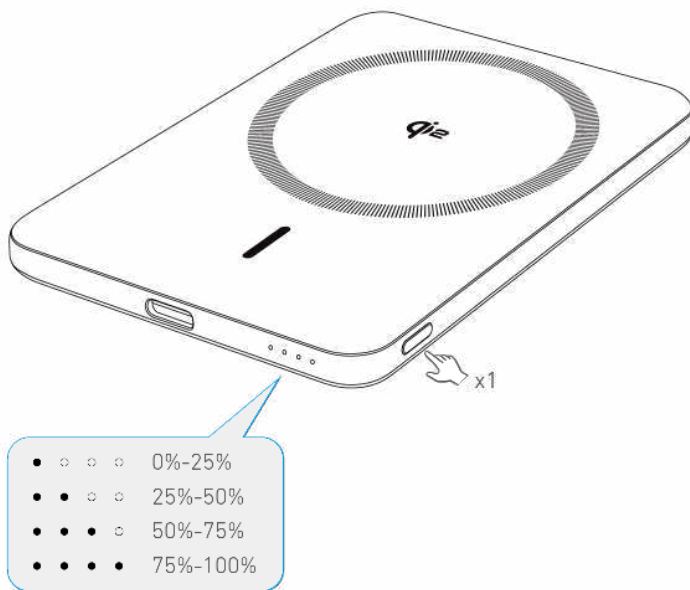


Checking Your Battery Level

Press the power button to check the battery level. Wireless charging mode will activate manually at the same time.



Charging Your Devices

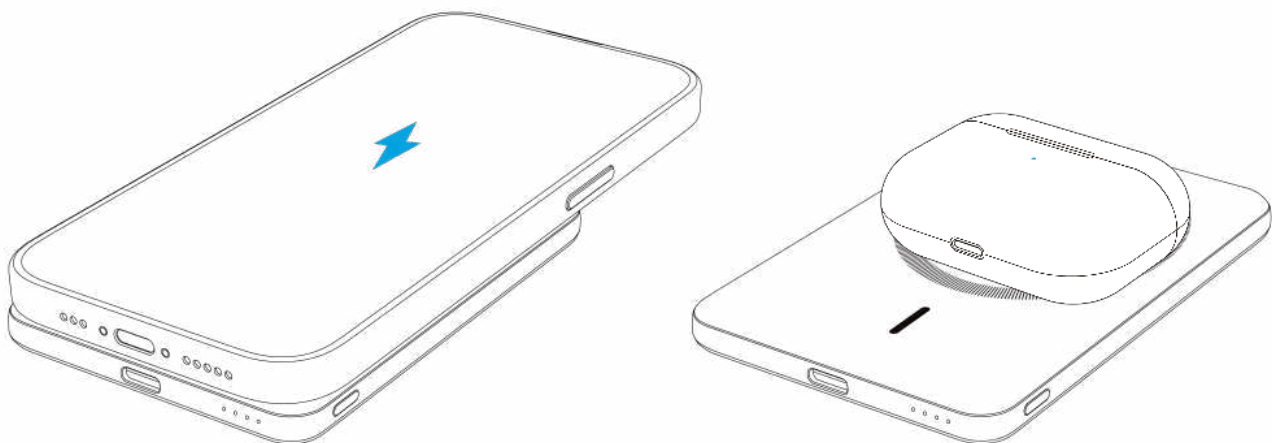
The wireless charging function is compatible with:

- iPhone 12 / 13 / 14 / 15 / 16 Series and later (except iPhone 12 mini / 13 mini / 16e)
- AirPods 4 / 3 / Pro 2 / Pro

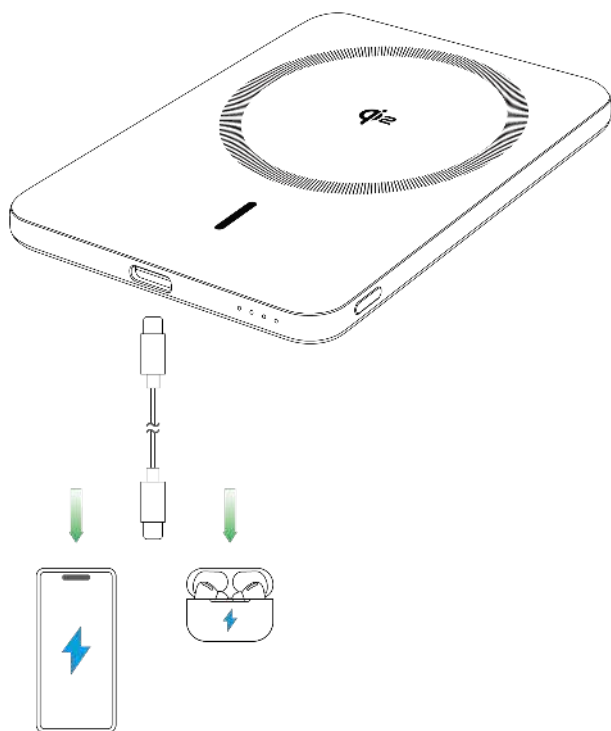
Instant Connect: Place your device on the charging pad to start wireless charging. Remove it, and wireless charging will turn off after 5 seconds.

The battery level indicator lights up while charging wirelessly. If the connection is unstable, the indicator will flash between left and right.

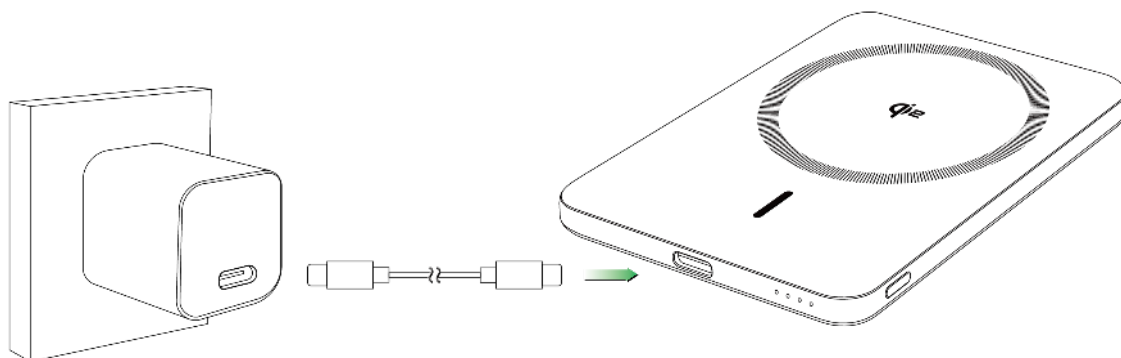
To turn off wireless charging manually, press the power button for 5 seconds.



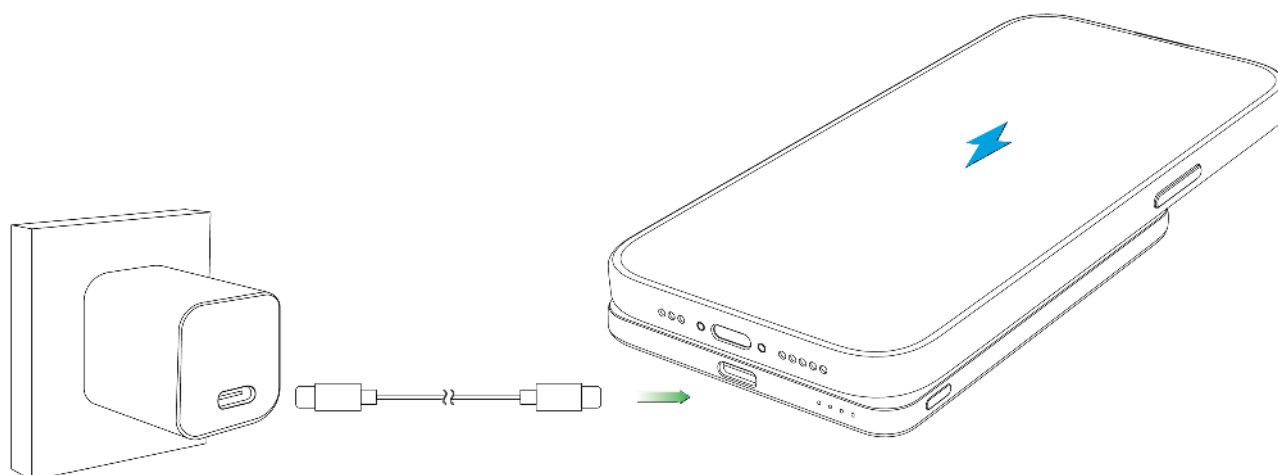
You can also use the USB-C port to charge your phone and earbuds.



Recharging Your Power Bank



Simultaneous Charging and Recharging



Specifications

Total Capacity	5,000mAh
Input	USB-C: 5V $\equiv$ 3A / 9V $\equiv$ 2.22A
Output	USB-C: 5V $\equiv$ 3A / 9V $\equiv$ 2.22A Wireless: 5W / 7.5W / 15W
Total Output	USB-C: 5V $\equiv$ 2.4A Max Wireless: 5W Max

Troubleshooting

Why is recharging slower than expected?

Use a charger with an output of at least 20W. With a compatible charger, the power bank can fully recharge in about 2 hours.

Why does “Slow Charger” appear on my phone?

To balance charging speed and temperature control, charging power may be automatically reduced when a temperature rise is detected. This helps lower device temperature without significantly affecting charging speed or performance.

With iOS 18, a “Slow Charger” notification may appear when power is reduced as part of the system's software strategy. Charging remains stable and safe, with no negative impact on the iPhone. Please be assured of the product's quality.

Why won't the power bank recharge?

- Try a different wall charger or power outlet.
- Use a different charging cable.
- Check for signs of moisture or water exposure.

Why won't my phone charge wirelessly?

- Make sure your phone is a supported model (MagSafe-compatible iPhone 12 / 13 / 14 / 15 / 16 series, except iPhone 12 mini / 13 mini / 16e).
- Use a magnetic case or remove the case entirely.
- Press the power button to activate wireless charging manually.
- Confirm that the power bank has sufficient battery.
- Check for signs of moisture or water exposure.
- If the indicator light doesn't turn on, consider recording a short video and contacting our support team.

Why does the power bank lose power when not in use?

Each LED indicator covers a wide battery range (0%-25%, 25%-50%, 50%-75%, and 75%-100%). Fully recharge the power bank, leave it unused for 1-2 days, and then check for any noticeable battery drop over time.

If you still find that the power bank loses power quickly when not in use, please contact us for technical support.

Why is wireless charging slower than expected?

- Make sure your phone is a supported model (MagSafe-compatible iPhone 12 / 13 / 14 / 15 / 16 series, except iPhone 12 mini / 13 mini / 16e).
- Use the power bank in a room with temperatures between 32 - 77°F (0 - 25°C). Charging power may be automatically reduced at high temperatures.
- Avoid using your phone while it's charging wirelessly, as this may slow down charging.

What does the power button do?

Press once to display the battery level and activate wireless charging.

Hold for 5 seconds to turn off wireless charging manually.

FAQ

Which devices support wireless charging with this power bank?

- iPhone 12 / 13 / 14 / 15 / 16 series and later (except iPhone 12 mini / 13 mini / 16e)
- AirPods 4 / 3 / Pro 2 / Pro

Why does the power bank drain quickly while charging my phone?

Some power is lost during conversion (typically 30% - 45%) due to battery and circuit inefficiencies. A 5,000mAh magnetic power bank delivers about 2,750mAh - 3,250mAh. This is standard for magnetic power banks across all brands.

- The power bank is best suited for iPhone 12 to 16 series (except iPhone 12 mini / 13 mini / 16e).
- Recharge the power bank fully before use and avoid using your phone while charging.
- Try using with a different phone for comparison.

Why does the power bank provide fewer charges than expected?

Energy loss during wireless or USB charging is normal. After conversion, a 5,000mAh power bank usually provides about 2,750mAh - 3,250mAh. This is standard for magnetic power banks across all brands.

Why does charging stop at 80%?

iPhones may pause charging at 80% to protect battery health. This is more common when the phone warms up and is part of iOS 17's thermal control strategy. Charging will resume once the phone cools down. Moving it to a cooler area may help.

Why is my phone overheating during charging?

The charging surface is regulated to stay under 104°F (40°C). However, your phone may heat up if used while charging. If it becomes too warm, stop charging and let the phone cool before resuming use.

Why won't my AirPods charge wirelessly?

If the AirPods case isn't aligned properly with the charging area, charging won't begin. Put the case above the center of the pad and press the button to start wireless charging.