Synology®

Product Specifications

DS925neo+

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Hardware Specs

CPU	
CPU Model	AMD Ryzen V1500B
CPU Quantity	1
CPU Cores	4
CPU Threads	8
CPU Architecture	64-bit
CPU Frequency	2.2 GHz
Hardware Encryption Engine	v

Memory	
System Memory	4 GB DDR4 non-ECC SODIMM
Memory Module Pre-installed	4 GB (4 GB × 1)
Total Memory Slots	2
Maximum Memory Capacity	32 GB (16 GB × 2)
Notes	• Synology may revise pre-installed memory module specifications in response to component lifecycle and supply conditions. All revised components undergo the same rigorous validation to ensure equivalent compatibility, stability, and performance. • Please select Synology memory modules for optimum compatibility and reliability. Synology will not provide complete product warranty or technical support if non-Synology memory modules are used for memory expansion. • For multi-module memory configurations, all modules must be identical and share the same model number. Check the Product Manual of your Synology product for recommended memory configurations.

Storage	
Drive Bays (See all supported drives)	4 × 3.5" SATA HDD or 2.5" SATA SSD 2 × M.2 2280 NVMe SSD
Maximum Drive Bays with Expansion Unit	9 (DX525 × 1)
Hot Swappable Drive*	v
Notes	• The hot swappable drive feature is not supported by M.2 SSD slots. • Synology only guarantees full functionality, reliability, and performance for compatible drives. Please consult our compatibility list before purchasing hard drives. For more details, please refer to this article. • SSD cache can be enabled with select compatible SSD. See the compatibility list for model-specific support and details. SSDs are sold separately.

External Ports	
RJ-45 2.5GbE LAN Port	2
USB 3.2 Gen 1 Port	2
Expansion Port	1
Expansion Port Type	USB Type-C

Appearance	
Size (Height × Width × Depth)	166 mm × 199 mm × 223 mm
Weight	2.26 kg

Others	
System Fan	92 mm × 92 mm × 2 pcs
Fan Speed Mode	• Full-Speed Mode • Cool Mode • Quiet Mode
Brightness Adjustable Front LED Indicators	v
Power Recovery	v
Noise Level	20.5 dB(A)
Scheduled Power On / Off	v
Wake on LAN / WAN	v
Power Supply Unit / Adapter	100 watts 120 watts*
AC Input Power Voltage	100V to 240V AC
Power Frequency	50/60 Hz, Single Phase
Power Consumption	37.91 watts (Access) 12.33 watts (HDD Hibernation)
British Thermal Unit	129.27 BTU/hr (Access) 42.05 BTU/hr (HDD Hibernation)
Notes	• For more information on how power consumption is measured, refer to this article. • Noise testing was conducted with the Synology system fully installed with Synology SATA HDDs and in an idle state. Two G.R.A.S. Type 40AE microphones are placed at a 1 m distance from the front and rear of the device. Background noise: 16.49-17.51 dB(A); Temperature: 24.25-25.75˚C; Humidity: 58.2-61.8%

Temperature	
Operating Temperature	0°C to 40°C (32°F to 104°F)
Storage Temperature	-20°C to 60°C (-5°F to 140°F)
Operating Humidity	8% to 80% RH
Storage Humidity	5% to 95% RH

Certification
• FCC • CE • BSMI • VCCI • RCM • UKCA • EAC • CCC • KC • BIS

Warranty	
3-year hardware warranty, extendable to 5 years with EW201 or Extended Warranty Plus	
Notes	• The warranty period starts from the purchase date as stated on your purchase receipt. (Learn more) • Extended Warranty Plus is only available in Europe and North America. EW201/EW202 is only available in Asia, Africa, and Oceania. For exact availability information please visit their respective websites.

Environment
RoHS Compliant

Packaging Content

- Main Unit × 1
- Accessory Pack × 1
- AC Power Adapter × 1
- AC Power Cord × 1
- RJ-45 LAN Cable × 2

Optional Accessories

- DDR4 non-ECC SODIMM: D4NS01-4G
- DDR4 ECC SODIMM: D4ES04-4G/D4ES03-8G/D4ES03-16G
- Expansion Units: DX525
- Enterprise Series 3.5" SATA HDD: HAT5300 Series
- Plus Series 3.5" SATA HDD: HAT3300 Series
- Enterprise Series 2.5" SATA SSD: SAT5200 Series
- Enterprise Series M.2 2280 NVMe SSD: SNV3400 & SNV5400 Series

Notes	For multi-module memory configurations, all modules must be identical and share the same model number. Check the Product Manual of your Synology product for recommended memory configurations.

Software Specs

DSM Specifications

Storage Management	
Maximum Single Volume Size	• 200 TB (32 GB memory required) • 108 TB
Maximum Internal Volume Number	32
M.2 SSD Storage Pool Support*	v
SSD Read/Write Cache (Determining cache size)	v
SSD TRIM	v
Storage Efficiency	v
Supported RAID Type	• Synology Hybrid RAID • Basic • JBOD • RAID 0 • RAID 1 • RAID 5 • RAID 6 • RAID 10
RAID Migration	• Basic to RAID 1 • Basic to RAID 5 • RAID 1 to RAID 5 • RAID 5 to RAID 6
Volume Expansion with Larger HDDs	• Synology Hybrid RAID • RAID 1 • RAID 5 • RAID 6 • RAID 10

Volume Expansion by Adding a HDD	• Synology Hybrid RAID • JBOD • RAID 5 • RAID 6 (with Expansion Unit)
Global Hot Spare Supported RAID Type	• Synology Hybrid RAID • RAID 1 • RAID 5 • RAID 6 (with Expansion Unit) • RAID 10 (with Expansion Unit)
Notes	• Volumes over 108 TB require 32 GB of memory or more. • Actual maximum storage pool and volume sizes depend on drive sizes used, the number of drive bays available, and the RAID configuration. • Usable capacity for each volume will be lower than the maximum volume size and is dependent on the filesystem and the amount of system metadata stored. • Creating M.2 storage pools requires the use of Synology-verified SSDs, which are rigorously tested under extreme temperature conditions. Thermal parameters for SSDs and NAS units are fine-tuned to ensure optimal management of thermal conditions under I/O-intensive environments. (Learn more) • Storage efficiency helps reduce storage space consumption through deduplication and compression. For more information about this feature and its support requirements, please refer to this article.

File System	
Internal Drives	• Btrfs • ext4
External Drives	• Btrfs • ext4 • ext3 • FAT32 • NTFS • HFS+ • exFAT

File Services	
File Protocol	• SMB • AFP • NFS • FTP • WebDAV • Rsync
Maximum Number of SMB Connections (FSCT-Based)	40
Windows Access Control List (ACL) Integration	v
NFS Kerberos Authentication	v

Notes	• Connection value of this model is tested with Synology SATA HDD fully populated and all onboard network ports
	• Models with expandable memory are tested with the maximum supported quantity installed.
	• SMB performance was evaluated using Microsoft File Server Capacity Tool (FSCT) version 1.3, with the following configuration:
	  ◦ Test workload: HomeFolder scenario provided by the FSCT tool
	  ◦ Test duration: 600 seconds
	  ◦ Domain controller & FSCT controller: Windows Server 2022
	  ◦ FSCT clients: 8 × Windows 10 machines
	  ◦ SMB feature: Directory leasing enabled

Account & Shared Folder	
Maximum Local User Accounts	512
Maximum Local Groups	128
Maximum Shared Folder	128
Maximum Shared Folder Sync Tasks	4

Hybrid Share	
Maximum Hybrid Share Folders	10

Hyper Backup	
Folder and Package Backup	v
Entire System Backup	v

High Availability	
Synology High Availability	v

Log Center	
Syslog Events per Second	800

Virtualization	
VMware vSphere	ESXi 8.0 U2, ESXi 8.0 U1, ESXi 8.0, ESXi 7.0 U3, ESXi 7.0 U2, ESXi 7.0 U1, ESXi 7.0, ESXi 6.7 U3, ESXi 6.7 U2, ESXi 6.7 U1, ESXi 6.7, ESXi 6.5 U3, ESXi 6.5 U2, ESXi 6.5 U1, ESXi 6.5
Microsoft Hyper-V	Windows Server 2025
Citrix XenServer	XenServer 8.4, XenServer 8, Citrix Hypervisor 8.2 LTSR CU1
OpenStack	Cinder

General Specifications	
Supported Protocols	SMB1 (CIFS), SMB2, SMB3, NFSv3, NFSv4, NFSv4.1, NFS Kerberized sessions, iSCSI, HTTP, HTTPs, FTP, SNMP, LDAP, CalDAV
Supported Browsers	• Chrome • Firefox • Edge • Safari
Supported Language	English, Deutsch, Français, Italiano, Español, Dansk, Norsk, Svenska, Nederlands, Русский, Polski, Magyar, Português do Brasil, Português Europeu, Türkçe, Český, ภาษาไทย, 日本語, 한국어, 繁體中文, 简体中文
Notes	For an updated list of supported browser versions, check the DSM Technical Specifications.

Add-on Packages view the complete package list

Central Management System
v

Synology AI Console	
Third-Party AI Model Integration	v
Maximum De-Identification Rate	40 words per second
Notes	• De-identification performance measurement: Filters for Credit Card Numbers, IBAN, Individual Taxpayer Identification Number, SSN, and Names applied to a 4,355-word English text. • To enable de-identification, your device must have at least 8 GB of memory and Container Manager installed.

Synology Chat	
Maximum Number of Users	150
Notes	• Measured with simulated users, each with an average record of 20,000 messages, emojis, or stickers. The required server response time is below ten seconds. • Models with expandable memory are tested with the maximum supported quantity installed.

Download Station	
Maximum Concurrent Download Tasks	80

SAN Manager	
Maximum iSCSI Target Number	32
Maximum LUN	64
LUN Clone/Snapshot, Windows ODX	v

Synology MailPlus / MailPlus Server	
Free Email Accounts	5 (Additional accounts require purchase of licenses)
Maximum Number of Users	90
Notes	• The suggested maximum number of users is based on the following workload: 20% of users with a 20,000 item mailbox randomly performing actions and receiving 240 emails per day, and 80% of users receiving 20 emails per day. Learn more • Models with SSD support are tested with a single SSD volume. • Models with expandable memory are tested with the maximum supported quantity installed. Learn more about memory requirements. • Operating in high-availability mode will incur additional overhead. • Features enabled during evaluation: anti-spam, anti-virus, DNSBL, greylist, content scanning, and full-text search (English).

Media Server	
DLNA Compliance	v

Synology Photos	
Facial Recognition	v
Object Recognition	v

Snapshot Replication	
Maximum Snapshots per Shared Folder	256
Maximum Snapshots per LUN	32
Maximum Snapshots per System	2,048
Maximum Replication Tasks for Shared Folders	32
Maximum Replication Tasks for LUNs	16
Maximum Replication Tasks per System	32

Surveillance Station	
Default Licenses	2 (Additional cameras require purchase of licenses)
Maximum IP Cameras and Total FPS (H.264)	• 1080p: 40 channels, 1050 FPS • 3M: 40 channels, 600 FPS • 5M: 30 channels, 360 FPS • 4K: 20 channels, 200 FPS
Maximum IP Cameras and Total FPS (H.265)	• 1080p: 40 channels, 1200 FPS • 3M: 40 channels, 1000 FPS • 5M: 40 channels, 600 FPS • 4K: 30 channels, 300 FPS
Notes	• Performance figures are obtained from testing conducted with the device fully populated with drives, with their default memory configuration, and under a continuous recording setup. Actual system capabilities may vary based on configuration, drive performance, enabled features, and the presence of additional workloads. • Use NVR Selector to quickly find a suitable model based on your requirements. • The number of video channels that can be viewed simultaneously is double the maximum number of cameras for the same codec and resolution. • The values above are based on testing with RTSP streaming. If SRTP is enabled for all cameras, overall performance will decrease to 70% of the stated figures.

Synology Drive	
Maximum Number of Users	80
Maximum Number of Hosted Files	500,000 (applies to files indexed or hosted by Synology Drive. For file access through other standard protocols, refer to the File Services section above)
Notes	• The suggested maximum number of users is based on the following workload: 20% of users randomly perform file operations (upload, download, move, and delete), and 80% of users are logged in but idle. Learn more • Models with SSD support are tested with a single SSD volume. • Models with expandable memory are tested with the maximum supported quantity installed. • Exceeding the recommended numbers above will not block application operations, but may result in longer response time. • Btrfs file system and non-encrypted shared folders were used during the aforementioned testing.

Synology Office	
Maximum Number of Users	80
Notes	• The suggested maximum number of users is based on the following workload: 20% of users are executing random actions at an average of 30-second intervals, and 80% of users are logged in and viewing a file. Learn more • Models with SSD support are tested with a single SSD volume. • Models with expandable memory are tested with the maximum supported quantity installed. • Client performance may affect maximum simultaneous editing users. Client PCs used for testing: Intel Core i3-3220 / 8GB RAM

Virtual Machine Manager	
Recommended Virtual Machine Instances	8 (Learn more)
Recommended Virtual DSM Number (Licenses required)	8 (including 1 Free License)
Notes	The specifications vary depending on system configuration and memory size.

VPN Server	
Maximum Connections	8