

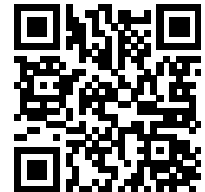
# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

| 1. Trademark                                                                                                                   |                                 | 2. Model identifier                                                                                                               |  |
|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--|
| ZTE                                                                                                                            |                                 | Z2473                                                                                                                             |  |
| 3. General product parameters:                                                                                                 |                                 |                                                                                                                                   |  |
| Parameter                                                                                                                      |                                 | Value                                                                                                                             |  |
| 4. Device type                                                                                                                 |                                 | Smartphone                                                                                                                        |  |
| 5. Operating system                                                                                                            |                                 | Android                                                                                                                           |  |
| 6. Energy efficiency class                                                                                                     |                                 | A                                                                                                                                 |  |
| 7. Battery user-replaceable                                                                                                    |                                 | No                                                                                                                                |  |
| 8. Battery endurance per cycle (END <sub>device</sub> [h])                                                                     |                                 | 56                                                                                                                                |  |
| 9. Battery endurance in cycles - default settings [cycles]                                                                     |                                 | 800                                                                                                                               |  |
| 10. Rated battery capacity (C <sub>rated</sub> [mAh])                                                                          |                                 | 4 900                                                                                                                             |  |
| 11. Shipped with protective cover                                                                                              |                                 | Yes                                                                                                                               |  |
| 12. Repeated free fall reliability test - falls without defect [n]                                                             |                                 | 80                                                                                                                                |  |
| 13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]                             |                                 | n.a.                                                                                                                              |  |
| 14. Repeated free fall reliability class                                                                                       |                                 | D                                                                                                                                 |  |
| 15. Ingress protection rating                                                                                                  |                                 | IP54                                                                                                                              |  |
| 16. Specified immersion depth in water, in case of IPx8 [m]                                                                    |                                 | n.a.                                                                                                                              |  |
| 17. Screen scratch resistance on Mohs hardness scale                                                                           |                                 | 4                                                                                                                                 |  |
| 18. Charger                                                                                                                    | Required output power [W]       | 10                                                                                                                                |  |
|                                                                                                                                | Receptacle type (at device end) | USB-C                                                                                                                             |  |
| Repairability information:                                                                                                     |                                 |                                                                                                                                   |  |
| 19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years) |                                 | 5                                                                                                                                 |  |
| 20. Repairability Class (based on the index below)                                                                             |                                 | B                                                                                                                                 |  |
| 21. Repairability Index                                                                                                        |                                 | 3,41                                                                                                                              |  |
| 21a. Disassembly Depth (S <sub>DD</sub> ) score                                                                                |                                 | 2,90                                                                                                                              |  |
| 21b. Fasteners (type) score (S <sub>F</sub> )                                                                                  |                                 | 3,20                                                                                                                              |  |
| 21c. Tools (type) score (S <sub>T</sub> )                                                                                      |                                 | 3,90                                                                                                                              |  |
| 21d. Spare Part score (S <sub>SP</sub> )                                                                                       |                                 | 5                                                                                                                                 |  |
| 21e. Software Updates (duration) score (S <sub>SU</sub> )                                                                      |                                 | 1                                                                                                                                 |  |
| 21f. Repair Information score (S <sub>RI</sub> )                                                                               |                                 | 5                                                                                                                                 |  |
| 22. Weblink to information on spare parts availability for professional repairers and end users                                |                                 | <a href="https://www.ztedevices.com/en/support/service-center.html">https://www.ztedevices.com/en/support/service-center.html</a> |  |

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|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 23. Weblink to repair instructions for end-users                       | <a href="https://www.ztedevices.com/en/support/download.html?product=/content/ztedevices-product/products/global/smartphones/blade/zte-blade-a56">https://www.ztedevices.com/en/support/download.html?product=/content/ztedevices-product/products/global/smartphones/blade/zte-blade-a56</a> |
| 24. Weblink to indicative pre-tax prices                               | <a href="https://www.ztedevices.com/en/support/spare-parts-price.html">https://www.ztedevices.com/en/support/spare-parts-price.html</a>                                                                                                                                                       |
| <b>Additional information:</b>                                         |                                                                                                                                                                                                                                                                                               |
| 25. Minimum duration of the guarantee offered by the supplier [months] | 24                                                                                                                                                                                                                                                                                            |

Model placed on the Union market from 24/06/2025



**EPREL registration number:** 2355018

<https://eprel.ec.europa.eu/qr/2355018>

**Supplier:** ZTE ESPAÑA SL (Manufacturer)

**Website:** <https://www.ztedevices.com/es/>

**Customer care service:**

**Name:** Mobile\_Services#Spain#

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