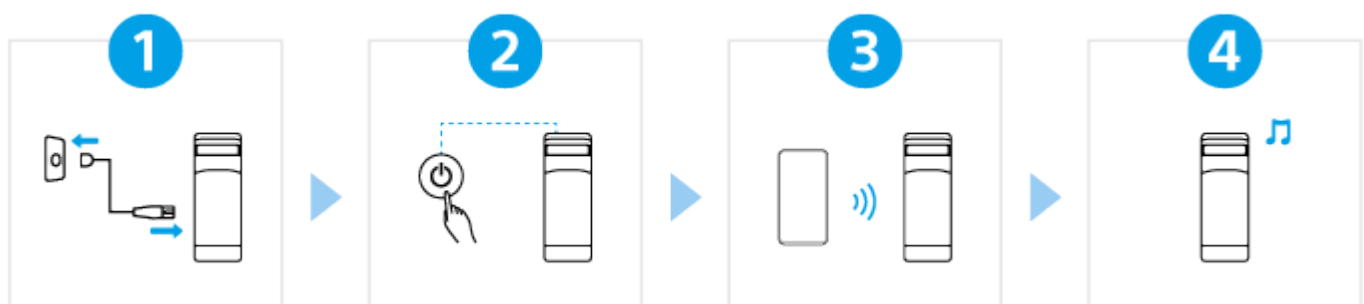
Download the app



By using "Sony | Music Center," you can adjust an equalizer and the sound quality on the speaker connected via a BLUETOOTH® connection. You can also operate and play from various audio sources connected to the speaker. To use all the functions and performance enhancements, use the latest versions of "Sony | Music Center" and the internal software for the speaker. For details, see the following.

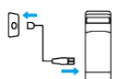
<https://www.sony.net/elesupport/>

Let's start to use



1

Connecting the speaker to an AC outlet



Connect the end of the supplied AC power cord (mains lead) to the AC input jack on the rear side of the speaker, and then to an AC outlet.

2

Turning the power on



Press the  (power) button. When you use the speaker for the first time after purchase, the speaker automatically enters pairing mode and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

3

Connecting with BLUETOOTH devices



Operate the BLUETOOTH device to perform the pairing procedure and/or to establish a BLUETOOTH connection.

When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.

4

Listening to music



Start playback on a BLUETOOTH device.

For further functions



Fiestable

By using “Fiestable,” you can enjoy karaoke, add DJ effects along with the music, and flexibly alter the lights on the speakers.*

Install “Fiestable” to your smartphone, etc., from Google Play (Play Store) or from App Store.

* Supported functions vary depending on the model of your speaker.



Sound Connect

By using “Sony | Sound Connect,” you can make various settings for the speaker and add effects along with the music.* Install “Sony | Sound Connect” to your smartphone, etc., from Google Play (Play Store) or from App Store.

* To use “Sony | Sound Connect,” you first need to update the internal software of the speaker using “Sony | Music Center.”

Related information

[Using the wireless microphone](#)

[Connecting the speaker with a TV](#)

SRS-ULT1000

Getting Started

Parts and controls

- └ [Main unit](#)
- └ [Wireless microphone](#)

[Carrying/placing the speaker](#)

Power source

- └ [Connecting the speaker to an AC outlet](#)
- └ [Turning the power on](#)
- └ [Turning the power off](#)
- └ [Using the wireless microphone](#)
- └ [Using the BLUETOOTH standby \(auto power on\) function](#)
- └ [Charging a USB device such as a smartphone or iPhone](#)
- └ [Auto Standby \(power saving\) function](#)

[Using the mic holders](#)

Lighting function

- └ [Turning on/off the speaker's light \(Lighting function\)](#)

Making connections

TV

- └ [Connecting the speaker with a TV](#)

USB device

- └ [Connecting with a USB device](#)

BLUETOOTH device

- └ [How to make wireless connections to BLUETOOTH devices](#)
- └ [Connecting to BLUETOOTH devices easily with "Sony | Music Center" via a BLUETOOTH connection](#)
- └ [Pairing and connecting with BLUETOOTH devices](#)
- └ [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- └ [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

Multipoint connection

- └ [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)

Listening to TV audio

[Listening to TV audio \(with use of the TV Sound Booster function\)](#)

[Listening to TV audio \(without use of the TV Sound Booster function\)](#)

Listening to music

USB device

- └ [Listening to music of a USB device](#)
-

BLUETOOTH device

- └ [Listening to music of a device via a BLUETOOTH connection](#)
 - └ [Selecting the quality for music playback via a BLUETOOTH connection \(Codec\)](#)
 - └ [Supported codecs](#)
 - └ [Terminating the BLUETOOTH connection \(After use\)](#)
 - └ [Turning on or off the BLUETOOTH function and the wireless microphone function](#)
-

[Listening to music of a portable audio device, etc. through a wired connection](#)

[Enjoying switching the sound effects](#)

Stereo Pair function

- └ [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)
-

Party Connect function

- └ [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)
-

Additional features

- └ [Using an external wired microphone](#)
 - └ [Enjoying sound from a guitar](#)
-

Using “Sony | Music Center”

[What you can do with “Sony | Music Center”](#)

[Installing “Sony | Music Center”](#)

Using “Fiestable”

[What you can do with “Fiestable”](#)

[Installing “Fiestable”](#)

Information

[About the indicators](#)

[Updating the pre-installed software](#)

Notes on use

- [Precautions](#)
- [How to care for the speaker](#)
- [About the BLUETOOTH wireless technology](#)
- [About the wireless technology of the wireless microphone](#)
- [Licenses](#)
- [Trademarks](#)

Troubleshooting

[What can I do to solve a problem?](#)

Power supply

- [Unable to turn on the speaker or the speaker suddenly turns off](#)

Sound

- [No sound/Sound from only one speaker/Low sound level/Distorted sound/Humming or noise in the speaker output](#)
- [Sound becomes low while in use](#)

TV Sound Booster

- [No sound comes out from the speaker](#)
- [Video and audio are not synchronized; or audio sounds duplicated](#)
- [The sound volume is low](#)
- [Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated](#)

USB device

- [The USB device is not detected; playback from an audio source fails; no sound comes out of the speaker; playback does not start with the first track](#)
- [The sound from the speaker contains noise, skips, or is distorted](#)
- [It takes a long time before playback starts](#)

BLUETOOTH device

- [Unable to pair the speaker with a BLUETOOTH device](#)
- [Speaker output is interrupted](#)
- [Unable to connect a BLUETOOTH device with the speaker for the Stereo Pair function](#)
- [Unable to connect with a speaker for the Party Connect function](#)

[Unable to add a speaker for the Party Connect function](#)

[Unable to connect the speaker concurrently with 2 devices \(multipoint connection\)](#)

Microphone

[Unable to turn on the wireless microphone or the wireless microphone suddenly turns off](#)

[Unable to connect the wireless microphone and the speaker](#)

[Pairing the wireless microphone with the speaker again](#)

[There is no wired microphone sound](#)

[There is acoustic feedback](#)

Reset

[Restarting the speaker](#)

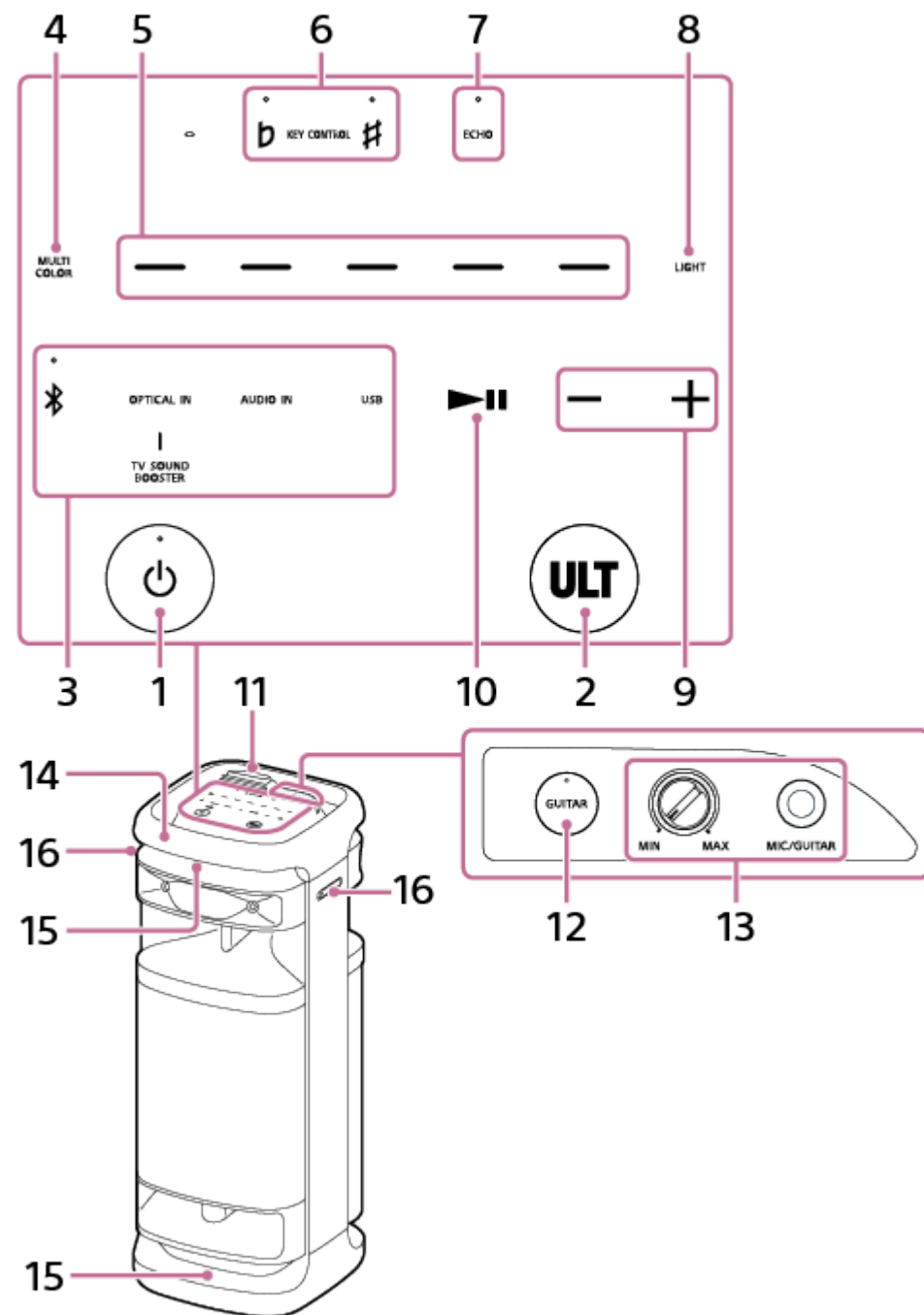
[Initializing the speaker](#)

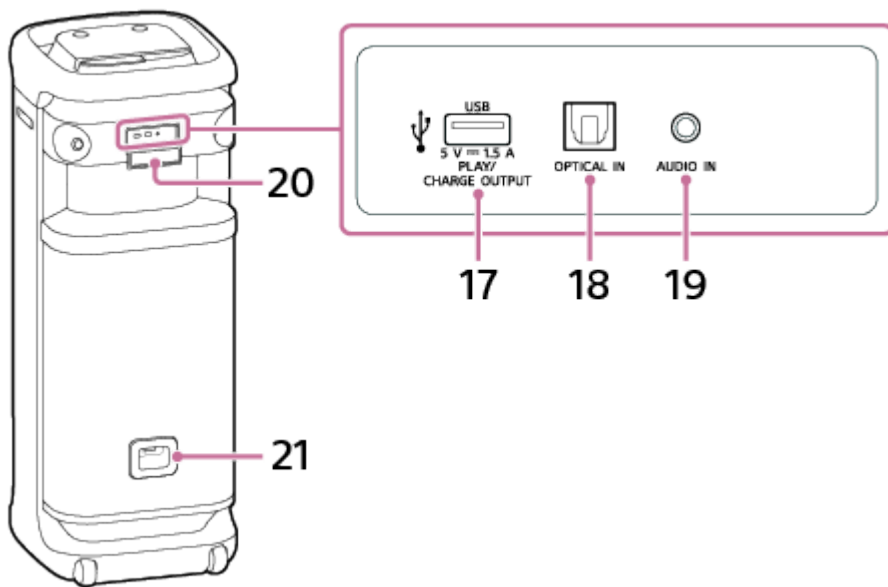
Specifications

[Specifications](#)

Wireless Speaker
ULT TOWER 10

Main unit





1. (power) button with indicator
2. ULT button
3. Direct function keys
 - (BLUETOOTH) with indicator
 - OPTICAL IN
 - TV SOUND BOOSTER
 - AUDIO IN
 - USB
4. MULTI COLOR
5. Lighting color selectors (red/yellow/green/blue/purple)
6. KEY CONTROL (flat) with indicator/ (sharp) with indicator
7. ECHO with indicator
8. LIGHT
9. -/+ (volume)
10. (play)*
11. Cap
12. GUITAR button with indicator
13. MIC and GUITAR level (MIN/MAX) knob
MIC/GUITAR jack (Φ 6.3 mm)
14. Handle
15. Lights
16. Mic holders

17. PLAY/CHARGE OUTPUT (DC power output only) port (USB)

18. OPTICAL IN (optical digital audio input) connector

19. AUDIO IN jack (Φ 3.5 mm)

20. Cap

21. AC input jack

- * Touching and holding ► (play) on the speaker for about 5 seconds makes the speaker play the music track stored for demonstration purposes. To disable this feature, tap ► (play) on the speaker once again.

Note

- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

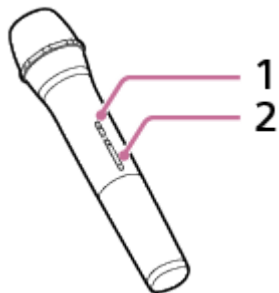
Related Topic

- [Wireless microphone](#)
- [About the indicators](#)

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Wireless Speaker
ULT TOWER 10

Wireless microphone



1.  (power) button with indicator

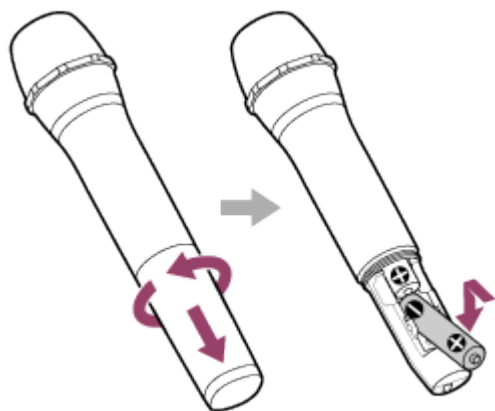
2. +/– (volume) buttons*

* The + (volume) button has a tactile dot. Use the tactile dot as a reference when operating the wireless microphone.

About replacing the batteries in the wireless microphone

If the wireless microphone does not turn on, then the batteries may need to be replaced. In this case, replace the 2 batteries with new batteries.

Use LR6 (size AA) alkaline batteries as replacements.



Note

- Do not mix an old battery with a new one or mix different types of batteries.
- If you do not use the wireless microphone for a long period of time, remove the batteries to avoid damage from battery leakage and corrosion.
- Do not expose the batteries (battery pack or batteries installed) to excessive heat such as sunshine, fire or the like for a long time.
- Check if the batteries are inserted in the correct orientation (+ and –) when the wireless microphone does not turn on after battery replacement.
- Batteries have a recommended use-by date for proper use. When using expired batteries, battery life will be extremely short. Check the use-by date on the batteries and if they are expired, replace them with new ones.

- [Main unit](#)
- [About the indicators](#)

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Wireless Speaker
ULT TOWER 10

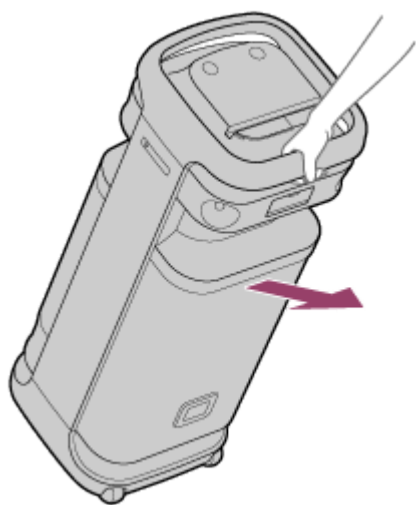
Carrying/placing the speaker

To carry the speaker

Before carrying the speaker, disconnect all the cables connected to the speaker.

The speaker has caster wheels so that you can roll it easily.

Grasp the center of the handle, which is on the same side of the speaker as the caster wheels, with one hand, and then tug and move the speaker while making sure that it rolls on the caster wheels.



The caster wheels can be used only on flat surfaces.

On uneven surfaces, lift the speaker by two people using the handle on the speaker. The correct hand placement for carrying the speaker is very important to avoid personal injuries and/or property damage.

Note

- To avoid personal injuries and/or property damage, place your hands properly on the speaker to hold and carry the speaker.
- Exercise extreme caution when carrying the speaker on a slope.
- Do not carry the speaker with a person, luggage, etc. on it.
- Do not let children or infants be near when carrying the speaker.
- If your skin remains in contact with the handle for a long time while the light is turned on, there is a risk of low-temperature burns. To carry a speaker while it is powered on, turn the light (lighting function) off.
- If sand or dust adheres to the caster wheels' axles, or grass or lint gets wrapped around them, the caster wheels may malfunction.

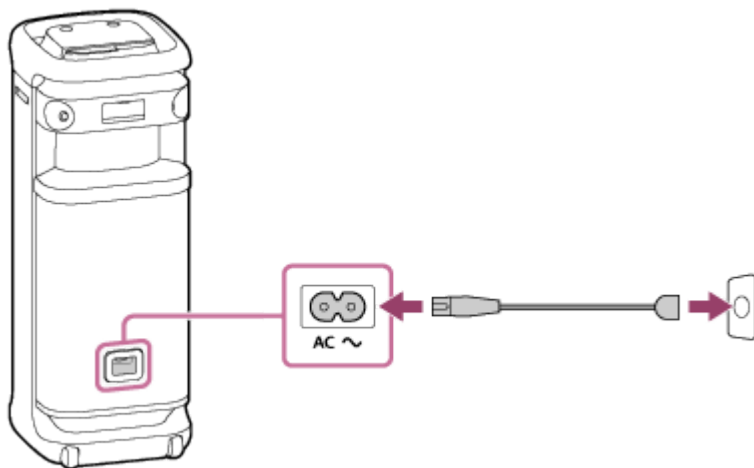
Related Topic

- [Turning on/off the speaker's light \(Lighting function\)](#)

Wireless Speaker
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Connecting the speaker to an AC outlet

- 1 Firmly insert the end of the supplied AC power cord (mains lead) to the AC input jack on the rear side of the speaker, and then to an AC outlet.



Related Topic

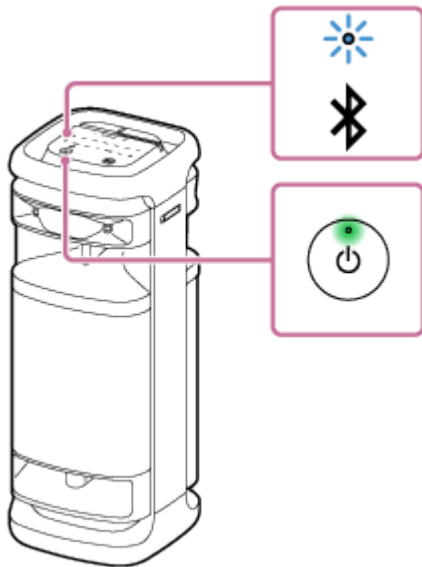
- [Turning the power on](#)

Wireless Speaker
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Turning the power on

1 Press the (power) button.

You hear the notification sound from the speaker, the  (power) indicator lights up in green, and the  (BLUETOOTH) indicator flashes slowly in blue.



When the speaker has no pairing information, for example when you use the BLUETOOTH function for the first time after purchase, the  (BLUETOOTH) indicator keeps double flashing in blue.

Related Topic

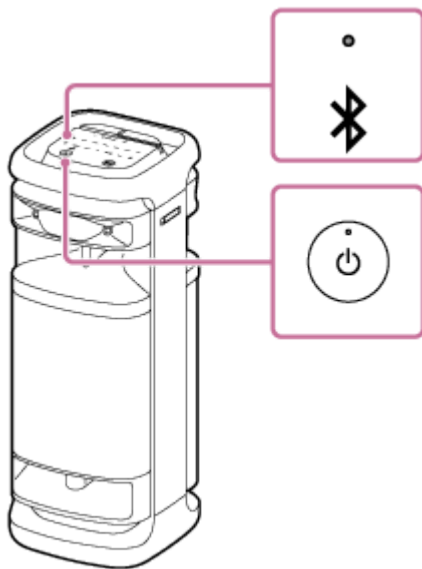
- [Turning the power off](#)
- [Connecting the speaker to an AC outlet](#)
- [Turning on/off the speaker's light \(Lighting function\)](#)

Wireless Speaker
ULT TOWER 10

Turning the power off

1 Press the (power) button.

You hear the notification sound from the speaker, and the  (power) indicator and  (BLUETOOTH) indicator turn off.

**Hint**

- When the BLUETOOTH standby function is activated, turning off the speaker lights the  (power) indicator in orange to indicate the BLUETOOTH standby function is active*.

* At the time of purchase, the BLUETOOTH standby function is deactivated.

Related Topic

- [Auto Standby \(power saving\) function](#)
- [Using the BLUETOOTH standby \(auto power on\) function](#)

Wireless Speaker
ULT TOWER 10

Using the wireless microphone

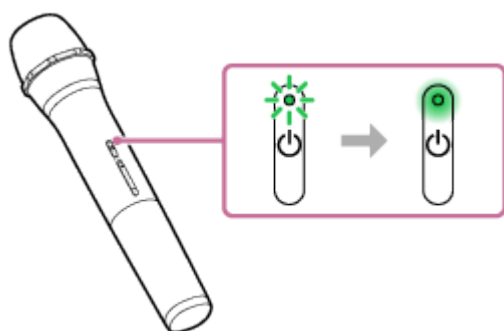
1 Insert the batteries into the wireless microphone.

For details, see “About replacing the batteries in the wireless microphone” in [Wireless microphone](#).

2 Turn on the speaker and wireless microphone.

The green  (power) indicator on the wireless microphone changes from flashing to lit, indicating that the speaker and wireless microphone are connected.

When the battery level of the wireless microphone is low, the  (power) indicator on the wireless microphone lights up in orange.



3 Press +/- (volume) buttons on the wireless microphone to adjust the sound volume.

4 Speak or sing into the connected wireless microphone.

With KEY CONTROL or ECHO on the speaker, you can perform the following operations as well.

Key Control

You can change the key of a song you sing.

Press KEY CONTROL  (flat)/  (sharp) on the speaker to adjust the key to suit your vocal range.

Mic Echo

You can add the echo effect to your voice when you sing into the microphone.

Press ECHO on the speaker repeatedly to adjust the echo effect.

Note

- When using the Party Connect or Stereo Pair function, sound from the wireless microphone is only output from the speaker to which the wireless microphone is connected.
- Bringing the wireless microphone close to the speaker may cause acoustic feedback. When this happens, depending on the sound volume of the speaker, the speaker may turn off due to the product protection feature. In that case, disconnect the AC power cord (mains lead), wait for a while, plug in the AC power cord (mains lead), and then turn on the speaker again.
- While the wireless microphone is connected to the speaker, the Auto Standby function is turned off.

Related Topic

- [Using an external wired microphone](#)
- [Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated](#)
- [There is acoustic feedback](#)

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Wireless Speaker
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Using the BLUETOOTH standby (auto power on) function

When the BLUETOOTH standby function is activated, the speaker is automatically turned on when you operate a BLUETOOTH device, and starts the BLUETOOTH connection.

Before operating the speaker, note the following:

- Pair the speaker with a BLUETOOTH device in advance. When no pairing information is stored on the speaker, for example when the speaker is used for the first time after purchase, the BLUETOOTH standby function of the speaker is not activated.

1 Turn on the speaker.

You hear the notification sound from the speaker, and the  (power) indicator lights up in green.



2 Tap [Music Center] on your smartphone, etc. to start up the application.



Music Center

3 Tap [ULT TOWER 10].



4 Tap [Settings].



5 Tap [Power Option].

6 Tap the check box for [Bluetooth Standby] to select the check box.

The selected check box indicates that the BLUETOOTH standby function is activated.

7 Go back to the top screen for the speaker (the screen in step 4).

The change to the settings is put in effect.

To deactivate the BLUETOOTH standby function

In step 6 above, tap the check box for [Bluetooth Standby] to deselect the check box. Going back to the top screen for the selected speaker (the screen in step 4) deactivates the BLUETOOTH standby function.

Hint

- When the BLUETOOTH standby function is activated, the  (power) indicator lights up in orange while the speaker is turned off.

Related Topic

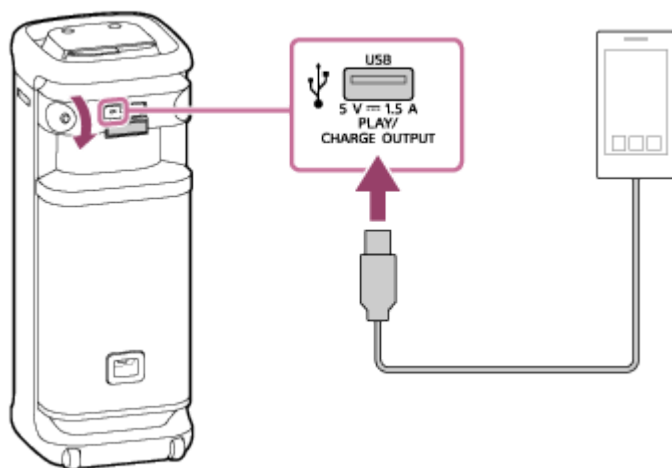
- [Connecting the speaker to an AC outlet](#)
- [Turning the power on](#)
- [About the indicators](#)

Wireless Speaker
ULT TOWER 10

Charging a USB device such as a smartphone or iPhone

You can charge a USB device, such as a smartphone or iPhone, by connecting it to the speaker via USB.

- 1 **Connect a USB device, such as a smartphone or an iPhone, to the PLAY/CHARGE OUTPUT port (USB) with a USB cable (commercially available).**



- 2 **Turn on the speaker.**

You hear the notification sound from the speaker, the  (power) indicator lights up in green, and the speaker starts supplying power to the connected USB device for battery charging.

Note

- While the speaker is supplying power to the other device, the Auto Standby function is turned off.
- While the speaker is charging another device, if there are no speaker operations or music (audio) playback for about 4 hours, then the speaker will automatically turn off.
- Turning off the speaker stops power supply to the connected USB device.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [Turning the power on](#)
- [Auto Standby \(power saving\) function](#)

Wireless Speaker
ULT TOWER 10

Auto Standby (power saving) function

In the event of the following, the speaker automatically turns off in 15 minutes.

At the time of purchase, the Auto Standby function is set to on.

When the speaker is in BLUETOOTH mode

- No operation on the speaker.
- The connected BLUETOOTH device is not playing music (audio), nor is it being operated.

When the speaker is in AUDIO IN mode

- No operation on the speaker.
- No music (sound) is playing on an audio device connected to the AUDIO IN jack or the music (sound) volume of an audio device connected to the AUDIO IN jack is extremely small.

When the speaker is in USB mode

- No operation on the speaker.
- No music (sound) is playing on a USB device connected to the PLAY/CHARGE OUTPUT port (USB).

When the speaker is in OPTICAL IN mode

- No operation on the speaker.
- The device connected to the OPTICAL IN (optical digital audio input) connector is turned off.

Turning on/off the Auto Standby function

- 1 Turn on the speaker.
- 2 Touch and hold **▶II** (play) and **–** (volume) on the speaker simultaneously for about 5 seconds.
 - When the Auto Standby function is turned off, the  (power) indicator flashes 3 times in orange.
 - When the Auto Standby function is turned on, the  (power) indicator flashes twice in orange.

Hint

- You can turn on or off the Auto Standby function by using “Sony | Music Center.”

Note

- Disabling this function will increase the power consumption because the product will not turn off automatically when not being used.
- While a microphone or a guitar is connected to the speaker, the Auto Standby function is turned off.
- While the speaker is supplying power to the other device, the Auto Standby function is turned off.

Related Topic

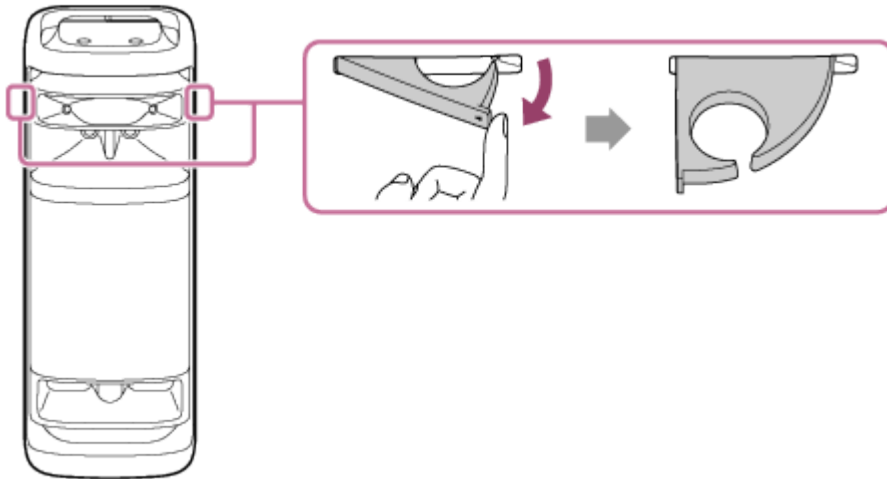
- [What you can do with “Sony | Music Center”](#)

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Wireless Speaker
ULT TOWER 10

Using the mic holders

You can put the wireless microphone or an external wired microphone (commercially available) in the mic holders. To use the mic holders, unfold it with your finger.



Note

- The mic holders are designed for placing microphones only.
- Do not hold the mic holders when carrying the speaker.
- Reduce the microphone volume level to the minimum level before placing the microphone in the mic holder.

Related Topic

- [Using the wireless microphone](#)
- [Using an external wired microphone](#)

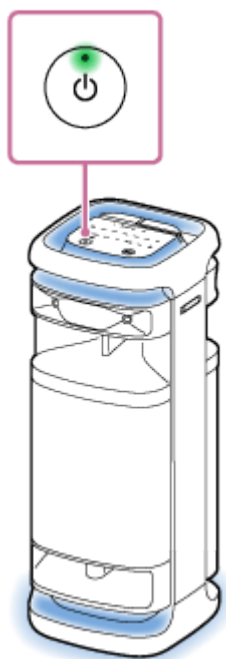
Wireless Speaker
ULT TOWER 10

Turning on/off the speaker's light (Lighting function)

The speaker lights up with the music to liven up the atmosphere. When you purchase the speaker, the lighting function is set to on.

1 Turn on the speaker.

You hear the notification sound from the speaker, and the  (power) indicator lights up in green.
The speaker lights up.

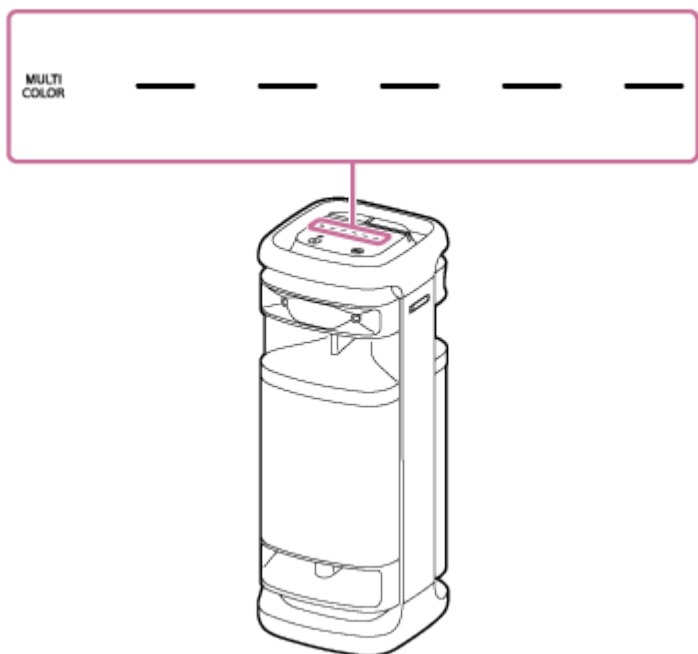


To change the lighting color of the speaker's light

Tap one of the lighting color selectors (red/yellow/green/blue/purple) on the speaker to change the lighting color to the associated one.

Tapping MULTI COLOR on the speaker resets the lighting color selected by the lighting color selector to the default setting that makes the speaker's light illuminate in multiple colors.

When the speaker is turned on, this MULTI COLOR setting is selected for the lighting function by default.



To turn on (light on)/turn off (light off) the lighting function

Tap LIGHT on the speaker to turn on/off the lighting function.



Hint

- By using the "Illumination" function on "Sony | Music Center," you can turn on/off the lighting function or choose the various lighting modes.
- By using the "Illumination" function on "Fiestable," you can change the lighting color of the speaker's light as well.

Note

- When the speaker's light seems bright or glaring, turn up the room lights or turn off the lighting function.

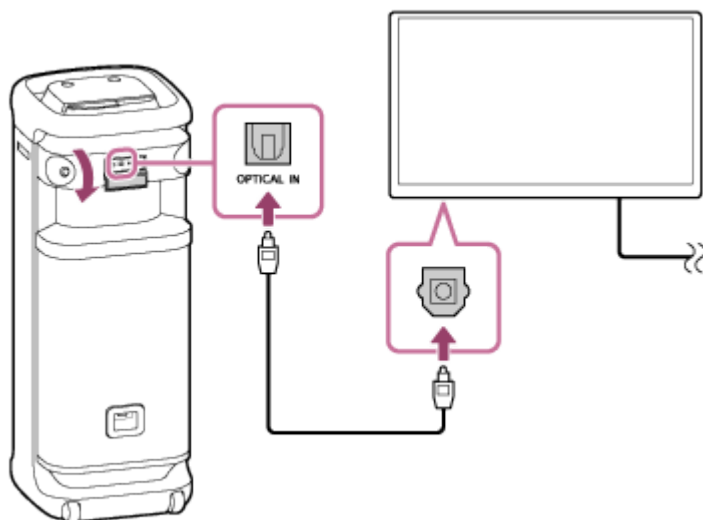
Related Topic

- [What you can do with "Sony | Music Center"](#)
- [What you can do with "Fiestable"](#)

Wireless Speaker
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Connecting the speaker with a TV

- 1 Place the speaker in the vertical orientation, and then connect an optical out jack on your TV and the OPTICAL IN (optical digital audio input) connector on the speaker with the supplied optical digital cable.

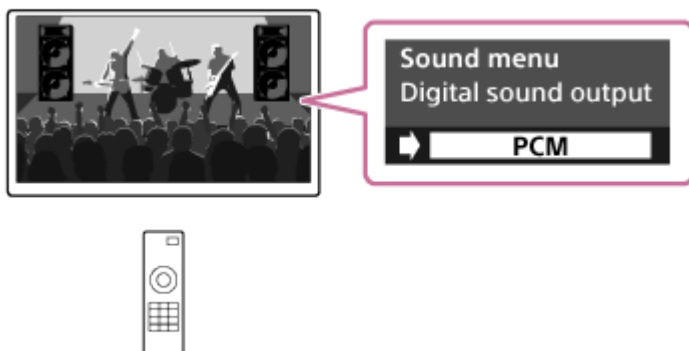
**Note**

- Check the plugs () of the optical digital cable for the shape and insert them into the respective connector and jack.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

- 2 Turn on the TV.

- 3 Change the audio output settings on the TV.

Specify PCM as the digital audio output method on the TV.



- 4 Tap OPTICAL IN on the speaker.

- For TV operations, refer to the instruction manual supplied with your TV.
- While any method other than PCM is specified as the digital audio output method on the TV, the audio of TV programs, such as movies and sports broadcasting programs, may not be successfully output.

Related Topic

- [Listening to TV audio \(with use of the TV Sound Booster function\)](#)
- [Listening to TV audio \(without use of the TV Sound Booster function\)](#)

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Wireless Speaker
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Connecting with a USB device

Compatible USB devices

- USB devices compliant with USB Mass Storage Class
- USB devices formatted with the FAT (except exFAT) file system

Some USB devices may not work with the speaker even if the devices meet the above conditions.
Using iPhone devices via USB connection is not supported.

Note

- When USB cable connection is necessary, use the USB cable supplied with the USB device. See the operating instructions supplied with the USB device for details on the operation method.
- Do not connect the speaker and the USB device through a USB hub.
- When the USB device is connected, the speaker reads all the files on the USB device. If there are many folders or files on the USB device, it may take a long time to finish reading the USB device.
- With some connected USB devices, there may be a delay before an operation is performed by this speaker.
- Compatibility with all encoding/writing software cannot be guaranteed. If audio files on the USB device were originally encoded with incompatible software, those files may produce noise or interrupted audio, or may not play at all.
- This speaker does not necessarily support all the functions provided in a connected USB device.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

1 Connect a USB device to the **PLAY/CHARGE OUTPUT port (USB)**.

2 Tap **USB** on the speaker.

Related Topic

- [Listening to music of a USB device](#)

Wireless Speaker
ULT TOWER 10

How to make wireless connections to BLUETOOTH devices

You can enjoy music with the speaker wirelessly by using your BLUETOOTH device's BLUETOOTH function.

Pairing

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. To pair with a second or subsequent BLUETOOTH device, perform the following pairing procedure for each device. Pair the speaker and the device manually.

Connecting to a paired device

Once a device is paired, it is not necessary to pair it again. Connect to devices already paired with the speaker using the methods necessary for each device.

For details on pairing and connection operations, see the related topics below.

Related Topic

- [Connecting to BLUETOOTH devices easily with “Sony | Music Center” via a BLUETOOTH connection](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

Wireless Speaker
ULT TOWER 10

Connecting to BLUETOOTH devices easily with “Sony | Music Center” via a BLUETOOTH connection

Launch “Sony | Music Center” on your Android™ smartphone/iPhone to connect the speaker to a smartphone or iPhone. For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>



Sony Music Center



Note

- The connection with some smartphones and iPhone devices may become unstable when connecting using “Sony | Music Center.” In that case, follow the procedures in [Pairing and connecting with BLUETOOTH devices](#) to connect to the speaker.

Related Topic

- [How to make wireless connections to BLUETOOTH devices](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)
- [What you can do with “Sony | Music Center”](#)
- [Installing “Sony | Music Center”](#)

Wireless Speaker
ULT TOWER 10

Pairing and connecting with BLUETOOTH devices

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. To pair with a second or subsequent BLUETOOTH device, perform the following pairing procedure for each device. The pairing information is stored on the speaker when the speaker is turned off. Before operating the speaker, be sure to do the following:

- Place the BLUETOOTH device within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead).
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.

Depending on the BLUETOOTH device, the volume of the device may be synchronized with the speaker volume when music playback starts after a BLUETOOTH connection is established between the BLUETOOTH devices and the speaker.

- Prepare the operating instructions supplied with the BLUETOOTH device for reference.

1 Turn on the speaker.



2 Tap (BLUETOOTH) on the speaker.

3 Check the status of the (BLUETOOTH) indicator.

When the indicator is double flashing



In the event that the speaker is paired with a BLUETOOTH device for the first time after purchase or in the event after the speaker is initialized (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step ⑤ .

When the indicator is flashing slowly

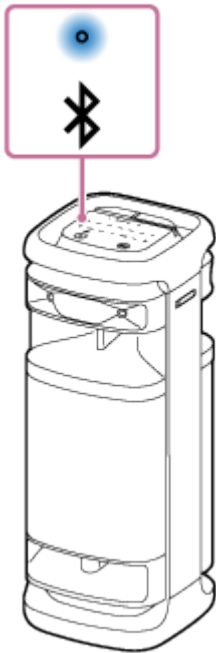


The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ④ .
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step ⑤ .
The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device.

Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

When the indicator stays lit



The speaker has been connected to the BLUETOOTH device.

To connect to other BLUETOOTH devices, follow one of the procedures below.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 4.
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 5. The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device.

4 Touch and hold (BLUETOOTH) on the speaker for about 2 seconds.

You hear voice guidance (Pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).



5 Perform the pairing procedure on the BLUETOOTH device to detect the speaker.

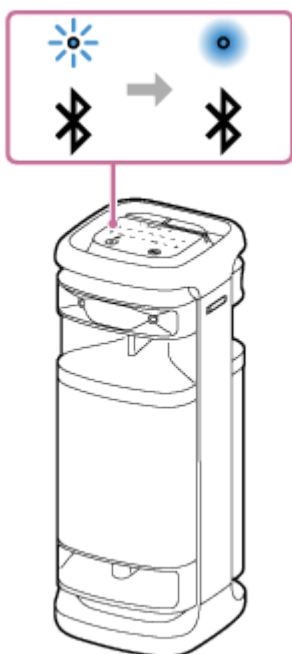
When a list of detected devices appears on the display of the BLUETOOTH device, select “ULT TOWER 10.”

If a passkey* is required on the display of the BLUETOOTH device, enter “0000.”

* The passkey may be called a “passcode,” “PIN code,” “PIN number,” or “password.”

6 Establish a BLUETOOTH connection from the BLUETOOTH device.

When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



If the BLUETOOTH connection is not established, repeat from step **4**.

- As long as the BLUETOOTH function is activated on a BLUETOOTH device that has previously been connected with the speaker, the speaker is reconnected with the device right after the speaker is turned on.
- The above instructions on the BLUETOOTH device are provided as an example. For details, refer to the operating instructions supplied with the BLUETOOTH device.
- You can perform operations including establishment and disconnection of BLUETOOTH connections by using "Sony | Music Center."
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step ④.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information has been deleted after repair, etc.
 - The speaker is already paired with 8 devices and another device is to be paired.
The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.
 - The pairing information of the speaker has been deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your BLUETOOTH device. In this case, erase the pairing information of the speaker on your BLUETOOTH device, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker
ULT TOWER 10

Connecting with a computer via a BLUETOOTH connection (Windows®)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

The pairing information is stored on the speaker when the speaker is turned off.

Supported operation systems

Windows 11, Windows 10

Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead).
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the computer and the speaker or stop music playback.
- Set the speaker of your computer to on.
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

— When the speaker of your computer is set to on:



1 Turn on the speaker.



2 Tap (BLUETOOTH) on the speaker.

3 Check the (BLUETOOTH) indicator for activity.

When the indicator is double flashing



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step **5**.

When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step **4**.

- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 7.

The speaker will automatically be connected with the computer just by turning on the BLUETOOTH function on the computer.

Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

When the indicator stays lit



The speaker is already connected with one of the BLUETOOTH devices.

To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 4.
 - To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 7.
- The speaker will automatically be connected with the computer just by turning on the BLUETOOTH function on the computer.

4 Touch and hold (BLUETOOTH) on the speaker for about 2 seconds.

You hear voice guidance (Pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

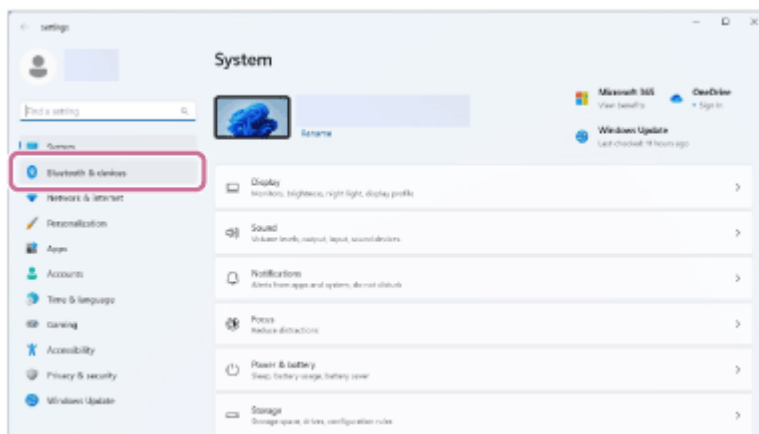


5 Wake the computer up if the computer is in standby (sleep) or hibernation mode.

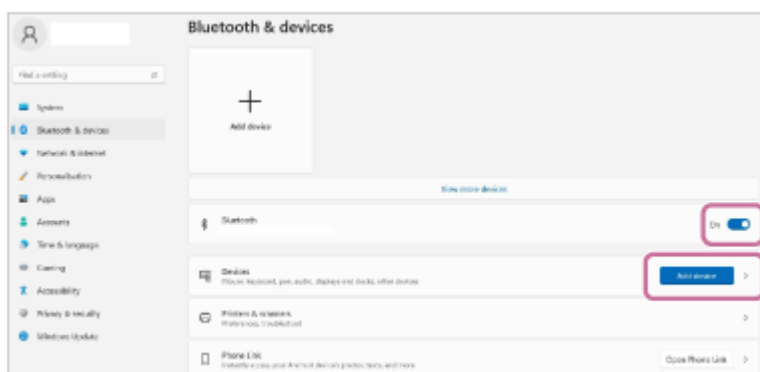
6 Register the speaker to the computer.

On Windows 11

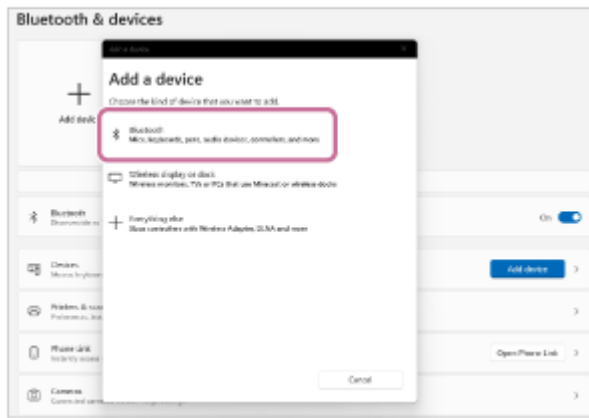
1. Click the [Start] button, then [Settings].
2. Click [Bluetooth & devices].



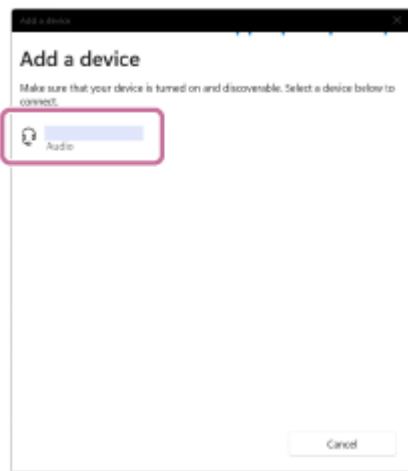
3. Click the [Bluetooth] switch to turn on the BLUETOOTH function, and then click [Add device].



4. Click [Bluetooth].



5. Select [ULT TOWER 10].



If a passkey* is required, enter "0000."

If [ULT TOWER 10] does not appear, perform the operation again from step 4 .

* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

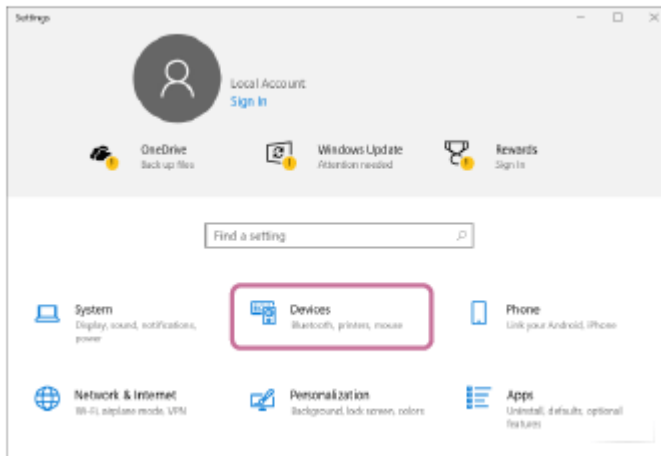
6. After pairing, the BLUETOOTH connection establishes automatically and [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 8 .



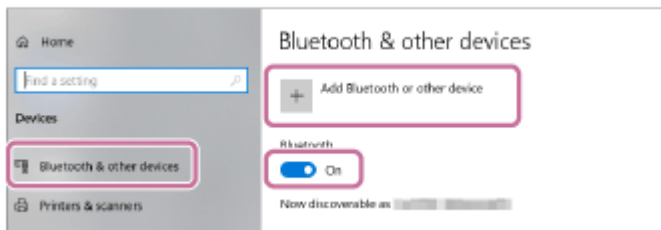
On Windows 10

1. Click the [Start] button, then [Settings].

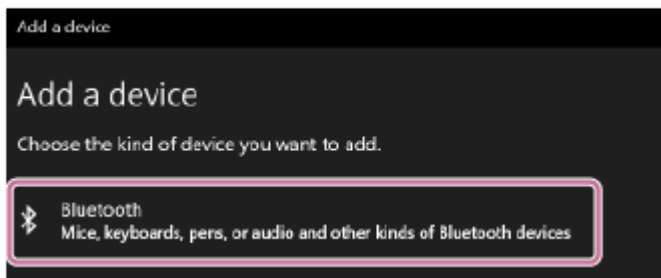
2. Click [Devices].



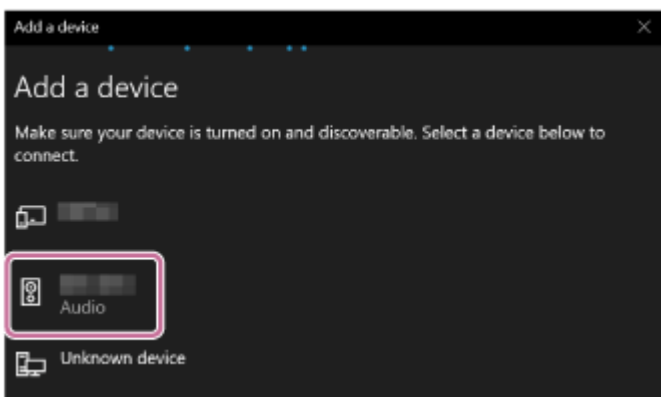
3. Click the [Bluetooth & other devices] tab, click the [Bluetooth] switch to turn on the BLUETOOTH function, and then click [Add Bluetooth or other device].



4. Click [Bluetooth].



5. Select [ULT TOWER 10].

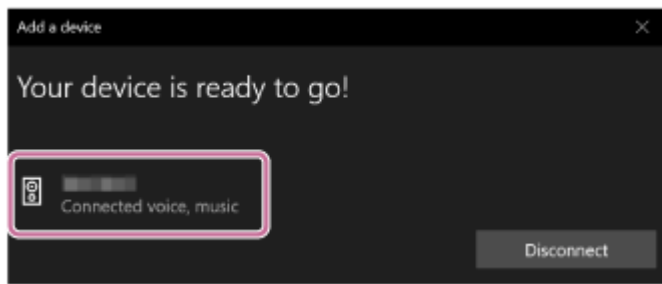


If a passkey* is required, enter "0000."

If [ULT TOWER 10] does not appear, perform the operation again from step 4 .

* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

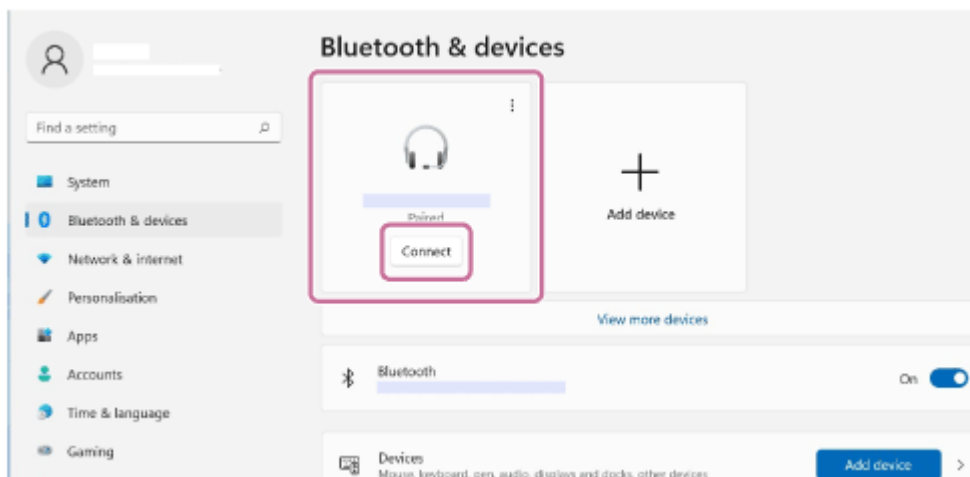
6. After pairing, the BLUETOOTH connection establishes automatically and [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 8 .



7 Select the speaker on the computer.

On Windows 11

1. Click the [Start] button, then [Settings].
2. Click [Bluetooth & devices].
3. Select [ULT TOWER 10] and click [Connect].

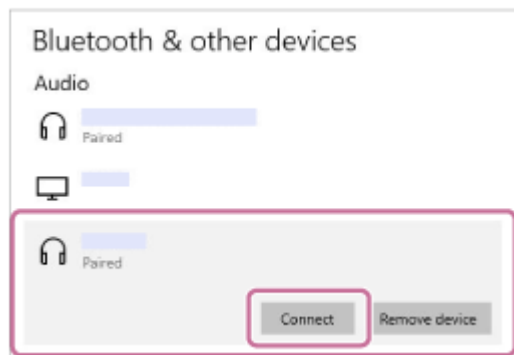


The icon on the screen may look different from what you actually see.

When a BLUETOOTH connection is established, [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 8 .

On Windows 10

1. Click the [Start] button, then [Settings].
2. Click [Devices].
3. Select [ULT TOWER 10] under “Audio” on the [Bluetooth & other devices] tab, and then click [Connect].



The icon on the screen may look different from what you actually see.

When a BLUETOOTH connection is established, [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 8 .

8 Follow the on-screen instructions to establish a BLUETOOTH connection.

When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 4.

Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step 4.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information has been deleted after repair, etc.
 - The speaker is already paired with 8 devices and another device is to be paired.
The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.
 - The pairing information of the speaker has been deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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Wireless Speaker
ULT TOWER 10

Connecting with a computer via a BLUETOOTH connection (Mac)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

The pairing information is stored on the speaker when the speaker is turned off.

Supported operation systems

macOS Monterey (version 12.6)

Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead).
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the computer and the speaker or stop music playback.
- Set the speaker of your computer to on.
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

— When the speaker of your computer is set to on:



1 Turn on the speaker.



2 Tap (BLUETOOTH) on the speaker.

3 Check the (BLUETOOTH) indicator for activity.

When the indicator is double flashing



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step **5**.

When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step **4**.

- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 5.

The speaker will automatically be connected with the computer just by turning on the BLUETOOTH function on the computer.

Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

When the indicator stays lit



The speaker is already connected with one of the BLUETOOTH devices.

To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 4.
 - To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 5.
- The speaker will automatically be connected with the computer just by turning on the BLUETOOTH function on the computer.

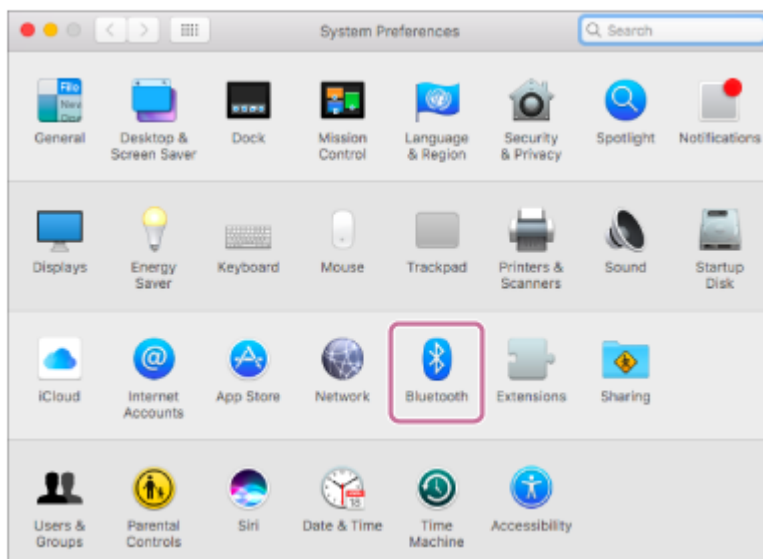
4 Touch and hold (BLUETOOTH) on the speaker for about 2 seconds.

You hear voice guidance (Pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

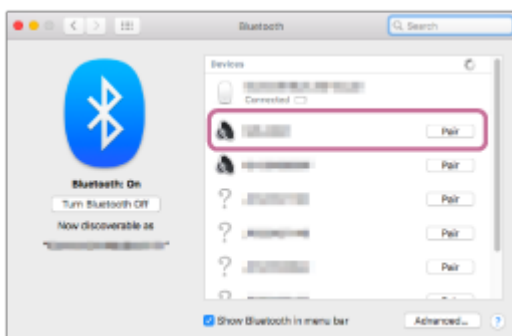


5 Search for the speaker on the computer.

1. Click [ (System Preferences)] - [Bluetooth] in the taskbar on the right-bottom of the screen.

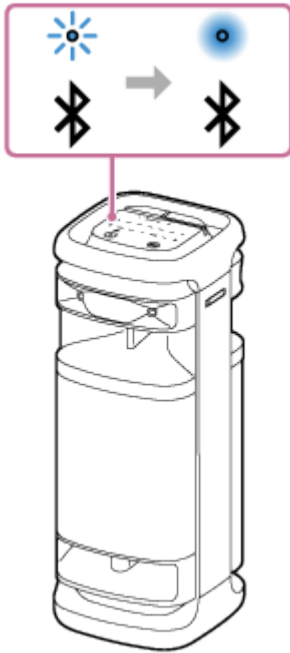


2. Select [ULT TOWER 10] from the Bluetooth screen, then click [Pair].



6 Follow the on-screen instructions to establish a BLUETOOTH connection.

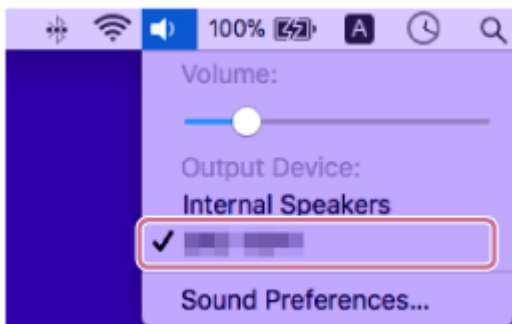
When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 4 .

7 Click the speaker icon in the top-right of the screen and select [ULT TOWER 10] from [Output Device].

You can enjoy playing back music, etc. from your computer.



Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step 4 .
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information has been deleted after repair, etc.
 - The speaker is already paired with 8 devices and another device is to be paired.

The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.

- The pairing information of the speaker has been deleted from the BLUETOOTH device.
- The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

Related Topic

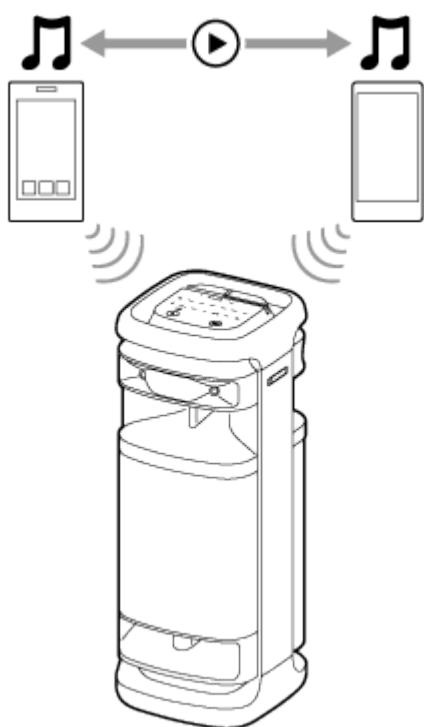
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker
ULT TOWER 10

Connecting the speaker concurrently with 2 BLUETOOTH devices (multipoint connection)

While the speaker is connected concurrently with 2 BLUETOOTH devices via BLUETOOTH connections, you can do the following:

- Switching the music playback source between 2 devices
You can switch the music playback source from one device to the other without reestablishing the BLUETOOTH connection.



Connecting the speaker concurrently with 2 devices via BLUETOOTH connections

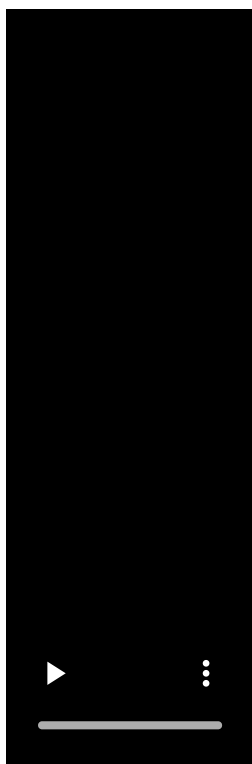
1 Connect the speaker with the first BLUETOOTH device.

For details about the BLUETOOTH connection procedure, see one of the following that is applicable to your device.

- [Connecting to BLUETOOTH devices easily with “Sony | Music Center” via a BLUETOOTH connection](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

2 While keeping the speaker connected with the first BLUETOOTH device, touch and hold (BLUETOOTH) on the speaker for about 2 seconds.

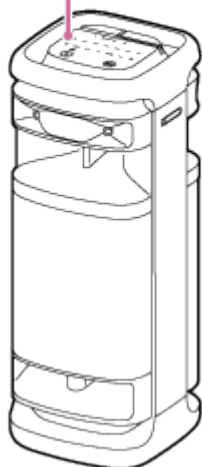
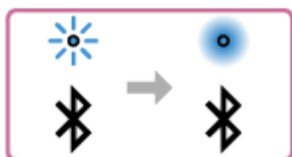
You hear voice guidance (Pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).



3 Operate the second BLUETOOTH device to search for the speaker.

4 Follow the on-screen instructions to establish a BLUETOOTH connection.

When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



Changing the BLUETOOTH devices in multipoint connection

While keeping the speaker connected with 2 devices in multipoint connection, you can attempt to connect another device via a BLUETOOTH connection.

When you operate the speaker and the third device in an attempt to establish a BLUETOOTH connection, the BLUETOOTH connection with one of the 2 devices used for the previous music playback is retained and the BLUETOOTH connection with the other device is disconnected. Then, a BLUETOOTH connection is established between the speaker and the third device.

Music playback while the speaker is connected with 2 devices in multipoint connection

- When you operate the speaker to play music, music starts playing on one of the devices in multipoint connection that was used for the previous playback.
- To play music on the other (second) device in multipoint connection, operate the second one to start music playback. Depending on the condition, you may still hear music playing on the same (first) device from the speaker after you operate the second device to start playback. In such a case, stop the playback on the first one. Then, you can listen to music playing on the second one.

Hint

- As long as the BLUETOOTH function is activated on a BLUETOOTH device that has previously been connected with the speaker, the speaker is reconnected with the device right after the speaker is turned on.
- You can perform operations including establishment and disconnection of BLUETOOTH connections by using “Sony | Music Center.”

Note

- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.
- Depending on the BLUETOOTH device, you may not be able to use the multipoint connection capability.
- The multipoint connection cannot be disabled.

Related Topic

- [Connecting to BLUETOOTH devices easily with “Sony | Music Center” via a BLUETOOTH connection](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

Wireless Speaker
ULT TOWER 10

Listening to TV audio (with use of the TV Sound Booster function)

Sony's unique function, "TV Sound Booster,"* lets you enjoy the enhanced sound of audio visual contents, such as live performance videos and movies. Owing to the deep bass and realistic high-pitched sounds spreading around, you can taste a true audio visual experience that makes you feel as if you are attending a live performance.

Use the "Sony | Music Center" to make setup of the TV Sound Booster function.

Be sure to install "Sony | Music Center" on your mobile device, such as a smartphone, in advance.

* Before using the TV Sound Booster function, place the speaker in the vertical orientation.

1 Connect the speaker with a TV.

For details, refer to [Connecting the speaker with a TV](#).

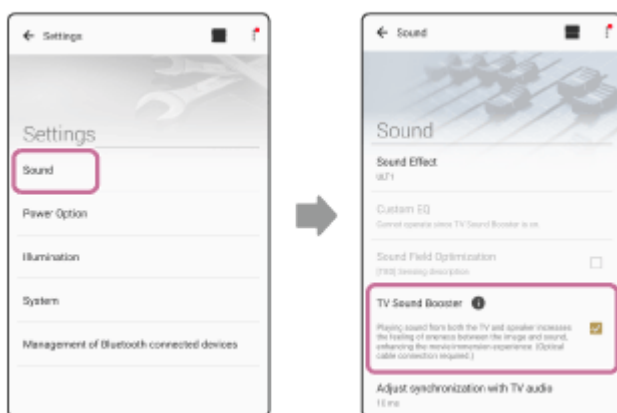
2 Activate the TV Sound Booster function of the speaker.

1. Press the  (power) button to turn on the speaker.
2. Pair the speaker with your BLUETOOTH device, such as a smartphone, and establish a BLUETOOTH connection.
When a BLUETOOTH connection is established, you hear the notification sound from the speaker.
3. Tap [Music Center] on your smartphone, etc. to start up the application.



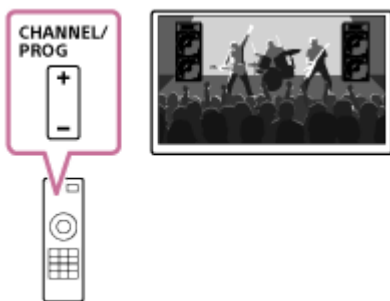
Music Center

4. Tap [ULT TOWER 10].
5. Tap [Settings] - [Sound], and then activate [TV Sound Booster].



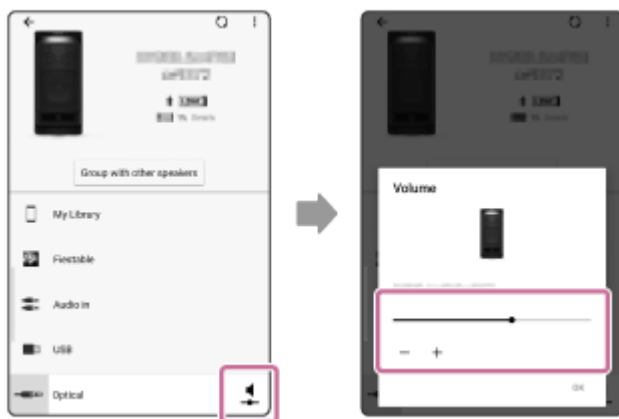
3 Perform TV operations using the remote control supplied with your TV.

View/play contents. Adjust the TV volume to your preference.



4 Adjust the sound volume of the speaker.

Tap  (Volume) and then adjust the sound volume.



5 Adjust synchronization between the TV audio and the speaker audio.

On “Sony | Music Center,” tap [ULT TOWER 10] - [Settings] - [Sound] - [Adjust synchronization with TV audio], and then select the optimal delay adjustment time length.

Note

- If calibration of synchronization by “Sony | Music Center” does not solve the issue of audio delay between the TV and the speaker, see [Video and audio are not synchronized; or audio sounds duplicated](#).
- While the TV Sound Booster function is activated, the 4 speaker components (2 tweeters and 2 midrange speakers) on the front side of the speaker are disabled to optimize the audio output for the combined use with a connected TV.
- Making setup of the TV Sound Booster function with “Sony | Music Center” places the speaker automatically into OPTICAL IN mode.
If OPTICAL IN on the speaker is flashing, the format of the output signals from the device, which is connected to the OPTICAL IN (optical digital audio input) connector, is not compatible. In such a case, refer to the instruction manual supplied with your device.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Hint

- Instead of using “Sony | Music Center,” you can use the touch panel on the speaker to activate/deactivate the TV Sound Booster function or adjust the sound volume as well. Tap TV SOUND BOOSTER or –/+ (volume) on the speaker.
- When the bass sound seems too strong or weak, adjust the sound volume of the speaker.
- When the human voice, such as the singing or speaking voice, seems hard to understand, adjust the TV volume.

Related Topic

- [Connecting the speaker with a TV](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [What you can do with “Sony | Music Center”](#)
- [Installing “Sony | Music Center”](#)
- [No sound comes out from the speaker](#)
- [The sound volume is low](#)
- [Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated](#)

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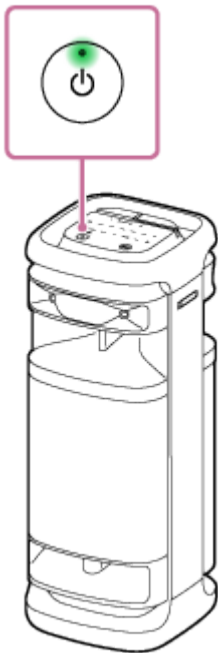
Wireless Speaker
ULT TOWER 10

Listening to TV audio (without use of the TV Sound Booster function)

1 Connect the speaker with a TV.

For details, refer to [Connecting the speaker with a TV](#).

2 Turn on the speaker.



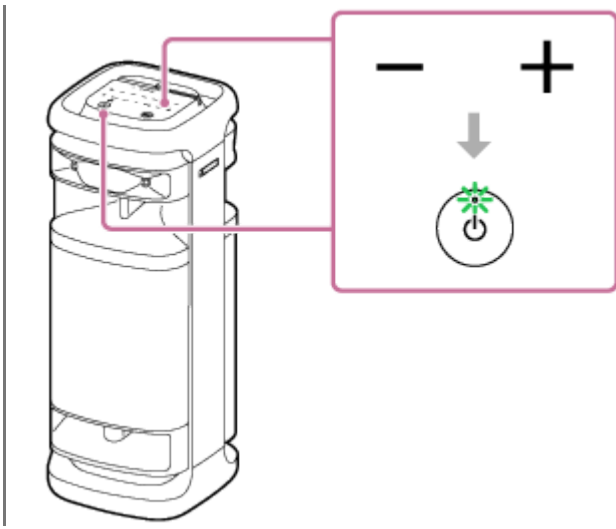
3 Tap OPTICAL IN on the speaker.

4 Perform TV operations using the remote control supplied with your TV.

View/play contents.

5 Tap $\pm$ (volume) on the speaker to adjust the volume.

When you tap $\pm$ (volume) on the speaker to adjust the volume, the  (power) indicator flashes once or 3 times.



Note

- To output TV audio in OPTICAL IN mode without using the TV Sound Booster function, turn off the sound volume of the TV.
- If OPTICAL IN on the speaker is flashing, the format of the output signals from the device, which is connected to the OPTICAL IN (optical digital audio input) connector, is not compatible. In such a case, refer to the instruction manual supplied with your device.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Hint

- When sound comes out both from the speaker and the TV, turn off the sound volume of the TV.
- You can adjust the sound volume of the speaker with “Sony | Music Center” as well.

Related Topic

- [Connecting the speaker with a TV](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [What you can do with “Sony | Music Center”](#)
- [Installing “Sony | Music Center”](#)

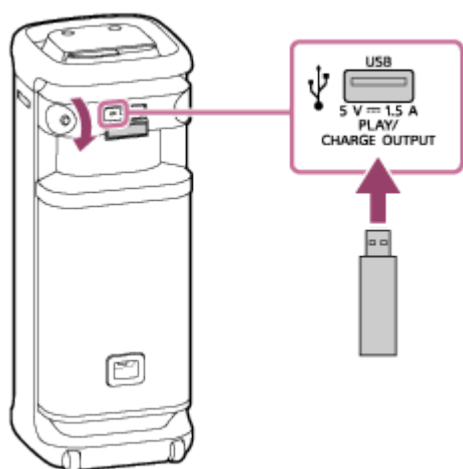
Wireless Speaker
ULT TOWER 10

Listening to music of a USB device

The speaker supports the following audio file formats.

- MP3: file extension [.mp3]
- WMA: file extension [.wma]
- WAV: file extension [.wav]

1 Connect a USB device to the PLAY/CHARGE OUTPUT port (USB).



2 Tap USB on the speaker.

3 Tap ►|| (play) on the speaker to start playback.

You can use “Sony | Music Center” for playback operations or effortless music selection from the music list on the USB device.

With ►|| (play) on the speaker, you can perform the following operations as well.

- Pausing the playback
While playback is in progress, tap ►|| (play) on the speaker. To restart the playback, tap it once again.
- Skipping to the next track
While playback is in progress, tap ►|| (play) on the speaker twice in a quick succession.
- Skipping to the beginning of the current or previous track
While playback is in progress, tap ►|| (play) on the speaker 3 times in a quick succession.

4 Tap -/+ (volume) on the speaker to adjust the volume.

Hint

- While loading from the connected device is in progress, USB on the speaker keeps flashing.

Note

- While the Stereo Pair function or the Party Connect function is in use, the speaker is not capable of outputting the music playing on the USB device that is connected to the PLAY/CHARGE OUTPUT port (USB).
- The speaker is unable to play audio files on the USB device in the event of the following:
 - The total number of audio files on the connected USB device exceeds 2 000.
 - The number of folders on the connected USB device exceeds 300, including the “ROOT” folder.
The above figures vary depending on the file and folder structure. On the USB device containing audio files, do not save files of different types or unnecessary folders.
- The speaker is capable of playing audio files contained in up to the 8th level sub-folders.
- Folders containing no audio files are skipped for playback.
- If the actual content of a file with the supported file extension is not what it should be, playing the file may cause the speaker to emit noises or to malfunction.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Related Topic

- [Connecting with a USB device](#)

Wireless Speaker
ULT TOWER 10

Listening to music of a device via a BLUETOOTH connection

You can enjoy listening to music of a BLUETOOTH device and operate it by the speaker via a BLUETOOTH connection if it supports the following BLUETOOTH profiles.

A2DP (Advanced Audio Distribution Profile)

Enables you to enjoy high-quality audio contents wirelessly.

AVRCP (Audio Video Remote Control Profile)

Enables you to adjust the volume and operate to play, pause or skip to the beginning of the next/current track.

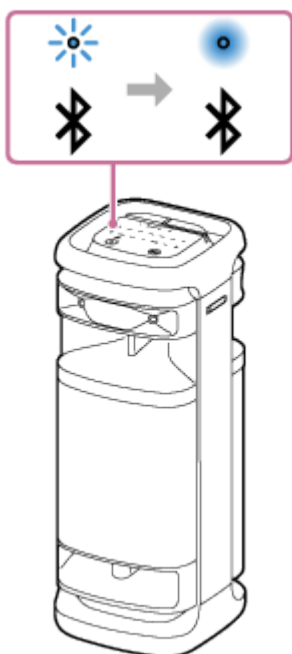
Operations may vary depending on the BLUETOOTH device. Refer also to the operating instructions supplied with the BLUETOOTH device.

Note

- Make sure beforehand that the volume on the BLUETOOTH device and speaker are set to a moderate level to avoid sudden loud sound output from the speaker.
Depending on the BLUETOOTH device, adjusting the volume of the speaker may not be possible on the BLUETOOTH device while playback on the device is stopped/paused.

1 Connect the speaker with the BLUETOOTH device.

When a BLUETOOTH connection is established, you hear the notification sound from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



2 If the speaker is in any mode other than BLUETOOTH mode for audio source selection, tap (BLUETOOTH) on the speaker.

Note

- Even after a connection is established with a BLUETOOTH device, audio from the connected BLUETOOTH device does not come out from the speaker unless the speaker is in BLUETOOTH mode.

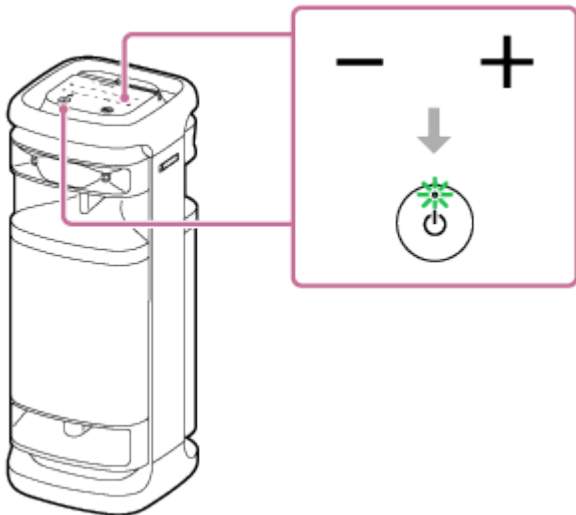
3 Start playback on the BLUETOOTH device.

4 Adjust the volume by tapping **–/+ (volume)** on the speaker or operating the BLUETOOTH device.

When you tap **–/+ (volume)** on the speaker or adjust the volume on the BLUETOOTH device, the  (power) indicator flashes once or 3 times.

Depending on the BLUETOOTH device you are using, the  (power) indicator on the speaker may not flash even if you adjust the volume on the BLUETOOTH device.

Touch and hold **–/+ (volume)** on the speaker for rapid adjustments.



During playback, you can use **▶|| (play)** on the speaker to perform the following operations.

Pause

Tap **▶|| (play)** on the speaker during playback to pause. Tap it again to cancel pause.

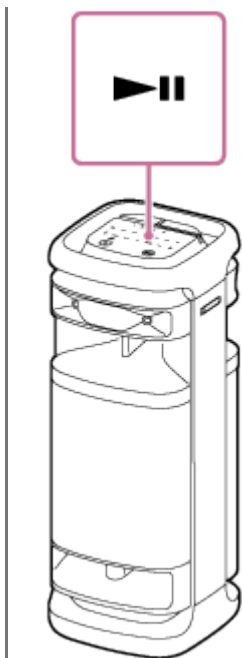
Skip to the beginning of the next track

Tap **▶|| (play)** on the speaker twice quickly during playback.

Skip to the beginning of the current or previous track*

Tap **▶|| (play)** on the speaker 3 times quickly during playback.

* Operations vary depending on the BLUETOOTH device in use.



Hint

- The speaker supports content protection by the SCMS-T method. You can listen to music (or audio) from the smartphone or mobile phone, which supports the SCMS-T method, through the speaker.
- When you set the volume to the maximum or minimum level on the speaker, the  (power) indicator flashes 3 times.
- Touching and holding  (play) on the speaker for about 5 seconds makes the speaker play the music track stored for demonstration purposes. To disable this feature, tap  (play) on the speaker once again.

Note

- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the operations on the speaker.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.

Related Topic

- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Connecting the speaker to an AC outlet](#)

Wireless Speaker
ULT TOWER 10**Selecting the quality for music playback via a BLUETOOTH connection (Codec)**

The “Priority on Sound Quality” and “Priority on Stable Connection” preferences are available on the speaker for the BLUETOOTH connection quality. The “Priority on Sound Quality” preference provides compatibility not only with SBC but also with AAC and LDAC for music playback of high sound quality, whereas the “Priority on Stable Connection” preference enables music playback via more stable BLUETOOTH connections. At the time of purchase, the “Priority on Sound Quality” preference is selected.

- Priority on Sound Quality (default setting): Optimal codec is automatically selected from AAC, LDAC, and SBC.
- Priority on Stable Connection: SBC is selected.

1 Turn on the speaker.

You hear the notification sound from the speaker, and the  (BLUETOOTH) indicator flashes* in blue.

* If the BLUETOOTH device that has previously been connected with the speaker is located nearby, the speaker may be connected automatically with the device. In such a case, the  (BLUETOOTH) indicator on the speaker lights up in blue.

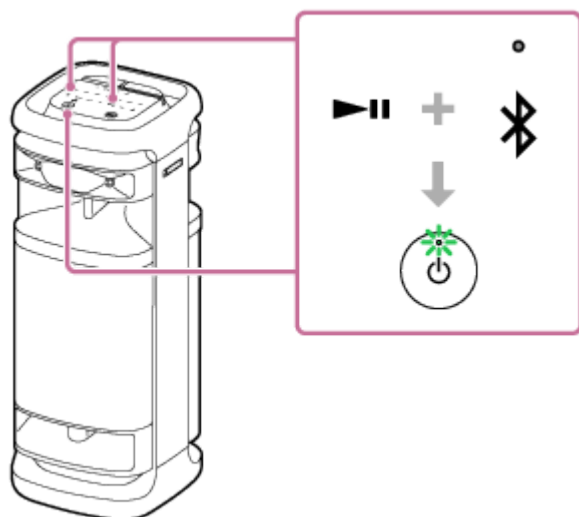
2 Change the BLUETOOTH connection quality.**When operating the speaker**

1. Touch and hold  (play) and  (BLUETOOTH) on the speaker simultaneously for about 2 seconds.

When the setting is changed to the “Priority on Stable Connection” preference, the  (power) indicator flashes 3 times in green.

When the setting is changed to the “Priority on Sound Quality” preference, the  (power) indicator flashes twice in green.

When the speaker is connected with BLUETOOTH devices, all the connections are automatically disconnected and reestablished, and then the preference turns effective.

**When using “Sony | Music Center”**

1. Pair the speaker with a BLUETOOTH device, such as a smartphone.
When a BLUETOOTH connection is established, you hear the notification sound from the speaker.
2. Tap [Music Center] on your smartphone, etc. to start up the application.



Music Center

3. Tap [ULT TOWER 10].
4. Tap [Settings] - [Sound] - [Bluetooth Connection Quality], and then select [Priority on Sound Quality] or [Priority on Stable Connection].
All the connections with BLUETOOTH devices are automatically disconnected and reestablished, and then the preference turns effective.

Hint

- When using the Stereo Pair function or the Party Connect function, the codec automatically switches to SBC.

Note

- While the "Priority on Sound Quality" preference is selected, noise or sound interruption may occur depending on the setting of your BLUETOOTH device and ambient conditions. In such a case, change the BLUETOOTH connection quality to the "Priority on Stable Connection" preference.

Related Topic

- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [What you can do with "Sony | Music Center"](#)
- [Supported codecs](#)

Wireless Speaker
ULT TOWER 10

Supported codecs

A codec is an audio coding algorithm used for wirelessly transmitting audio via BLUETOOTH connections.

The speaker supports the following 3 codecs for music playback via an A2DP connection: SBC, AAC, and LDAC™.

- SBC

This is an abbreviation for Subband Codec.

SBC is the standard audio coding technology used by BLUETOOTH devices.

All BLUETOOTH devices support SBC.

- AAC

This is an abbreviation for Advanced Audio Coding.

AAC is mainly used by Apple products such as iPhone that can provide a higher sound quality than that of SBC.

- LDAC

LDAC is an audio coding technology developed by Sony that enables transmission of High-Resolution (Hi-Res) Audio contents, even via BLUETOOTH connections.

Unlike other BLUETOOTH compatible coding technologies such as SBC, it operates without any down-conversion of High-Resolution Audio contents^{*1}.

It allows approximately 3 times more data^{*2} than those other technologies to be transmitted over a BLUETOOTH wireless network with unprecedented sound quality, employing efficient coding and optimized packetization.

^{*1} Excluding DSD format contents.

^{*2} In comparison with SBC when the bitrate of 990 kbps (96/48 kHz) or 909 kbps (88.2/44.1 kHz) is selected.

When music in one of the above codecs is transmitted from a connected device, the speaker switches to that codec automatically and plays back the music in the same codec.

If the connected device supports a codec of higher sound quality than SBC, you may need to set the device beforehand to enjoy music with the desired codec from the supported codecs.

Refer to the operating instructions supplied with the device regarding setting the codec.

Related Topic

- [Selecting the quality for music playback via a BLUETOOTH connection \(Codec\)](#)

Wireless Speaker
ULT TOWER 10

Terminating the BLUETOOTH connection (After use)

When you finish playing music with the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

When the BLUETOOTH connection is disconnected, you hear the notification sound from the speaker.

- Turn off the BLUETOOTH function on the BLUETOOTH device.
For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.
- Turn off the speaker.

Hint

- When using the Stereo Pair function, if you turn off one speaker, the other speaker is automatically turned off. The BLUETOOTH connection between them is disconnected.
- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

Related Topic

- [Turning the power off](#)
- [What you can do with “Sony | Music Center”](#)
- [Auto Standby \(power saving\) function](#)

Wireless Speaker
ULT TOWER 10

Turning on or off the BLUETOOTH function and the wireless microphone function

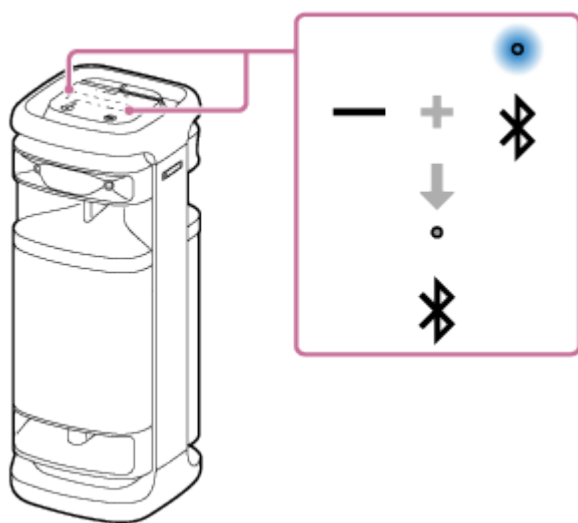
You can connect to the speaker from a paired BLUETOOTH device when the speaker's BLUETOOTH function is set to on.

You can also connect to the speaker from the supplied wireless microphone when the speaker's wireless microphone function is set to on.

At the time of purchase, these settings are set to on.

1 Touch and hold – (volume) and (BLUETOOTH) on the speaker for about 5 seconds.

The  (BLUETOOTH) indicator turns off and the BLUETOOTH and wireless microphone function is set to off.



When you touch and hold – (volume) and  (BLUETOOTH) on the speaker simultaneously for about 5 seconds once again, the  (BLUETOOTH) indicator turns on and the BLUETOOTH and wireless microphone function is set to on.

Hint

- With the device previously connected via a BLUETOOTH connection, the speaker is reconnected when its BLUETOOTH function turns on as long as the BLUETOOTH function of the device remains active.

Note

- You cannot perform the following operations when the BLUETOOTH function is set to off:
 - Pair and/or connect with BLUETOOTH device.
 - Use “Sony | Music Center.”
 - When the wireless microphone is connected to the speaker, turning off the BLUETOOTH function of the speaker disconnects the wireless microphone.

Wireless Speaker
ULT TOWER 10

Listening to music of a portable audio device, etc. through a wired connection

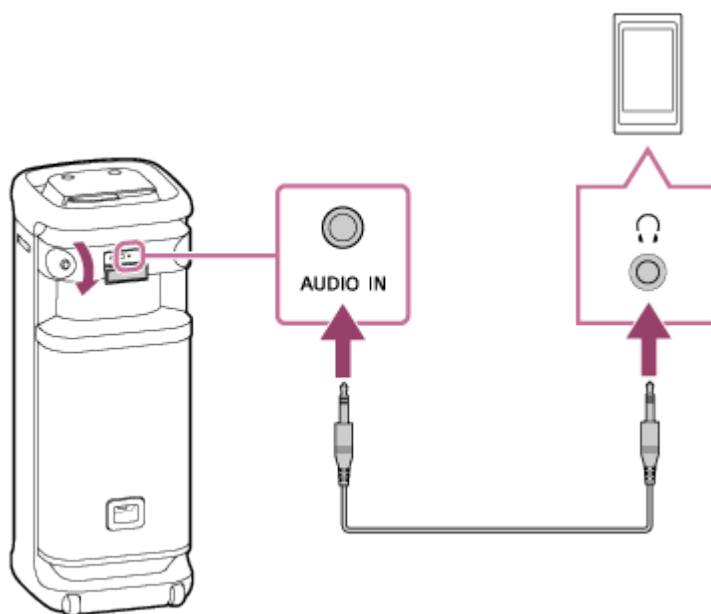
You can use the speaker by connecting a portable audio device, etc., to the speaker using an audio cable (commercially available).

Note

- Before establishing a connection between the speaker and a portable audio device, turn down the volume of the speaker and the device to avoid any sudden loud sound output from the speaker.

1 Connect a device to the AUDIO IN jack with an audio cable (commercially available).

For connection, use an audio cable with a stereo mini plug (no resistance)* at both ends.



* If you use an audio cable (with stereo mini plugs) with significant resistance, the sound may be lower. Therefore, make sure you use a cable (with stereo mini plugs) without resistance.

2 Turn on the speaker.

You hear the notification sound from the speaker, and the  (power) indicator lights up in green.



3 Tap AUDIO IN on the speaker.

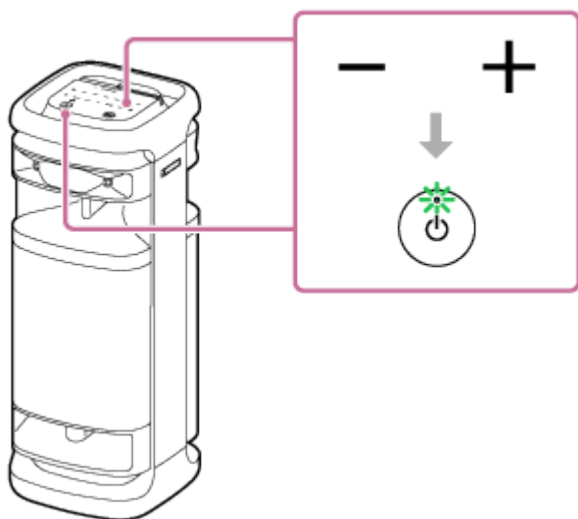
4 Turn on and start playback on the connected device.

5 Adjust the volume to a moderate level on the connected device.

If the volume is adjusted by operations on the connected portable audio device, the  (power) indicator on the speaker will not flash.

6 Tap $\pm$ (volume) on the speaker to adjust the volume.

When you tap $\pm$ (volume) on the speaker to adjust the volume, the  (power) indicator flashes once or 3 times.



Hint

- When you cannot hear the sound, raise the volume on the connected device.

Note

- While the Stereo Pair function or the Party Connect function is in use, the speaker is not capable of outputting the music playing on the device that is connected to the AUDIO IN jack by an audio cable.
- While a portable audio device is connected to the AUDIO IN jack and music playback is in progress, operations on the speaker, for example, to pause, to skip to the beginning of the next track, and to skip to the beginning of the current track are disabled.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Related Topic

- [Auto Standby \(power saving\) function](#)

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Wireless Speaker
ULT TOWER 10

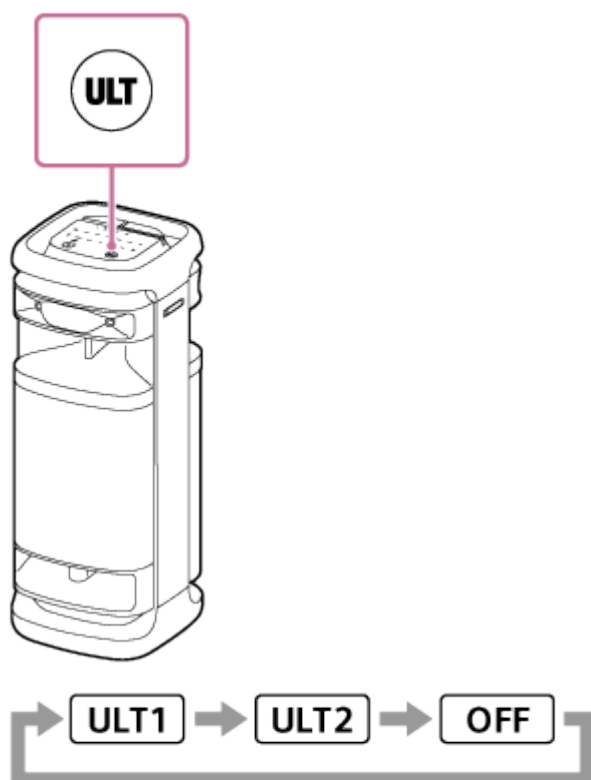
Enjoying switching the sound effects

You can enjoy switching the sound effects on the speaker.

Enjoying enhanced deep bass sound (ULT button)

You can take either of the following procedures for setup. At the time of purchase, the ULT POWER SOUND setting is turned on.

- Press the ULT button.
Each time you press the ULT button, the setting switches from ULT1, ULT2, and off.
Each time the setting is changed, you hear the notification sound from the speaker, and the ULT button lights up or lights out.



ULT1: Emphasizes deep bass sound.

ULT2: Emphasizes the sense of power even more than ULT1.

Off: Turns off the ULT POWER SOUND setting.

- Use “Sony | Music Center.”
On “Sony | Music Center,” tap [ULT TOWER 10] - [Settings] - [Sound] - [Sound Effect], then select one of [OFF], [ULT1], or [ULT2].

Hint

- The default setting (ULT1 or ULT2) varies depending on the country or region.
- By pressing and holding the ULT button and touching and holding – (volume) on the speaker simultaneously for about 2 seconds, you can turn on or off the notification sound.
When the notification sound is turned off, the  (power) indicator flashes 3 times in green.

When the notification sound is turned on, the  (power) indicator flashes twice in green.

Adjusting the equalizer setting to your preference (CUSTOM)

On “Sony | Music Center,” tap [ULT TOWER 10] - [Settings] - [Sound] - [Sound Effect] - [CUSTOM]. Tap [Custom EQ], and then adjust the equalizer setting to suit your preference.

Note

- You cannot use CUSTOM mode if the TV Sound Booster function is activated.

Automatically adjusting to the optimal sound according to the environment (Sound Field Optimization)

This proprietary microphone sensing technology detects noises around the speaker while playing music to automatically make adjustments to optimize sound. At the time of purchase, Sound Field Optimization is set to on.

To set Sound Field Optimization to on

On “Sony | Music Center,” tap [ULT TOWER 10] - [Settings] - [Sound] - [Sound Field Optimization], and then set it to on.

Note

- In some cases, the surrounding noise may prevent the sound from being optimized.
- When using the Stereo Pair function or the Party Connect function, the setting for Sound Field Optimization is turned off.

Wireless Speaker
ULT TOWER 10

Listening to music wirelessly with 2 speakers (Stereo Pair function)

To use the Stereo Pair function, 2 ULT TOWER 10 speakers are required. By connecting 2 speakers via a BLUETOOTH connection, you can enjoy more powerful sound.

2 speakers connected via a BLUETOOTH connection play sounds in stereo, where 1 speaker plays the sound on the right channel (right side) and the other plays the sound on the left channel (left side).

Before operating the speaker, make sure of the following:

- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software](#).)
- When setting up the speakers for the Stereo Pair function, make sure that the 2 speakers to connect for the function are located within 1 m (3.2 ft) from each other. Stop music playback if it is in progress.
- When playing music, make sure that all of the devices to connect for the function are located within 30 m (98.4 ft) in your line of sight.
Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

1 Use “Sony | Music Center” to set up the speaker for the Stereo Pair function.

For details about “Sony | Music Center,” refer to the following URL:
<https://www.sony.net/smcqa/>

To terminate the Stereo Pair function

Use “Sony | Music Center.”

Hint

- Use of the Stereo Pair function automatically switches the codec to SBC.
- Turning off the speakers does not turn off the Stereo Pair function. When one of the speakers is turned back on, it attempts to establish a connection for the Stereo Pair function. To use the Stereo Pair function, turn on the other speaker within 1 minute. When the BLUETOOTH standby function remains active on both of the speakers, however, turning on either of the speakers automatically turns on the other and establish a connection for the Stereo Pair function between the speakers.

Note

- While the Stereo Pair function is in use, audio from the following devices connected to the speaker will not be output.
 - The USB device connected to the PLAY/CHARGE OUTPUT port (USB)
 - The device connected to the AUDIO IN jack by an audio cable
 - The TV connected to the OPTICAL IN connector

- While the speaker is in OPTICAL IN, AUDIO IN, or USB mode, you can set it up for the Stereo Pair function with “Sony | Music Center” as well. Upon completion of the setup, however, the speaker is automatically placed into BLUETOOTH mode.
- Deactivating the Stereo Pair function gives no effect on the established BLUETOOTH connection and the speaker remains in BLUETOOTH mode. To place the speaker into OPTICAL IN, AUDIO IN, or USB mode, a respective tap operation on the speaker is required.
- To avoid any sudden loud sound output from the speaker, turn down the volume of the speaker and a BLUETOOTH device or stop the playback on the BLUETOOTH device before establishing a connection with the BLUETOOTH device.

Related Topic

- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [Installing “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

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Wireless Speaker
ULT TOWER 10

Enjoying wireless playback using multiple speakers (Party Connect function)

You can connect multiple speakers (up to 100 speakers) compatible with the Party Connect function via BLUETOOTH connections and enjoy music playback.

Devices compatible with the Wireless Party Chain function are not applicable for connection.

Devices* compatible with the Party Connect function:

LSPX-S3, SRS-XP700, SRS-XP500, SRS-XG500, SRS-XG300, SRS-XB43, SRS-XB33, SRS-XB23, SRS-XE300, SRS-XE200, SRS-XV900, SRS-XV800, SRS-XV500, ULT FIELD 7, ULT TOWER 10

* Depending on your country or region, some of the compatible devices are not available for purchase.

Before operating the speaker, make sure of the following:

- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software](#).)
- When setting up the speakers for the Party Connect function, make sure that all of the speakers to connect for the function are located within 1 m (3.2 ft). Stop music playback if it is in progress.
- When playing music, make sure that all of the devices to connect for the function are located within 30 m (98.4 ft) in your line of sight.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

1 Use “Sony | Music Center” to set up the speaker for the Party Connect function.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

2 Start playback on the BLUETOOTH device, and adjust the volume to moderate level.

The same music is played from all speakers.

When adjusting the volume on the BLUETOOTH device or the speaker connected with the device (the speaker set up as the first one), the volumes of all speakers are automatically adjusted. For other speakers (the second or later speaker set), you can also adjust the volume on each other.

To set up the Party Connect function directly on the speaker instead of using “Sony | Music Center”

If you cannot set up the Party Connect function by using “Sony | Music Center,” update the software of the speaker to the latest version. Then, you will be able to set it up using the touch keys on the speaker.

1. Set up ULT TOWER 10 as the first speaker.

- Turn on the speaker.
- Connect the speaker with the BLUETOOTH device.

- Touch and hold  (BLUETOOTH) and + (volume) on the speaker simultaneously for about 2 seconds. You will hear the notification sound from the speaker.

2. Connect a second or more speakers.

- Turn on the speaker.
- Touch and hold  (BLUETOOTH) and + (volume) on the speaker simultaneously for about 2 seconds.* You will hear the notification sound from the speaker, and it will connect to the first speaker.

* This operation is an example for ULT TOWER 10. The operation varies depending on the model. For details, refer to the Help Guide for your speaker.

3. Once the setup is complete, start playback on the BLUETOOTH device and adjust the volume to moderate level.

4. Touch and hold (BLUETOOTH) and + (volume) on the first speaker simultaneously for about 5 seconds to terminate the Party Connect function.

To change the connected BLUETOOTH device or speaker or to terminate the Party Connect function

Stop music playback in advance.

Hint

- The lights and ULT button on the speaker light up differently depending on the model that is set up as the first speaker.
- When using the Party Connect function, the codec automatically switches to SBC.

Note

- While the Party Connect function is in use, audio from the following devices connected to the speaker will not be output.
 - The USB device connected to the PLAY/CHARGE OUTPUT port (USB)
 - The device connected to the AUDIO IN jack by an audio cable
 - The TV connected to the OPTICAL IN connector
- While the speaker is in OPTICAL IN, AUDIO IN, or USB mode, you can set it up for the Party Connect function with “Sony | Music Center” as well. Upon completion of the setup, however, the speaker is automatically placed into BLUETOOTH mode.
- Deactivating the Party Connect function gives no effect on the established BLUETOOTH connection and the speaker remains in BLUETOOTH mode. To place the speaker into OPTICAL IN, AUDIO IN, or USB mode, a respective tap operation on the speaker is required.
- When watching movies using the Party Connect function, there may be a gap between video and audio.

Related Topic

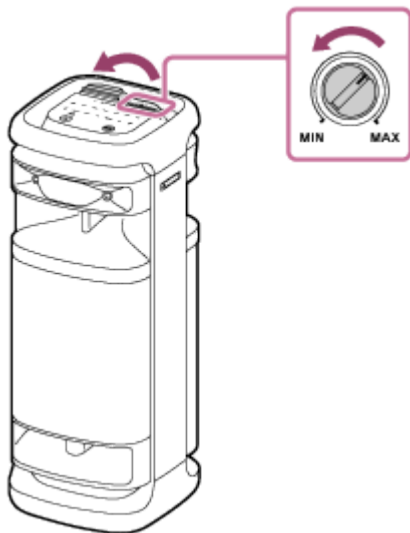
- [Installing “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker
ULT TOWER 10

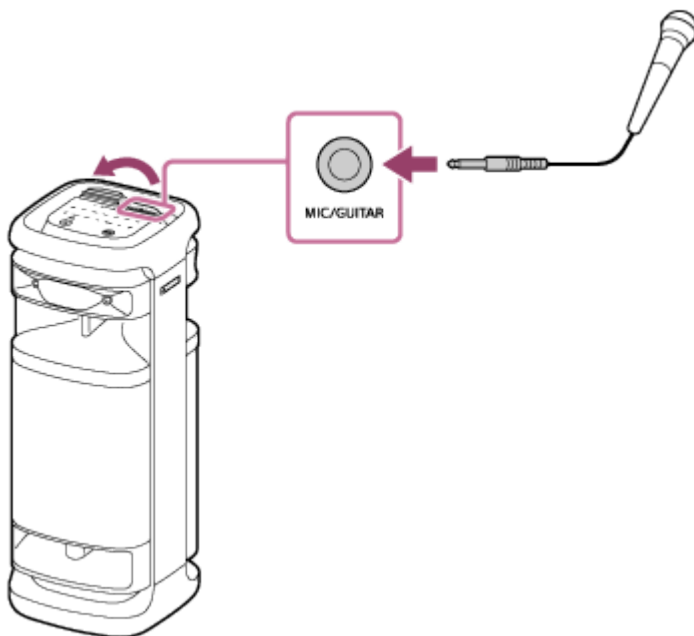
Using an external wired microphone

You can output your voice from the speaker by connecting a dynamic microphone with a normal plug (Φ 6.3 mm) (commercially available).

- 1 Turn the **MIC** and **GUITAR** level knob to **MIN** to reduce the microphone volume level.



- 2 Connect an external wired microphone to the **MIC/GUITAR** jack on the top surface of the speaker.



- 3 Adjust the volume using the **MIC** and **GUITAR** level knob.

- 4 Speak or sing into the connected wired microphone.

With **KEY CONTROL** or **ECHO** on the speaker, you can perform the following operations as well.

Key Control

You can change the key of a song you sing.

Press KEY CONTROL **b** (flat)/ **#** (sharp) on the speaker to adjust the key to suit your vocal range.

Mic Echo

You can add the echo effect to your voice when you sing into the wired microphone.

Press ECHO on the speaker repeatedly to adjust the echo effect.

Note

- When using the Party Connect or Stereo Pair function, sound from the microphone is only output from the speaker to which the microphone is connected.
- Bringing the microphone close to the speaker may cause acoustic feedback. When this happens, depending on the sound volume of the speaker, the speaker may turn off due to the product protection feature. In that case, disconnect the AC power cord (mains lead), wait for a while, plug in the AC power cord (mains lead), and then turn on the speaker again.
- While a microphone or a guitar is connected to the speaker, the Auto Standby function is turned off.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Related Topic

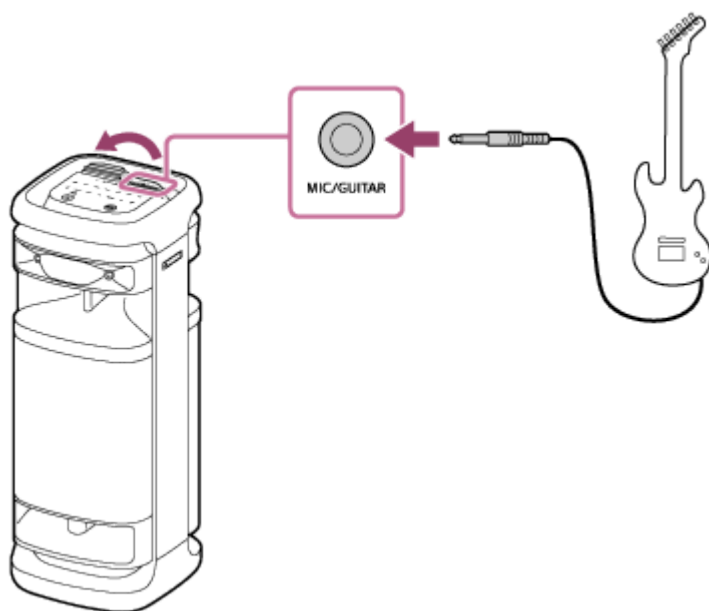
- [Using the wireless microphone](#)
- [Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated](#)
- [There is acoustic feedback](#)

Wireless Speaker
ULT TOWER 10

Enjoying sound from a guitar

You can listen to sound from your guitar by connecting it to the MIC/GUITAR jack (Φ 6.3 mm) on the speaker. By connecting the wireless microphone to the speaker, you can play the guitar and sing along as well.

- 1 Turn the **MIC** and **GUITAR** level knob toward **MIN** to turn down the guitar volume.
- 2 Connect the guitar to the **MIC/GUITAR** jack on the top surface of the speaker with an instrument cable for guitar wiring (commercially available).



- 3 Press the **GUITAR** button on the top surface of the speaker.
The GUITAR indicator lights in white.

- 4 Adjust the guitar volume while playing the guitar.
The guitar sound is output from the speaker.

To bring the speaker out of guitar mode

Press the **GUITAR** button on the top surface of the speaker once again.

Note

- Before disconnecting the guitar from the speaker, turn the MIC and GUITAR level knob toward "MIN" to turn down the guitar volume.
- While a microphone or a guitar is connected to the speaker, the Auto Standby function is turned off.
- The port, connector, and jacks on the speaker are not designed for water resistant. Do not use the speaker in places where the speaker is likely to have water splashed on it. When you are finished with using the speaker, be sure to securely close the caps.

Related Topic

- Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated

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Wireless Speaker
ULT TOWER 10

What you can do with “Sony | Music Center”

“Sony | Music Center” is an app for controlling Sony audio devices which are compatible with “Sony | Music Center” using your smartphone, etc.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

Operations that can be performed on a speaker with “Sony | Music Center”

- Setting up the Party Connect function
- Setting up the Stereo Pair function, swapping the right (right side) and left (left side) audio channels
- Sound quality setting and equalizer adjustment
- Power Option settings (Power On/Off Sound, Auto Standby, Bluetooth Standby)
- Turning on/off the feature to automatically turn off the back light of the touch panel
- Lighting (Illumination) setting (switching the Lighting Mode)
- Switching of the audio source for playback among the device connected via a BLUETOOTH connection, the device connected to the OPTICAL IN (optical digital audio input) connector, the device connected to the AUDIO IN jack, and the device connected to the PLAY/CHARGE OUTPUT port (USB)
- Activating/deactivating the TV Sound Booster function
- Adjusting synchronization with the TV audio
- Switching Bluetooth Connection Quality (Priority on Sound Quality/Priority on Stable Connection)
- Multipoint connection (concurrent connection with 2 BLUETOOTH devices) management
- Viewing the update or version of the speaker’s software
- Operations including establishment and disconnection of connections with BLUETOOTH devices
- Setting up the Sound Field Optimization

etc.

Note

- What you can control with “Sony | Music Center” varies depending on the connected device. The specifications and design of the app may change without notice.
- Be sure to use the latest version of “Sony | Music Center.” If you cannot connect the speaker and a BLUETOOTH device via a BLUETOOTH connection, or if there is a problem such as no sound being emitted, uninstall “Sony | Music Center” and try to connect via the BLUETOOTH connection again. For details about “Sony | Music Center,” refer to Google Play (Play Store) or the App Store.
- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.

Related Topic

- [Installing “Sony | Music Center”](#)
- [Connecting the speaker to an AC outlet](#)
- [Turning on/off the speaker’s light \(Lighting function\)](#)
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to TV audio \(with use of the TV Sound Booster function\)](#)
- [Listening to TV audio \(without use of the TV Sound Booster function\)](#)
- [Selecting the quality for music playback via a BLUETOOTH connection \(Codec\)](#)
- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)
- [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)
- [Updating the pre-installed software](#)

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Wireless Speaker
ULT TOWER 10

Installing “Sony | Music Center”

Install “Sony | Music Center” on your smartphone, etc. from Google Play (Play Store) or the App Store. For Apple iOS devices, “Sony | Music Center” can be installed on the devices with iOS 11.0 or later. Installation is not available on the devices with iOS 10.x or earlier.

- 1 Download “Sony | Music Center” from Google Play (Play Store) or the App Store and install it.



Sony Music Center



- 2 When the installation is complete, start “Sony | Music Center.”

Note

- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.
- Be sure to use the latest version of “Sony | Music Center.” If you cannot connect the speaker and a BLUETOOTH device via a BLUETOOTH connection, or if there is a problem such as no sound being emitted, uninstall “Sony | Music Center” and try to connect via the BLUETOOTH connection again. For details about “Sony | Music Center,” refer to Google Play (Play Store) or the App Store.

Related Topic

- [What you can do with “Sony | Music Center”](#)

Wireless Speaker
ULT TOWER 10

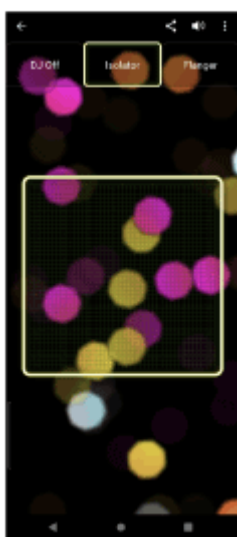
What you can do with “Fiestable”

“Fiestable” is an app for operating Sony audio devices compatible with “Fiestable” from smartphones, etc.

Available controls

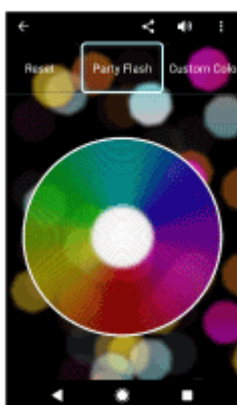
- DJ Control

You can include sound effects (Isolator, etc.) in the music being played.



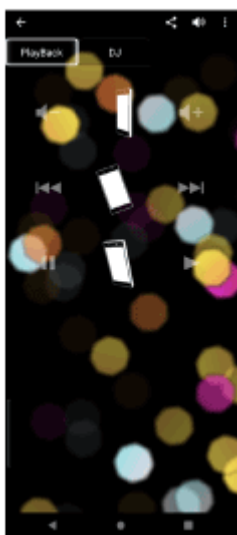
- Illumination

You can set the lighting function.



- Motion Control

You can perform sound operations by shaking the smartphone.



- Others

You can enjoy various features including Karaoke, Voice Control, Party Light, and Party Playlist.

Hint

- What you can control with “Fiestable” varies depending on the connected device. The specification and design of the app may change without notice.

Wireless Speaker
ULT TOWER 10

Installing “Fiestable”

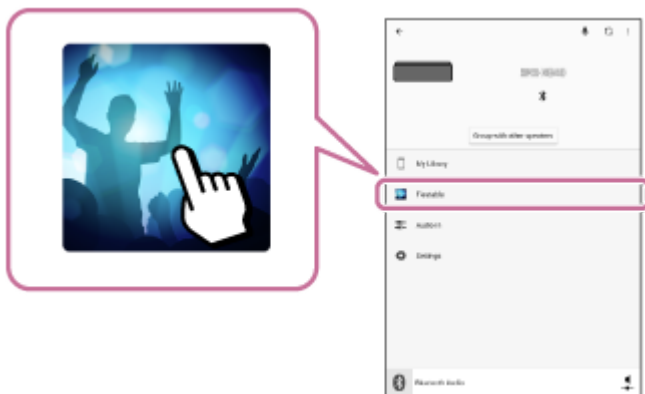
Install “Fiestable” on your smartphone, etc. from Google Play (Play Store) or the App Store. For Apple iOS devices, “Fiestable” can be installed on the devices with iOS 11.0 or later. Installation is not available on the devices with iOS 10.x or earlier.

- 1 Download “Fiestable” from Google Play (Play Store) or the App Store and install it.



Fiestable 

- 2 When the installation is complete, start “Fiestable” from the “Sony | Music Center” screen.



Note

- Be sure to use the latest version of “Fiestable.”

Related Topic

- [What you can do with “Fiestable”](#)

Wireless Speaker
ULT TOWER 10

About the indicators

Main unit

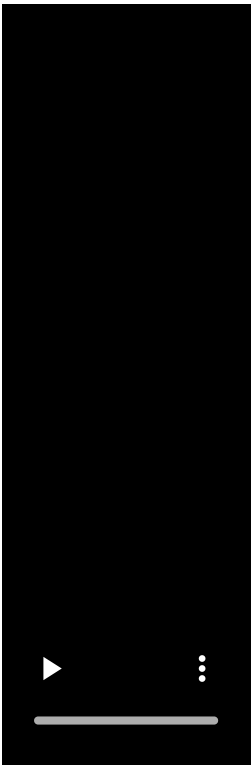
(power) indicator

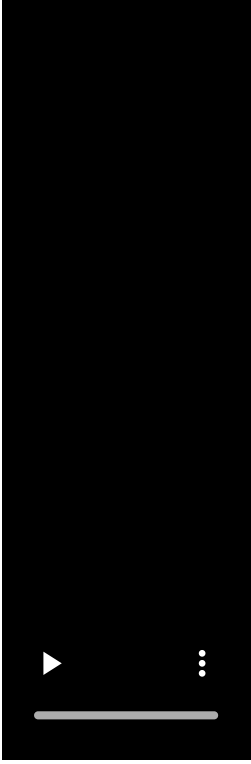
Unlit	The speaker is turned off.
Lit (green)	The speaker is turned on.
Lit (orange)	The speaker is turned off. The BLUETOOTH standby function is activated.

Flashes (green or orange)	● Each time you tap –/+ (volume) on the speaker, the indicator flashes once in green. ● When you operate –/+ (volume) on the speaker and the volume is set at the lowest (0) or highest (50) level, the indicator flashes 3 times in green. ● When you press and hold –/+ (volume) on the speaker and the volume is not set at the lowest or highest level, the indicator flashes 2 times in green. ● When the color of the light is changed by one of the lighting color selectors on the speaker, the indicator flashes once in green. ● When the current color is selected by the lighting color selector on the speaker, the indicator flashes 3 times in green. ● When ► (play) and – (volume) on the speaker are touched and held simultaneously for about 5 seconds and the Auto Standby function is turned off, the indicator flashes 3 times in orange. ● When ► (play) and – (volume) on the speaker are touched and held simultaneously for about 5 seconds and the Auto Standby function is turned on, the indicator flashes twice in orange. ● When ► (play) and ✕ (BLUETOOTH) on the speaker are touched and held simultaneously for about 2 seconds and the “Priority on Stable Connection” preference is selected for the BLUETOOTH connection quality, the indicator flashes 3 times in green. ● When ► (play) and ✕ (BLUETOOTH) on the speaker are touched and held simultaneously for about 2 seconds and the “Priority on Sound Quality” preference is selected for the BLUETOOTH connection quality, the indicator flashes twice in green. ● When the ULT button is pressed and held and – (volume) on the speaker is touched and held simultaneously for about 2 seconds and the ULT POWER SOUND notification sound is turned off, the indicator flashes 3 times in green. ● When the ULT button is pressed and held and – (volume) on the speaker is touched and held simultaneously for about 2 seconds and the ULT POWER SOUND notification sound is turned on, the indicator flashes twice in green. ● As the software update progresses, the activity of the green ⏻ (power) indicator changes (from 5 flashes to 4 flashes, a single flash, and then unlit*). ● When the speaker is turned on for the first time after the software update, the green ⏻ (power) and blue ✕ (BLUETOOTH) indicators flash simultaneously 3 times.
Double flashing (green)	Waiting to pair with the wireless microphone.
Triple flashing (orange)	An abnormality, such as an invalid touch operation or disconnection of a BLUETOOTH connection, is detected (an electric circuit error). Follow the steps described in Restarting the speaker to restart the speaker.
Triple flashing (green)	Updating software in the wireless microphone.
Quadruple flashing (orange)	● The software update was canceled by “Sony Music Center.” ● The software update for the speaker or the wireless microphone failed.

* Depending on the situation, you may not be able to see all flashing patterns.

⌘ (BLUETOOTH) indicator (blue)

Unlit	The BLUETOOTH function is not activated on the speaker.
Lit	The speaker is connected to a BLUETOOTH device.
Flashes	● The software update was canceled by “Sony Music Center.” ● The software update failed. ● When the speaker is turned on for the first time after the software update, the blue ⌘ (BLUETOOTH) and green ⏻ (power) indicators flash simultaneously 3 times.
Double flashing	The speaker is in pairing mode. 

Slow flashing	The speaker is waiting for a BLUETOOTH device to connect to. 
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Multi color indicator (ULT button)

Lit	The sound mode is set to ULT1 or ULT2.
Unlit	The sound mode is set to other than ULT1 or ULT2.

GUITAR indicator (white)

Lit	The speaker is in guitar mode.
Unlit	The speaker is not in guitar mode.

ECHO indicator (white)

Lit	The microphone echo level is set to 1, 2, or 3.
Unlit	- The microphone echo effect is not activated or no microphone is connected to the speaker. - While the microphone echo level is set to 3, tapping ECHO on the speaker deactivates the microphone echo effect and turns off the indicator.
Flashing	While the microphone echo level is set to 1 or 2, tapping ECHO on the speaker makes the indicator flash once.

KEY CONTROL **b** (flat) indicator (white)

Lit	The key control level for the b (flat) notes is set to a level between –1 to –6.
Unlit	No key control level is set for the b (flat) notes or no microphone is connected to the speaker.

Flashing	● Tapping KEY CONTROL b (flat) on the speaker makes the indicator flash once. ● While the key control level for the b (flat) notes is set to –6, tapping KEY CONTROL b (flat) on the speaker makes the indicator flash 3 times.
----------	---

KEY CONTROL **#** (sharp) indicator (white)

Lit	The key control level for the # (sharp) notes is set to a level between +1 to +6.
Unlit	No key control level is set for the # (sharp) notes or no microphone is connected to the speaker.
Flashing	● Tapping KEY CONTROL # (sharp) on the speaker makes the indicator flash once. ● While the key control level for the # (sharp) notes is set to +6, tapping KEY CONTROL # (sharp) on the speaker makes the indicator flash 3 times.

Wireless microphone

(power) indicator

Unlit	The wireless microphone is turned off.
Lit (green or orange)*	The wireless microphone is turned on and connected to the speaker.
Slow flashing (green or orange)*	Waiting to connect to the speaker.
Flashes (green or orange)*	● When the wireless microphone is waiting to connect to the speaker, the indicator flashes slowly. ● When the wireless microphone is in pairing mode, the indicator flashes twice. ● Each time you press the +/- (volume) buttons, the indicator flashes once. ● When you operate the +/- (volume) buttons and the volume is set at the lowest or highest level, the indicator flashes 3 times. ● When you press and hold the +/- (volume) buttons and the volume is not set at the lowest or highest level, the indicator flashes 2 times.
Double flashing (green or orange)*	Waiting to pair with the speaker.
Triple flashing (green or orange)*	The wireless microphone software update is in progress.
Quadruple flashing (orange)	An error occurred during the wireless microphone software update.

* The color of the  (power) indicator depends on the remaining battery power. When the remaining battery is more than 10% the  (power) indicator lights up or flashes in green. When the remaining battery power is 10% or less, the  (power) indicator lights up or flashes in orange.

Related Topic

- [Main unit](#)
- [What you can do with “Sony | Music Center”](#)

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Wireless Speaker
ULT TOWER 10

Updating the pre-installed software

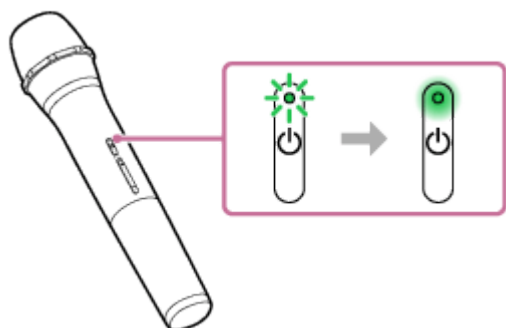
When a new version of the software is released, you can update your speaker's and wireless microphone's pre-installed software by using the following methods.

By updating the software, new features will be added enabling you to experience more convenient and stable use.

1 Connect the speaker to an AC outlet with the supplied AC power cord (mains lead).

2 Turn on the speaker and wireless microphone.

The green  (power) indicator on the wireless microphone changes from flashing to lit, indicating that the speaker and wireless microphone are connected.



3 Tap [Music Center] on your smartphone, etc. to start up the application.



Music Center

4 Tap [ULT TOWER 10].

When a new version of the software is released, an update notice is displayed on the "Sony | Music Center" screen.

5 Follow the instructions on the screen to update.

As the software update progresses, the activity of the green  (power) indicator on the speaker changes (from 5 flashes to 4 flashes, a single flash, and then unlit).

Depending on the situation, you may not be able to see all flashing patterns.

When the speaker is turned on for the first time after the software update, the green  (power) and blue  (BLUETOOTH) indicators flash simultaneously 3 times to inform you that the update is complete.

If there is a software update for the wireless microphone, the software update starts automatically when you connect the wireless microphone to the speaker.

During the update, the  (power) indicators on the speaker and wireless microphone keeps flashing 3 times each.

When the update is complete, the  (power) indicator on the speaker and wireless microphone change from flashing to unlit and then to lit to indicate that the update is complete.

6 Confirm the version of the speaker's software.

On “Sony | Music Center,” tap [ULT TOWER 10] - [Settings] - [System].
“XXXXXXX” displayed under “ULT TOWER 10” indicates the software version.

Hint

- When the software update fails, turn off the speaker and then turn it back on. The speaker will recover from the error state.
- If the wireless microphone is disconnected from the speaker when you update the software of your speaker, the update for the wireless microphone will not be executed. The update will automatically start when the wireless microphone is connected to the speaker.

Note

- If the  (power) indicator on the wireless microphone lights up in orange, the wireless microphone software cannot be updated because the battery level is low. Replace the batteries with 2 new ones.
- You cannot check the software version of the wireless microphone on “Sony | Music Center.”

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [About the indicators](#)

Wireless Speaker
ULT TOWER 10

Precautions

On safety

- Refer to the Reference Guide supplied with the speaker.
- Important information such as the model name is located on the inner surface of the cap on the rear side of the speaker.

On the power cord

- The supplied AC power cord (mains lead) is designed exclusively for this speaker. It should not be used in combination with any other devices.
- Completely disconnect the AC power cord (mains lead) from the AC outlet (mains) if it is not going to be used for an extended period of time. When unplugging the AC power cord (mains lead), always grip the plug. Never pull the cord itself.

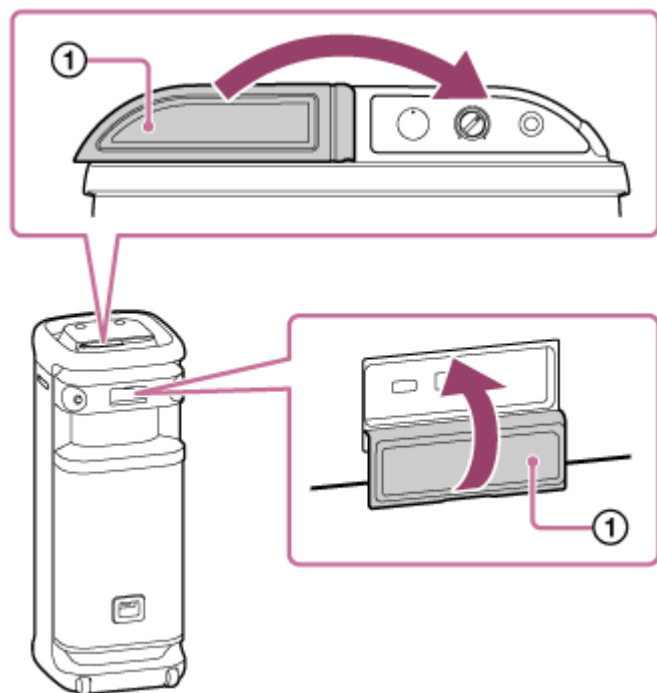
On placement

- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this speaker.
 - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
 - Inside a vehicle with the windows closed (especially in summertime)
 - A place exposed to hot air, such as from a hair dryer
 - A place subject to excessive dust
 - A place subject to strong vibration
- Place this speaker on a flat, level surface. When placed on a sloped surface, the speaker may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this speaker is placed, it may fall over or fall off the surface. Do not leave any valuables near the speaker.
- This speaker is not anti-magnetic. Keep objects susceptible to magnetism (recorded tapes, watches, cash cards and credit cards with magnetic coding, etc.) away from the speaker. When you carry around the speaker, keep this in mind as well.
- If your skin remains in contact with the handle for a long time while the light is turned on, there is a risk of low-temperature burns. To carry a speaker while it is powered on, turn the light (lighting function) off.

Other notes

- Place the speaker in a location with adequate ventilation to prevent heat buildup and prolong the life of the speaker.
- Do not splash water onto this product and the supplied accessories. Those are not waterproof.

- Should any solid object or liquid fall into the speaker, unplug the speaker and have it checked by qualified personnel before operating it any further.
- Water resistant performance is improved by the flat top structure of the speaker, but this is not guaranteed for all the situations.
- If you accidentally splash liquid on the speaker, wipe it off with a dry cloth immediately.
- The cap (①) plays a very important role in maintenance of the water resistant performance. When using the speaker, make sure that the cap is closed completely.



- Put your fingertip directly onto the touch sensor for operations.
- Do not operate the touch sensor with a wet hand to avoid a malfunction.
- When the speaker's light seems bright or glaring, turn up the room lights or turn off the lighting function.
- If sand or dust adheres to the caster wheels' axles, or grass or lint gets wrapped around them, the caster wheels may malfunction.
- If you have any questions or problems concerning this speaker that are not covered in this manual, please consult your nearest Sony dealer.

Wireless Speaker
ULT TOWER 10

How to care for the speaker

You can use the speaker more comfortably and for a longer period of time by following the maintenance procedure below.

- If the surface becomes dirty, wipe the surface using a soft, dry cloth or a cloth soaked in water or lukewarm water and wrung well. Depending on the type of dirt, it may not be possible to remove it.

Note

- If the surface of the speaker gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the speaker.

Wireless Speaker
ULT TOWER 10

About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology is a short-range wireless technology that enables communication between digital devices, such as smartphones and computers.

Supported version and profiles of the BLUETOOTH standard

A profile is a set of functions standardized for every characteristic of BLUETOOTH devices. The speaker supports the following version and profiles of the BLUETOOTH standard.

Supported BLUETOOTH version: BLUETOOTH standard, version 5.2

Supported BLUETOOTH profiles:

- A2DP (Advanced Audio Distribution Profile): Enables transmission and reception of high-quality music contents.
- AVRCP (Audio Video Remote Control Profile): Enables volume adjustment and operations to play/pause music and skip to the beginning of the next/current track.

Maximum communication range

Use the BLUETOOTH wireless technology between the speaker and a device that are located within about 30 m (98.4 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

Frequency band

2.4 GHz band (2.400 0 GHz - 2.483 5 GHz)

Corresponding content protection

SCMS-T

Transmission range (A2DP)

20 Hz - 20 000 Hz (Sampling frequency 44.1 kHz)

Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11ax/b/g/n) use the same frequency (2.4 GHz), microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the speaker is used near a wireless LAN device.

Interference to other devices

Microwaves emitted from a BLUETOOTH device may affect the operation of electronic medical devices. Turn off the speaker and other BLUETOOTH devices in the following locations, as it may cause an accident.

- Where inflammable gas is present, in a hospital, train, airplane, or a gas station
- Near automatic doors or a fire alarm

Note

- Depending on the network environment, there may be an interruption at the high bitrate transmission.
- To be able to use the BLUETOOTH function, the BLUETOOTH device to be connected requires the same profile as the speaker's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.
- Due to the characteristic of BLUETOOTH wireless technology, the sound played on the speaker is slightly delayed from the sound played on the BLUETOOTH device while listening to music.
- The speaker supports security capabilities that comply with the BLUETOOTH standard to provide a secure connection when the BLUETOOTH wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using BLUETOOTH wireless technology.
- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- A device featuring the BLUETOOTH function is required to conform to the BLUETOOTH standard specified by Bluetooth SIG, Inc. and be authenticated. Even if the connected device conforms to the above mentioned BLUETOOTH standard, some devices may not be connected or work correctly, depending on the features or specifications of the device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- A device with a built-in radio or tuner cannot be connected to the speaker via a BLUETOOTH connection since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.

Wireless Speaker
ULT TOWER 10

About the wireless technology of the wireless microphone

Maximum communication range

Use the wireless technology between the wireless microphone and the speaker that are located within about 15 m (49.0 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the wireless microphone and the speaker.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

Frequency band

2.4 GHz band (2.400 0 GHz - 2.483 5 GHz)

Wireless Speaker
ULT TOWER 10

Licenses

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<https://rd1.sony.net/help/speaker/sl/24/>
- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an Apple product may affect wireless performance.
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Wireless Speaker
ULT TOWER 10

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What can I do to solve a problem?

If the speaker does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide and try any corrective actions listed.
- Restart the speaker.
- Initialize the speaker.
This operation restores the settings such as volume, etc. to the default settings, and deletes all pairing information.
- Look up information on the issue on the customer support website.
- Access the following support home pages to get support information about your speaker:
 - For customers in Americas:
<https://www.sony.com/am/support>
 - For customers in Europe:
<https://www.sony.eu/support>
 - For customers in China:
<https://service.sony.com.cn>
 - For customers in other countries/regions:
<https://www.sony-asia.com/support>

If the operations above do not work, consult your nearest Sony dealer.

For repairs, both the speaker and wireless microphone will be required.

Related Topic

- [Restarting the speaker](#)
- [Initializing the speaker](#)

Wireless Speaker
ULT TOWER 10

Unable to turn on the speaker or the speaker suddenly turns off

- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead).
 - The Auto Standby function may have been activated. Deactivate the Auto Standby function.
 - Bringing the microphone close to the speaker may cause acoustic feedback. When this happens, depending on the sound volume of the speaker, the speaker may turn off due to the product protection feature. In that case, disconnect the AC power cord (mains lead), wait for a while, plug in the AC power cord (mains lead), and then turn on the speaker again.
-

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [Auto Standby \(power saving\) function](#)
- [There is acoustic feedback](#)

Wireless Speaker
ULT TOWER 10

No sound/Sound from only one speaker/Low sound level/Distorted sound/Humming or noise in the speaker output

- Check that both the speaker and the connected device are turned on.
- Turn up the volume of the speaker and the connected device.
- Depending on the connected BLUETOOTH device, volume adjustment on the BLUETOOTH device may not change the volume level of the speaker (i.e. the  (power) indicator does not flash).
When the volume of the speaker sounds low, adjust the volume level of the BLUETOOTH device to an appropriate one, and then adjust the volume level of the speaker with $-/+$ (volume) on the speaker.
- Check that the connected device is playing.
- Select BLUETOOTH, OPTICAL IN, AUDIO IN, or USB mode in accordance with the desired device for audio playback.
- Make sure the audio cable is firmly connected to the AUDIO IN jack during playback in AUDIO IN mode.
- If the speaker is in OPTICAL IN mode and playback is in progress, make sure that the optical digital cable is firmly plugged in the OPTICAL IN (optical digital audio input) connector.
- If you are connecting a computer to the speaker, make sure the audio output setting of the computer is set for a BLUETOOTH device.
- Check that the speaker has established a BLUETOOTH connection with the BLUETOOTH device.
- Pair the speaker and the BLUETOOTH device again.
- Before connecting multiple speakers via BLUETOOTH connections for the Stereo Pair function or the Party Connect function, update the pre-installed software to the latest version on each and every speaker.
- If the device that is connected to the AUDIO IN jack is monaural, sound may only be output from the left speaker component (left channel).
- If the connected device has an equalizer function, set it to off.
- Keep the speaker away from a microwave oven, wireless LAN, etc.
- Bring the BLUETOOTH device closer to the speaker. If there is any obstacle between the speaker and the BLUETOOTH device, move it out of the way.
- A device with a built-in radio or tuner cannot be connected to the speaker via a BLUETOOTH connection since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.
- When using the Stereo Pair function or the Party Connect function, if any other BLUETOOTH device(s) such as a BLUETOOTH mouse or BLUETOOTH keyboard is connected to the BLUETOOTH device, terminate the connection between them.
- There are some BLUETOOTH devices that can have the BLUETOOTH connection quality changed. If your device is compatible with this function, select "Priority on Stable Connection (SBC)" for the BLUETOOTH connection quality.

For details, refer to the operating instructions supplied with the device.

- Select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality of the speaker.
- Install the latest version of “Sony | Music Center” on the connected device. If you cannot use the latest version of “Sony | Music Center” or you cannot connect the speaker and a BLUETOOTH device via a BLUETOOTH connection, uninstall “Sony | Music Center” and install it again.
- Depending on the app being used on the connected BLUETOOTH device, you may hear no sound. In such a case, close the app and start it once again. This may help for solving the issue.

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Selecting the quality for music playback via a BLUETOOTH connection \(Codec\)](#)
- [About the indicators](#)

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Wireless Speaker
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Sound becomes low while in use

- The sound may become low when the ambient temperature of the speaker is high. This is not a malfunction.
 - If the sound becomes low while in use, turn off the speaker, disconnect the AC power cord (mains lead), wait for a while, plug in the AC power cord (mains lead), and then restart the speaker.
-

Related Topic

- [Connecting the speaker to an AC outlet](#)

Wireless Speaker
ULT TOWER 10

No sound comes out from the speaker

- Make sure that the optical out jack on the TV and the OPTICAL IN (optical digital audio input) connector on the speaker are properly connected.
- Make sure that PCM is specified as the digital audio output method on the TV. For TV operations, refer to the instruction manual supplied with your TV.
- Check the TV for sound volume^{*}. While the TV Sound Booster function is activated, the combined audio from the TV and the speaker is used for content playback. Adjust the sound volume independently on the TV and the speaker.
 - ^{*} Use the remote control supplied with the TV for adjustment.
- The TV Sound Booster function enables content playback with the combined audio from the TV and the speaker. If no sound comes out from the TV, refer to the instruction manual supplied with your TV for the audio output settings.
- Check the speaker for sound volume. While the TV Sound Booster function is activated, the speaker outputs only the bass and high-pitched sounds for content playback. Use "Sony | Music Center" to adjust the sound volume of the speaker in accordance with the TV sound volume.
- While the TV Sound Booster function is activated, the 4 speaker components (2 tweeters and 2 midrange speakers) on the front side of the speaker are disabled to optimize the audio output for the combined use with a connected TV.

Wireless Speaker
ULT TOWER 10

Video and audio are not synchronized; or audio sounds duplicated

- Make sure that your TV is updated with the latest software.
- Adjust synchronization between the TV audio and the speaker audio with “Sony | Music Center.”
 1. Tap [Music Center] on your smartphone, etc. to start up the application.
 2. Tap [ULT TOWER 10].
 3. Tap [Settings] - [Sound] - [Adjust synchronization with TV audio], and then select the optimal delay adjustment time length.
- Refer to the instruction manual supplied with your TV to find out if the TV has the delay setting function. If it does, adjust the setting value to the adequate one.
- Audio effects of the TV Sound Booster function may be affected by the placement of the speaker and TV. If audio sounds duplicated, move the speaker as close as possible to the TV.
- Adjust the sound volume of the speaker with “Sony | Music Center.”
- As the amount of audio delay caused by the TV Sound Booster function depends on the performance of TVs, it is not guaranteed that the TV Sound Booster function works for every TV.

Wireless Speaker
ULT TOWER 10

The sound volume is low

- Check the TV for sound volume^{*}. While the TV Sound Booster function is activated, the combined audio from the TV and the speaker is used for content playback. Adjust the sound volume independently on the TV and the speaker.
 - ^{*} Use the remote control supplied with the TV for adjustment.
- Check the speaker for sound volume. While the TV Sound Booster function is activated, the speaker outputs only the bass and high-pitched sounds for content playback. Use “Sony | Music Center” to adjust the sound volume of the speaker in accordance with the TV sound volume.
- While the TV Sound Booster function is activated, the speaker is capable of only outputting audio from the connected TV. For music playback while no TV is connected, deactivate the TV Sound Booster function.

Wireless Speaker
ULT TOWER 10

Neither the Karaoke function nor the DJ Control function are available for use while the TV Sound Booster function is activated

- While the TV Sound Booster function is activated, microphone/guitar input and the DJ Control function are disabled. To use any of them, deactivate the TV Sound Booster function.

Wireless Speaker
ULT TOWER 10

The USB device is not detected; playback from an audio source fails; no sound comes out of the speaker; playback does not start with the first track

- Make sure that the speaker is in USB mode.
- Turn off the speaker, disconnect and reconnect the USB device, and then turn the speaker back on.
- The connected USB device is not compatible with the speaker. Check on the information about the compatible devices.
- Check the USB device for the file format. The speaker does not support USB devices formatted with any file system other than FAT16 or FAT32.*
 - * While the speaker supports the FAT16 and FAT32 file systems, some USB devices may not support these FAT file systems. For details, refer to the operating instructions provided with your USB device or contact its manufacturer.
- Use “Sony | Music Center” to resume normal playback mode.
- When the connected USB device has partitioned storage space, the speaker is only capable of playing the audio files stored in the first partition.
- The speaker is not capable of playing any encrypted or password-protected files.
- The speaker is not capable of playing any files protected with the DRM (Digital Rights Management) technology.
- When the connected USB device does not work correctly, refer to the operating instructions provided with your USB device.

Related Topic

- [Connecting with a USB device](#)
- [Listening to music of a USB device](#)

Wireless Speaker
ULT TOWER 10

The sound from the speaker contains noise, skips, or is distorted

- The connected USB device is not compatible with the speaker. Check on the information about the compatible devices.
- Turn off the speaker, disconnect and reconnect the USB device, and then turn the speaker back on.
- Make sure that the audio file itself does not contain noise or distortion. Noise may be generated while an audio file is encoded. If this is the case, delete the audio file and encode the original audio file all over again. If the sound from the speaker contains noise or is distorted always at the same point in playback, this suggests that the file itself has a problem.
- The bit rate setting for creating or encoding audio files is low. Increase the bit rate and encode the original audio file on the USB device.

Related Topic

- [Connecting with a USB device](#)

Wireless Speaker
ULT TOWER 10

It takes a long time before playback starts

In the event of the following, it may take some time for the speaker to load audio data.

- The USB device has many folders or files.
- The USB device has a highly complicated structure.
- The USB device has a memory capacity that is too large for the speaker to handle.
- The internal memory of the USB device is fragmented.

Wireless Speaker
ULT TOWER 10

Unable to pair the speaker with a BLUETOOTH device

- Place the speaker and the BLUETOOTH device within 1 m (3.2 ft) of each other.
- To use the Stereo Pair function or Party Connect function, pair with the speaker in which the  (BLUETOOTH) indicator flashes in blue.
- If the  (BLUETOOTH) indicator is not double flashing in blue, touch and hold  (BLUETOOTH) on the speaker for about 2 seconds. You hear voice guidance (Pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).
- Once the speaker is initialized, an iPhone may not be able to connect to the speaker. In this case, delete pairing information on the iPhone, then pair them again.
- Check that the BLUETOOTH device is turned on and the BLUETOOTH function is activated on the device.
- If the speaker is not displayed on the BLUETOOTH device, turn off the device, and then turn on the device again. It may improve symptoms.
- Depending on the specifications of the TV, no BLUETOOTH connection may be established between the speaker and the TV even though the TV has the BLUETOOTH function.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)
- [About the indicators](#)
- [Initializing the speaker](#)

Wireless Speaker
ULT TOWER 10

Speaker output is interrupted

While the “Priority on Sound Quality” preference is selected for the BLUETOOTH connection quality, signal reception on the speaker may fluctuate depending on the combination of the setup on your BLUETOOTH device and the ambient conditions. In such a case, the following may help for solving the issue.

- Move the speaker away from a device such as a microwave oven and a wireless LAN access point.
 - There are some BLUETOOTH devices that can have the BLUETOOTH connection quality changed. If your device is compatible with this function, select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality. For details, refer to the operating instructions supplied with the device.
 - Select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality of the speaker.
-

Related Topic

- [Selecting the quality for music playback via a BLUETOOTH connection \(Codec\)](#)

Wireless Speaker
ULT TOWER 10

Unable to connect a BLUETOOTH device with the speaker for the Stereo Pair function

- Update the pre-installed software to the latest version on each and every speaker to connect for the function.
(For details about the update procedure, see [Updating the pre-installed software.](#))
 - Update “Sony | Music Center” to the latest version before setting up the Stereo Pair function.
For details about “Sony | Music Center,” refer to the following URL:
<https://www.sony.net/smcqa/>
 - Make sure that the 2 speakers to connect for the function are located within 1 m (3.2 ft) from each other.
 - While music playback is in progress, stop the playback before setting up the Stereo Pair function.
-

Related Topic

- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)
- [What you can do with “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker
ULT TOWER 10

Unable to connect with a speaker for the Party Connect function

- Check if the device is compatible with the Party Connect function. Devices compatible with the Wireless Party Chain function are not applicable for connection.
- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software](#).)
- Update “Sony | Music Center” to the latest version before setting up the Party Connect function. For details about “Sony | Music Center,” refer to the following URL:
<https://www.sony.net/smcqa/>
- Make sure that all of the speakers to connect for the function are located within 1 m (3.2 ft).
- While music playback is in progress, stop the playback before setting up the Party Connect function.

Related Topic

- [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)
- [What you can do with “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker
ULT TOWER 10

Unable to add a speaker for the Party Connect function

- To any group set up with “Sony | Music Center,” use “Sony | Music Center” to add a new speaker.
For details about “Sony | Music Center,” refer to the following URL:
<https://www.sony.net/smcqa/>
 - Make sure that all of the speakers to connect for the function are located within 1 m (3.2 ft).
 - While music playback is in progress, stop the playback before setting up the Party Connect function.
-

Related Topic

- [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)

Wireless Speaker
ULT TOWER 10

Unable to connect the speaker concurrently with 2 devices (multipoint connection)

- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.
 - Depending on the BLUETOOTH device, you may not be able to use the multipoint connection capability.
-

Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)

Wireless Speaker
ULT TOWER 10

Unable to turn on the wireless microphone or the wireless microphone suddenly turns off

- Insert the batteries with the + and – facing the correct way.
 - Batteries are depleted. Replace the batteries with 2 new ones.
 - The wireless microphone automatically turns off when it is left unused for 5 minutes. This function cannot be disabled.
-

Related Topic

- [Wireless microphone](#)

Wireless Speaker
ULT TOWER 10

Unable to connect the wireless microphone and the speaker

- Batteries in the wireless microphone are depleted. Replace the batteries with 2 new ones.
- Bring the wireless microphone to within 1 m (3.2 ft) of the speaker.
- Follow the next steps to connect the speaker and the wireless microphone.
 1. Turn on the speaker and the wireless microphone.
To avoid any sudden loud sound output from the speaker, turn down the volume of both the speaker and the wireless microphone.
 2. Press and hold the GUITAR button and touch and hold ECHO on the speaker simultaneously for about 5 seconds.
⏻ (power) indicator on the speaker starts double flashing (pairing mode).
 3. Press and hold the ⏻ (power) button on the wireless microphone for about 10 seconds.
⏻ (power) indicator on the wireless microphone starts double flashing (pairing mode).
When the connection is complete, the ⏻ (power) indicators of the speaker and wireless microphone stop flashing and stay lit.
- The wireless microphone function may be set to off. Check the 🔊 (BLUETOOTH) indicator on the speaker. If the 🔊 (BLUETOOTH) indicator on the speaker is unlit, touch and hold – (volume) and 🔊 (BLUETOOTH) on the speaker simultaneously for about 5 seconds.

Related Topic

- [Wireless microphone](#)

Wireless Speaker
ULT TOWER 10

Pairing the wireless microphone with the speaker again

Before starting this operation, confirm the following.

- Bring the wireless microphone to within 1 m (3.2 ft) of the speaker.
- Follow the next steps to connect the speaker and the wireless microphone.
 1. Turn on the speaker and the wireless microphone.
To avoid any sudden loud sound output from the speaker, turn down the volume of both the speaker and the wireless microphone.
 2. Press and hold the GUITAR button and touch and hold ECHO on the speaker simultaneously for about 5 seconds.
⏻ (power) indicator on the speaker starts double flashing (pairing mode).
 3. Press and hold the ⏻ (power) button on the wireless microphone for about 10 seconds.
⏻ (power) indicator on the wireless microphone starts double flashing (pairing mode).
When the connection is complete, the ⏻ (power) indicators of the speaker and wireless microphone stop flashing and stay lit.

Note

- Howling may occur as you bring the microphone near the speaker.
- Wireless microphones other than the supplied wireless microphone (YY7860E) cannot be connected to the speaker.
- Multiple wireless microphones cannot be connected to the speaker at the same time.

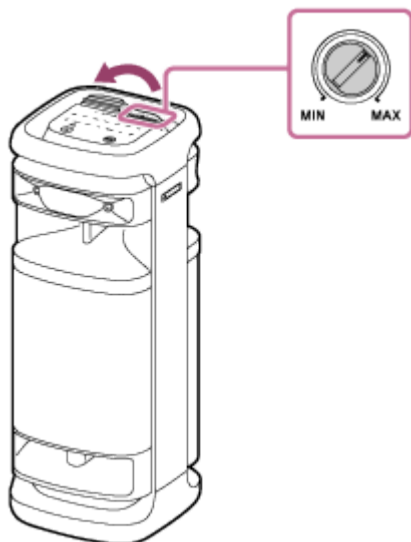
Related Topic

- [Wireless microphone](#)

Wireless Speaker
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There is no wired microphone sound

- Turn the MIC and GUITAR level knob to adjust the microphone volume.



- Make sure that the microphone is turned on.

Wireless Speaker
ULT TOWER 10

There is acoustic feedback

- Reduce the volume.
- Move the microphone away from the speaker or change the direction of the microphone.

Note

- Bringing the microphone close to the speaker may cause acoustic feedback. When this happens, depending on the sound volume of the speaker, the speaker may turn off due to the product protection feature. In that case, disconnect the AC power cord (mains lead), wait for a while, plug in the AC power cord (mains lead), and then turn on the speaker again.

Wireless Speaker
ULT TOWER 10

Restarting the speaker

In the event such as the following, disconnect the AC power cord (mains lead) from the AC outlet, then plug in the AC power cord (mains lead) again to restart the speaker.

- You cannot operate the speaker after you turn it on.
- You cannot operate the speaker after you troubleshoot pairing issues.

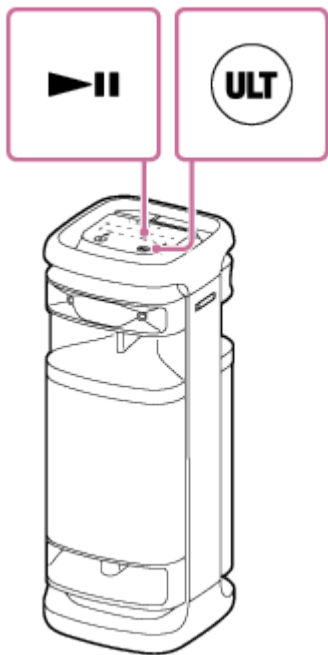
Note

- Restarting the speaker does not delete its pairing information. The pairing information, however, is stored on the speaker when the speaker is turned off. After pairing the speaker with a new device, turn off the speaker and turn it back on, and then restart the speaker.
- Restarting the speaker may change its volume, function, or sound settings.

Wireless Speaker
ULT TOWER 10

Initializing the speaker

If the speaker fails to operate successfully after you restart it, initialize the speaker to resume its default settings. While the speaker is turned on, touch and hold ►|| (play) on the speaker and press and hold the ULT button simultaneously for 5 seconds or more until the speaker turns off.



The speaker is initialized. Settings such as volume, etc., are restored to the default settings, and all pairing information is deleted.

Note

- The speaker cannot be initialized while the power is off.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)
- [Restarting the speaker](#)

Wireless Speaker
ULT TOWER 10

Specifications

Wireless Speaker (YY7857E)

Speaker

Speaker system

3-way, Bass reflex

Speaker unit

Woofer unit: Approx. 320 mm × 320 mm (12.6 in × 12.6 in) (1)

Midrange unit: Approx. 80 mm (3.2 in) dia. (2)

Tweeter unit: Approx. 40 mm (1.6 in) dia. (2), Front

Tweeter unit: Approx. 40 mm (1.6 in) dia. (2), Rear

General

Inputs

- Type A USB port: Supported USB Device (Mass Storage Class)
- AUDIO IN jack (Φ 3.5 mm)
- OPTICAL IN connector (PCM: fs=32/44.1/48/96 kHz)
- MIC/GUITAR jack (Φ 6.3 mm)
 - Sensitivity 1 mV, impedance 10 kΩ (when guitar mode is turned off)
 - Sensitivity 200 mV, impedance 500 kΩ (when guitar mode is turned on)

DC OUT

Type A USB port (for charging the battery of a connected device) (DC 5 V/MAX. 1.5 A)

Power

- For customers in North America: AC 120 V, 60 Hz
- For customers in other countries/regions: AC 120 V - 240 V, 50/60 Hz

Power consumption

Approx. 139 W

Standby power consumption

When BLUETOOTH standby mode is set to on: 2.0 W or less

When BLUETOOTH standby mode is set to off: 0.3 W or less

Operating temperatures

−5 °C - 40 °C (23 °F - 104 °F)

Dimensions (including projecting parts and controls)

Approx. 418 mm × 1 106 mm × 428 mm (16.5 in × 43.6 in × 16.9 in) (w/h/d)

Mass

Approx. 29 kg (63 lb 15 oz)

Compatible iPhone/iPod models

iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone SE (3rd generation), iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone SE (2nd generation), iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XS Max, iPhone XS, iPhone XR, iPhone X, iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone SE, iPhone 6s Plus, iPhone 6s, iPod touch (7th generation)
(As of September 2023)

Wireless microphone (YY7860E)

Microphone

Type

Dynamic

Directivity

Uni directional

Effective frequency range

50 Hz - 15 000 Hz

General

Power

3 V DC, two LR6 (size AA) alkaline batteries

Power consumption

Approx. 0.2 W

Battery life

Approx. 25 hours^{*}

Operating temperatures

−5 °C - 40 °C (23 °F - 104 °F)

Dimensions (including projecting parts and controls)

Approx. 50 mm × 233 mm × 50 mm (2.0 in × 9.2 in × 2.0 in) (w/h/d)

Mass (including battery)

Approx. 280 g (10 oz)

^{*} The actual battery life may differ from the listed time due to the surrounding temperature and usage conditions, and the type and manufacturer of the batteries.