

IMPACT 200 Series

IMPACT SC 260 USB MS II/ SC 230 USB MS II
IMPACT SC 260 USB / SC 230 USB
IMPACT SC 262 / SC 232
IMPACT SC 268 / SC 238
IMPACT SC 260 / 230

Put talk in focus

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

You and your customers get a more natural communication experience with EPOS Voice™ technology and a noise-cancelling microphone. With its lightweight, ergonomic design, the IMPACT 200 Series delivers a range of solutions that deliver great call clarity and long-term user comfort.

See more at eposaudio.com/impact-200



Key benefits & features

Experience communication with clarity

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

Enjoy all-day wearing comfort

Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit

Benefit from robust design

Durable construction with lightweight, metal reinforced headband designed for years of daily use

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Easy call management

With in-line call control unit to mute, adjust volume and answer/end calls



IMPACT 200 Series

Product data

General

Wearing style	Headband -single and double-sided variant. See table overview.
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Color	Black with silver
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Headset weight	Single-sided: 58 g / 2.05 oz Double-sided: 89 g / 3.14 oz
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Warranty	2 years
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Audio

EPOS Voice™ technology	For a clear and natural listening experience
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Microphone	Noise-cancelling microphone for optimal speech transmission
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Microphone frequency response	150 – 6.800 Hz (Wideband)
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Speaker frequency response	50 – 18.000 Hz 50 – 12.000 Hz (SC 238 / SC 268)
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Sound pressure	Limited by EPOS ActiveGard®: Max. 103 dB via ED Max. 110 dB via ED (SC 238 / SC 268) Max. 113 dB via USB
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Optimized for communication & multimedia*	Sound enhancement profiles adjust automatically for optimal communication or multimedia
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Call management

In-line call control**	Answer/end call, Volume up/down Microphone mute Redial last outgoing call
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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
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EU Noise at Work limiter*/***	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday
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Content of delivery

What's in the box-headset	Acoustic leatherette ear pad/s mounted on headset, cable/clothing clip mounted, carry pouch, quick guide, safety guide
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Software

EPOS Connect (Freeware)	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
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PC Software (Freeware)	For other relevant PC software, please check: eposaudio.com/software
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EPOS Manager (Saas)	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager
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UC compatible	Yes. For more information please go to: eposaudio.com/compatibility
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* Available on/applicable for the USB headset variants

** Available on the USB MS II variants

*** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

IMPACT 200 Series

Additional benefits & features

- Optimize speech transmission**
Bendable and pivoting boom arm ensures optimal microphone position and wearing flexibility
- Personalize your headset**
Name tag with user ID and numbered headband grooves to personalize fit
- Easy to store and portable**
With protective carry pouch



Product overview

Connects to	Product	Description	Details	EAN / UPC code
PC/Softphone via USB 	IMPACT SC 260 USB MS II Art. no. 506483	Double-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 40 44155 20393 6 UPC: 6 15104 26574 5
	IMPACT SC 230 USB MS II Art. no. 506482	Single-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 40 44155 20392 9 UPC: 6 15104 26568 4
	IMPACT SC 260 USB Art. no. 504404	Double-sided, USB headset	UC optimized	EAN: 40 44155 05138 4 UPC: 6 15104 18113 7
	IMPACT SC 230 USB Art. no. 504403	Single-sided, USB headset	UC optimized	EAN: 40 44155 05137 7 UPC: 6 15104 18112 0
Desk phone via Easy Disconnect (ED) 	IMPACT SC 260 Art. no. 504402	Double-sided, USB headset w. in-line call control	ED headset Optimized for desk phones	EAN: 40 44155 05136 0 UPC: 6 15104 18111 3
	IMPACT SC 230 Art. no. 504401	Single-sided, USB headset w. in-line call control	ED headset Optimized for desk phones	EAN: 40 44155 05135 3 UPC: 6 15104 18110 6
	IMPACT SC 262 Art. no. 504410	Double-sided, USB headset w. in-line call control	ED headset, Optimized for low impedance devices	EAN: 40 44155 05144 5 UPC: 6 15104 18128 1
	IMPACT SC 232 Art. no. 504409	Single-sided, USB headset w. in-line call control	ED headset, Optimized for low impedance devices	EAN: 40 44155 05143 8 UPC: 6 15104 18126 7
	IMPACT SC 268 Art. no. 508330	Double-sided, USB headset w. in-line call control	ED headset. Optimized for high impedance/narrow-banddesk phones	EAN: 40 44155 24133 4 UPC: 6 15104 31856 4
	IMPACT SC 238 Art. no. 508329	Single-sided, USB headset w. in-line call control	ED headset. Optimized for high impedance/narrow-banddesk phones	EAN: 40 44155 24132 7 UPC: 6 15104 31855 7

* The Microsoft Teams certified products in the IMPACT 200 Series require installation of EPOS Connect – download the software from our website: eposaudio.com/epos-connect