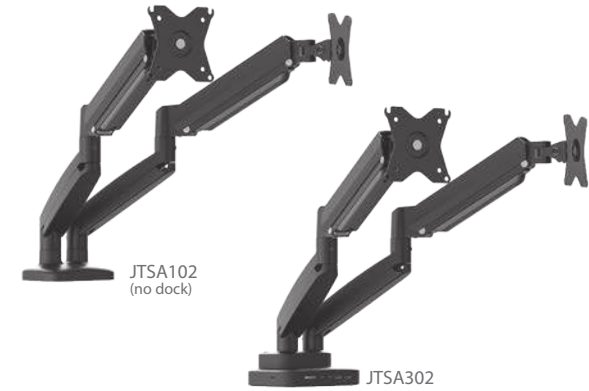


Ergonomic Dual-Monitor Mount
with Docking Station (JTSA302)

Ergonomic Dual Monitor Mount (JTSA102)



- EN : Quick Installation Guide
DE : Kurzanleitung Für Installation
FR : Guide D'installation Rapide
IT : Guida rapida all'installazione
NL : Beknopte installatiehandleiding
ES : Guía De Instalación Rápida
PT : Guia de instalação rápida
SE : Snabbinstallationsguide
- DK : Startvejledning
NO : Hurtiginstallasjonsveiledning
FI : Pika-asennusopas
HU: Gyors telepítési útmutató
RU : Руководство по быстрой установке
日本語 : クイックインストールガイド
繁体中文 : 快速安裝手冊
簡中文 : 快速安裝手冊

STOP!

If you have any problems with this product, please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : **888-988-0488**

Technical Support : **888-689-4088**

Email : **service@j5create.com**

SOPORTE TÉCNICO

Número gratuito: +1-888-988-0488
Horario de atención:
Lun.-Vier. 10:00 a.m – 6:00 U.S.A.-E.S.T
Email: service@j5create.com

TECHNISCHER SUPPORT

Kostenloser Anruf bei: +1-888-988-0488
Sprechstunden:
Mon.-Frei. 10.00 – 18.00 U.S.A.-E.S.T
E-mail: service@j5create.com

SUPPORT TECHNIQUE

Numéro gratuit : +1-888-988-0488
Heures d'ouverture :
Lun.-Ven. 10:00 a.m – 06:00 U.S.A.-E.S.T
Email : service@j5create.com

TECHNICKÁ PODPORA

Zákaznická linka: 888-988-0488
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Phone Number: +31-(0)6-2880 2882
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TECHNIKAI SEGÍTÉSÉG

Vevőszolgálat (angol nyelven): 888-988-0488
Technikai támogatás (angol nyelven):
: 888-689-4088
E-mail: service@j5create.com

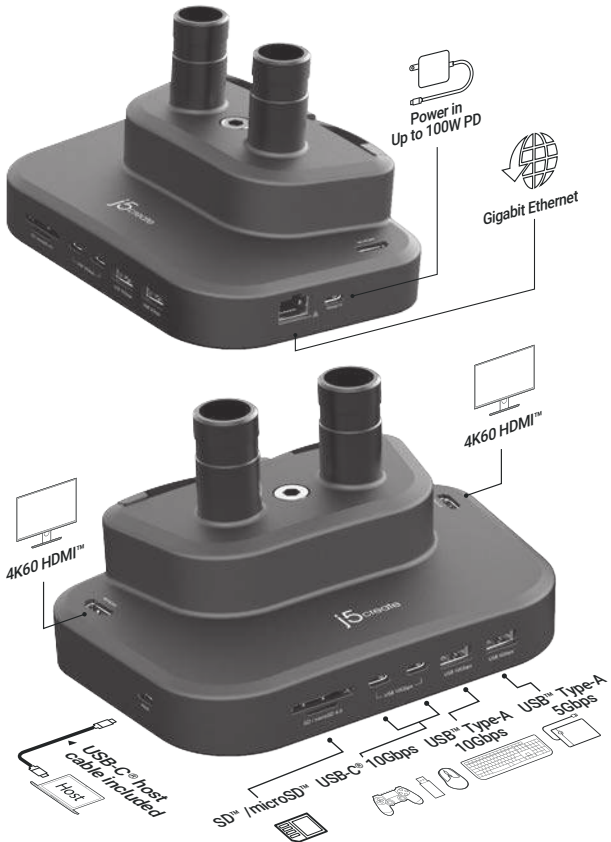
テクニカルサポート

お客様相談センター : 03-5540-9010
電子メール : j5_support@solnet.co.jp
テクニカルサポートやその他ご相談は下記の
時間にご対応いたしますようお願い申し上げます
営業時間 : 平日9:30~11:30/13:30~17:30

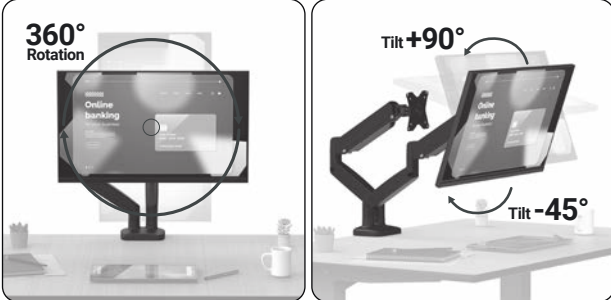
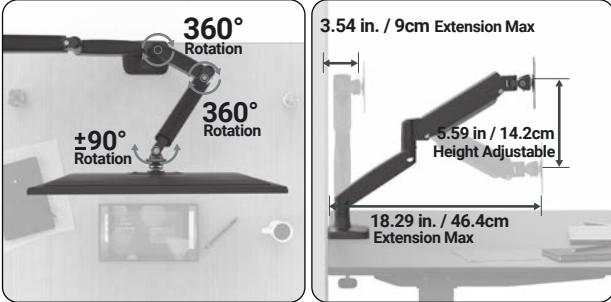
技術支援資訊

美國客服專線 : +1-888-988-0488
台灣客服專線 : +886-2-2269-5533#19
客服時間 : 星期一至星期五
9:30 AM-6:00PM (台灣時間)
Email信箱 : service.tw@j5create.com

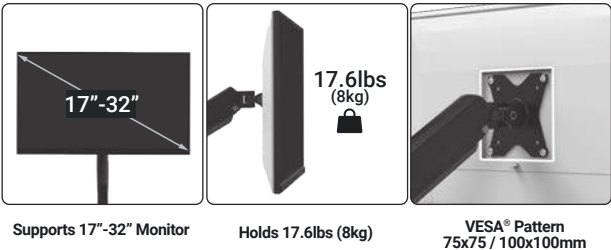
■ JTSA302 Ergonomic Dual-Monitor Mount
with Docking Station



■ Fully Adjustable



■ Wide Compatibility



English

■ Features

- Maximize your desktop space and enjoy more benefits of dual monitors.
- Supports 17" to 32" monitors weighing up to 8kg each.
- Easily adjusts monitors and allows the monitors to swivel 180°, tilt -45°~+90° and rotate 360°. Conveniently set your monitors at optimal angles.
- Adjustable gas spring dual monitor mount with 10-in-1 dock. (JTSA302)
- Equipped with a 10-in-1 MST dual-display dock with 2 x 4K60Hz HDMI™, Gigabit Ethernet, USB™ Type-A, 10Gbps, USB™ Type-A 5Gbps, 2 x USB-C® 10Gbps, SD™ /microSD™ 4.0, and up to 100W PD pass through charging. (JTSA302)
- Simple to install, includes clear instructions and all necessary tools.

■ System Requirements

- Compatible with Windows® and macOS®. (JTSA302)
- The host device must support MST (Multi-Stream Transport) and DisplayPort™ 1.4 to achieve dual-4K monitor configuration. (JTSA302)

■ Note

- macOS® does not support MST, two monitors will only mirror each other. (JTSA302)

Deutsch

■ Eigenschaften

- Maximieren Sie Ihren Desktop-Platz und genießen Sie die Vorteile von dualen Monitoren
- Unterstützt Monitore zwischen 17 Zoll und 32 Zoll und mit einem Gewicht bis zu jeweils 8 kg
- Mühelos anpassbare Monitore, die um 180 ° geschwenkt, um -45°~+90° geneigt und um 360 ° gedreht werden können. Stellen Sie Ihre Monitore ganz bequem auf optimale Winkel ein.
- Verstellbare Halterung mit Gasfeder für zwei Monitore mit 10-in-1-Dock. (JTSA302)
- Die Ausstattung umfasst einen 10-in-1-MST-Dock für duale Displays mit 2 x 4K-HDMI™ bei 60 Hz, Gigabit-Ethernet, USB® Typ A mit 10 Gb/s, USB® Typ A mit 5 Gb/s, 2 x USB-C® mit 10 Gb/s, SD™ /microSD™ 4.0 und ermöglicht PD-Passthrough-Ladevorgänge bis zu 100 Watt. (JTSA302)
- Einfache Installation mitsamt klaren Anweisungen und allen erforderlichen Werkzeugen.

■ Systemanforderungen

- Sind mit Windows® und macOS® kompatibel (JTSA302)
- Das Host-Gerät muss für eine duale 4K-Monitorkonfiguration MST (Multi-Stream Transport) und DisplayPort™ 1.4 unterstützen (JTSA302)

■ Hinweis

- macOS® unterstützt MST nicht, sodass sich die zwei Monitore nur gegenseitig spiegeln. (JTSA302)

Français

■ Caractéristiques

- Maximisez l'espace de votre bureau et profitez des avantages d'un double moniteur.
- Prend en charge des moniteurs de 17" à 32" pouces de jusqu'à 8 kg chacun et est.
- Ajustez facilement vos moniteurs à n'importe quelle hauteur et permet aux moniteurs de pivoter à 180°, de s'incliner à -45°~+90° et de tourner à 360°. Réglez rapidement vos moniteurs à des angles optimaux.
- Support de moniteur double à ressort à gaz réglable avec station 10-en-1 (JTSA302)
- Équipé d'une station d'accueil 10-en-1 MST double affichage avec 2 x HDMI™ 4K60Hz, Gigabit Ethernet, USB® Type-A 10Gbps, USB® Type-A 5Gbps, 2 x USB-C® 10Gbps, SD™ /microSD™ 4.0, et jusqu'à 100W de chargement PD. (JTSA302)
- Facile à installer, contient des instructions claires et tous les outils nécessaires.

■ Configuration Recommandée

- Compatible avec Windows® et macOS®. (JTSA302)
- Le périphérique hôte doit prendre en charge MST (transport multi-flux) et DisplayPort™ 1.4 afin d'obtenir une configuration 4K avec deux moniteurs (JTSA302)

■ Remarque

- macOS® ne prend pas en charge MST, les deux moniteurs ne font que se refléter l'un l'autre. (JTSA302)

Español

■ Características

- Aumente el espacio de su escritorio y disfrute de unos mayores beneficios con monitores dobles.
- Admite monitores de 17" a 32" con un peso de hasta 8 kg cada uno
- Ajusta los monitores con facilidad y permite que el monitor gire 180°, se incline -45°~+90° y rote 360°. Ajuste sus monitores cómodamente en ángulos óptimos.
- Montura de monitor doble con muelle de gas ajustable con una base de acoplamiento 10 en 1. (JTSA302)
- Equipado con una base de acoplamiento de pantalla doble MST 10 en 1 con un 2 x HDMI™de 4K60Hz, Gigabit Ethernet, USB™ de Tipo A de 10 Gbps, USB™ de Tipo A de 5 Gbps, 2 x USB-C® de 10 Gbps, SD™ /microSD™ 4.0 y hasta una carga de transferencia PD de 100 W. (JTSA302)
- Fácil de instalar, incluye instrucciones claras y todas las herramientas necesarias.

■ Requisitos del Sistema

- Compatible con Windows ® y macOS ® (JTSA302)
- El dispositivo host debe ser compatible con el transporte de multitransmisión (MST) y con DisplayPort™ 1.4 para lograr la configuración del monitor 4K doble (JTSA302)

■ Note

- macOS® no admite MST, dos monitores solamente se reflejarán entre sí. (JTSA302)

Italiano

■ Caratteristiche

- Ottimizzare lo spazio sulla scrivania e usufruire di maggiori vantaggi del doppio monitor
- Supporta monitor da 17" a 32" con peso fino a 8 kg ciascuno e
- Regola facilmente i monitor e consente ai monitor di girare di 180°, inclinarsi di -45°~+90° e ruotare di 360°. Impostare comodamente i monitor ad angolazioni ottimali.
- Supporto per doppio monitor con molla a gas regolabile con dock 10-in-1. (JTSA302)
- Dotato di dock a doppio display MST 10-in-1 con 2 x 4K60Hz HDMI™, Gigabit Ethernet, USB® tipo A 10Gbps, USB® tipo A 5Gbps, 2 x USB-C® 10 Gbps, SD™/microSD™ 4.0 e fino a 100 W di carica pass-through PD. (JTSA302)
- Semplice da installare, include istruzioni chiare e tutti gli attrezzi necessari.

■ Requisiti di sistema

- compatibile con Windows ® e macOS ® (JTSA302)
- Il dispositivo host deve supportare MST (Multi-Stream Transport) e DisplayPort™ 1.4 per la configurazione a due monitor 4K (JTSA302)

■ Nota

- macOS® non supporta MST, due monitor effettuano esclusivamente il mirroring tra di essi. (JTSA302)

Português

■ Características

- Maximize o espaço na sua secretária e desfrute das vantagens oferecidas por dois monitores
- Suporta monitores de 17" a 32" com um peso máximo de 8 kg e
- Ajusta facilmente os monitores e permite girar os monitores 180°, inclinar -45°~+90° e rodar 360°. Coloque facilmente os seus monitores nas posições ideais.
- Suporte para dois monitores com suspensão hidráulica e base de ancoragem 10 em 1. (JTSA302)
- Equipado com uma base de ancoragem 10 em 1 MST para dois monitores com uma 2 portas HDMI™ 4K60Hz, porta USB® Tipo A 10Gbps, porta USB® Tipo A 5Gbps, 2 portas USB-C® 10Gbps, SD™ /microSD™ 4.0 e passagem de carregamento PD até 100W. (JTSA302)
- Fácil de instalar, inclui instruções claras e todas as ferramentas necessárias.

■ Requisitos do sistema

- Compatíveis com Windows® e macOS® (JTSA302)
- O dispositivo anfitrião deve suportar MST (Multi-Stream Transport) e DisplayPort™ 1.4 para permitir uma configuração com dois monitores 4K (JTSA302)

■ Nota

- O macOS® não suporta MST, pelo que os dois monitores irão apenas espelhar-se um ao outro. (JTSA302)

Svenska

■ Funktioner

- Maximera ditt skrivbordsutrymme och upplev fler fördelar med dubbla bildskärmar
- Stöd för 17 till 32 tums bildskärmar som väger upp till 8 kg och är
- Skärmarna kan enkelt justeras och vridas 180°, lutas -45°~+90° och roteras 360°. Ställ bekvämt in dina bildskärmar i optimala vinklar.
- Justerbart gasfjäderfäste för dubbla bildskärmar med 10-i-1-docka. (JTSA302)
- Utrustad med en 10-i-1 MST-dockningsstation för dubbla skärmar med 2 x 4K @ 60 Hz HDMI™, Gigabit Ethernet, USB® Type-A 10 Gb/s, USB® Type-A 5 Gb/s, 2 x USB-C® 10 Gb/s, SD™/microSD™ 4.0 och upp till 100 W PD genomgångsladdning. (JTSA302)
- Lätt att montera, inkluderar tydliga anvisningar och alla nödvändiga verktyg.

■ Systemkrav

- Kompatibla med Windows ® och macOS® (JTSA302)
- Värdenheten måste stödja Multi-Stream Transport (MST) och DisplayPort™ 1.4 för att uppnå en konfiguration med två 4K-skärmar (JTSA302)

■ Obs!

- macOS® stödjer inte MST, två bildskärmar speglar enbart varandra. (JTSA302)

Nederlands

■ Kenmerken

- Maximaliseer uw desktopruimte en geniet van meer voordelen van dubbele monitors
- Ondersteunt monitors van 17" tot 32" die elk tot 8kg wegen en die
- Stel monitors gemakkelijk in en laat de monitors 180° zwenken, -45°~+90° kantelen en 360° draaien. Stel uw monitors gemakkelijk in op optimale hoeken.
- Instelbare gasverende dubbele monitorhouder met 10-in-1 dock. (JTSA302)
- Uitgerust met een 10-in-1 MST dual-display dock met een 2 x 4K60Hz HDMI™, Gigabit Ethernet, USB® Type-A 10Gbps, USB® Type-A 5Gbps, 2 x USB-C® 10Gbps, SD™ /microSD™ 4.0, en tot 100W PD-doorloopladen. (JTSA302)
- Eenvoudige installatie, bevat duidelijke instructies en alle noodzakelijke tools.

■ Systeemvereisten

- Compatibel zijn met Windows® en macOS® (JTSA302)
- Het hostapparaat moet Multi-Stream Transport (MST) en DisplayPort™ 1.4 ondersteunen voor het bereiken van configuratie met twee monitoren van 4K (JTSA302)

■ Opmerking

- macOS® biedt geen ondersteuning voor MST, twee monitors zullen alleen elkaar spiegelen. (JTSA302)

Dansk

■ Egenskaber

- Få det mest ud af din skrivebordsplads og prøv fordelene ved to skærme
- Understøtter 17" til 32" skærme, der hver må veje op til 8 kg og som skal være
- Skærmene kan nemt justeres og de kan svinge 180°, vippe -45°~+90° og dreje 360°. Sæt dine skærme på de optimale vinkler.
- Justerbar gasfeder med dobbelt skærmbeslag og 10-i-1 dock. (JTSA302)
- Udstyret med en 10-i-1 MST-dock til to skærme og 2 x 4K 60Hz HDMI™, Gigabit Ethernet, USB® Type-A 10Gbps, USB® Type-A 5Gbps, 2 x USB-C® 10 Gbps, SD™/microSD™ 4.0 og strømforsyning på op til 100W PD via opladning. (JTSA302)
- Nem installation med tydelige instruktioner og alle de nødvendige værktøjer.

■ Systemkrav

- kompatibel med Windows® og macOS® (JTSA302)
- Værtsenheden skal understøtte MST (Multi-Stream Transport) og DisplayPort™ 1.4 for at bruge to 4K-skærme (JTSA302)

■ Bemærk

- macOS® understøtter ikke MST. De to skærme spejler kun hinanden. (JTSA302)

Norsk

■ Funksjoner

- Maksimer plassen på skrivebordet og få flere fordeler med to skjermer
- Støtter 17" til 32" skjermer som veier opptil 8 kg hver
- Gjør det enkelt å justere skjermer og lar en dreie 180°, vippe -45°~+90° og rotere 360°. Still inn skjermene i optimale vinkler.
- Justerbart gassfjærfeste for dobbel skjerm med 10-i-1-dockingstasjon. (J TSA302)
- Utstyrt med en 10-i-1 MST-dockingstasjon for to skjermer med 2 x 4K60 Hz HDMI™, Gigabit Ethernet, USB® Type-A 10 Gbps, USB® Type-A 5 Gbps, 2 x USB-C® 10 Gbps, SD™ /microSD ™ 4.0, og opptil 100 W PD-gjennomad-ing. (J TSA302)
- Støtter 17" til 32" skjermer som veier opptil 8 kg hver
- Enkel å installere, inkluderer klare instruksjoner og alle nødvendige verktøy.

■ Systemkrav

- Kompatibel med Windows ® og macOS ®(J TSA302)
- Vertsenheten må støtte MST (multistrømtransport) og DisplayPort™ 1.4 for å kunne konfigureres med to 4K-skrjermer (J TSA302)

■ Obs

- macOS® støtter ikke MST, og de to skjermene vil bare speile hverandre. (J TSA302)

Suomi

■ Ominaisuudet

- Maksimoi työpöytätilasi ja nauti kaksoismonitorien lisähyödyistä
- Tuki 17–32" monitoireille, painoltaan enintään 8 kg
- Monitoreja on helppo säätää ja niitä voi kääntää 180 °, kallistaa -45°~+90° ja kiertää 360 °. Voit asettaa monitorit helposti optimaaliin kulmiin.
- Säädettävä kaasujousi-kaksoismonitori jalusta, jossa 10-in-1-telakka. (J TSA302)
- Varustuksena 10-in-1 MST-kaksoisnäyttötelakka, jossa 2 x 4K60 Hz HDMI™, Gigabit Ethernet, USB® Type-A 10 Gbps, USB® Type-A 5 Gbps, 2 x USB-C® 10 Gbps, SD™ /microSD ™ 4.0 ja enintään 100 W PD -läpimeno-lataus. (J TSA302)
- Helppo asentaa, mukana helpot ohjeet ja kaikki tarvittavat työkalut.

■ Järjestelmävaatimukset

- Ja yhteensopiva Windows ® -ja macOS ®-käyttäjärjestelmän kanssa (J TSA302)
- Isäntälaitteen on tuettava MST:tä (Multi-Stream Transport) - ja DisplayPort™ 1.4 -ominaisuutta saavuttaakseen kaksois-4K-monitorimäärityksen (J TSA302)

■ Huomautus

- macOS® ei tue MST:tä, kaksi monitoria peilaavat vain toisiaan. (J TSA302)

Magyar

■ Jellemzők

- Használja ki maximálisan asztalterület és élvezze a kettős monitorok előnyeit
- Támogatja a 17" és 32" közötti, egyenként akár 8 kg súlyú monitorokat
- Könnyen beállítja a monitorokat, és lehetővé teszi a monitorok 180°-os elforgatását, -45°~+90°-os döntését és 360°-os forgatását. Kényelmesen állítsa be monitorait optimális szögben.
- Állítható gázrugós kettős monitortartó 10 az 1-ben dokkolóval. (J TSA302)
- Felszerelve egy 10 az 1-ben MST dual-display dokkolóval, 2 x 4K60Hz HDMI ™, Gigabit Ethernet, USB® Type-A 10Gbps, USB® Type-A 5Gbps, 2 x USB-C® 10Gbps, SD™ /microSD ™ 4.0, és akár 100 W PD átmenő töltés funkciókkal. (J TSA302)
- Egyszerűen telepíthető, egyértelmű utasításokat és az összes szükséges szerszámot tartalmazza.

■ Rendszerkövetelmények

- Kompatibilis a Windows ® és a macOS ® rendszerekkel (J TSA302)
- A kétmonitoros 4K konfiguráció eléréséhez a számítógépnek támogatnia kell a Multi-Stream Transport (MST) és a DisplayPort™ 1.4 szabványt (J TSA302)

■ Megjegyzés

- A macOS® nem támogatja az MST-t, ezért a kijelzők csak tükrözni fogják egymást. (J TSA302)

Русский

Кронштейн для двух мониторов (J TSA102) / Кронштейн для двух мониторов и встроенной док-станции (J TSA302)

■ Технические особенности

- Получите дополнительные преимущества от использования двух мониторов и увеличьте пространство на своем рабочем столе
- Поддержка мониторов с диагональю от 17 до 32 дюймов и весом до 8 кг каждый
- Возможность поворота экрана на 180°, наклона на -45°~+90° и вращения на 360° позволит вам с легкостью отрегулировать оптимальный угол наклона мониторов
- Регулируемый кронштейн для двух мониторов с газлифтом
- Встроенная MST док-станция 10-в-1 с поддержкой двух дисплеев: 2 4K@60 Гц HDMI™, а также Гигабитным интернетом, USB™ Type-A 10 Гбит/с, USB™ Type-A 5 Гбит/с, 2 USB-C® 10 Гбит/с, SD™/microSD™ 4.0 кардридером и 100 Вт PD для сквозной зарядки (J TSA302)
- Простота установки. Комплект включает в себя понятные инструкции и все необходимые инструменты

■ Системные Требования

- Для получения 4K разрешения на двух мониторах, источник видео сигнала (ноутбук) должен поддерживать MST (Multi-Stream Transport) и DisplayPort™ 1.4 (J TSA302)

■ Примечания

- macOS® не поддерживает MST, поэтому изображение на обоих мониторах будет только в повторяющемся режиме

繁中文

J TSA102 雙螢幕舒適懸臂支架

J TSA302 雙螢幕多功能舒適懸臂支架

■ 產品特色

- 將您的桌面空間最大化，享受雙螢幕帶來的更多便利
- 支援17吋至32吋、每個重量最多8公斤的螢幕
- 支援螢幕左右角度範圍180°、傾斜角度可-45°至+90°、旋轉360°，讓您方便地設定螢幕最佳角度
- 氣壓式螢幕支架，調整容易。
- 整合10合1 MST雙螢幕底座，提供2個4K60Hz HDMI™、1G高速乙太網路、USB® Type-A 10Gbps、USB® Type-A 5Gbps、2個USB-C® 10Gbps、SD™ /microSD ™ 4.0和高達100W PD Pass-Through充電。(J TSA302)
- 附安裝說明與所需組裝工具，安裝輕鬆簡單。

■ 系統需求

相容於Windows®和macOS®（J TSA302）

- 主機設備必須支援MST (Multi-Stream Transport)和DisplayPort™ 1.4，才能實現雙4K螢幕配置。(J TSA302)

■ 附註

(J TSA302：macOS®不支援MST功能，兩個螢幕只能鏡像顯示)

筒中文

■ 产品特点

- 將您的桌面空间最大化，享受双屏幕带来的更多便利
- 支援17吋至32吋、每个重量最多8公斤的屏幕
- 支援屏幕左右角度范围180°、倾斜角度可-45°至+90°、旋转360°，让您方便地设定屏幕最佳角度
- 气压式屏幕支架，调整容易。
- 整合10合1 MST双屏幕底座，提供2个4K60Hz HDMI™、1G高速以太网路、USB® Type-A 10Gbps、USB® Type-A 5Gbps、2个USB-C® 10Gbps、SD™ /microSD ™ 4.0和高达100W PD Pass-Through充电。(J TSA302)
- 附安装说明与所需组装工具，安装轻松简单。

■ 系统需求

- 兼容於Windows®和macOS®（J TSA302）

- 主机设备必须支援MST (Multi-Stream Transport)和DisplayPort™ 1.4，才能实现双4K屏幕配置。(J TSA302)

■ 注意事项

- (J TSA302：macOS®不支援MST功能，两个屏幕只能镜像显示)

日本語

■ 特長

- デスク周りのスペースを最大限に活用し、デュアルモニターで楽しめます。
- 17インチから32インチまでのモニターに対応し、最大8kgまでの重量に耐えます。
- モニターを簡単に調整可能です。画面を180°回転、180°傾け、360°回転させることができます。モニターを最適な角度に便利に設定できます。
- はガスパリングモニターマウントにドッキングステーションドックが搭載されています。ドッキングステーションは10-in-1機能を拡張できます。搭載ポート：4K60Hz HDMI™*2ポート、ギガビットイーサネット、USB® Type-A 10Gbps、USB® Type-A 5Gbps、USB-C® 10Gbps*2ポート、SD™ / microSD ™ 4.0、最大100WのPD/バススルー充電が可能です。（J TSA302）
- 簡単に取り付けすることができます。取扱説明書と必要なすべての工具が付属しています。

■ システム要件

- Windows®とmacOS®と互換性があります。（J TSA302）

- デュアル4Kモニター構成を実現するために、USB-Cに接続されたホスト側PCには、MST（マルチストリームトランスポート）とDisplayPort™ 1.4をサポートしている必要があります。（J TSA302）

■ 備考

- macOS®ではシステム制限により、MST技術の製品を使うとPCはA画面、拡張したモニターは全部B画面に複製になります。

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this device

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User’s wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- (i) a copy of the original purchase invoice to verify your warranty
- (ii) a product serial number
- (iii) a description of the problem
- (iv) customer’s name, address, and telephone number

j5create does not warrant that the operation of the product will be uninterrupted or error-free. j5create is not responsible for damage arising from failure to follow instructions relating to the product’s use. This warranty does not apply to: (a) consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) damage caused by use with non-j5create products; (d) damage caused by natural disasters; (e) damage caused by human misuse (lost, accident, abuse, misuse or other external causes); (f) damage caused by operating the product outside the permitted or intended uses described by j5create; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of j5create or a j5create Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of j5create; or (i) if any j5create serial number on the product has been removed or defaced. If such a situation occurs, j5create will calculate the cost of materials and repair for your reference. This warranty is given by j5create in lieu of any other warranties expressed or implied.

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For more information please visit our website at http://www.j5create.com

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限用物質含有情況標示聲明書

Declaration of the Presence Condition of the Restricted Substances Marking

設備名稱：雙螢幕舒適懸臂支架	型號 (型式)：J TSA102
雙螢幕多功能舒適懸臂支架	J TSA302
Equipment name	Type designation (Type)

單元Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻Hexavalent chromium (Cr ^{VI})	多溴聯苯Polybrominated biphenyls (PBB)	多溴二苯醚Polybrominated diphenyl ethers (PBDE)
電路板	○	○	○	○	○	○
外殼	○	○	○	○	○	○
線材	○	○	○	○	○	○
配件	○	○	○	○	○	○
備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. 備考3. “—”係指該項限用物質為排除項目。 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.						

BSMI

This equipment is in compliance with the requirements of the following regulations: CNS13438 and NCC regulations: LP0002