



Instructions for Use

EXAM44X.5Y
FEB4455

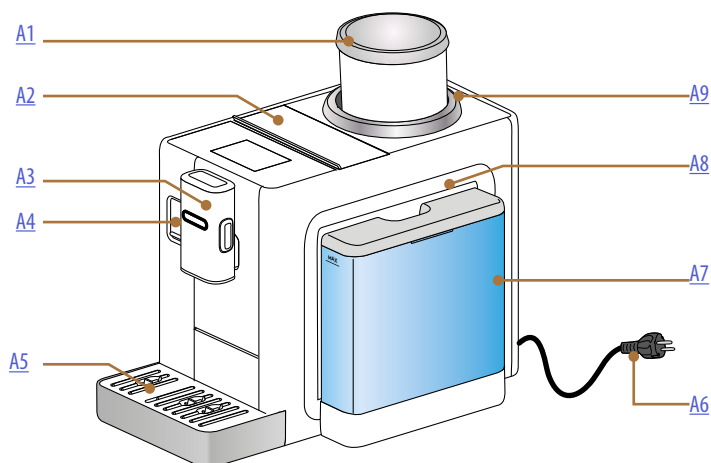
RIVELIA

De'Longhi

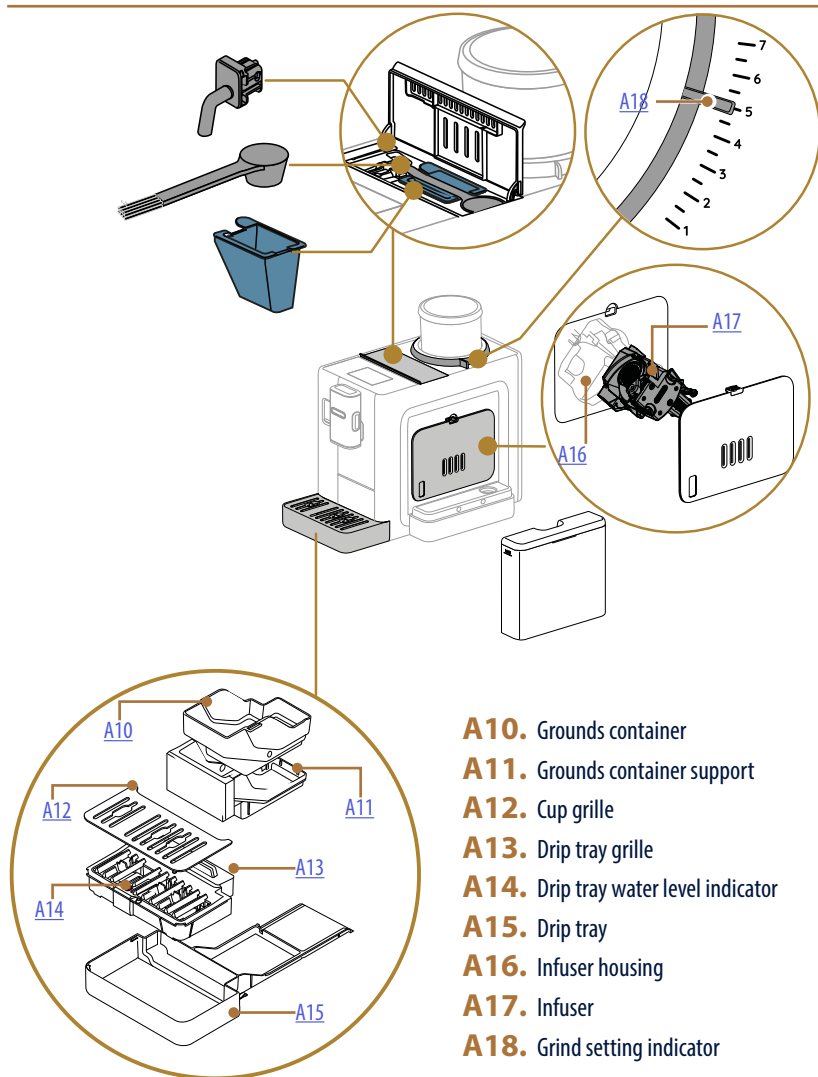
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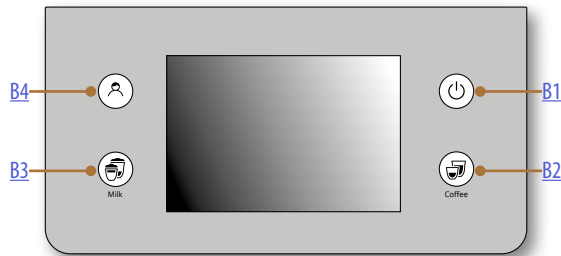
Rivelia Description of the machine



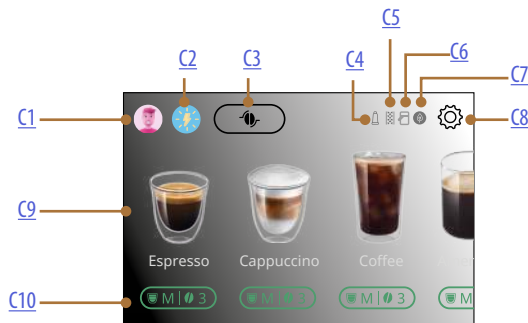
- A1.** Beans container with lid
- A2.** Lid covering accessories/pre-ground coffee compartment
- A3.** Coffee spouts (height-adjustable)
- A4.** Flap covering milk carafe connector/hot water spout
- A5.** Drip tray
- A6.** Power cord
- A7.** Water tank with lid
- A8.** Infuser assembly access flap (accessible when water tank is removed)
- A9.** Coffee grinding adjuster ring



Rivelia Description of panel and homepage

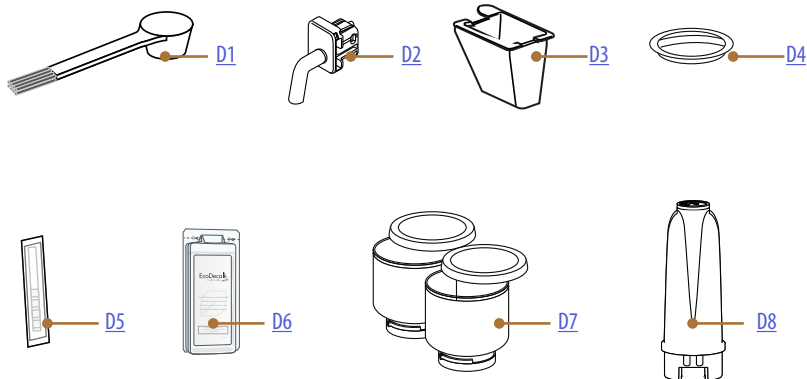


- B1.** ON/Standby button
- B2.** Coffee-based drinks selection button
- B3.** Milk-based drinks selection button
- B4.** Profile selection button



- C1.** Selected profile
- C2.** Coffee Routine
- C3.** Bean Adapt Technology
- C4.** Filter spent indicator
- C5.** Descale warning indicator
- C6.** Milk carafe Clean indicator
- C7.** Energy saving indicator
- C8.** Settings menu
- C9.** Direct drink selection
- C10.** Drink customization bar

Rivelia Description of the accessories



INSIDE THE MACHINE ACCESSORIES COMPARTMENT [A2](#)

- D1.** Pre-ground coffee measure/brush
- D2.** Hot water spout
- D3.** Removable pre-ground coffee funnel

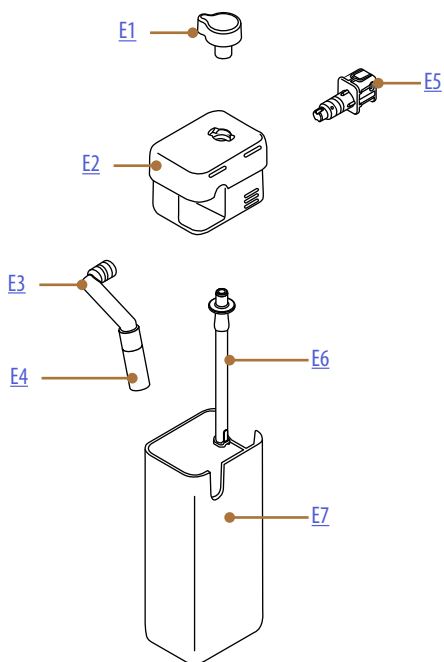
ON THE SOCKET WHERE THE BEANS CONTAINER IS FITTED TO THE MACHINE

- D4.** Coffee mill protective cover

IN THE ACCESSORIES PACK

- D5.** "Water Hardness Test" strip
- D6.** Descaler
- D7.** Interchangeable beans containers
- D8.** Water softener filter

LatteCrema
HOT 



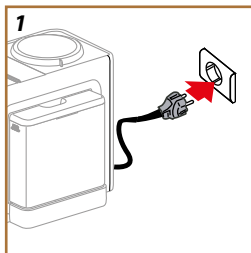
- E1.** Froth adjustment/Clean dial
- E2.** Milk carafe lid
- E3.** Milk spout (height-adjustable)
- E4.** Milk spout extension
- E5.** Milk carafe connector (removable for cleaning)
- E6.** Milk intake tube (silicone)
- E7.** Milk container

Rivelia Using the machine first time



Please note:

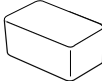
- Possible traces of coffee in the mill are the result of settings tests performed on the machine before sale, proof of the meticulous care and attention we invest in our products.
- When used for the first time, all removable accessories that make contact with water or milk (milk carafe, water tank) should be rinsed with hot water. For best results, wash the milk carafe in a dishwasher.

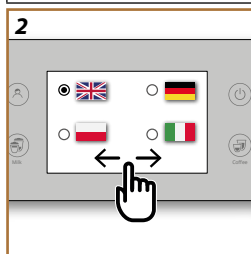


1. Connect the power cord to the mains supply (fig. 1).

The machine switches on and will show you how to set it up the way you prefer: follow the instructions displayed and the Rivelia will be ready for use!

Here are the essentials:

	Fresh drinking water
	Hot water spout
	Beans container (you'll find it in the accessories pack)
	Your favourite coffee beans
	A container (make sure the capacity is at least 0.2 litres)
	Water hardness test (you'll find it in the accessories pack)

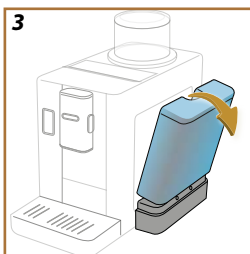


Select your language

2. Scroll through the pages of the display (fig. 2) until your language appears, then select the corresponding flag;
3. Press "Done" to go to the next step.

Select the day and time

4. Select the exact day and time and press "Next": select the day and time display format and press "Next".



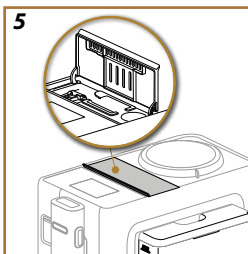
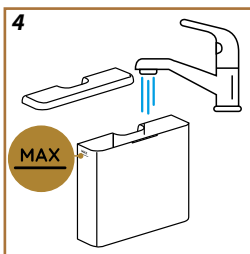
Fill the water tank

5. Detach the water tank.

Please note:

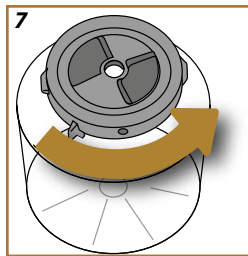
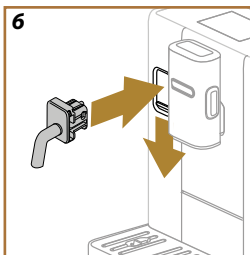
Tilt the water tank slightly to ensure that it separates correctly from the machine (fig. 3).

6. Fill the tank with fresh drinking water up to the MAX level (fig. 4) and reposition it in the machine, then press "Next".



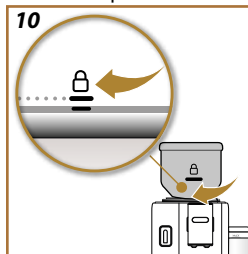
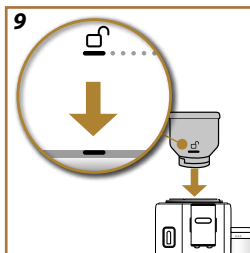
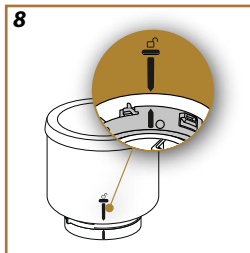
Prepare the machine

7. Open the lid of the accessories compartment and take out the hot water spout (fig. 5).
8. Push down the flap of the milk carafe connector/hot water spout and attach the hot water spout (fig. 6). Press "Next".

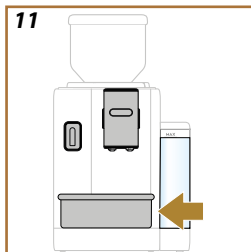


Fit the beans container

9. Check that the grind setting indicator is set to "5", and if not, set it to "5". Press "Next".
10. Remove the protective cover of the coffee mill from the beans container socket.
11. Take one of the beans containers, turn it upside down and check that the bottom section is securely closed: to make absolutely sure, turn the bottom section anticlockwise until a click is heard (fig. 7). The beans container is closed correctly when the two arrows are aligned (fig. 8). Press "Next".
12. Fill the beans container with the beans you want to use and close it securely again: press "Next".
13. Position the beans container in the socket and twist clockwise to lock it in place. To ensure it is fitted correctly, align the ☐ symbol with the mark on the lower ring (fig. 9) and, when inserted, turn the container to the ☐ position (fig. 12). Press "Next".



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Using for the first time

14. Position a container of at least 0.2 litres capacity under the coffee and hot water spouts (fig. 13).
15. Press "Yes" to start the rinse function. Delivery will stop automatically.

Tips

Tips for use will appear on the display. Read them carefully: they will be of help when using the machine. Press "Next" to continue.

Check the hardness of the water

The machine will prompt for descaling to be carried out after a predetermined period of time based on a nominal water hardness setting. The machine can also be programmed according to the actual hardness of the local water supply, so that the descaling procedure will be required less frequently. Proceed as follows:

1. Press "Start" and remove the "Total hardness test" strip (in the accessories pack) from its wrapper. Press "Next".
2. Immerse the strip completely in a glass of water for about one second.
3. Remove the strip from the water and shake lightly. Press "Next". After about a minute, 1, 2, 3, or 4 red squares will appear, depending on the hardness of the water; each square corresponds to 1 level;

Setting water hardness

4. Press the dot corresponding to the water hardness measured previously, as indicated in the following table:

Test strip	Water hardness
	Level 1
	Level 2
	Level 3
	Level 4

5. Press "Ok".
6. The machine is now reprogrammed with the new water hardness setting.

Please note:

The water hardness can be changed at any time by way of the settings menu (see ["Water hardness"](#)).

This done, the machine is ready to be configured on the basis of your needs and preferences: press "Start".

[WATCH THE VIDEO HERE](#)

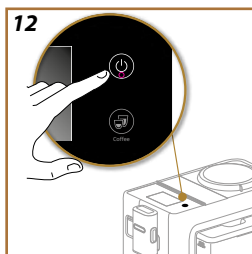
Profiles



1. Set the number of users for this machine. Press "Next".
2. To customize the number, press  on the profile icon, make the choices, then press the button showing the name, press "Change", and finally press "Save".
3. Press "Next". the profiles are confirmed.

Tutorial

1. Press "Next": the machine is ready to show a short introductory video.
2. Press "Start" and watch the display.



3. The machine illustrates the main functions. Press "Next" to move on to the next screens in sequence;

When the introduction has finished, press "Start" and enjoy your machine.

Please note:

- The first time the machine is used, it will be necessary to make 4-5 cappuccinos before the drink in the cup tastes as it should.
- The first time the machine is used, the water circuit will be empty and operation could be very noisy. The noise becomes less as the circuit fills.

Please note:

Each time the machine is turned on, it performs an automatic preheat and rinse cycle which cannot be interrupted. The machine is not ready for use until the cycle has been completed.

1. To turn the machine on, press the  button (fig. 12): the machine switches on.
2. Once the machine has heated up it starts a rinse cycle, during which hot water is delivered from the coffee spout; in addition to heating up the boiler, this has the effect of heating up the internal circuits as hot water is circulated through them.

Rivelia Turning the machine off

Whenever the machine is turned off after being used to make coffee, it will run a rinse cycle automatically.

1. To turn the machine off, press the  button (fig.12).
2. If envisaged, the machine runs a rinse cycle, delivering hot water from the coffee spouts, then switches off (stand-by).

Important!

Never unplug the machine while it is switched on.

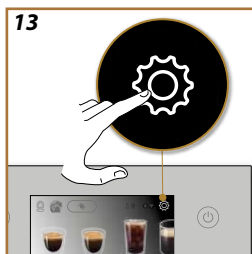
Switching off for extended periods

If the machine is not going to be used for any length of time (e.g. holidays, periods of absence), follow the directions in heading [Empty circuit](#). In the event of the machine not being used for a few days, proceed as follows:

- Press the  button to turn the machine off;
- empty out and clean the grounds container and the water tank (fig. 16);
- unplug the power cord from the socket.

Please note:

When turning the machine on again, fill the water tank and, before making any kind of drink, run 3 rinse cycles as indicated in section [Rinsing](#).



Rinsing

Using this function, hot water can be delivered from the coffee spouts to clean and heat the internal circuit of the machine.

Place a container of at least 0.2 litres capacity under the spouts (fig. 11).

To activate this function, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Rinse" is displayed;
3. Press "Yes" to start delivery: after a few seconds, hot water is delivered from the coffee spout to clean and heat the internal circuit of the machine.
4. To stop rinsing, press "Stop", or wait for the rinse cycle to stop automatically.

Please note:

- If the machine is not used for more than 3-4 days, it is highly advisable, when turning it on again, to run 2-3 rinses before use;
- Water may find its way into the grounds container during the rinse procedure: this is quite normal.

Descaling

For instructions on descaling the machine, go to ["Descaling"](#).

Water filter

For instructions regarding the water filter, go to ["Water softener filter"](#).

General

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "General" is displayed;
In this section of the menu, the following functions can be activated or deactivated with a simple tap:
 - "Audible warning": when enabled, the machine beeps whenever an operation is performed.
 - "Energy saving": use this function to enable or disable energy saving. When active, the function reduces energy consumption in compliance with current European regulations: the  symbol appears on the homepage.
3. Press "X" to save the new selection and go back to the homepage.

Please note:

The serial number of the machine is displayed on the screen: this is useful for identification purposes.

Auto-off

Auto-off can be set so that if the machine is not being used, it will switch off after 15 or 30 minutes or after 1 or 3 hours have elapsed.

To programme Auto-off, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Auto-off" is displayed;
3. Select the desired time interval (15 or 30 minutes, or 1 or 3 hours).
4. Press "X" to save the new selection and go back to the homepage.

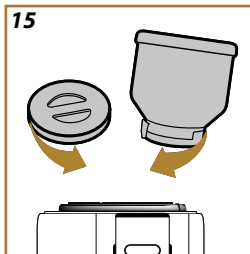
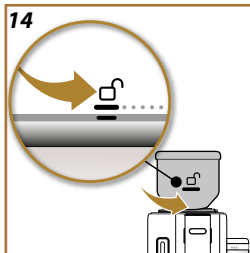
Support

1. Scan the QR-Code to see the manual and access support.
2. Press "X" to go back to the homepage.

Grind & Empty

This function, which clears away residual beans by grinding them up, can be used to empty the coffee mill (not the beans container).

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Grind&Empty" is displayed;
3. Press "Read more";
4. Twist the beans container to the unlocked position () (fig. 14) and leave it there until the operation has been completed.
5. Press "Start": the machine will grind whatever beans there may be left in the coffee mill.
6. When done, remove the beans container and either position the other container (see "[Fit the beans container](#)") or fit the protective cover over the coffee mill (fig. 15).
7. The homepage reappears, and the machine is ready for use.



Important!

- The presence of powdery coffee residues in the socket that holds the beans container is perfectly normal.
- If the beans container proves difficult to fit, make sure there are no coffee beans in the socket on the machine that holds the beans container. If traces of coffee are found, clean the beans container socket with the brush provided and wipe with a soft clean cloth. Remove powdery coffee residues with a vacuum cleaner.

Cleaning the milk carafe

The machine offers a tutorial on thorough cleaning of the carafe, which will ensure smooth operation of the Lattecrema system over time.

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Cleaning the milk carafe" is displayed.
3. Press "Next" or "Back" to read the suggested sequence of steps.
4. When at the final step, press "Done" to go back to the settings menu.
5. Press "X" to go back to the homepage.

Please note:

The procedure is illustrated in heading [Thorough cleaning of milk carafe](#)

Coffee temperature

To change the temperature of the water used to make coffee, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Coffee temperature" is displayed;
3. Press "Set".
4. Select the required temperature from those suggested;
5. Press "<" to save the new selection and go back to the settings menu;
6. Press "X" to go back to the homepage.

Please note:

The effect of varying the temperature is most noticeable with long drinks.

Bean Adapt Technology :

We suggest accessing Bean Adapt Technology from the homepage, so that this parameter can be set as appropriate for the particular coffee bean used.

Statistics

This function displays statistics relating to the machine. To view the statistics, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Statistics" and the main data are displayed; To see further information, press "Read more".
3. Press "<" to quit the page.
4. Press "X" to go back to the homepage.

Languages

To change the language of the homepage, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Languages" is displayed:
3. Press "Set".
4. Press the flag corresponding to the desired language: the display is updated immediately and presented in the selected language.
5. Press "<" to save the new selection and go back to the settings menu;
6. Press "X" to go back to the homepage.

Day and time

To change the day and time on the homepage, proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Day and time" is displayed;
3. Press "Set".
4. Set the hour and minutes, and the day, and select the format. Press "Ok" to confirm (or "<" to cancel and go back to the previous step.
5. Press "X" to go back to the homepage.

Coffee mill settings

The machine offers a tutorial on how to adjust the coffee mill correctly and ensure the best results.

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Coffee mill settings" is displayed.
3. Press "Read more"; to watch tutorial on how to adjust the level of grinding. Press "Next" or "Back" to read the advice.
4. When at the final page, press "Ok" to go back to the settings menu.
5. Press "X" to go back to the homepage.

Please note:

- After completing the above procedure, at least 3 coffees should be prepared and delivered before making any further adjustment to the coffee mill. If coffee delivery is still not correct, repeat the procedure.
- The adjuster ring must be turned only when the coffee mill is in operation during the initial step of preparing coffee-based drinks.

Bean Adapt Technology

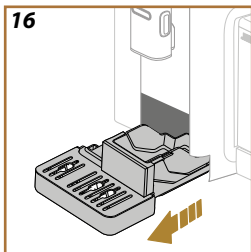
We suggest accessing Bean Adapt Technology from the homepage, so that this parameter can be set as appropriate for the particular coffee bean used.

Water hardness

To enter a new water hardness setting, proceed as follows:

1. Measure the water hardness as described above, see "[Check the hardness of the water](#)".
2. Press  to access the settings menu (fig. 13).
3. Scroll through the pages until the item "Water hardness" is displayed. Press "Set".
4. Select the level corresponding to the result give by the test strip.
5. Press "<" to save the new selection and go back to the settings menu;
6. Press "X" to go back to the homepage.

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Empty circuit

To avoid the water in the circuit freezing if the machine is to be left idle for an extended period, or before taking it to a service centre, it is advisable to drain the water circuit.

Proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Empty circuit" is displayed.
3. Press "Ok" to start the guided procedure;
4. Remove, empty and reposition the grounds container and the drip tray (fig. 16), then press "Next";
5. Position a container of 0.2l capacity under the spouts (fig. 11). Press "Next".
6. The machine runs a rinse cycle, delivering hot water from the spouts;
7. Once the rinse has been completed, remove the water tank (fig. 3) and empty it.
8. Remove the filter (if installed) from the water tank and press "Next".
9. Reposition the tank (empty) and press "Yes";
10. When ready, press "Yes" to confirm.
11. Wait for the machine to empty the circuit; (Caution: beware of hot water coming from the spouts!). As the water circuit gradually empties, the machine could become noisier: this is a normal aspect of operation.
12. Once the circuit has emptied, remove, empty and reposition the drip tray, then press "Yes";
13. Press "Ok": the machine will switch off (standby).
14. Unplug the machine from the mains power supply.
15. The next time the machine is turned on, follow the instructions in section ["Using the machine first time"](#).

Default values

This function resets all menu settings and all user customizations, restoring the factory default values (with the exception of the language, which remains as set, and the statistics).

Proceed as follows:

1. Press  to access the settings menu (fig. 13).
2. Scroll through the pages until the item "Default values" is displayed.
3. Press "Read more":
4. Select the items you want to reset: machine or individual profile, then press "Next";
5. Follow the relative instructions until prompted to confirm, and press "Ok";
6. Press "X" to go back to the homepage (C).

Please note:

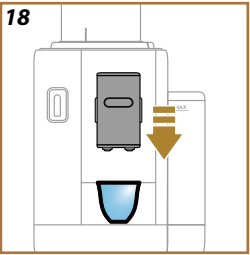
Whenever the machine (not the individual profile) is reset to the factory default values, the system will suggest running the first time start-up operations from [Profiles](#)



Your machine can be used to make a great variety of drinks: scroll through the options on the display until you see the one you want (fig. 17):

	Hot	Cold
Espresso	✓	✓
2X Espresso	✓	✗
Espresso lungo	✓	✗
Coffee	✓	✓
Long	✓	✗
Americano	✓	✓

Setting up the machine to make coffee-based drinks



Important!

Do not use green, caramelized or candied coffee beans as they could stick to the coffee mill and render it unusable.

1. Place 1 or 2 cups under the coffee spout.
2. Lower the spout as near as possible to the cup (fig. 18): this makes a creamier coffee.

Directly selected drinks

1. Touch the image on the homepage that illustrates the desired coffee drink (e.g. espresso, fig. 19).



2. **Hot coffee-based drinks:** the machine proceeds with preparation.

Cold coffee-based drinks:

- Select either an "Ice" drink or an "Extra ice" drink: press "Next";
- Depending on the selection made, the machine will suggest the amount of ice to add to the drink before proceeding with preparation: place the recommended number of ice cubes in the glass (fig. 20): press "Deliver".
- The machine proceeds with the preparation.

A description of each single step (grinding, delivery of coffee) appears on the display.

Once the preparation has been completed, the machine is ready for use again.



Customized coffee-based drinks

To make coffee-based drinks with customized parameters, proceed as follows:



1. Press the customization bar at the bottom of the image corresponding to the desired drink (e.g. espresso, fig. 21). The parameters that can be customized according to preference appear on the display:

Quantity	
Intensity	

2. **Hot coffee-based drinks:** After setting the parameters, press "Deliver": the machine proceeds with preparation and a description of each single step (grinding, delivery of coffee) appears on the display;
Cold coffee-based drinks: Select the quantity, then press Start and proceed as follows:
 - Select either an "Ice" drink or an "Extra ice" drink: press "Next";
 - Before delivering the drink, the machine suggests an appropriate number of ice cubes to add: place the quantity of ice indicated in the glass (fig. 22): press "Deliver".
 - The machine proceeds with the preparation. A description of each single step (grinding, preparation, delivery of coffee) appears on the display.
3. When delivery has ended, press "Save" to store the new settings or "Cancel" to retain the previous parameters. You can also save them in your Coffee Routine by ticking the relative box

Please note

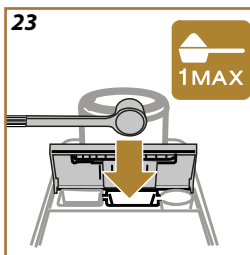
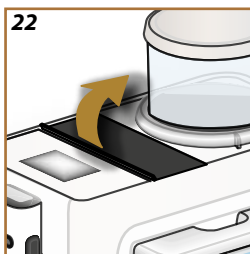
If saved, the new settings will be stored **ONLY** in the selected profile.

The machine is ready to be used again.

Preparation with pre-ground coffee

Important!

- Never add pre-ground coffee when the machine is off, or it could spread through and soil the inside of the machine. This could damage the machine.
- Never use more than one level measure as it could dirty the inside of the machine or block the funnel.
- When using pre-ground coffee, you can make only one cup at a time.
- Making **Long** or **2X Espresso** coffee: halfway through preparation, when prompted by the machine, add one level measure of pre-ground coffee and press "Ok".



1. Press the customization bar at the bottom of the image corresponding to the desired drink (e.g. espresso, fig. 21). The parameters that can be customized according to preference appear on the display:
2. Select "Pre-ground" ;
3. Choose the quantity and press "Deliver".
4. Lift the lid of the accessories compartment (fig. 22).
5. Check that the pre-ground coffee funnel is inserted and make sure it is not blocked; add one level measure of pre-ground coffee (fig. 23) . Press "OK" to proceed with delivery.
6. The machine proceeds with preparation and a description of each single step (water heating, delivery of coffee) appears on the display. Once the preparation has been completed, the machine is ready for use again.

Give a boost to the following drinks by adding an extra shot of espresso:

	Hot
Espresso	✓
Espresso lungo	✓
Long	✓
Coffee	✓
Americano	✓
Cappuccino	✓
Latte Macchiato	✓
Espresso Macchiato	✓
Caffelatte	✓
Cappuccino Mix	✓
Cortado	✓
Flat White	

Proceed as follows:

1. Press the customization bar at the bottom of the image corresponding to the desired drink (e.g. espresso, fig. 21). The parameters that can be customized according to preference appear on the display:
2. Press "Extra Shot", then "Ok".
3. Select the desired quantity and intensity. Press "Deliver".
4. Confirm by pressing "Ok". (Ticking the box, the message will not be displayed again).
5. The machine proceeds with preparation and a description of each single step appears on the display.
6. When delivery has ended, press "Save" to store the new settings or "Cancel" to retain the previous parameters. You can also save them in your Coffee Routine by ticking the relative box. In this instance, the Extra Shot is indicated by the  symbol in the customization bar of the drink.

Please note

If saved, the new settings will be stored ONLY in the selected profile.

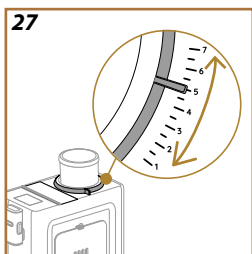
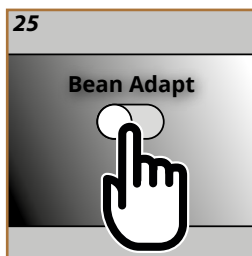
The machine is ready to be used again.

- When the machine is making coffee, delivery can be interrupted at any moment by pressing “Stop” or “Cancel”.
- At the end of delivery, to increase the quantity of coffee in the cup, simply press “ Extra”. When the required quantity has been reached, press “ Stop” or “Cancel”.
- Sundry alarm messages could be displayed while using the machine (“Fill tank with fresh water up to the MAX level”, etc.) their meaning is explained in section [“Frequent and alarm messages”](#).
- If the coffee emerges drop-by-drop, too weak and not creamy enough or too cold, refer to the tutorial on adjusting the coffee mill (see heading [“Coffee mill settings”](#)) and section [“FAQ”](#).
- If “Energy Saving” mode is activated, there may be a few seconds delay before the first coffee is delivered.

Tips for a hotter coffee

To make a hotter coffee, proceed as follows:

- run a rinse cycle before preparing and delivering the coffee (see [“Rinsing”](#) in the settings menu .
- warm the cups with hot water using the hot water function (see section [“Hot water”](#)).
- select a higher temperature setting for the coffee (see [“Coffee temperature”](#) in the settings menu .



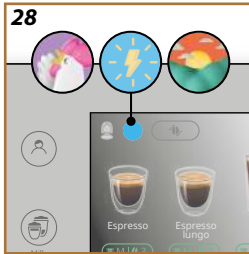
A coffee expert at your fingertips to help you optimise coffee brewing and the result in your cup in just a few steps.

Smart technology guides you through adjustment and operation of the machine, according to the selected coffee beans: from grinding to brewing, each step will be controlled to get the best from any coffee bean.

1. On the homepage, press  (fig. 24).
 2. Enable Bean Adapt (fig. 25).
 3. The machine shows a reminder that before any adjustment of the coffee mill, at least 3 coffees need to be made. Press "Ok".
 4. Select the variety of coffee bean being used: 100% Arabica or a blend of Arabica and Robusta (this information will be found on the pack containing the beans). Press  for additional information. Press "Next".
 5. Select the type of roast, tapping the colour depth description that appears closest to the colour of the beans (fig. 26). Press  for additional information. Press "Next".
- The machine will now check how the settings can be adjusted to give the best possible outcome, based on the information it has:
6. Check the current setting of the coffee mill and select it from the drop-down menu. Press  for additional information. Press "Next".
 7. Press "Deliver" to prepare an Espresso. Following delivery, press "Next".
 8. The machine will ask how the coffee tasted and, according to the answer it gets, recommend the optimum parameters: press "Next" on each page to bring up the next parameter:
 - Coffee temperature;
 - Intensity;
 - Coffee mill setting (turn the indicator ring only when the mill is actually grinding the beans) (fig. 27).
 9. Tap  on the name of the beans and the keyboard pops up to allow changes. To confirm the current name, press "Ok".
 10. Press "Save": the machine stores the settings and the name of the bean appears in place of the  logo.

Please note

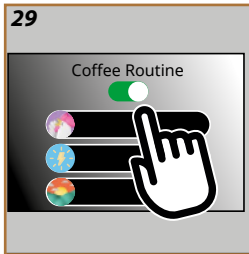
- Bean Adapt Technology is applicable only to Espresso coffee.
- Up to 6 different bean profiles can be stored. All the stored profiles are accessed by pressing the name on the homepage.



With the Coffee Routine function, Rivelia can remember how you like your coffee during the day and update your drinks list.

1. On the homepage, press the symbol corresponding to the current coffee routine (fig. 28).
2. Activate the coffee routine (fig. 29) and press “Yes” to confirm.
3. A symbol appears on the homepage, which will differ according to the time of day (fig. 30).

In this way the machine is able to offer the preferences saved from previous preparations: your favourite coffee, just how you like it.

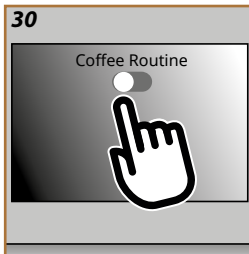


Please note

To disable this function, go to the homepage and press the symbol indicating the current coffee routine, then press the “Coffee Routine” button (fig. 29). In this instance:

- confirm that the function is to be disabled by pressing “Yes”;
- the machine prompts for an existing routine to be selected and confirmed with “Ok”.

This symbol  now appears on the homepage, replacing the symbol of the coffee routine currently selected.





Preparing the milk carafe

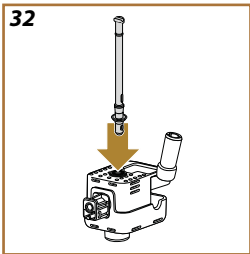
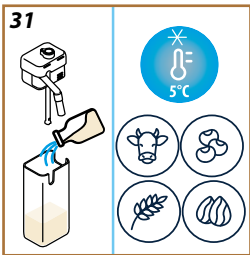
Please note

To avoid the preparation of milk with insufficient froth or large bubbles, always clean the milk carafes as described in headings [“Cleaning the milk carafe after use”](#) and [“Thorough cleaning of milk carafe”](#)

Which milk to use?

The quality of the froth will vary depending on:

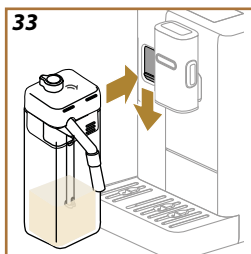
- the temperature of the milk or vegetable drink used (for best results, always use milk or vegetable drink straight from the fridge, 5 °C);
- type of milk or vegetable drink;
- the brand used;
- ingredients and nutritional values.



LatteCrema HOT 	
 Cow's milk	
Whole (fat >3,5%)	
Semi-skimmed (fat between 1.5 and 1.8%)	
Skimmed (fat <0.5%)	
Vegetable drinks	
 Soya	
 Almond	
 Oatmeal	

Filling and attaching the milk carafe

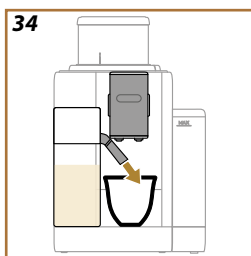
1. Raise the lid and fill the milk container with a sufficient quantity of milk, not exceeding the MAX level marked on the container (fig. 31);
2. Make sure the milk intake tube is secured correctly to the socket located on the underside of the milk carafe lid (fig. 32);
3. Reposition the lid on the milk container;



4. Lower the flap and attach the carafe to the connector, pushing it fully home (fig. 33). The machine emits a beep (if the beep function is enabled);
5. Place a sufficiently large cup under the coffee spouts and under the milk spout. The milk spout can be lengthened by adjusting the extension (fig. 33);
6. Select the desired drink as described in the following steps.

Adjusting the amount of froth

Turn the froth adjustment dial to select the amount of froth on the milk that will be delivered when making milk-based drinks.



Dial position	Recommended for...
	LatteCrema HOT 
 Delicate	• Caffelatte
 Creamy	• Latte Macchiato • Flat White • Cortado
 Dense	• Cappuccino • Cappuccino Mix • Espresso Macchiato • Hot Milk (frothed)



Making milk-based drinks

On the homepage, press directly on the image corresponding to the required drink (fig. 35).

As in the case of coffee-based drinks, a drink can be customized by pressing on the bar at the bottom of the image on the homepage (fig. 36).

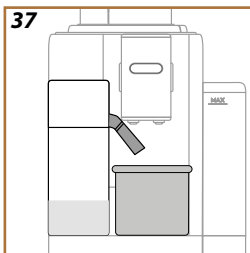
To stop delivery manually, press "Stop" or "Cancel"



Cleaning the milk carafe after use

Every time a milk-based drink is delivered, the machine will prompt the user to clean the carafe (Clean function) to ensure that the lid of the carafe is not left unwashed. To start cleaning, proceed as follows:

1. Leave the milk carafe in the machine (there is no need to empty the container);
2. Place a cup or other recipient under the milk spout (fig. 37);
3. Turn the froth adjustment/clean dial to the "Clean" position (fig. 38): hot water and steam are delivered from the milk spout. Cleaning stops automatically;
4. Turn the dial back to one of the froth selections;



Where several drinks are prepared in succession:

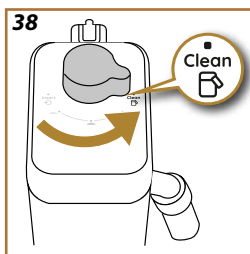
- To proceed with further preparations, when the message to clean the carafe appears (Clean function), press "Cancel". Proceed with cleaning of the carafe after the final preparation.

After multiple preparations, the milk container is empty or the milk that remains is not enough to make further drinks

- Having carried out the cleaning step (with the "Clean" function), disassemble the milk carafe and clean all components, proceeding as described in heading "[Cleaning the milk carafe after use](#)"

After multiple preparations, there is enough milk left in the container to make further drinks

- Having carried out the cleaning step with the "Clean" function, remove the milk carafe and put it straight in the refrigerator. The "HOT" carafe  can be kept in the refrigerator no more than 2 days, after which time all components should be cleaned as described in the heading "[Thorough cleaning of milk carafe](#)".



Important:

If the milk carafe is left out of the refrigerator for more than **30 minutes**, disassemble and clean all components, proceeding as described in the heading "[Thorough cleaning of milk carafe](#)".

Following preparation of milk-based drinks — general notes:

- If the milk carafe is not cleaned, the  symbol appears on the homepage as a reminder that cleaning is required.
- In certain cases, the machine will need to heat up before cleaning can take place.
- To ensure correct cleaning, wait for the CLEAN function to end. The function is automatic. It must not be stopped while in progress.

1. Push down the flap of the accessories compartment and attach the hot water spout (fig. 6). Press "Next".
2. Place a cup under the hot water spout.
3. On the homepage:
 - press directly on the image corresponding to hot water: delivery begins;
 - press the customization bar at the bottom of the image and select the quantity to be delivered, then press "Deliver": delivery begins;
4. Delivery will stop automatically.

Please note

- To stop delivery manually, press "Stop" or "Cancel"
- Immediately after delivery has stopped automatically, the quantity can be increased by pressing "Extra".

With the “my” function, you can select the quantity of each single ingredient used for preparation of the hot drink you want to make.

1. Check that the profile selected is the profile for which you want to customize the drink;
2. Press the customization bar under the image of the desired drink (e.g. espresso, fig. 21).
3. Press ;
4. Press “Start”;
5. When preparing coffee based drinks, select the intensity or the “Bean Adapt” function: press “Next”;
6. Make sure that a cup of the right size is placed under the coffee spout, and press “Deliver”;
7. As delivery of the drink is completed, a progress bar will fill up gradually. Once the minimum programmable quantity is reached, the “Stop” button will be enabled. The  symbol indicates the previous quantity.
8. When the quantity in the cup is as desired, press “Stop”;
9. Press “Save” to store the new parameters for the drink under the selected profile: if “Coffee Routine” is enabled, the machine will suggest the option of saving the drink for that particular time of the day.

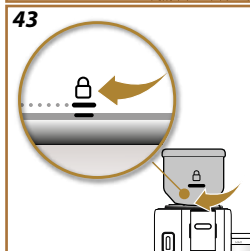
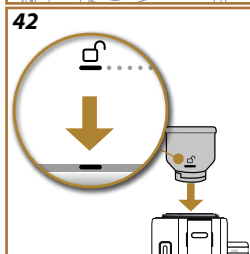
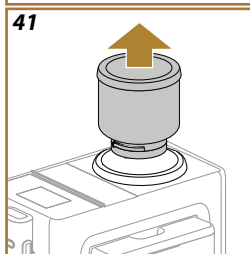
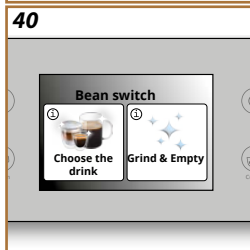
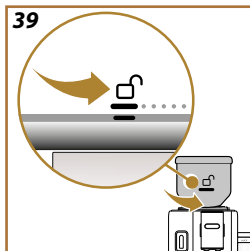
Please note

- If saved, the new settings will be stored ONLY in the selected profile.
- Customizing a single drink, the respective double version of the drink is automatically customized as well.
- It is possible to exit programming mode at any given moment by pressing “X”: the values will not be saved.
- To disable the function and prepare the drink using other parameters, press the customization bar relative to the drink: press  on the page to disable the function () and revert to the factory default values.
- To reprogramme the my drink, the parameters must be reset to the factory default values: press the customization bar of the drink and check that the function is enabled (). Press “Reset” to restore the factory default values for the drink. The drink can now be reprogrammed.

Quantities table

Drink	Standard quantity	Programmable quantity
Espresso	40ml	20-180 ml
...		

2X Espresso	40 ml + 40 ml	20-180 ml + 20-180 ml
Espresso lungo	120ml	60-180 ml
Coffee	180ml	100-270 ml
Long	160ml	115-250 ml
Americano	150ml	70-480 ml
Hot water	250ml	20-420 ml



Switch the beans container to enjoy a different blend of coffee beans
Proceed as follows:

1. Twist the beans container to the unlocked position  (fig. 39) and leave it there until the end of the procedure;
2. The display shows the options for the "Bean Switch": select one of the options and follow the procedure (fig. 40):

Choose the drink (Use the beans left in the coffee mill to make a drink):

3. Select "Choose the drink".
4. Press "Start": the homepage displays the drinks you can choose from (the intensity is already set and cannot be changed).
5. Press "Ok" and prepare the drink as usual (Tick the box; the message will not be displayed again).

Grind & Empty (Run a grinding cycle without preparing any drink, to empty the coffee mill of its contents)

3. Select "Grind & Empty"
4. Press "Start" and wait for the machine to finishing grinding.

You can now switch the beans container

5. Remove the beans container (fig. 41);
6. Insert the new container and twist clockwise to secure it in the socket. To carry out the operation correctly, align the unlock symbol  with the notch on the adjuster ring (fig. 42) and, when inserted, twist the beans container into the locked position  (fig. 44).

Please note

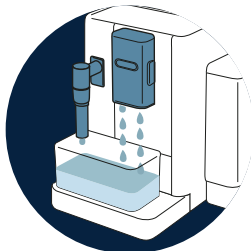
If the beans container is switched without emptying the coffee mill, the coffee delivered subsequently will be made with a blend of old beans and new beans.

Important!

- The presence of powdery coffee residues in the socket that holds the beans container is perfectly normal.
- If the beans container proves difficult to fit, make sure there are no coffee beans in the socket on the machine that holds the beans container. If traces of coffee are found, clean the beans container socket with the brush provided and wipe with a soft clean cloth. Remove powdery coffee residues with a vacuum cleaner.



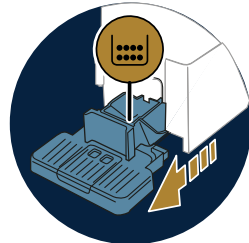
Rivelia Cleaning the machine



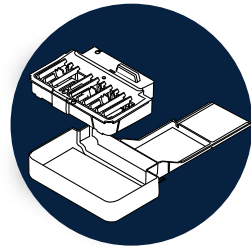
➡ [INTERNAL CIRCUIT OF THE MACHINE](#)



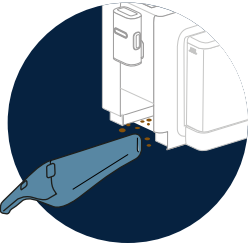
➡ [BEANS CONTAINER](#)



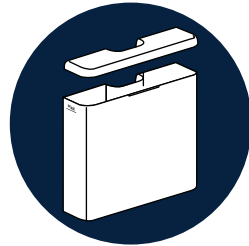
➡ [COFFEE GROUNDS CONTAINER](#)



➡ [DRIP TRAY AND DRIP TRAY GRILLE](#)



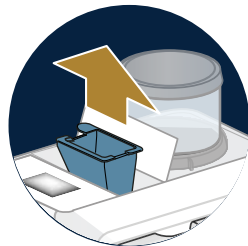
➡ [INSIDE OF THE MACHINE](#)



➡ [WATER TANK](#)



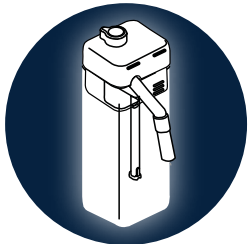
➡ [COFFEE SPOUTS](#)



➡ [PRE-GROUND COFFEE FUNNEL](#)



➡ [REMOVABLE INFUSER](#)

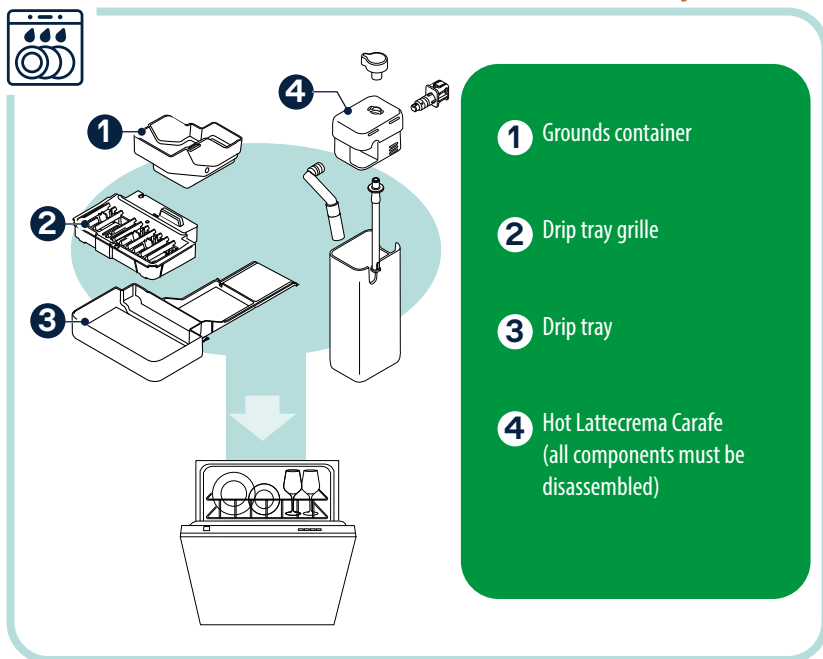


➡ [THOROUGH CLEANING OF MILK CARAFE](#)

Please note

- Do not use solvents, abrasive detergents or alcohol to clean the machine. With De'Longhi superautomatic coffee machines, no chemical additives are required for cleaning purposes.
- Do not use metal objects to remove encrustations or coffee deposits as they could scratch metal or plastic surfaces.

Which items are dishwasher-safe



Internal circuit of the machine

If the machine has not been used for more than 3-4 days, it is strongly recommend that before any further use, it should be switched on and rinsed 2 or 3 times, selecting the relative function ["Rinsing"](#).

Please note

Water may find its way into the grounds container during the above cleaning procedure: this is quite normal.

Beans container

Clean the beans container periodically. Proceed as follows:

1. Twist the beans container to the unlocked position  (fig. 39) and leave it there until the end of the procedure: the machine is now in "Bean Switch" mode (fig. 40);
2. Select one of the modes available ([Choose the drink \(Use the beans left in the coffee mill to make a drink\)](#); or [Grind & Empty \(Run a grinding cycle without preparing any drink, to empty the coffee mill of its contents\)](#)) and carry out the procedure;
3. Next, remove the beans container;

4. Remove the lid from the beans container. Empty out the container, transferring any remaining beans to another recipient;
5. Wipe the inside and the outside of the container clean with a soft moist cloth, removing all residual traces of coffee.
6. Clean the socket in which the beans container is held on the machine, using the brush and a soft clean cloth. Remove powdery coffee residues with a vacuum cleaner.
7. Dry the beans container and the lid thoroughly, using a clean dry cloth or absorbent paper: make certain all the surfaces are completely dry.
8. Fill the container with coffee beans and close with the lid. To carry out the operation correctly, align the unlock symbol  with the notch on the adjuster ring (fig. 42) and, when inserted, twist the beans container into the locked position  (fig. 43).

Coffee grounds container

When required by the machine, this must be emptied and cleaned. The machine cannot be used to make coffee until the grounds container has been cleaned. The machine will display the message indicating the need to empty the grounds container 72 hours after the first coffee has been prepared, even if the container is not full (for the 72 hours to be calculated correctly, the machine must never be disconnected from the mains power supply).

Important! Danger of scalding

If several milk-based drinks are prepared one after the other, the metal cup grille becomes hot. Wait for it to cool down before touching it and handle it from the front only.

To clean (with the machine on):

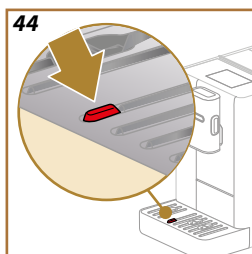
1. Remove the drip tray and coffee grounds container;
2. Empty the drip tray and the grounds container and clean them, taking care to remove all residues that may have collected on the bottom.
3. Reposition the drip tray in the machine, complete with grille and grounds container.

Important!

When removing the drip tray, the coffee grounds container must always be emptied, even if it has not filled up noticeably. If this is not done, it can happen that when further coffees are prepared, the grounds container will fill up more than expected and clog the machine.

Drip tray and drip tray grille

The drip tray is fitted with a float level indicator (colour red) showing the amount of water it contains (fig. 44).



The drip tray must be emptied and cleaned before the indicator starts to project from the cup tray, otherwise the water may spill over the rim and damage the machine, the surface on which the machine is placed, or the surrounding area. To remove the drip tray, proceed as follows:

1. Remove the drip tray with all its components;
2. Separate the grounds container from its support: empty the grounds container;
3. Remove the cup grille and the drip tray grille and wash all components thoroughly: the cup grille cannot be put in a dishwasher;
4. Reposition the drip tray in the machine, complete with all its components.

Important!

When removing the drip tray, the coffee grounds container must always be emptied, even if it has not filled up noticeably. If this is not done, it can happen that when further coffees are prepared, the grounds container will fill up more than expected and clog the machine.

Inside of the machine

Danger of electric shock!

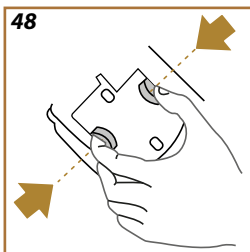
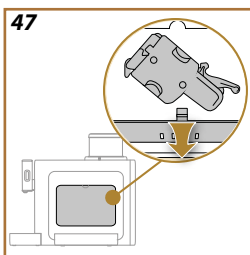
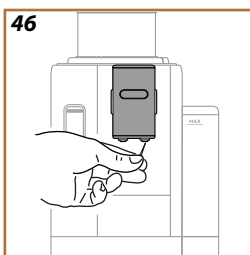
Before carrying out cleaning operations on internal parts, the machine must be turned off (see [“Turning the machine off”](#)) and unplugged from the mains power supply. Never immerse the machine in water

1. Check periodically (about once a month) that the inside of the machine (accessible after removing the drip tray) is not dirty.
2. Remove all residues with a vacuum cleaner

Water tank

Periodically (about once a month) and whenever the water softener filter is replaced, clean the water tank.

1. Take out the water tank, remove the water softener filter (if installed) and rinse with drinking water;
2. Empty the water tank and clean with warm water (40 °C approx), wiping if necessary with a clean, non-abrasive cloth. Rinse thoroughly under running water;
3. Reinstall the filter, if removed previously, then fill the water tank with fresh drinking water up to the MAX level and return it to the machine.
4. (Only if a water softener filter is installed) release 100ml of hot water to reactivate the filter.



Please note:

If the machine has not been used for more than 3 days, clean the water tank as described above.

Coffee spouts

1. Clean the coffee spout regularly with a sponge or cloth (fig. 45);
2. Check that the holes in the coffee spout are not blocked. If necessary, remove coffee deposits with a toothpick (fig. 46).

Pre-ground coffee funnel

Clean the removable pre-ground coffee funnel regularly (about once a month). Proceed as follows:

1. Switch off the machine (see [“Turning the machine off”](#));
2. Lift the lid of the accessories compartment (fig. 22).
3. Remove the measure/brush;
4. Take out the removable funnel;
5. Wash the funnel under warm running water (40 °C approx) and dry with a clean cloth. The funnel can also be washed in a dishwasher, in which case a 50 °C is suitable.
6. Return the funnel to the housing and put away the brush;
7. Close the lid.

Important!

After cleaning, check that no accessories have been left in the funnel. The presence of foreign matter in the funnel during operation could cause damage to the machine.

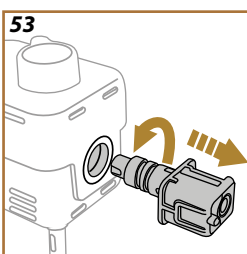
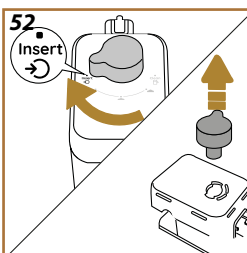
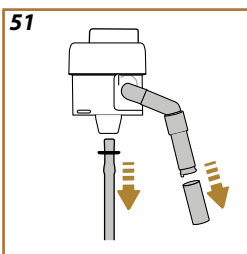
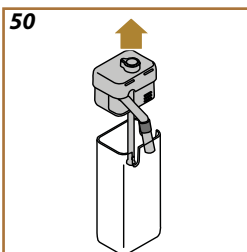
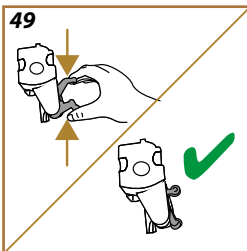
Removable infuser

The infuser must be cleaned at least once a month.

Important!

The infuser cannot be removed while the machine is on.

1. Make sure the machine has run the shutdown procedure correctly (see section [“Turning the machine off”](#));
2. Remove the water tank (fig. 3);
3. Open the infuser flap (fig. 47) on the right side of the machine, by releasing the top catch;
4. Press the two coloured release buttons inwards (fig. 48) at the same time pulling the infuser outwards;
5. Immerse the infuser in fresh drinking water for about 5 minutes, then rinse under the tap;



Important!

RINSE WITH WATER ONLY
NO DETERGENTS - NO DISHWASHER

6. Do not use detergents when cleaning the infuser, as they could damage it.
7. Use the brush to remove any coffee residues left in the infuser housing, visible through the infuser flap.
8. After cleaning, replace the infuser by sliding it into its housing, then apply pressure to the component until it clicks into place;

Please note:

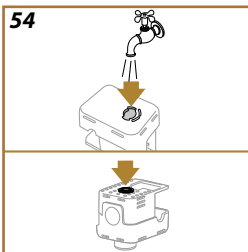
If the infuser is difficult to insert, adapt it to the right size (before insertion) by applying pressure to the two levers (fig. 49).

9. Once inserted, make sure the two coloured buttons have snapped out;
10. Close the infuser flap and ensure it is firmly in place;
11. Reposition the water tank in the machine.

Thorough cleaning of milk carafe

This operation will guarantee optimum results over time. Proceed as follows:

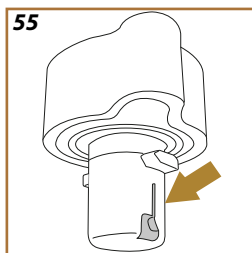
1. Remove the lid of the milk carafe (fig. 50);
2. Detach the milk spout, the milk spout extension and the milk intake tube (fig. 51);
3. Turn the froth adjustment dial clockwise to the "Insert" position (fig. 52) and pull off;
4. Turn the connector-coupling of the milk carafe anticlockwise and pull out (fig. 53).
5. Wash in a dishwasher (recommended) or by hand, as indicated below:
 - **In a dishwasher:** Rinse all components with hot running water (at least 40 °C), then place them in the top basket of the dishwasher and run a programme at 50 °C, e.g. Eco standard.
 - **By hand:** Rinse all components carefully with warm drinking water (at least 40 °C) to ensure that all visible residues are removed: make sure the water passes through the holes (fig. 54). Immerse all components (including the milk container) in a solution of warm drinking water (at least 40° C) and washing up liquid for at least 30 minutes. Rinse all components thoroughly with warm drinking water, rubbing them individually between fingers and thumbs.
6. Make sure there are no milk residues left in the cavity and the channel on the underside of the dial (fig. 55). If necessary, scrape with a toothpick.



7. Check that the intake tube and the outlet tube are not clogged with milk residues;
8. Dry the components with a clean dry cloth;
9. Reassemble all components of the milk carafe.

Please note:

The machine will give a reminder periodically of the need for thorough cleaning of the milk carafe, and indicate the full sequence of steps.





Important!

- Before use, read the instructions and the labelling on the descaler pack.
- Use only descaler supplied by De'Longhi. Using unsuitable descaler and/or performing descaling incorrectly may result in faults not covered by the manufacturer's guarantee.
- Descaler can cause damage to delicate surfaces. If the product is accidentally spilt, dry immediately.

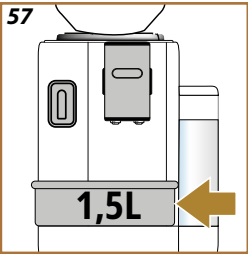
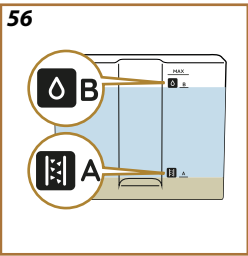
To descale	
Descaler	De'Longhi descaler
Container	Recommended capacity: 1.5 L
Time	~30min

Descal the machine when the corresponding message appears on the homepage: to proceed with descaling straight away, press "Ok" and follow the instructions step by step as indicated on the machine display.

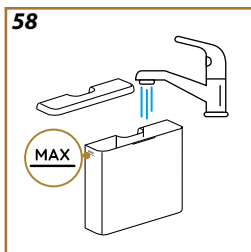
To delay descaling until later, press "Cancel": the homepage will continue to show the  symbol as a reminder that descaling needs to be carried out. (The message reappears every time the machine is turned on).

To access the descaling menu:

1. Press  on the homepage;
2. Scroll through the pages until the item "Descal" appears;
3. Press "Start" to enter the guided descale procedure;
4. Press "Yes" to start;
5. Attach the hot water spout (fig. 6) (this is kept in the accessories compartment on top of the machine);
6. Remove and empty the drip tray and the coffee grounds container (fig. 16): then reposition both in the machine and press "Next";
7. Remove the water tank, lift the lid and (if installed) remove the filter. Empty the tank completely.
8. Pour the descaler into the water tank up to the level A marked on the inside of the tank (which is equivalent to one 100ml pack), then add drinking water (one litre) up to level B (fig. 56). Reposition the water tank (with lid) in the machine and press "Next";
9. Position an empty container of at least 2 litres capacity under the spouts (fig. 57). Press "Done" to start the procedure (or "Back" to go back to the previous screen, or "X" to abort and exit the procedure, but in this instance remembering to remove the descaler solution from the water tank).



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Important! Danger of scalding

Hot water containing acid flows out of the spouts. Accordingly, take care to avoid contact with this solution.

10. The descale programme starts and the descaler liquid comes out of the hot water spout and the coffee spout; a succession of rinses is performed automatically at set intervals to remove all the scale residues inside the coffee machine;

After about 20 minutes, the descaling action ceases;

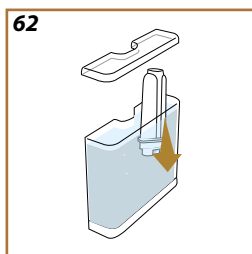
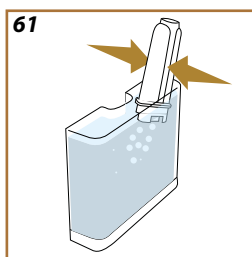
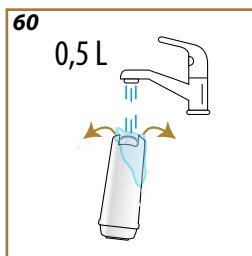
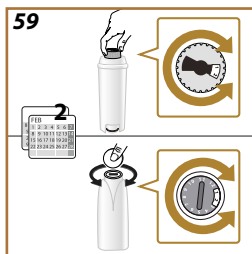
11. The machine is now ready to be rinsed out with cold water. Empty the container used to collect the descaler solution. Remove and empty the water tank, rinse thoroughly under running drinking water, then fill the tank with fresh water up to the MAX level (fig. 58) and return it to the machine. Press "Next"
12. Having emptied the container used previously to collect the descaler solution, reposition it under the spouts and press "Yes" to start the first rinse;
13. Hot water is released both from the hot water spout and from the coffee spout;
14. When the water in the tank has run out, empty the container used to collect the rinsing water;
15. Take out the water tank and reposition the water softener filter, if removed previously. Press "Next" to continue;
16. Fill the tank with fresh water to the MAX level, and return it to the machine;
17. Having emptied the container used previously to collect the descaler solution, reposition it under the spouts and press "Yes" to start another rinsing cycle;
18. When the water in the tank has run out, empty the container used to collect the rinsing water, then remove the drip tray and the grounds container, empty them and return them to the machine;
19. Detach the water tank, top up to the max level, return it to the machine and press "Next";
20. The descaling procedure is now complete: press "Ok";
21. The machine performs a rapid preheat cycle and then goes back to the homepage.

Please note:

- If the descaling cycle is not completed correctly (e.g. electrical power failure) it is advisable to repeat the procedure;
- It is normal for the grounds container to contain water following a rinse cycle.
- If the water tank has not been refilled to the MAX level, the machine prompts for a third rinse to ensure that the descaler solution has been completely eliminated from the internal circuits. Before starting the rinse, remember to empty the drip tray.

To ensure the performance of the machine remains constant over time, the use of a De'Longhi water softener filter is recommended. For further information, visit www.delonghi.com.

WATERFILTER  EAN: 8004399327252



To ensure correct use of the filter, proceed as follows:

Installing the filter

1. Press  on the homepage;
2. Scroll through the pages until the item "Water filter" is displayed;
3. Press "Yes" to initiate the guided procedure
4. Remove the filter from the packaging and turn the date indicator to view the next 2 months (fig. 59);

Please note:

The filter lasts about two months assuming normal use of the machine; if on the other hand the machine remains idle with the filter installed, it will not last more than three weeks, at most.

5. Press "Next" to continue ("Back" to go back to the previous screen);
6. To activate the filter, run tap water through the hole in the centre of the filter until water comes out of the openings at the side for more than a minute (fig. 60). Press "Next", "Back" or "X";
7. Remove the water tank from the machine and fill with drinking water; insert the filter in the water tank, immersing the bottom part and squeezing the middle of the element 2-3 so that the air bubbles can escape (fig. 61). Press "Next";
8. Finally, locate the filter in the special housing (fig. 62) and push fully home; press "Next". Close the water tank with the lid;
9. Return the tank to the machine and press "Yes";
10. Position an empty container of at least 0.5 litres capacity under the hot water spout and press "Yes".
11. The machine delivers hot water, then stops automatically. Press "OK" to go back to the homepage;
12. The filter is now active and the machine can be used.

Replacing or removing the filter

Replace the filter when the corresponding message appears on the homepage: to proceed with replacement of the filter straight away, press "Ok" and follow the instructions from point 3 of the previous heading. To delay replacing the filter until later, press "Cancel": the display continues to show the  symbol as a reminder that the filter needs replacing.

To replace, proceed as follows:

-
1. Press  on the homepage;
 2. Scroll through the pages until the item "Water filter" is displayed: press "Read more";
 3. Press "Yes" to start the guided procedure;
 4. Remove the water tank and the spent filter: press "Ok".
 5. To remove the filter, press "Ok" ("Back" to go back to the previous screen; "X" to cancel the operation);
 6. To replace the filter, press "Yes". Follow the steps described in the previous heading, proceeding from point [\(4\)](#).

Please note:

After two months (see date indicator), or after 3 weeks if the machine has not been used, the filter should be replaced even if the warning message has not yet been displayed.

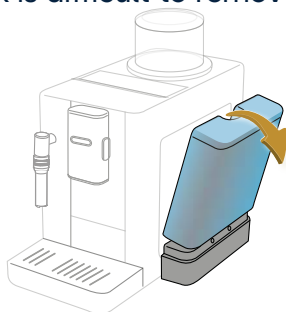
Rivelia Frequent and alarm messages

The water tank needs to be filled with fresh water and returned to the machine.	Insufficient water in the tank.	Remove the tank (fig. 3), fill with fresh drinking water up to the MAX level (fig. 4), and return it to the machine.
	The tank is not correctly in place	Fit the tank correctly.
Can you empty the drip tray and the grounds container? Fill the water tank with fresh water and return it to the machine.	There is not enough water in the tank to make a drink, and the machine will soon be asking for the grounds container to be emptied.	The machine asks for both operations to be done straight away so that multiple drinks can be prepared without interruption
Can you fit the infuser?	The infuser has not been replaced after cleaning .	Insert the infuser as described in heading " Removable infuser ".
The grounds container and the drip tray need emptying. Empty them regularly, even if they are not full.	The coffee grounds container is full.	Clean as described in heading " Coffee grounds container ".
Empty grounds container and drip tray. If you still see this message when repositioning the parts, shut the side flap.	Grounds container and/or drip tray not correctly in place or missing completely.	Refit the drip tray complete with grounds container and press fully home. Check that the side flap is closed.
	Side flap missing or not correctly in place.	Position the flap or ensure it is properly shut. Empty the grounds container so that the machine can continue to count correctly.
Have you added pre-ground coffee? Add it now One measure only!	Preparation of a drink using pre-ground coffee has been selected, but the amount of pre-ground coffee inserted is insufficient.	Check that the funnel is not blocked, then add one level measure of pre-ground coffee, press "Ok" on the display and follow the instructions in heading " Preparation with pre-ground coffee ".
Oops! Looks as if the coffee beans have run out. Time to add more beans.	The coffee beans have run out.	Fill the beans container and press "Done".
Cleaning in progress. Back in a moment.	The machine has detected impurities in its internal circuits.	Wait until the machine is ready for use again and reselect the required drink. Contact an authorized Service Centre if the problem persists.

The new settings have not been saved.	In the course of customizing a drink (see section “My function”), preparation has been deliberately interrupted by pressing "X", or an alarm has been tripped.	Press "Ok" to go back to the homepage (C) and view the alarm that has caused the interruption. Follow the instructions corresponding to the alarm displayed (see section “Frequent and alarm messages”).
Impossible to complete the drink. Reduce the amount of pre-ground coffee and try again.	Too much pre-ground coffee has been used	Reduce the amount of pre-ground coffee (1 measure, max). Press "Ok" to go back to the homepage.
	If a water softener filter is installed, an air bubble may have been released inside the circuit, obstructing delivery.	Press "Ok" and deliver a little water (see section “Hot water”) until the flow is regular again. If the problem persists, remove the filter (see heading “Replacing or removing the filter”).
Impossible to complete the drink. Reduce the amount of pre-ground coffee, empty the grounds container and try again.	Too much pre-ground coffee has been used.	Reduce the amount of pre-ground coffee (1 measure, max). Carry out the cleaning procedure as described in section “Coffee grounds container” .
Sorry, not able to complete the drink. Increase the grind setting by 1 (+1).	The beans are too finely ground, so that the coffee is delivered too slowly or not at all.	Press "Ok", "Next" and proceed to adjust the coffee mill as appropriate (see heading “Coffee mill settings”).
Sorry, not able to complete the drink. Reduce the intensity and try again.	Too much coffee has been used.	Select a milder "intensity" (see “Customized coffee-based drinks”). Press "Ok" to go back to the homepage.
Remember to put the milk carafe in the refrigerator.	A milk-based drink has been prepared and the milk carafe is still on the machine	Remove the milk carafe and put it in the refrigerator.
Descaling is required. Ready to start? (~ 30 min)	Indicates that the machine needs descaling.	To proceed with descaling, press "Yes" and follow the guided procedure, otherwise press "Cancel": in this case the homepage continues to display the  symbol as a reminder that descaling is required (see section “Descaling”).
Oops, something went wrong.	Descaling interrupted or not completed correctly.	Press Ok to continue (see section “Descaling”).

The water filter needs to be replaced. Ready to start?	The water softener filter is spent.	Press "Yes" to replace the filter, or "Cancel" if the intention is to replace it later. Follow the instructions in section "Replacing or removing the filter" .
Something is not right: have a look at the instruction manual to improve things.	The inside of the machine is very dirty.	Clean the inside of the machine thoroughly, as described in section "Description of the machine" . If the message is still displayed after cleaning, contact De'Longhi Customer Services.
The water circuit is empty. Ready to fill?	The water circuit is empty.	Press "Yes" to fill the circuit: the flow of water will stop automatically. If the problem persists, make sure the water tank is fully inserted.
	A new water softener filter has been inserted.	Make sure the instructions for inserting the new filter have been followed correctly (section "Installing the filter" e "Replacing or removing the filter"). If the problem persists, remove the filter.
	Energy saving is activated.	To deactivate energy saving, proceed as described in heading "General" .
	Remember that the machine needs descaling.	Descaling is required urgently: carry out the procedure as described in section "Descaling" .
	The filter must be replaced.	Replace the filter or remove it as described in section "Replacing or removing the filter" .
	Reminder that the milk carafe needs to be cleaned.	See section Cleaning the milk carafe after use .
Prepare at least 3 coffees before changing.	The machine needs to make 3 deliveries before an adjustment can be changed using "Bean Adapt".	Make at least 3 coffees, then proceed with the adjustment/tuning.

- The water tank is difficult to remove



Tilt the tank away from the machine: once released, it will detach easily.

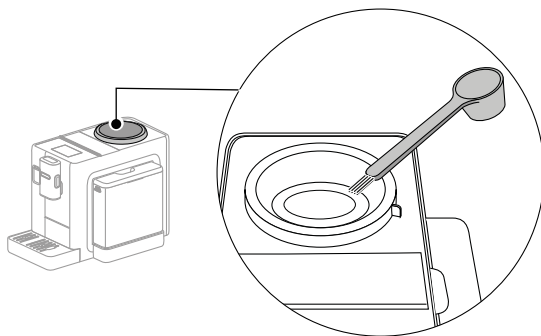
- Steam comes out of the top after delivering coffee



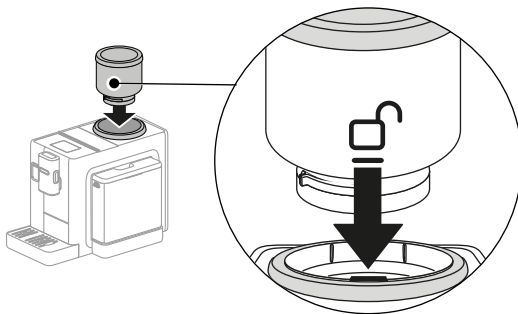
This is water vapour that escapes from the dose of coffee utilized and is released automatically by way of the grounds container. This happens as part of normal and correct operation.

-
- Fitting the beans container is difficult

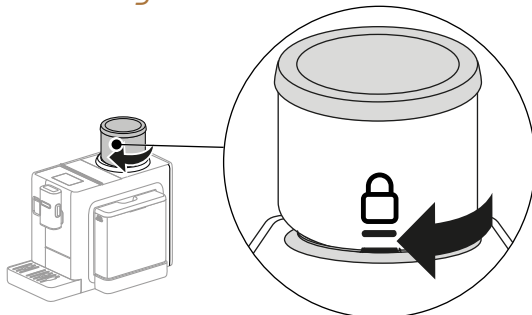
Make sure the socket that holds the beans container is clean and free of loose beans: use the brush to remove any residual traces of coffee.



Locate the beans container in the socket, being sure to align the unlock position  with the notch on the machine.



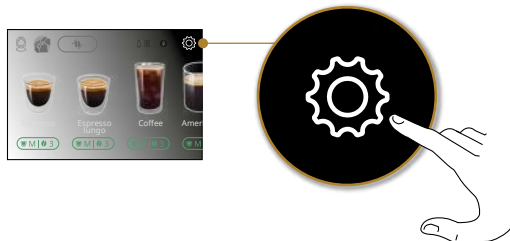
Twist the beans container clockwise to the point at which the lock position  aligns with the notch on the machine



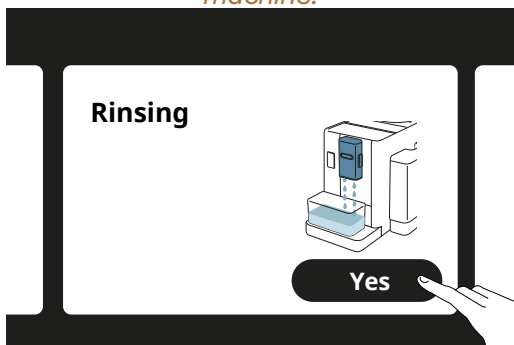
- Coffee not hot (1)

It has been 2-3 minutes since the last preparation and the internal circuit of the machine has cooled down: in this situation, a hot rinse is advisable.

On the homepage, press  to enter the settings menu:



Scroll through the pages until the item “Rinse” is displayed and press “Yes” to start the procedure: after a few seconds, hot water will begin flowing to clean and heat up the internal circuit of the machine.



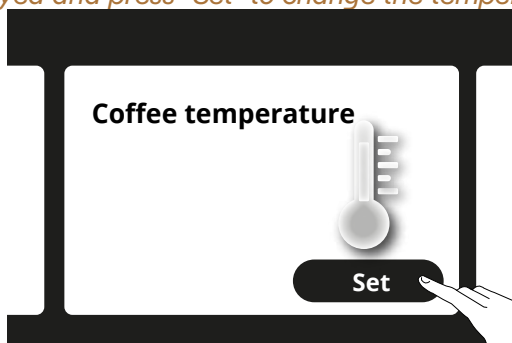
- **Coffee not hot (2)**

The temperature set for preparation of the coffee is too low.

*Select a higher temperature as indicated below:
on the homepage, press  to enter the settings menu:*



Scroll through the pages until the item “Coffee temperature” is displayed and press “Set” to change the temperature.



Select a higher temperature (Medium or Max).

- **Coffee not hot (3)**

*Descaling is required: proceed as illustrated in section [Descaling](#).
This done, check that the water hardness setting is right for the
water provided by your local supplier (see [Check the hardness of the water](#)
and [Setting water hardness](#)).*

- The milk presents large bubbles, or splashes from the milk spout, or is under-frothed (1).

		LatteCrema HOT 	
 Cow's milk			
Whole (fat >3,5%)			
Semi-skimmed (fat between 1.5 and 1.8%)			
Skimmed (fat <0.5%)			
Vegetable drinks			
 Soya			
 Almond			
 Oatmeal			

Use cow's milk or vegetable drinks at refrigerator temperature (about 5° C).

If the result is still not as expected, try changing the brand of milk.

In the case of vegetable drinks, use "Barista" versions for best results.

- The milk presents large bubbles, or splashes from the milk spout, or is under-frothed (2).

Clean the lid of the milk carafe thoroughly, as indicated in sections ["Cleaning the milk carafe after use"](#) and ["Cleaning the milk carafe"](#).



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