SCOUT TRAVEL LUGGAGE FINDER & ALARM

QUICK START GUIDE

This is a security device.

To ensure the security of your Scout Travel, a specific pairing sequence is required.

Do not attempt to pair your Scout Travel via the iOS Bluetooth settings. For a successful Bluetooth connection, you must pair your Scout Travel via the Knog app.

Please carefully follow the instructions to successfully pair your Scout with an iPhone.

Failure to pair or unpair your Scout as required may result in connection issues or an inoperable device.

NEVER LEAVE YOUR LUGGAGE OR BELONGINGS UNATTENDED

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12. SERIAL NUMBER LOOK-UP
13. LUGGAGE ATTACHMENT
14. NFC SCANNING
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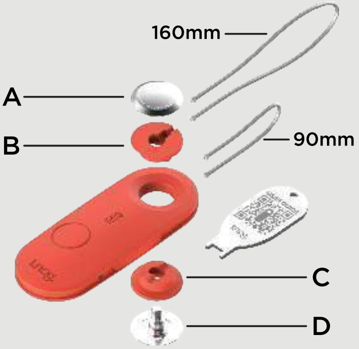
WHAT’S IN THE PACK

1



ENABLE PAIRING

2

Only pair your Scout using the Knog app and Apple FindMy app.

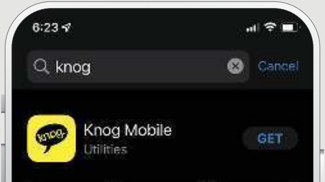
Before you pair your Scout Travel to your iPhone, connect the device to a USB charger via a standard USB-C cable. When the charging cable is inserted you will hear a 3-tone beep.

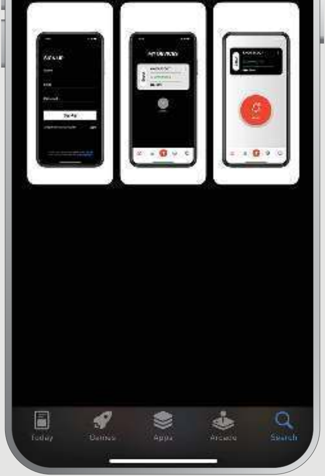
**If the Scout was previously linked to another Knog mobile account or Apple ID, make sure that it has been removed from accounts via the Knog Mobile and Find My apps, then perform a factory reset of the Scout as described on step 11.*

SET-UP KNOG APP

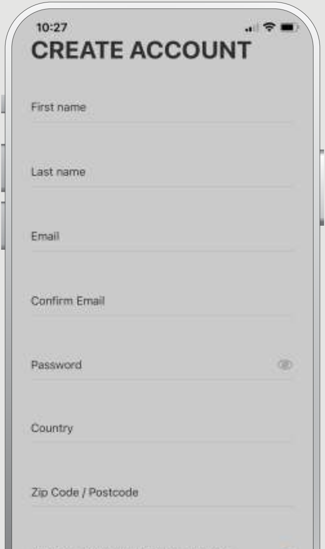
3

1. Find and install the Knog app from the app store.





2. Enter your information to create your profile.



CREATE ACCOUNT

First name

Last name

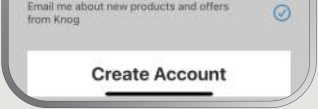
Email

Confirm Email

Password

Country

Zip Code / Postcode


Email me about new products and offers from Knog ☑

3. Enter your email address in the input field. Check that the email address you entered is correct and in a valid format.

4. Enter your password in the input field.

5. Select ‘Sign Up’ to start using the app.

CONNECT & REGISTER DEVICE 4.1

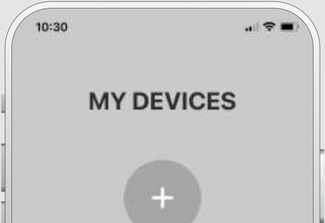
The Scout Travel will initially be in a factory shipping mode. To enable normal operation of the device, connect it to a USB-C charger. Only pair the Scout Travel via the Knog Mobile app and/or the Apple Find My app.

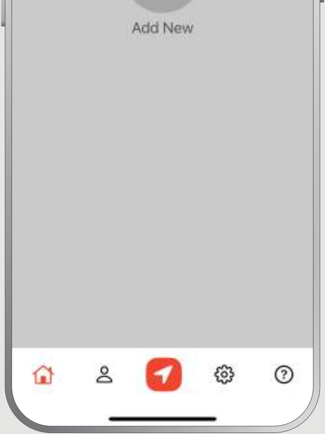
Pairing via your active Bluetooth device list on your iOS device will result in an inoperable device.

The Scout Travel will signal an active pairing mode by the flashing blue LED light on the device.

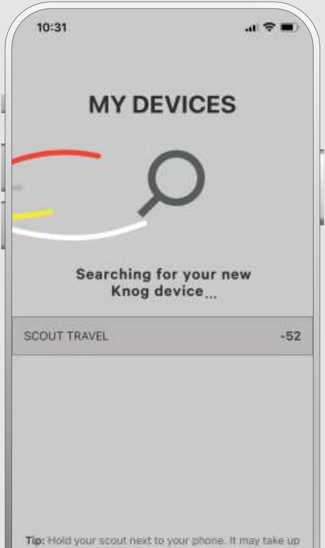
1. Make sure your Scout is charged and in close range. Click on the + button to search for the Scout.

The Scout will remain in pairing mode for 10 mins once the charger is plugged in. If the Scout fails to appear, re-connect the charger.





2. Select device to add “Scout Travel” that is in range.



MY DEVICES

Searching for your new Knog device...

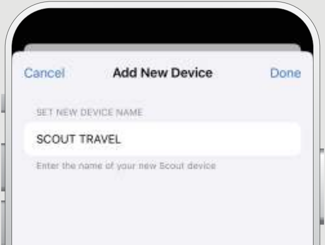
SCOUT TRAVEL -52

Tip: Hold your scout next to your phone. It may take up

to 10 seconds to register

CONNECT & REGISTER DEVICE 4.2

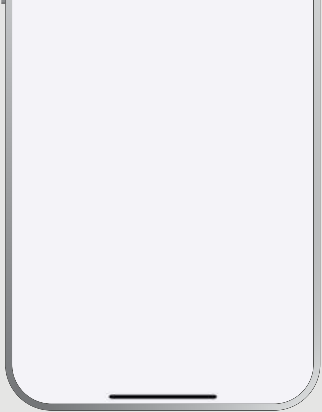
3. Choose a name for your Scout.



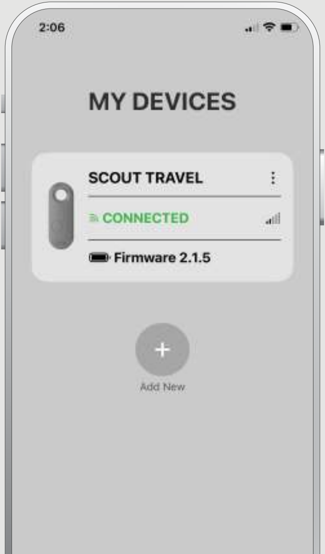
SET NEW DEVICE NAME

SCOUT TRAVEL

Enter the name of your new Scout device



4. Complete connection by accepting Bluetooth pairing request.



MY DEVICES

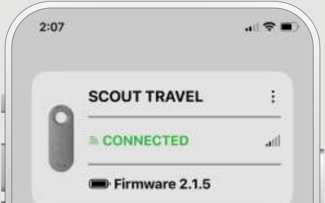
SCOUT TRAVEL

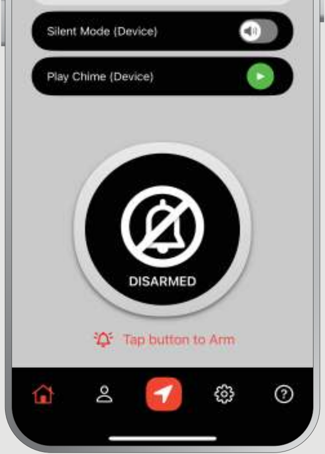
CONNECTED

Firmware 2.1.5

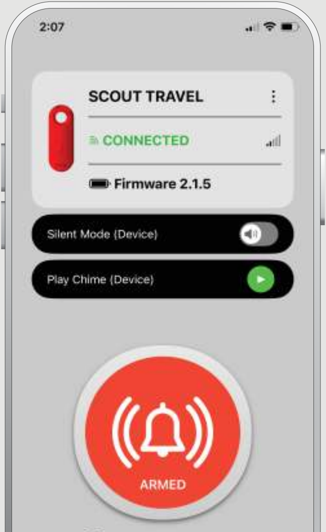
ARMING + DISARMING FROM PHONE 5.1

1. To arm Scout make sure the phone is in Bluetooth range. The Scout should show ‘Connected’. Press the large bell icon on screen to arm the Scout.





2. The bell icon button will now show the Scout is Armed. To Disarm, make sure the Scout is in Bluetooth range, and press the bell icon on the screen.



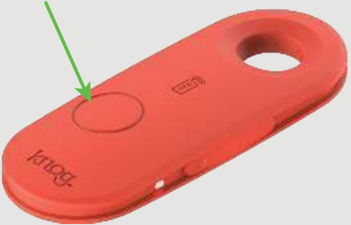
Tap button to Disarm

ARMING FROM THE SCOUT

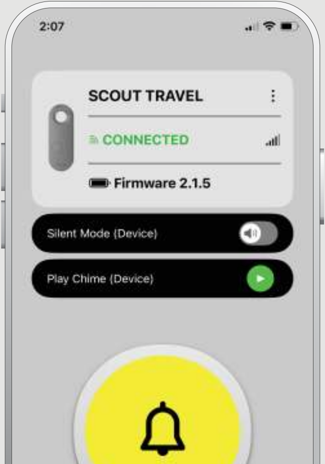
5.2

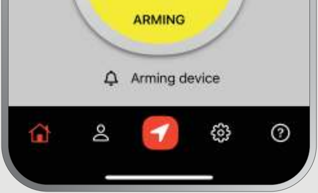
1. To arm the Scout, make sure the phone is in very close range range and the Knog app is active.

2. Press and hold the button (1 second) on the Scout to begin arming.



Whilst the Scout Travel is arming, the indicator LED will flash red momentarily and the bell icon will appear yellow in the app.

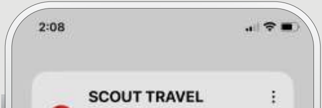


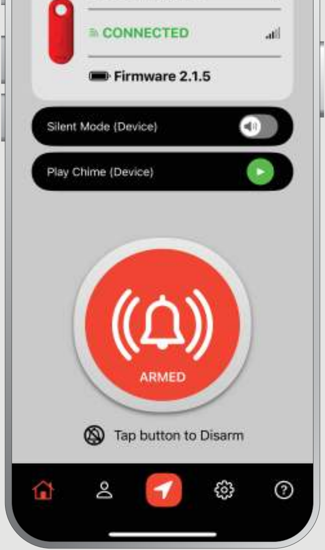


Scout cannot be armed unless phone is in very close range.

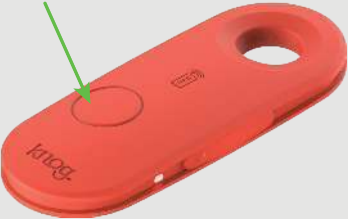
DISARMING FROM THE SCOUT 5.3

1. To disarm the Scout make sure the phone is in very close range and the Knog app is active on the phone.





2. Press and hold the button (1 second) on the Scout to disarm it.



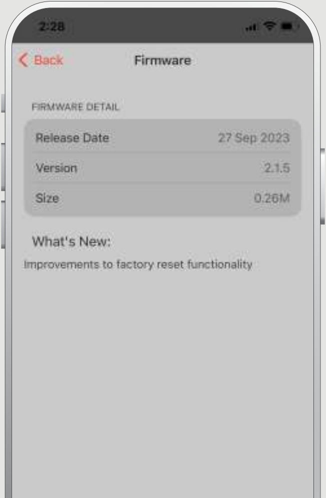
The Scout Travel cannot be disarmed unless your phone is in very close range.

FIRMWARE UPDATE 6

Once the Scout is connected, inside the app select the 3 dots for more options. Scroll down, and select ‘Update Firmware’.

If the device has the most up-to-date firmware already installed, a message “You are up to date” will be displayed.

If a firmware update is available, download and install it to the Scout.

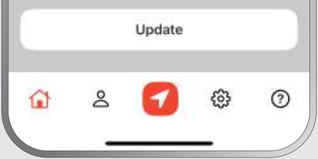


FIRMWARE DETAIL

Release Date	27 Sep 2023
Version	2.1.5
Size	0.26M

What's New:

Improvements to factory reset functionality

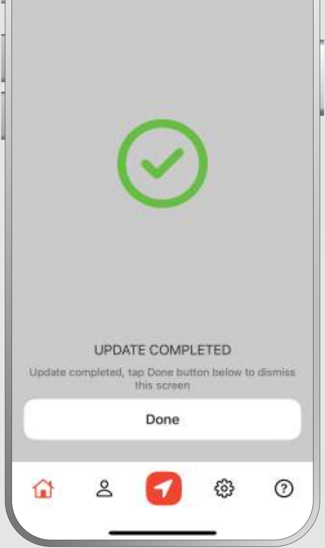


The firmware update process will begin, indicating the installation progress. If the user selects ‘Cancel’ at anytime, the Scout will continue to use the existing version of firmware.

Once the firmware update is downloaded and installed, the Scout will automatically reset to activate the update.

Once the firmware update process is complete, a green tick will be displayed.

2:30
Back
Firmware

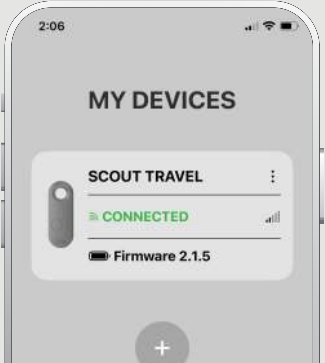


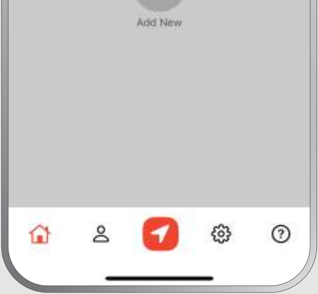
UPDATE COMPLETED

Update completed, tap Done button below to dismiss this screen

1. Open the Find My app by pressing the red arrow button at the bottom of the screen*

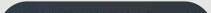
*To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, watchOS, or macOS is recommended.

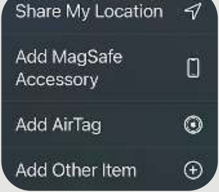




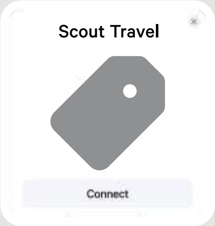
2. Press ‘Add New Item’

3. Select ‘Add Other Item’



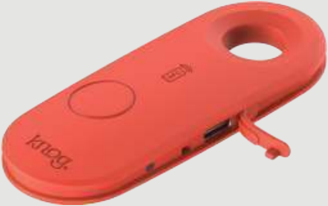


4. When the Scout appears, press to connect to Find My. Select and name your Scout.



CHARGING

1. Open USB door seal.



2. Plug in USB-C charging cable. Flashing Red LED indicates charging.

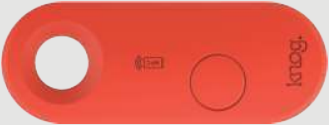
3. Solid Green LED indicates fully charged.

DISABLE Find My (Unwanted Tracking) 9

Note: This is NOT describing the method to remove your Scout from the Find My app.

If you receive an Apple Unwanted Tracking notification, the owner of the Scout in your presence can view it's location.
Follow these instructions to stop sharing location details of the Scout.

1. Place the Scout on it's side with the USB-C port facing upwards.
2. Press and hold the button for 30 seconds until 4 short beeps are heard.



This procedure will stop sharing the location of the Scout. Plugging the Scout into a charger will re-enable location sharing.

TROUBLESHOOTING 10

In any case where the Knog app or Scout is non-responsive, try the following steps before attempting a factory reset.

Plug in your Knog Scout via the USB-C until green light indicate the Scout is fully charged.
Quit Knog app on iPhone -> Swipe up from the bottom of your screen, bringing the app into the centre. Swipe up again to close.
Make sure you have the latest version of the Knog app installed.

For further troubleshooting information, please refer to the 'help' page inside the Knog app and follow the FAQs link.

FACTORY RESET 11

To correctly remove the Scout from your phone - if transferring to another user or moving your Scout to a new phone - or if a fresh start is needed for some other reason, follow the process below.

It is critical that the Scout is disarmed before step 1. If this is not done, the Scout may be rendered inoperable.

1. Remove Knog Mobile app connection

Open iOS->Settings->Bluetooth, and find the Scout

travel connection. Select the ⓘ marker next to the connection. If you have more than one Scout, move to a position where only the Scout you would like to remove is in range and shown as Connected.
Select ‘Forget This Device’.
Open the Knog app, and remove the Scout.

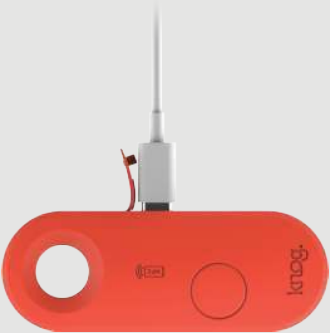
2. Remove Scout from Find My Network

Open the Find My app, and select the Scout you would like to remove. Scroll down, and select the Remove Item option as showed below. The Knog Scout is no longer registered with Find My after this step.

3. Factory Reset on Scout

Place the Scout on it’s side with the USB-C port facing upwards.

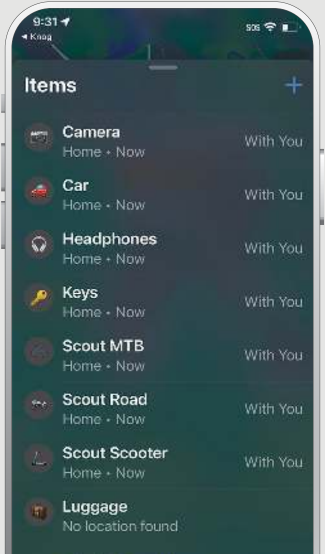
b. Press and hold the button, while plugging in a USB-C cable. Continue to hold the button for 10 seconds, until 3 long beeps are heard.



SERIAL NUMBER LOOK UP 12

The Apple Find My app can be used to lookup the serial number of an unknown Scout in your possession.

1. In the Find My app, select Identify found item, when the unknown Scout is nearby.



Items

Camera
Home • Now
With You

Car
Home • Now
With You

Headphones
Home • Now
With You

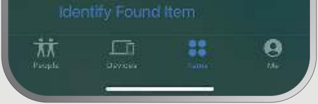
Keys
Home • Now
With You

Scout MTB
Home • Now
With You

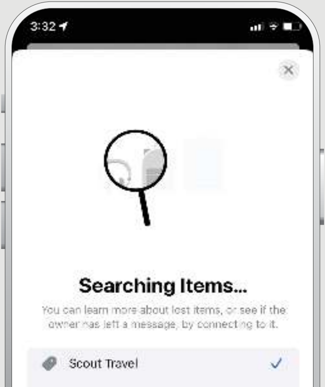
Scout Road
Home • Now
With You

Scout Scooter
Home • Now
With You

Luggage
No location found

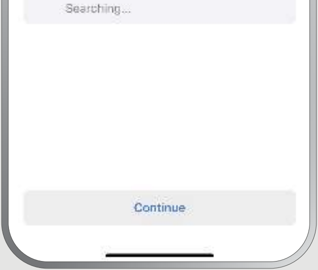


2. Select the item from a list of nearby items, then press continue.

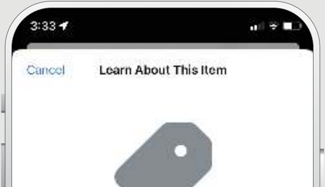


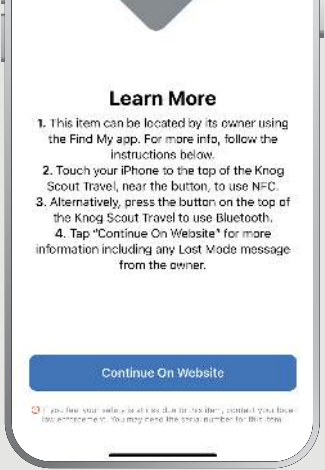
Searching Items...

You can learn more about lost items, or see if the owner has left a message, by connecting to it.



3. When the following page is displayed, press the button on the Scout, then select ‘Continue On Website’.



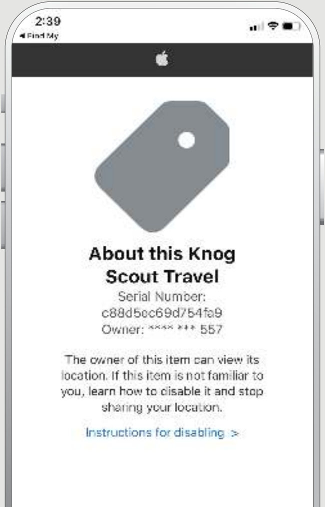


Learn More

1. This item can be located by its owner using the Find My app. For more info, follow the instructions below.
2. Touch your iPhone to the top of the Knog Scout Travel, near the button, to use NFC.
3. Alternatively, press the button on the top of the Knog Scout Travel to use Bluetooth.
4. Tap "Continue On Website" for more information including any Lost Mode message from the owner.

4. A page similar to this should be displayed with the Scout serial number. If the device has been set to lost

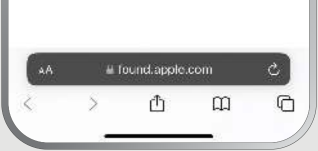
mode, a message and contact details from the owner may also be displayed here.



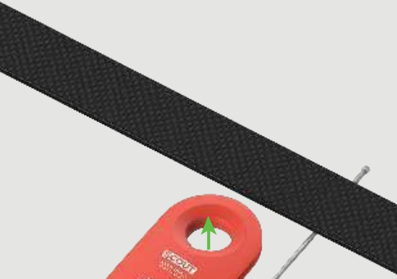
About this Knog Scout Travel

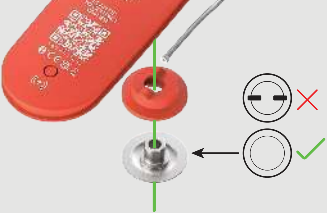
Serial Number:
c88d5ec69d754fa9
Owner: **** *** 557

The owner of this item can view its location. If this item is not familiar to you, learn how to disable it and stop sharing your location.



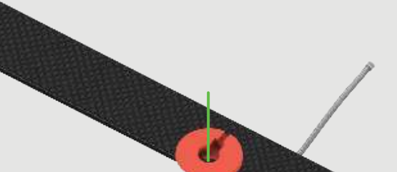
LUGGAGE ATTACHMENT 13

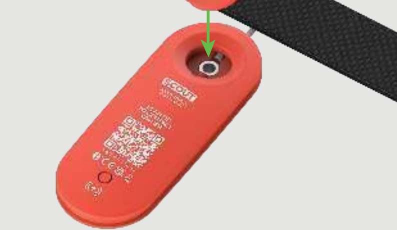




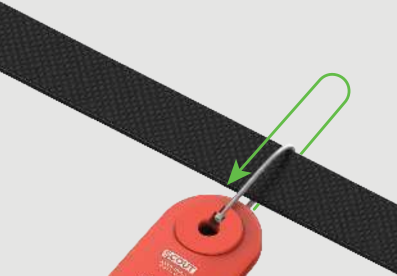
1. Choose the desired security tether length for your luggage- 90mm or 160mm.

2. Insert part A, part B & security tether into the main body of the Scout.

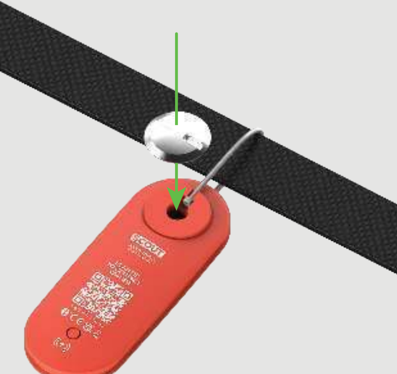




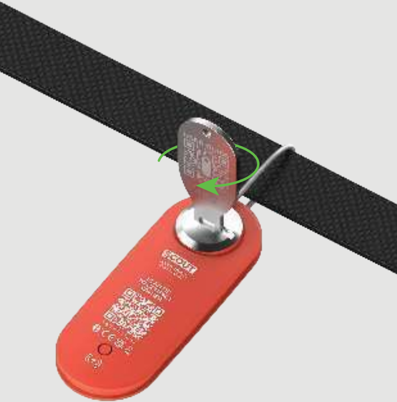
3. Insert part C.



4. Loop the security tether through the handle or strap & click into part C.



5. Insert part D into part C.



6. Tighten assembled security parts with the security tool.

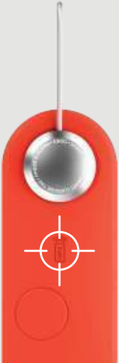
7. Luggage attachment is now complete.

NFC SCANNING 14

Your Scout Travel includes NFC tag technology. NFC scanning will reveil the following information:

Serial number lookup (See Section 12).
Contact phone number of the owner if the Scout Travel is in Lost Mode in the Find My app.

To scan the Scout Travel NFC, simply hold your phone above the NFC logo on the top surface of the product. This will open a web browser that provides information about the Knog Scout Travel.



DIGITAL CONTACT DETAILS

For security reasons, please refrain from providing highly sensitive or personal information.

The unique QR code on your Scout Travel can encode a personal message or contact details, which will be visible when the QR code is scanned, provided that you choose to add one.

Upon scanning the QR code, there is an option to send a message directly to the owner, which will be promptly delivered to the email associated with your Knog app login.

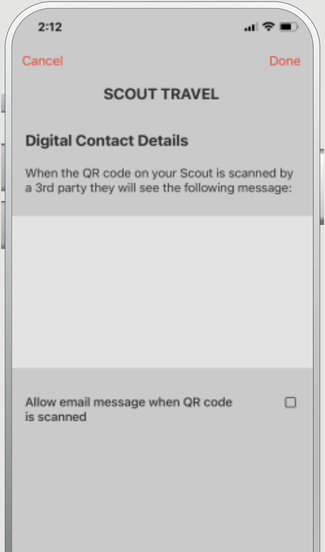
To set up your Scout Travel Digital Contact Details, follow these steps:

Connect your Scout Travel to your Knog mobile app, as explained in section 4.1 of the app's instructions.

In the Knog app, tap the three dots associated with the device to access the settings page.

Scroll down and choose "Digital Contact Details."

Enter a preferred message that can be viewed when the Scout Travel QR code is scanned.



SCOUT TRAVEL

Digital Contact Details

When the QR code on your Scout is scanned by a 3rd party they will see the following message:

Allow email message when QR code is scanned ☐

SCOUT
SCAN ME
TO CONTACT
OWNER

DESIGNED BY KNOG

MELBOURNE, AUSTRALIA

2 YEAR WARRANTY

KNOG.COM

Works with
Apple Find My

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements.
Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple®, Apple Watch®, iPad®, iPadOS®, iPod touch®, Mac®, and macOS® are trademarks of Apple Inc., registered in the U.S. and other countries. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC WARNING

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Warning statement:
This device contains licence–exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence–exempt RSS(s). Operation is subject to the following two conditions:
1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF exposure statement
IC RF exposure statement:
The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.
IC Déclaration d'exposition aux RF:
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

FCC ID: 2AQPF-STR001

FCC COMPLIANCE STATEMENT
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

R 220-JP6678 R-R-VBR-STR001 CCAH23LPB690T1 ICASA TA-2023/2644 APPROVED

UK CA CE Bluetooth™

Scout Travel
Trade: Knog Pty Ltd
Model: STR001
IC:31091-STR001
Input: DC 5V 100mA
Battery: DC 3.7V 155mAh
Shenzhen sinotek Technology Co.,Ltd
Building 20, YFH Innovation Industrial Park, Dalang, Longhua District, Shenzhen, China