

EPDS

IMPACT 5000 Go Series

Stay connected anywhere with the IMPACT 5000 Go DECT headset and foldable charge stand. Enjoy clear calls, one-port plug-and-play setup, and up to 135 m/442 ft. range - perfect for flexible workstyles and seamless, professional communication.



 Certified for
Microsoft Teams

Key Features

Portable design for flexible work

The headset and foldable charge stand fit conveniently in the carry pouch, providing a DECT solution you can easily take anywhere.

A plug-and-play solution that utilizes a single USB port

A solution that only occupies one port on your computer for calls and charging, simply connect the USB cable to your computer.

Advanced mic technology for natural voice transmission

A noise-cancelling microphone and voice detection technology ensure the speaker's voice is transmitted naturally and clearly.

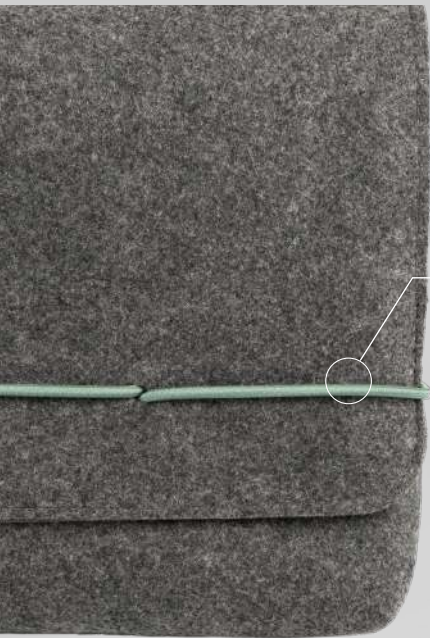
Clear audio in high density office environments

DECT Technology ensures clear communication in busy offices without interference, improving efficiency and productivity.

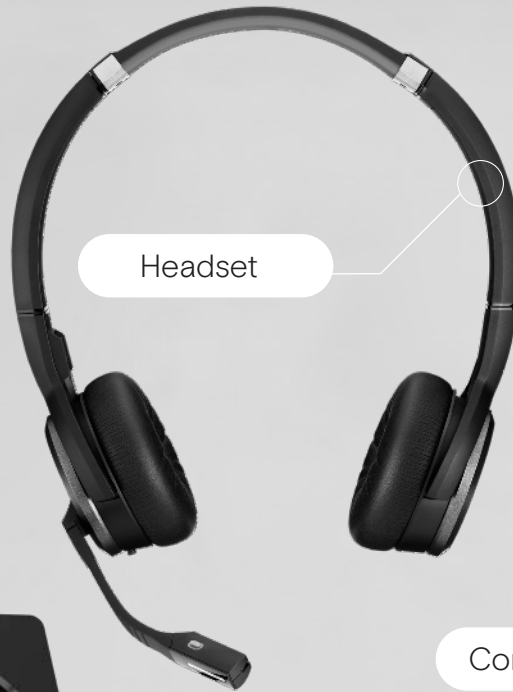
DECT wireless range enhances productivity

With an extensive wireless range, up to 135 m/442 ft., you can answer calls even when away from your workspace.

What's in the Box



Carry pouch



Headset

USB-C to USB-A adapter



Charging Cable



CH 50 charge stand



DECT Dongle

Compliance Sheet



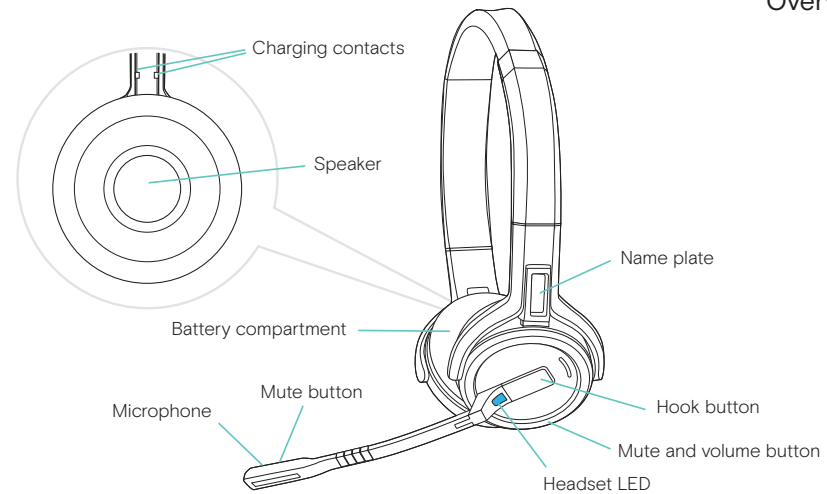
Quick Guide

Safety Guide

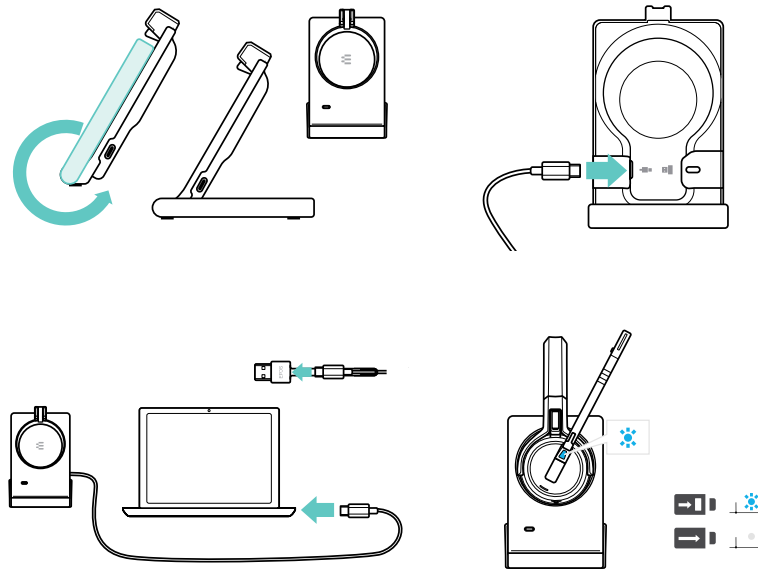
May vary depending on product variant

How to use the IMPACT 5000

Overview of the SDW 60 HS



Changing the headset



Additional benefits & features

**Seamless calls**

Certified for Microsoft Teams for a reliable, seamless call experience.

**Enhanced audio protection**

EU Noise at Work Limiter and Australia G616 Acoustic Safety ensures maximum of 85dB.

**Stay focused with a stereo device**

Passive damping ear pads help keep you focused on your conversations.

**Sustainable and durable carry pouch**

The carry pouch in soft, RPET felt material protects and allows for easy transport.

**Convenient USB-C and USB-A connectivity**

Connect easily with any office set-up with the included USB-C and USB-A adapter.

**Hearing protection with EPOS ActiveGard™**

Protects users against acoustic injury caused by sudden sound bursts on the line.

**Control your settings with EPOS Connect**

Easy headset management with EPOS Connect app, available for mobile, desktop or web.

**Sustainable FSC packaging**

Plastic free packaging and materials from responsibly managed forests.

**EPOS Manager**

Configure, manage, and monitor device usage remotely from a central admin portal.

**Versatile 3-in-1 headset design**

Choose a headband, earhook or neckband to suit your personal preference.

Product data

1/2

Connectivity

PC / Softphone	Connect easily to your devices with the included USB DECT dongle for stable and long-range wireless performance
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Audio

Noise-cancelling	Noise-cancelling microphone with voice detection ensures natural, clear speech and reduced background noise
Omnidirectional digital MEMS microphone	Captures sound from all directions with consistent clarity and low power consumption
EPOS ActiveGard™	Protects users against acoustic injury caused by sudden sound bursts on the line
EPOS EU Noise at Work Limiter®	Enhanced audio protection, preventing listening fatigue, average 85 dB over a workday.

Easy of use

Weight	Lightweight design ensures all-day wearing comfort without compromising durability or performance
Wireless range	Enjoy freedom to move around the office without losing connection or call quality
Charge stand	Compact, foldable charging stand saves desk space and makes storage and transport easy
Call control	Manage calls easily with buttons directly on the headset for seamless call handling
Boom arm	Flexible boom arm allows optimal positioning for voice pick-up and 270 degrees rotation for left and right wearing

Certifications

Microsoft Teams	Ensures optimal audio quality and seamless integration with your preferred Microsoft Teams
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Durability

Warranty	2 years
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Product data

2/2

Software

EPOS devices can be managed with following Software solutions:

EPOS Connect	Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: eposaudio.com/software-epos-connect
EPOS Connect browser	A web-based solution for updating the firmware of your EPOS devices.
EPOS Manager	Manage, update and configure EPOS audio devices from any location - For both cloud and on-prem-ises solutions: eposaudio.com/software-epos-manager

Product variants

	Package contains	EAN code	UPC code
IMPACT 5000 Go MS 3in1 WL USB-A Art. no. 1001433	Single-sided 3in1 headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook USB-C to USB-C cable, USB-C to A adapter	5714708012542	840064412346
IMPACT 5000 Go MS 3in1 WL USB-A US Art. no. 1001468	Single-sided 3in1 headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook USB-C to USB-C cable, USB-C to A adapter	5714708012894	840064412681
IMPACT 5000 Go MS Stereo WL USB-A Art. no. 1001436	Double-sided headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	5714708012573	840064412377
IMPACT 5000 Go MS Stereo WL USB-A US Art. no. 1001437	Double-sided headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	5714708012580	840064412384

Spare parts

1/1

Product
CH 50 Art. no. 1001438
SDW D1 USB Art. no. 1000299
HZP SDW 10 Art. no. 1000687
HZP SDW 30, 60 Art. no. 1000688
Spare battery SDW 10 Art. no. 1000806
Spare battery SDW 30, 60 Art. no. 1000807
SDW 10 HS Art. no. 1000631
SDW 60 HS Art. no. 1000633

Description	EAN code	UPC code
Charger for IMPACT 5000 Go series	5714708012597	840064412391
USB DECT dongle	5714708001003	840064401005
Spare earpad for SDW 10	5714708004882	840064404884
Spare earpad for SDW 30, 60	5714708004899	840064404891
Spare Battery for SDW 10	5714708006077	840064406079
Spare battery for SDW 30, 60	5714708006084	840064406086
SDW 3-in-1 headset	5714708004325	840064404327
SDW Stereo headset	5714708004349	840064404341