User Guide



HP LaserJet MFP M232-M237 series

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Safety information



Always follow basic safety precautions when using this product to reduce risk of injury from fire or electric shock.

- Read and understand all instructions in the documentation that comes with the printer.

- Observe all warnings and instructions marked on the product.

- Unplug this product from wall outlets before cleaning.

- Do not install or use this product near water, or when you are wet.

- Install the product securely on a stable surface.

- Install the product in a protected location where no one can step on or trip over the line cord, and the line cord cannot be damaged.

- If the product does not operate normally, see Solve problems.

- There are no user-serviceable parts inside. Refer servicing to qualified service personnel.

CLASS 1 CONSUMER LASER PRODUCT

EN 50689:2021

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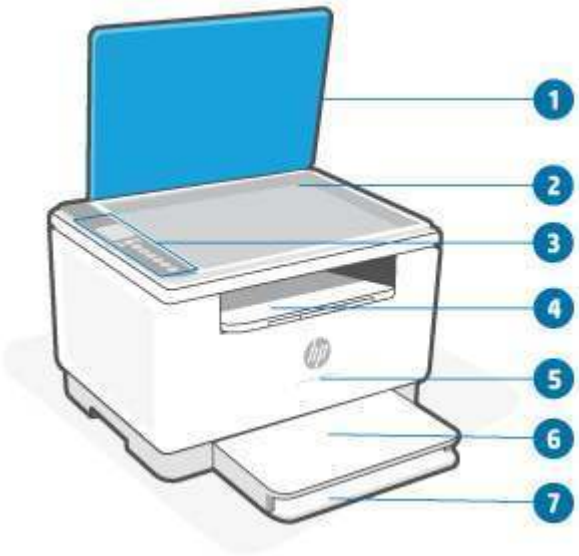
1 Get started

- Printer views
- Control panel features
- Use the HP Smart app to print, scan, and manage

Printer views

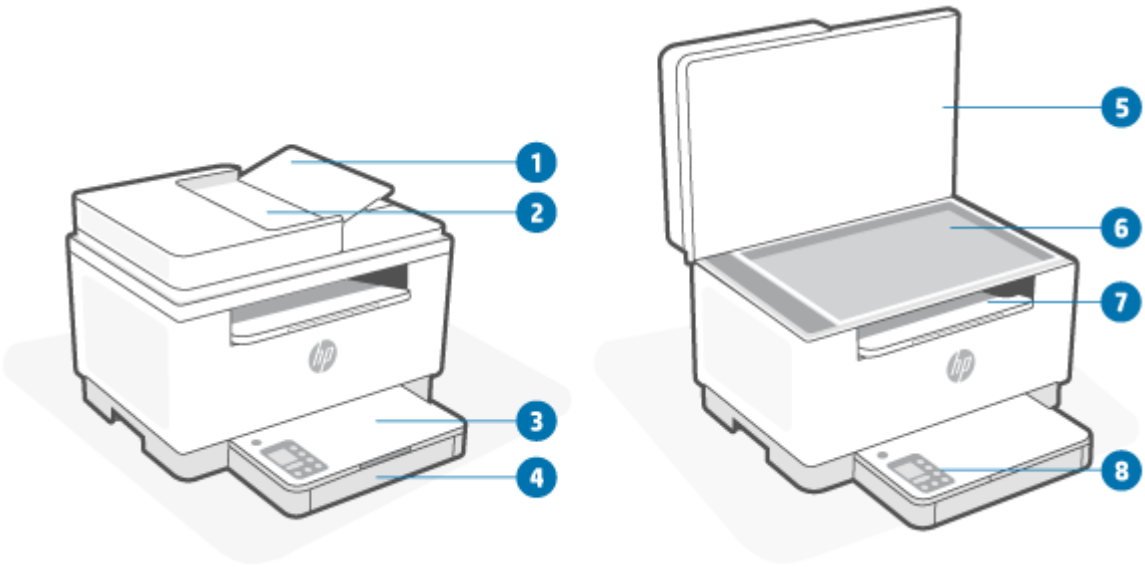
- Printer front view (d/dw model)
- Printer front view (sdn/sdw model)
- Printer back view

Printer front view (d/dw model)



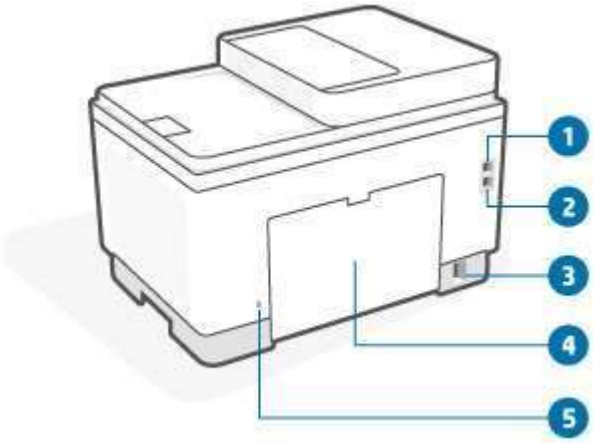
Feature	**Description**	
1	Scanner lid	
2	Scanner glass	
3	Control panel	
4	Output tray/cartridge access door	
5	Status light (some models only). For more information, see Light patterns.	
	White	Idle, sleep, or working
	Amber	Needs attention because an error has occurred
	Blue	Wireless network connection status
	Green	Starting up, processing, or updating
	Purple	Wireless setup mode
6	Tray cover	
7	Input tray	

Printer front view (sdn/sdw model)



Feature	**Description**
1	Document feeder door
2	Document feeder
3	Tray cover
4	Input tray
5	Scanner lid
6	Scanner glass
7	Output tray/cartridge access door
8	Control panel

Printer back view

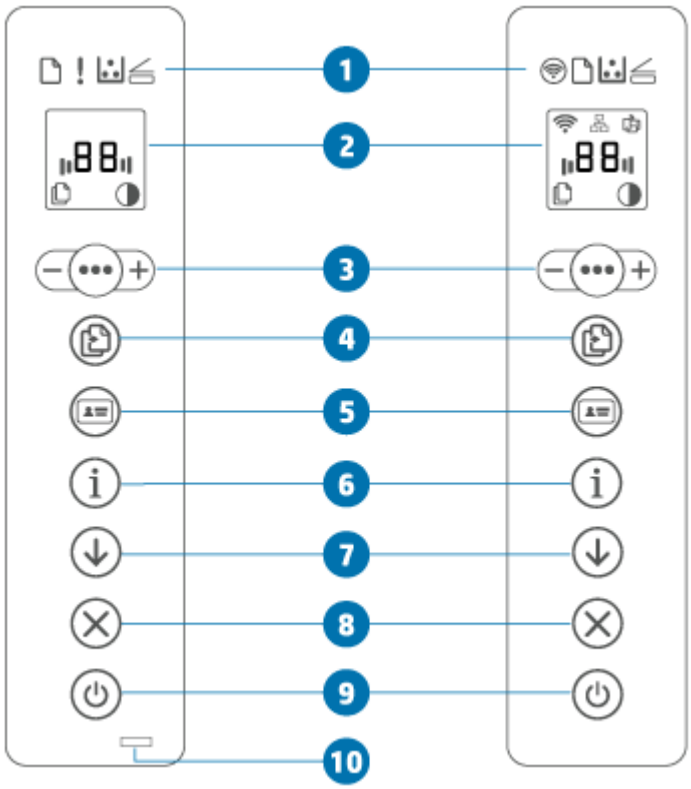


Feature	**Description**
1	Rear USB port
2	Ethernet port (some models only)
3	Power input
4	Rear access door
5	Security slot

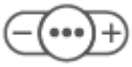
Control panel features

- Control panel view (d/dw model)
- Control panel view (sdn/sdw model)
- Control panel display

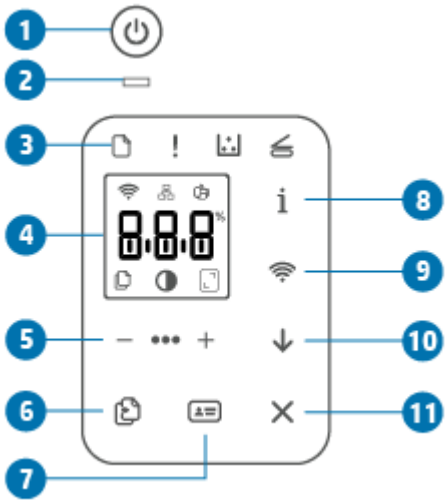
Control panel view (d/dw model)



Feature	**Description**		
1	Control panel lights		
		Wireless button (some models only)	Press (the Wireless button) to turn wireless capability on or off. For more information, see Wireless status of the printer. Press and hold (the Wireless button) to set up wireless using WPS.
		Paper light	The Paper light blinks when the input tray is out of paper, or when there is a paper error.
		Attention light (USB model only)	The Attention light is on or blinks when the printer requires user attention. For more information, see Interpret control-panel light patterns.

		Cartridge light	When the Cartridge light is on, it indicates that the cartridge is low on toner. If the Cartridge light blinks, you can continue printing until the Attention light blinks or the status light shows amber. If the Cartridge light blinks and the Attention light is on or the status bar shows amber, a problem with the cartridge has occurred. Reinstall or replace the cartridge to continue printing. See Remove and replace the toner cartridge.
		Open Lid light	This light flashes during the ID Card Copy mode. Open the lid and turn the original over to copy the second side.
2	Control panel display		For a list of printer display codes, see Interpret printer display codes.
3		Copy Options	Use (the Menu button) and (the Minus button) and (the Plus button) as follows: 1. Press (the Plus/Minus button) to adjust the number of copies to print. 2. Press (the Menu button) to move to the next option, (the Contrast setting icon). 3. Press (the Plus/Minus button) to adjust the contrast.
4		Copy button/ light	Press this button to start a copy job.
5		ID Card copy button	Press this button to start the process of copying a two-sided identification card or similar document. See Copy an identification (ID) card.
6		Information button/light	Press (the Information button) to print a summary of printer settings and status. If a printer error occurs, (the Information button) lights up or blinks. Press the button, check and follow the instructions on the printed page to resolve the error. If (the Information button) blinks while setting up wireless, press this button to complete authorization.
7		Resume button/ light	If the Resume light is on, the printer needs attention. Press (the Resume button) to acknowledge and resume printing.
8		Cancel button/ light	Press (the Cancel button) to cancel a job.
9		Power button	Press (the Power button) to turn the printer on or off.
10		Status light (some models only)	When the Status light is on, the printer is ready to print. When the light is blinking, the printer is starting up, receiving print data, or canceling a job. When the light dims, the printer is in Sleep Mode (a low-power state).

Control panel view (sdn/sdw model)



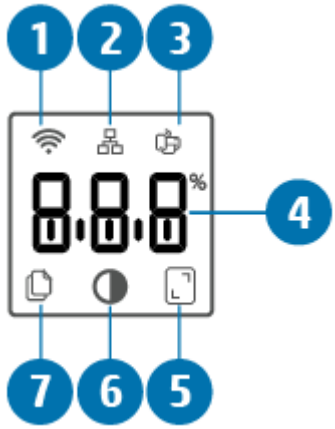
Feature	**Description**		
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		Open Lid light	This light flashes during the ID Copy mode. Open the lid and turn the original over to copy the second side.
4	Control panel display		For a list of printer display codes, see Interpret printer display codes.

5		Copy Options	Use (the Menu button) and (the Minus button) and (the Plus button) as follows: 1. Press (the Plus/Minus button) to adjust the number of copies to print. 2. Press (the Menu button) to move to the next option, (the Contrast setting icon). 3. Press (the Plus/Minus button) to adjust the contrast. 4. Press (the Menu button) to move to the next option, (the Reduce/Enlarge setting icon). 5. Press (the Plus/Minus button) to adjust the size.
6		Copy button	Press this button to start a copy job.
7		ID Card copy button	Press this button to start the process of copying a two-sided identification card or similar document. See Copy an identification (ID) card.
8		Information button/light	Press (the Information button) to print a summary of printer settings and status. If a printer error occurs, (the Information button) lights up or blinks. Press the button, check and follow the instructions on the printed page to resolve the error. If (the Information button) blinks while setting up wireless, press this button to complete authorization.
9		Wireless button (some models only)	Press (the Wireless button) to turn wireless capability on or off. For more information, see Wireless status of the printer. Press and hold (the Wireless button) to set up wireless using WPS.
10		Resume button/light	If the Resume light is on, the printer needs attention. Press (the Resume button) to acknowledge and resume printing.
11		Cancel button/ light	Press (the Cancel button) to cancel a job.

Control panel display

Control panel elements

The printer has the following control panel elements.



Feature	**Description**		
1		Wireless icon (some models only)	If the wireless icon is lit, then there is a stable wireless connection. If an exclamation icon appears beside the wireless icon, see Wireless status of the printer.
2		Ethernet icon	This indicates the printer is connected through a wired (Ethernet) connection.
3		Wi-Fi Direct icon (wireless model only)	The Wi-Fi Direct icon indicates that Wi-Fi Direct is on.
4	Character display		Depending on the current mode, the characters display the following: • Number of copies being printed • Copy settings (contrast and the reduce/enlarge setting) • Animation to show that the device is busy • Error and status codes. For a list of printer display codes, see Interpret printer display codes.
5		Reduce/Enlarge (scale) icon	When displayed, the character display shows the current scaling factor (in percent).
6		Lighter/Darker (contrast) icon	When displayed, the character display shows the contrast setting (as a bar graphic).
7		Number of Copies icon	When displayed, the character display shows the number of copies currently selected for printing.

Control panel modes

The appearance of the control panel display changes depending on the mode that the printer is in. Three common display modes are shown below.

	**Copy mode** The display shows (the Number of Copies icon), and the number of copies currently selected.
	**Contrast mode** The display shows (the Lighter/Darker icon), and the current setting.
	**Scale mode (some models only)** The display shows (the Reduce/Enlarge icon), and the current scale (as a percentage of the original size).

Use the HP Smart app to print, scan, and manage

The HP Smart app can help you perform many different printer tasks, including the following:

- Set up and connect your printer.
- Print and scan documents and photos.
- Share documents through email and other applications.
- Manage printer settings, check printer status, print reports, and order supplies.

HP Smart is supported on mobile devices and computers running on iOS, Android, Windows 10, and macOS 10.13 and later.

NOTE: At this time, the HP Smart app might not be available in all languages. Some features are available only on specific printers or models. HP Smart does not support all file formats. See Get more information about HP Smart.

To install HP Smart and open the app

Complete the following steps to install and open HP Smart, connect your printer, and begin using the app.

1. Visit 123.hp.com to download and install HP Smart on your device.

   NOTE:

   - **iOS, Android, Windows 10, and macOS devices:** You can also download HP Smart from the respective app stores for the device.
   - **Windows 7:** You can download the HP printer software from 123.hp.com , install the software, and connect the printer wirelessly using the software.

2. Open HP Smart after installation.
   - **iOS/Android:** From the mobile device desktop or app menu, tap HP Smart.
   - **Windows 10:** From the computer desktop, click **Start**, and then select **HP Smart** from the app list.
   - **macOS:** From the Launchpad, select HP Smart.
3. Connect your printer wirelessly using HP Smart. See Connect your printer to a Wi-Fi network using HP Smart.
4. When prompted, create an HP account and register the printer.

Get more information about HP Smart

To learn how to connect, print, and scan using HP Smart, visit the website for your device:

- **iOS/Android**: www.hp.com/go/hpsmart-help
- **Windows 10**: www.hp.com/go/hpsmartwin-help
- **macOS**: www.hp.com/go/hpsmartmac-help

2 Connect your printer

- Connect your printer to a Wi-Fi network using HP Smart
- Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS)
- Connect your printer to an Ethernet network
- Connect your printer using a USB cable
- Change wireless settings
- Change the connection type

Connect your printer to a Wi-Fi network using HP Smart

NOTE: This section is applicable to wireless printers only.

Install the HP Smart app on your computer or mobile device and use the app to set up or connect the printer to your Wi-Fi network.

For information about HP Smart including where to download the app, see Use the HP Smart app to print, scan, and manage.

1. Make sure your computer or mobile device is connected to your Wi-Fi network. On your mobile device, turn on Bluetooth and location services.

   NOTE: HP Smart uses Bluetooth for printer setup. It does not support Print using Bluetooth.

2. If your printer Wi-Fi was previously turned off, make sure to turn it on. For more information about wireless status, see To turn on or off the wireless capabilities of the printer.

3. If the printer is no longer in wireless setup mode, restore the printer network settings. See To restore network settings to default settings.

   NOTE: For some printers or models, the purple light will start pulsing in the Status light bar or the Wireless light will blink when the printer is in wireless setup mode.

4. Open the HP Smart app on your computer or mobile device. See Use the HP Smart app to print, scan, and manage.

5. From HP Smart, click or tap  (the Plus icon) or **Add Printer**, and then choose the option to select or add a printer. If prompted, allow Bluetooth and location permissions.

   Follow the instructions to add the printer to your network.

6. When prompted, create an HP account and register the printer.

NOTE: When the printer is connected successfully, the Wireless light stops blinking and remains lit (for all Wireless models). See Printer views.

Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS)

This wireless setup method can be used if your router has a WPS button. If the router does not have this button, it is recommended that you connect the printer using the HP Smart app. See Connect your printer to a Wi-Fi network using HP Smart.

1. Make sure your router and printer are not too far from each other.
2. From the printer control panel, press and hold  (the Wireless button) for at least 3 seconds to start WPS.

   The Wireless light blinks.
3. Press the WPS button on your router.

   NOTE:

   - Be sure to press the WPS button on the router within 2 minutes.
   - When the printer is connected successfully, the Wireless light stops blinking and remains lit (for all Wireless models). See Printer views.
4. Open the HP Smart app on your computer or mobile device. See Use the HP Smart app to print, scan, and manage.
5. From HP Smart, click or tap  (the Plus icon) or **Add Printer**, and then choose the option to select or add a printer.

   Follow the instructions to add the printer to your network.
6. When prompted, create an HP account and register the printer.

Connect your printer to an Ethernet network

If your Ethernet network does not have an Internet connection, connect the printer wirelessly to the HP Smart app. See Connect your printer to a Wi-Fi network using HP Smart.

1. Make sure your computer is connected to the router.
2. Connect your printer and router using an Ethernet cable. (Ethernet cable sold separately.)

   NOTE:

   - The Wi-Fi connection is automatically disabled when you connect the Ethernet cable.
   - To connect the printer wirelessly, disconnect the Ethernet cable and connect the printer to your wireless network using HP Smart. See Connect your printer to a Wi-Fi network using HP Smart.

3. Open the HP Smart app on your computer or mobile device. See Use the HP Smart app to print, scan, and manage.
4. From HP Smart, click or tap  (the Plus icon) or **Add Printer**, and then choose the option to select or add a printer.

   Follow the instructions to add the printer to your network.
5. When prompted, create an HP account and register the printer.

Connect your printer using a USB cable

1. Connect the printer and computer using a USB cable.
2. Open the HP Smart app on your computer. See Use the HP Smart app to print, scan, and manage.
3. From HP Smart, click or tap  (the Plus icon) or **Add Printer**, and then choose the option to select or add a printer.

   Follow the instructions to add the printer.
4. When prompted, create an HP account and register the printer.

Change wireless settings

You can set up and manage the wireless connection for your printer. This includes printing information about network settings, turning the wireless function on or off, and restoring wireless settings.

Wireless status of the printer

Wireless icon	Wireless button (sdn/sdw model)	Status light (d/dw model)	Wi-Fi Status
Off	Off	Solid white light on the bar.	The printer is not connected to the network. To turn on wireless, press  (the Wireless button). To connect the printer to a Wi-Fi network, see Connect your printer to a Wi-Fi network using HP Smart or Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS).
 On	On	Solid light blue light on the bar.	The printer is connected to the network.
 On (signal bar cycles)	Blinks	The bar pulses light blue.	The printer is trying to connect to a wireless network.
 On (signal bar cycles)	Blinks	Solid blue light pulses and then flashes amber. 	The printer is unable to connect to a wireless network. If the printer is unable to connect to a wireless network,  (the Wireless icon) blinks and Er/61 appears on the control panel. Press  (the Cancel button) to continue and then try connecting the printer to the wireless network again. See Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS). If problem persists, try connecting using the HP Smart app. See Connect your printer to a Wi-Fi network using HP Smart.
 On (signal bar cycles)	Blinks	Purple light pulses on the bar. 	The printer is in wireless setup mode.

To turn on or off the wireless capabilities of the printer

Press  (the Wireless button) to turn on or off the printer wireless capabilities.

To restore network settings to default settings

1. Press and hold  (the Information button) for 3 seconds, and then release the button. All control panel buttons will light up.
2. Press and hold  (the Wireless button) and  (the Cancel button). The printer restarts and, depending on your printer model, the Status light pulses purple or  (the Wireless button) starts blinking blue. This indicates that the printer is in wireless setup mode. You can now set up a wireless connection between the printer and your device.

NOTE: Use the HP Smart app to connect the printer wirelessly.

Change the connection type

USB to a wireless connection

Windows 10/macOS

1. Unplug the USB cable from the printer.
2. Make sure your computer or mobile device is connected to your Wi-Fi network. On your mobile device, turn on Bluetooth and location services.
3. If your printer Wi-Fi was previously turned off, make sure to turn it on. For more information about wireless status, see To turn on or off the wireless capabilities of the printer.
4. If the printer is no longer in wireless setup mode, restore the printer network settings. See To restore network settings to default settings.
5. Open the HP Smart app on your computer or mobile device. See Use the HP Smart app to print, scan, and manage.
6. When prompted, create an HP account and register the printer.
7. Follow the on-screen instructions to connect the printer to your Wi-Fi network.

Windows 7

1. Open the HP printer software.

   If you have not installed the HP printer software on your computer, visit 123.hp.com to download and install the printer software.
2. In the printer software, click **Tools**, and then click **Device Setup & Software**.
3. Select **Convert a USB connected device to wireless**. Follow the on-screen instructions.

Wireless to a USB connection

Windows/macOS

1. Connect the printer and computer using a USB cable.
2. Open the HP Smart app on your computer. See Use the HP Smart app to print, scan, and manage.
3. From HP Smart, click or tap  (the Plus icon) or **Add Printer**, and then choose the option to select or add a printer. Follow the instructions to add the printer.
4. When prompted, create an HP account and register the printer.

3 Load media

- Load paper
- Load envelopes
- Load labels
- Load an original on the scanner glass
- Load an original in the document feeder (some models only)

Load paper

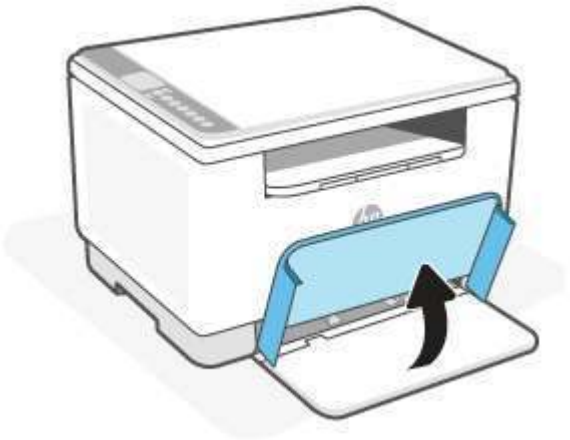
The following information describes how to load paper into the input tray.

NOTE: To avoid paper jams:

- Never add or remove paper from the input tray during printing.
- Before loading the input tray, remove all of the paper from the input tray and straighten the stack.
- Use paper that is not wrinkled, folded, or damaged.
- Always use 1 size paper. For example, do not place A5 paper over A4 size paper.
- Always push the paper guides to ensure paper does not slant/skew while picking up by printer.

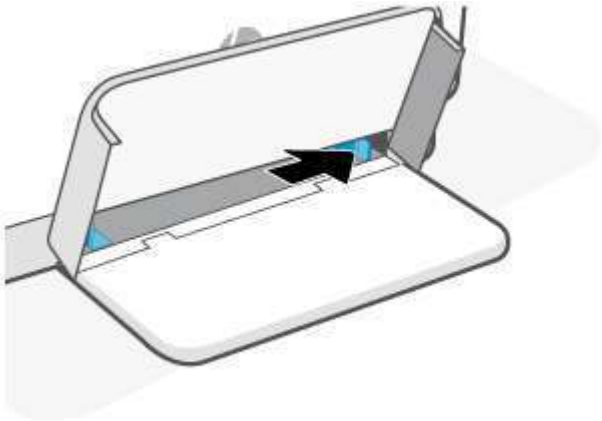
To load paper

1. Remove paper from the input tray, if any.

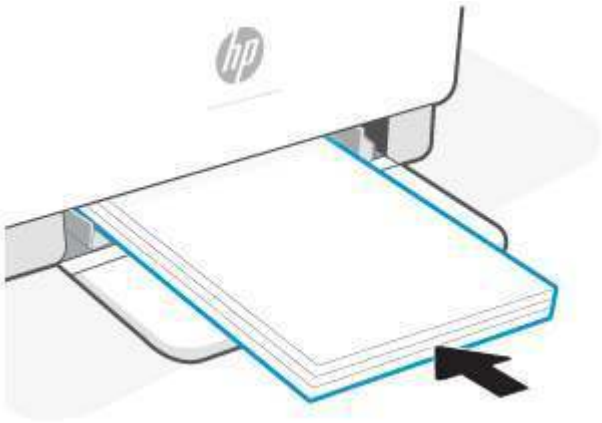


TIP: To load Legal-size paper, lift the printer cover and, if necessary, leave it open. Depending on your printer model, you might also need to lower the tray door.

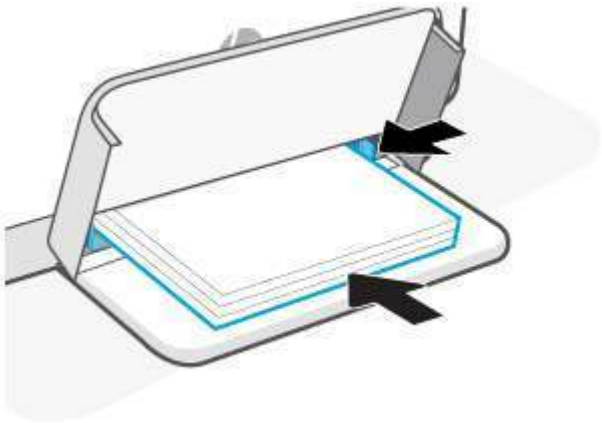
2. Slide the paper guides to the edges of the input tray.



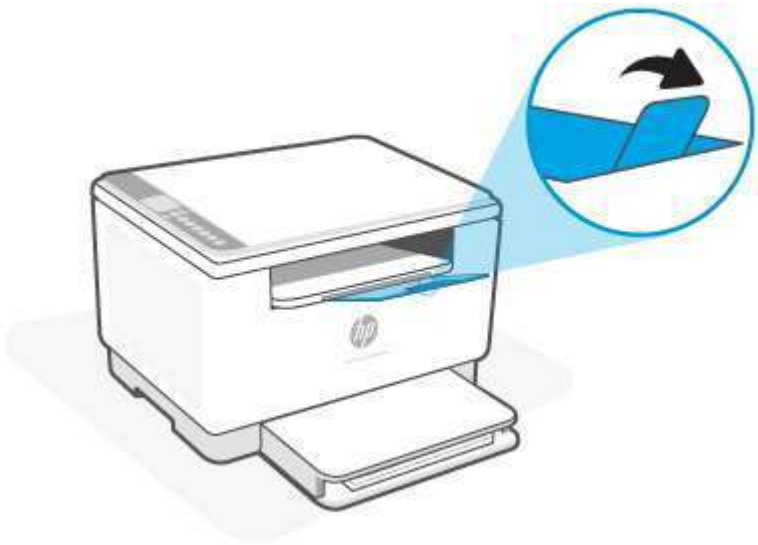
3. Insert the stack of paper into the input tray with the top forward and the side to be printed on facing up.



4. Slide the paper guides until they touch the edges of the media.



5. Lower the tray cover and extend the output tray.



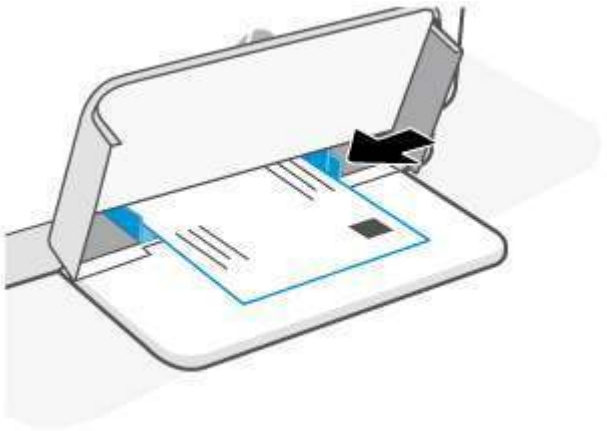
Load envelopes

The following information describes how to load paper into the input tray.

For a list of supported sizes and tray capacity, visit www.hp.com/support/ljM232MFP . Click **Product information**, and then click the product specifications for your printer.

To load envelopes

1. Remove all paper from the input tray.
2. Insert the envelope into the middle of the input tray, with the short, postage end toward the back of the tray. The side to be printed on should face up.



3. Slide the paper guides until they touch the edges of the media.
4. Lower the tray cover and extend the output tray.

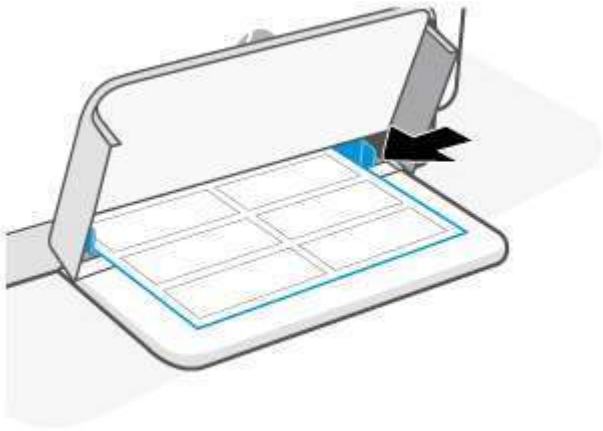
Load labels

The following information describes how to load paper into the input tray.

For a list of supported sizes and tray capacity, visit www.hp.com/support/ljM232MFP . Click **Product information**, and then click the product specifications for your printer.

To load labels

1. Remove all paper from the input tray.
2. Insert the sheet of labels into the middle of the input tray, with the top edge of the sheet toward the back of the tray. The side to be printed on should face up.



3. Slide the paper guides until they touch the edges of the media.
4. Lower the tray cover and extend the output tray.

Load an original on the scanner glass

You can copy or scan originals by loading them on the scanner glass.

NOTE:

- The scanner might not work correctly if the scanner glass and lid backing are not clean.
- Remove all originals from the document feeder tray before lifting the lid on the printer.

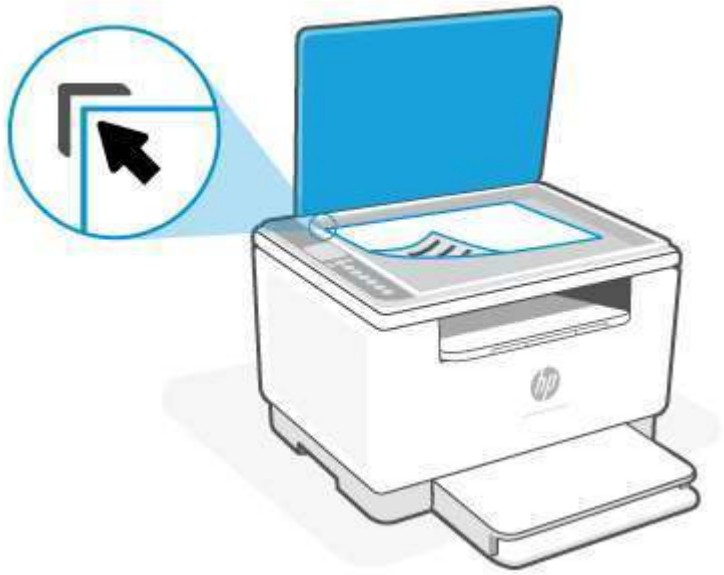
To load an original on the scanner glass

1. Lift the scanner lid.



2. Load your original print-side down and align it with the marking on the rear left corner of the glass.

TIP: For more help on loading an original, refer to the engraved guides along the edge of the scanner glass.



3. Close the lid.

Load an original in the document feeder (some models only)

You can copy or scan a document by placing it in the document feeder.

CAUTION: Do not load photos in the document feeder, this might cause damage to your photos. Use only paper that is supported by the document feeder.

NOTE: Some features, such as the **Fit to Page** copy feature, do not work when you load your originals in the document feeder. For those features to work, load your originals on the scanner glass.

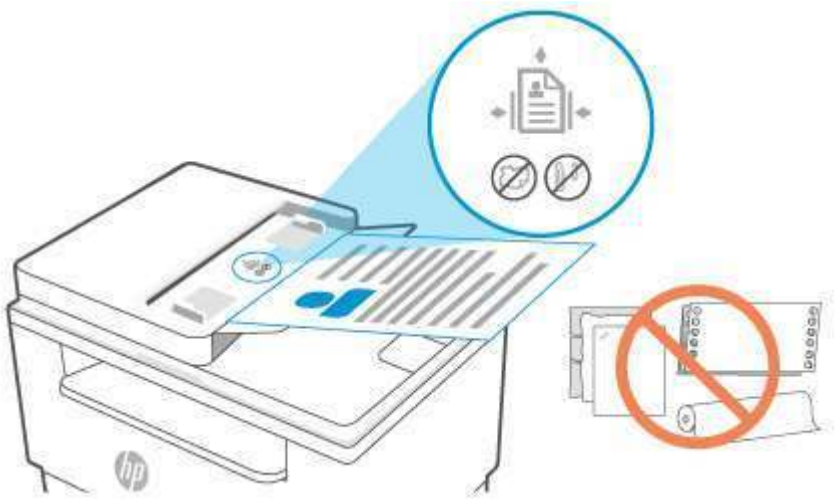
To load an original in the document feeder

1. Load your original print-side up into the document feeder.

   a. If you are loading an original printed in portrait orientation, place the pages so that the top edge of the document goes in first. If you are loading an original printed in landscape orientation, place the pages so that the left edge of the document goes in first.

   b. Slide the paper into the document feeder until you hear a tone.

TIP: For more help on loading originals in the document feeder, refer to the diagram on the document feeder tray.



2. Slide the paper-width guides inward until they stop at the left and right edges of the paper.

4 Print

- Print from a Windows computer
- Print from a Mac computer
- Print with mobile devices

NOTE: Depending on your printer, the Status light blinks or a solid green light appears on the bar when the printer is initializing, cooling down, performing automatic cleaning routines, or shutting down.

To provide productive printing, this printer may automatically enter cool-down mode under certain environmental conditions. This process might take several minutes. When the printer is cooling down, print jobs might pause, but these jobs will continue when the engine is ready.

Print from a Windows computer

1. Make sure you have installed the HP Smart app. See Use the HP Smart app to print, scan, and manage.
2. Open the document you wish to print.
3. From the **File** menu in your software program, select the **Print** option.
4. Click the button that opens the **Properties** dialog box.

   Depending on your software application, this button might be called **Properties**, **Options**, **Setup**, or **Preferences**.
5. Make sure your printer is selected.
6. Change any print settings, and Click **OK**.
7. Click **Print** or the **OK** button to print the job.

Print from a Mac computer

1. Make sure you have installed the HP Smart app. See Use the HP Smart app to print, scan, and manage.
2. From the computer, open **System Preference**, and select **Printers and Scanners**.
3. Click + (the Add button/icon), select the printer from the printer list, and then click **Add**.
4. Once connected, open the document you wish to print and use the **Print** command.
5. Make sure the desired printer is selected.
6. Change any print settings.
7. Click **Print** to print the document.

Print with mobile devices

You can use the HP Smart app to print documents and photos from your mobile device, social media account, or cloud storage. See Use the HP Smart app to print, scan, and manage.

You can also print directly from your mobile devices using AirPrint (iOS) or HP Print Service Plugin (Android):

- **iOS:** Devices running iOS 4.2 or later have AirPrint pre-installed.
- **Android:** Download the HP Print Service Plugin from the Google Play Store or your favorite app store, and then enable it on your device.

NOTE: You can print using HP Smart or AirPrint/HP Print Service Plugin when the mobile device is on the same network as the printer or a different network (using Wi-Fi Direct).

Print while connected to same Wi-Fi network

You can print documents and photos from your mobile device when the device is on the same Wi-Fi network as the printer.

Visit www.hp.com/go/mobileprinting for more information on mobile printing.

NOTE: Make sure your mobile device and printer are connected to the same Wi-Fi network. See Connect your printer to a Wi-Fi network using HP Smart.

Print without connecting to same Wi-Fi network (Wi-Fi Direct)

With Wi-Fi Direct, you can directly connect your computer or mobile device to the printer and print wirelessly —without connecting your computer or mobile device to an existing wireless network.

Visit www.hp.com/go/wifidirectprinting for more information on Wi-Fi Direct.

NOTE:

- Make sure Wi-Fi Direct on your printer is turned on. If Wi-Fi Direct is turned on,  (the Wi-Fi Direct icon) appears on the control panel display.
- Up to 5 computers and mobile devices can connect to the printer using Wi-Fi Direct connection.

To turn Wi-Fi Direct on or off from the control panel:

1. Press and hold  (the Information button) for three seconds and then release the button.

   All control panel buttons will light up.

2. Press  (the Resume button) and  (the Wireless button) at the same time.



TIP: Press  (the Information button) to print a report to check Wi-Fi Direct status and password.

5 Copy and scan

- Make a copy
- Copy an identification (ID) card
- Scan using HP Smart (iOS/Android, Windows 10, and macOS)
- Scan using the HP Scan software (Windows 7)

Make a copy

Follow these steps to make a copy from the scanner glass:

1. Load the document on the scanner glass according to the indicators on the printer.
2. Press (the Menu button) to choose any of the following copy settings.
   - Use (the Minus button) and (the Plus button) to adjust the number of copies to print.
   - Select (the Lighter/Darker) setting, and then use (the Minus button) and (the Plus button) to adjust the darkness setting for the current copy job.
3. Press (the Copy button) to start copying.

TIP: If your device has a camera, you can use the HP Smart app to scan a printed document or photo with the device camera. You can then use HP Smart to edit, save, print, or share the image.

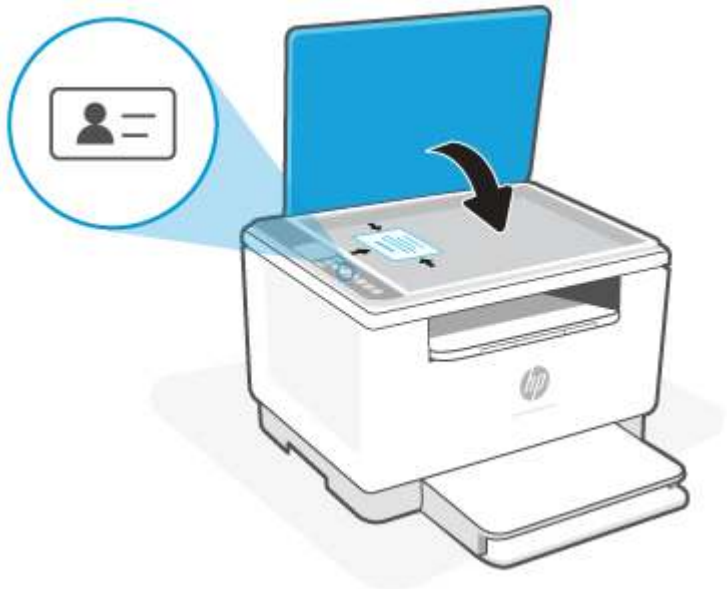
Copy an identification (ID) card

Use the ID Copy feature to copy both sides of identification card, or other small-size documents, onto the same side of one sheet of paper. The printer prints both images at the same time.

1. Open the scanner lid and place the ID card on the top half of the scanner glass as shown.



2. Close the scanner lid and press (the ID Copy button) to start copying.

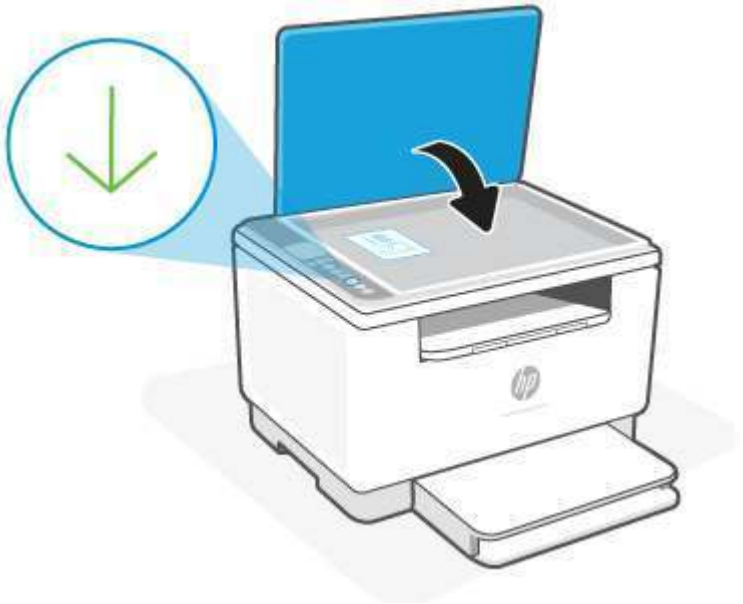


When the copying is done, (the Open Lid light) is lit and "P2" appears on the display.

3. Open the scanner lid, flip over the ID card and place on the same section of the scanner glass.



4. Close the scanner lid and press (the Resume button) to start scanning the second side and print.



Scan using HP Smart (iOS/Android, Windows 10, and macOS)

You can use the HP Smart app to scan documents or photos from the printer's scanner, and you can also scan using your device camera. HP Smart includes editing tools that allow you to adjust the scanned image before saving or sharing. You can print, save your scans locally or in cloud storage, and share them via email, SMS, Facebook, Instagram, etc. To scan with HP Smart, follow the instructions provided in the appropriate section below, depending on the type of device you are using.

- **iOS/Android**: www.hp.com/go/hpsmart-help
- **Windows 10**: www.hp.com/go/hpsmartwin-help
- **macOS**: www.hp.com/go/hpsmartmac-help

Scan using the HP Scan software (Windows 7)

Use the HP Scan software to initiate scanning from software on your computer. You can save the scanned image as a file or send it to another software application.

1. Load the document on the scanner glass according to the indicators on the printer.
2. Open the HP Printer software. From the computer desktop, click **Start**, select **All Programs**, click **HP**, click the folder for the printer, and then select the printer name.
3. Select **Scan**, and then select **Scan a Document or Photo**.
4. Adjust the settings if necessary.
5. Click **Scan**.

6 Configure your printer

- Use Web Services
- Update the printer
- Configure the printer using the Embedded Web Server (EWS)

Use Web Services

The printer offers innovative, cloud-based solutions, such as print anywhere, scan-and-save to cloud, and other services (including supplies auto replenishment). For more information, visit the HP Smart website (www.hpsmart.com).

NOTE: To use these cloud-based solutions, the printer must be connected to the Internet. Unless otherwise agreed, HP can modify or cancel these cloud-based solution offerings at its discretion.

Set up Web Services

For the HP LaserJet MFP M235sdw printer, Web Services can only be set up using the HP Smart app or HP Easy Start (with internet connection). It cannot be set up using the embedded web server (EWS).

1. Before you set up Web Services, make sure your printer is connected to the Internet.
2. Open the printer home page (the embedded web server or EWS). See To access and use the Embedded Web Server (EWS).
3. Click the **HP Web Services** tab.
4. In **Web Services Settings**, click **Enable**, and follow the on-screen instructions to accept the terms of use.
5. If prompted, choose to allow the printer to check for and install printer updates.

   NOTE:

   - If prompted for a password, enter the PIN from the label on your printer. See Things to note when accessing EWS.
   - If prompted for proxy settings and if your network uses proxy settings, follow the on-screen instructions to set up a proxy server. If you do not have the details, contact your network administrator or the person who set up the network.
   - If a printer update is available, the printer downloads and installs the update and then restarts automatically. Repeat the instructions above to set up **HP Web Services**.
6. After the printer is connected to the HP server, the printer prints an information sheet. Follow the instructions on the information sheet to finish setting up Web Services.

Remove Web Services

1. Open the printer home page (the embedded web server or EWS). See To access and use the Embedded Web Server (EWS).
2. Click the **HP Web Services** tab.
3. In **Web Services Settings**, click **Disable Web Services**.

Update the printer

HP offers periodic printer updates to improve printer performance, fix issues, or protect your printer against potential security threats.

If your printer is connected to a Wi-Fi or Ethernet network with Internet access, the printer automatically updates the printer when new updates are available. By default, the printer automatically checks for updates.

TIP: You can check to see if an update is available for the printer at any time. Learn more about checking for printer updates.

Configure the printer using the Embedded Web Server (EWS)

Use the Embedded Web Server (EWS) to manage printing functions from your computer.

- View printer status information
- Check the information and status of the printing supplies
- Receive notification of printer and supplies events
- View and change the network and the printer settings

To access and use the Embedded Web Server (EWS)

You can open EWS using one of the following:

- HP Smart app
- HP printer software
- Web browser using IP address
- Web browser using Wi-Fi Direct connection

Things to note when accessing EWS

- If the web browser displays a message indicating that the website is unsafe, select the option to continue. Accessing the website will not harm your device.
- If prompted, enter the default user name and password of the printer.
  - **User Name:** admin
  - **Password:** Open the cartridge access door, and see the label inside the printer.



- Depending on how the printer is connected, some features in EWS might not be available.
- EWS is not accessible beyond the network firewall.

To open EWS using HP Smart (iOS, Android, and Windows 10)

1. Open the HP Smart app on your computer or mobile device. See Use the HP Smart app to print, scan, and manage.
2. From HP Smart, select your printer, and then click or tap **Advanced Settings.**

To open EWS using an IP address (Wi-Fi or Ethernet connection)

1. Find out the IP address. Press (the Information button) on the printer to print an information page.
2. Open a web browser, type the IP address or hostname in the address bar, and then click or tap **Enter**.

To open EWS using an IP address (Wi-Fi Direct connection)

1. Make sure your device and the printer are connected using Wi-Fi Direct. See Print without connecting to same Wi-Fi network (Wi-Fi Direct).
2. Open a web browser, type the following IP address or hostname of the printer in the address bar, and then click or tap **Enter**.

   IP Address: 192.168.223.1

To open EWS using HP Printer software (Windows 7)

1. From the computer desktop, click **Start**, select **All Programs**, click **HP**, click the folder for the printer, select the icon with the printer's name, and then open **HP Printer Assistant**.
2. In the **HP Printer Assistant**, select **Print** tab.
3. Select **Printer Home Page (EWS)**.

Configure IP network settings

Use the following sections to configure the printer network settings.

View or change network settings

Use the Embedded Web Server to view or change IP configuration settings.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **Networking** tab to obtain network information. Change settings as needed.

Rename the printer on a network

To rename the printer on a network so that it can be uniquely identified, use the Embedded Web Server.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Open the **System** tab.
3. On the **Device Information** page, the default printer name is in the **Device Description** field. You can change this name to uniquely identify this printer.

   NOTE: Completing the other fields on this page is optional.

4. Click the **Apply** button to save the changes.

Manually configure IPv4 TCP/IP parameters

Use the EWS to manually set an IPv4 address, subnet mask, and default gateway.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **Networking** tab, click **IPv4 Configuration** in the left navigation pane.
3. From the **IP Preferred Address Method** drop-down, select **Manual**, and then edit the IPv4 configuration settings.
4. Click the **Apply** button.

Assign or change the system password using the Embedded Web Server

Assign an administrator password for access to the printer and the HP Embedded Web Server so that unauthorized users cannot change the printer settings.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **System** tab, click the **Administration** link in the left navigation pane.
3. In the area labeled **Product Security**, enter the password in the **Password** field.
4. Re-enter the password in the **Confirm Password** field.
5. Click the **Apply** button.

   NOTE: Make note of the password and store it in a safe place.

Change energy-conservation settings

The printer includes several economy features to conserve energy and supplies.

Set the Sleep/Auto Off After Inactivity setting

Use the EWS to set the amount of idle time before the printer enters sleep mode.

Complete the following procedure to change the Sleep/Auto Off After Inactivity setting:

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then select **Energy Settings**.
3. From the **Sleep/Auto Off After Inactivity** drop-down, select the time for the delay.
4. Click the **Apply** button.

Set the Shut Down After Inactivity delay and configure the printer to use 1 watt or less of power

Use the EWS to set the amount of time before the printer shuts down.

NOTE: After the printer shuts down, the power consumption is 1 watt or less.

Complete the following procedure to change the Shut Down After Inactivity setting:

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then select **Energy Settings**.
3. From the **Shut Down After Inactivity** drop-down, select the time for the delay.
4. Click the **Apply** button.

Set the Delay Shut Down setting

Use the EWS to select whether or not the printer delays shutting down after (the Power button) is pressed.

Complete the following procedure to change the Delay Shut Down setting:

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then select **Energy Settings**.
3. Select or clear the **Delay when ports are active** option.

NOTE: When this option is selected the printer will not shut down unless all ports are inactive. An active network link will prevent the printer from shutting down.

7 Supplies, accessories, and parts

- Order supplies, accessories, and parts
- Configure the HP toner-cartridge-protection supply settings
- Enable or disable the Cartridge Policy feature
- Replace the toner cartridge

Order supplies, accessories, and parts

Order

Order supplies and paper	www.hp.com/go/suresupply
Order genuine HP parts or accessories	www.hp.com/buy/parts
Order through service or support providers	Contact an HP-authorized service or support provider.
Order using the HP Embedded Web Server (EWS)	To access, in a supported Web browser on the computer, enter the printer IP address in the address/URL field. The EWS provides options for purchasing Original HP supplies.

NOTE: You can also order using the HP Smart app. For information about this app, see Use the HP Smart app to print, scan, and manage.

Supplies and accessories

Item	Description	Cartridge number	Part number
Supplies			
For use in North America, Australia, and New Zealand only			
HP 134A Black Original LaserJet Toner Cartridge	Standard-capacity replacement black toner cartridge	134A	W1340A
HP 134X High Yield Black Original LaserJet Toner Cartridge	High-capacity replacement black toner cartridge	134X	W1340X
For use in the European Economic Area, Switzerland, UK, and Israel only*			
HP 135A Black Original LaserJet Toner Cartridge	Standard-capacity replacement black toner cartridge	135A	W1350A
HP 135X High Yield Black Original LaserJet Toner Cartridge	High-capacity replacement black toner cartridge	135X	W1350X
For use in Africa, Latin America, Middle East, CIS, non-EU Balkan countries/regions, and Asia Pacific (except China, India, Australia, and New Zealand) only			
HP 136A Black Original LaserJet Toner Cartridge	Standard-capacity replacement black toner cartridge	136A	W1360A
HP 136X High Yield Black Original LaserJet Toner Cartridge	High-capacity replacement black toner cartridge	136X	W1360X
For use in China and India only			
HP 137A Black Original LaserJet Toner Cartridge	Standard-capacity replacement black toner cartridge	137A	W1370A
HP 137X High Yield Black Original LaserJet Toner Cartridge	High-capacity replacement black toner cartridge	137X	W1370X

*The product is regionalized for the regions and countries listed above. However, nothing herein must be deemed as an authorization from HP to import products into the European Economic Area, Switzerland, and the UK from any country outside that region.

Configure the HP toner-cartridge-protection supply settings

Use HP Cartridge Policy and Cartridge Protection to control which cartridges are installed in the printer and protect the cartridges that are installed from theft.

- Cartridge Policy: This feature protects the printer from counterfeit toner cartridges by allowing only genuine HP cartridges to be used with the printer. Using genuine HP cartridges ensures the best possible print quality. When someone installs a cartridge that is not a genuine HP cartridge, the printer control panel displays a message that the cartridge is unauthorized and it provides information explaining how to proceed.
- Cartridge Protection: This feature permanently associates toner cartridges with a specific printer, or fleet of printers, so they cannot be used in other printers. Protecting cartridges protects your investment. When this feature is enabled, if someone attempts to transfer a protected cartridge from the original printer into an unauthorized printer, that printer will not print with the protected cartridge. The printer control panel displays a message that the cartridge is protected, and it provides information explaining how to proceed.

⚠ **CAUTION:** After enabling cartridge protection for the printer, all subsequent toner cartridges installed in the printer are automatically and *permanently* protected. To avoid protecting a new cartridge, disable the feature *before* installing the new cartridge.

Turning the feature off does not turn off protection for cartridges that are currently installed.

Both features are off by default. Follow these procedures to enable or disable them.

Enable or disable the Cartridge Policy feature

The Cartridge Policy feature can be enabled or disabled using the embedded web server (EWS).

NOTE: Enabling or disabling this feature might require entering an administrator password.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then select **Supply Settings**.
3. From the **Cartridge Policy** drop-down menu, select **off** or **Authorized HP**.
4. Click the **Apply** button.

Replace the toner cartridge

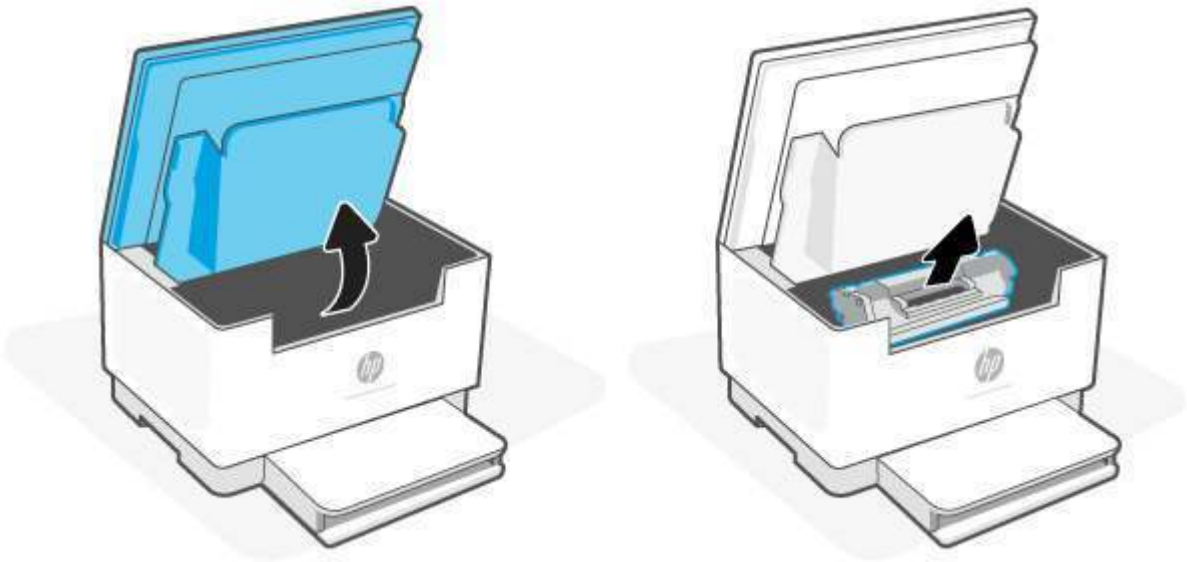
Cartridge information

Continue printing with the current cartridge until redistributing the toner no longer yields acceptable print quality. To redistribute the toner, remove the toner cartridge from the printer and gently rock the cartridge back and forth about its horizontal axis. For graphical representation, see cartridge replacement instructions. Reinsert the toner cartridge into the printer and close the cover.

Remove and replace the toner cartridge

When a print cartridge approaches the end of useful life, you can continue printing with the current cartridge until redistributing the toner no longer yields acceptable print quality.

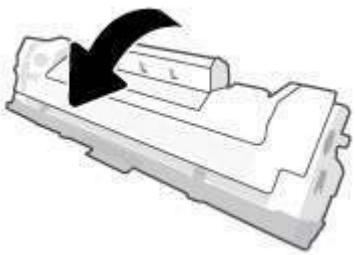
1. Open the cartridge access door, and then remove the old print cartridge.



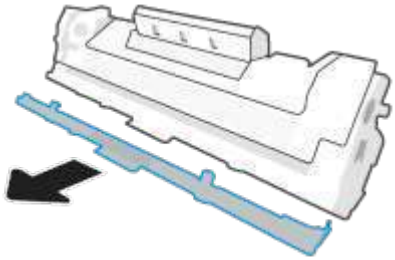
2. Remove the new print cartridge from the packaging. Place the used print cartridge in the bag and box for recycling.

CAUTION: To prevent damage to the print cartridge, hold the print cartridge at each end. Do not touch the protective cover or roller surface.

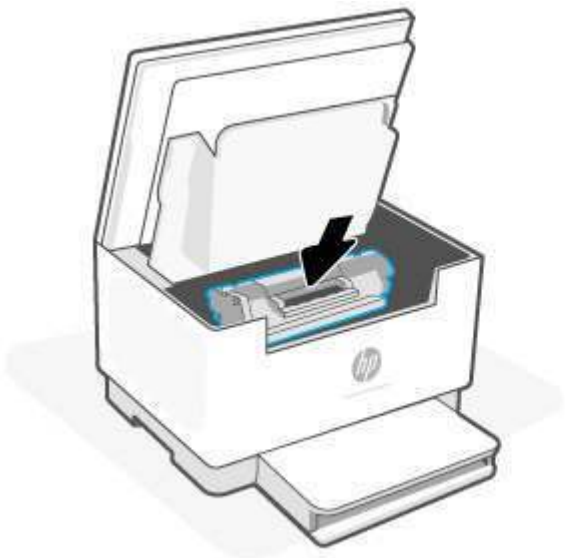
3. Grasp both sides of the print cartridge and gently rock the print cartridge to distribute the toner evenly inside the cartridge.

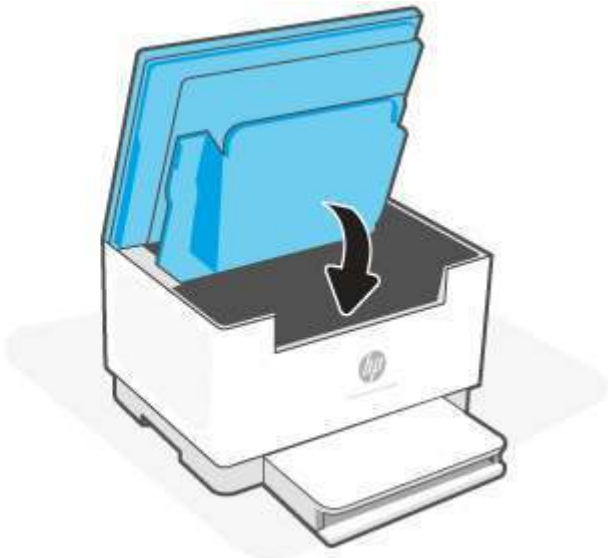


4. Remove the cover from the print cartridge.



5. Insert the print cartridge in the product, and then close the cartridge access door.





CAUTION: If toner gets on your clothing, wipe it off with a dry cloth and wash the clothing in cold water. *Hot water sets toner into the fabric.*

8 Solve problems

- HP support
- Interpret control-panel light patterns
- Interpret printer display codes
- Print printer reports
- Restore original factory defaults and settings
- Cartridge low
- Printer does not pick up paper or misfeeds
- Clear paper jams
- Improve print quality
- Resolving print quality problems
- Improve copy and scan image quality
- Solve wireless network problems
- Solve Ethernet connection problems

HP support

For the latest product updates and support information, visit the product support website at www.hp.com/support/ljM232MFP . HP online support provides a variety of options for help with your printer:

	**Get software and drivers**: Download software, drivers, and firmware you need for the printer.
	**Ask the community**: Join the community forums to find solutions, ask questions, and share tips.
	**HP Diagnostic Tools**: Use HP online tools to detect your printer and find recommended solutions.

Contact HP

If you need help from an HP technical support representative to solve a problem, visit the www.support.hp.com. The following contact options are available at no cost for in-warranty customers (HP agent-assisted support for out-of warranty customers may require a fee):

	Chat with an HP support agent or the HP Virtual Agent online.
	Call an HP support agent.

When contacting HP support, be prepared to provide the following information:

- Product name (located on the printer)
- Product number (located on a label inside the printer)
- Serial number (located on a label inside the printer)

Register printer

By taking just a few minutes to register, you can enjoy quicker service, more efficient support, and product support alerts. If you did not register your printer while installing the software, you can register now at www.register.hp.com

Additional warranty options

Extended service plans are available for the printer at additional costs. Go to www.hp.com/support/ljM232MFP , select your country/region and language, then explore the service plan options available for your printer.

Interpret control-panel light patterns

- USB model
- Wireless model

USB model

The Status light on the printer blinks

The printer is processing a job or is initializing, restarting, cooling, or cleaning. No action is required.

NOTICE: If the Status light blinks quickly, turn off the printer and then turn it on again. If problem persists, Contact HP.

The Attention light is on

Attention light on, Paper light blinks.	If  (the Paper light) blinks, the printer might be out of paper (see Load paper) or paper might be jammed (see Clear paper jams). If you are sending a manual feed job, load paper, and press  (the Resume button) to continue.
Attention light on, Cartridge light blinks.	If  (the Cartridge light) blinks, the cartridge might be very low or there is a cartridge error (such as incompatible, unauthorized, protected). Replace the toner cartridge. **NOTE:** There will be no Attention state if the printer is configured to continue printing when the toner cartridge is very low.

For a list of printer display codes, see Interpret printer display codes.

The Attention light blinks

Attention light blinks.	Verify that the printer cartridge access door or the rear access is correctly closed.

For a list of printer display codes, see Interpret printer display codes.

The Attention light is off

Attention light off, Cartridge light on.	If  (the Cartridge light) is on, the printer cartridge level is low. See Cartridge low.

For a list of printer display codes, see Interpret printer display codes.

Wireless model

- Overview
- Light patterns

Overview

Status light overview		Description
	White	Idle, sleep, or working
	Amber	Needs attention because an error has occurred
	Blue	Wireless network connection status
	Green	Starting up, processing, or updating
	Purple	Wireless setup mode

Light patterns

Table 8-2 White

Light behavior	Description
Solid white light on the bar. 	The printer is idle and not connected to a wireless network. To connect the printer to your wireless network, see Connect your printer to a Wi-Fi network using HP Smart.
	If  (the Cartridge light) is on, the printer cartridge level is low, see Cartridge is low.
	If  (the Cartridge light) blinks, the printer cartridge level is very low, see Cartridge is very low. For a list of printer display codes, see Interpret printer display codes.
White light flashes on the bar. 	The printer is processing and printing a print job.
White light in the center of the bar. 	The printer is in the sleep mode.

Table 8-3 Amber

Light behavior	Description
Solid amber light on the bar. 	The printer door might not be closed properly. Make sure the cartridge access and rear access doors are closed properly. For a list of printer display codes, see Interpret printer display codes.

Table 8-3 Amber (continued)

Light behavior	Description
	If  (the Paper light) blinks, the printer might be out of paper or not loaded properly (see Load paper). Load paper, and press  (the Resume button) to continue. Or there could be a paper jam. Clear jam (see Clear paper jams), and press  (the Resume button) to continue.
	If  (the Cartridge light) blinks, the cartridge might be very low or there is a cartridge error (such as incompatible, unauthorized, or protected). Replace the toner cartridge. **NOTE:** No notification is provided if the printer has been configured to continue printing when the toner cartridge is very low.
Solid amber light flashes fast on the bar. 	The printer has encountered some problem. Turn off the printer, and then turn it on again after 30 seconds. If problem persists, visit www.hp.com/support/ljM232MFP For a list of printer display codes, see Interpret printer display codes.

Table 8-4 Blue

Light behavior	Description
Solid light blue light on the bar. 	The printer is idle and connected to a wireless network. A computer or mobile device is directly connected to the printer using Wi-Fi Direct.
	If  (the Cartridge light) is on, the printer cartridge level is low, see Cartridge is low.
	If  (the Cartridge light) blinks, the printer cartridge level is very low, see Cartridge is very low. For a list of printer display codes, see Interpret printer display codes.
The bar pulses light blue. 	The printer is trying to connect to a wireless network.
Solid blue light pulses and then flashes amber. 	The printer is unable to connect to a wireless network. To resolve wireless connection, see Solve wireless network problems.

Table 8-5 Green

Light behavior	Description
Solid green light on the bar. 	The printer is initializing, waiting for confirmation, performing automatic cleaning routines, downloading and installing a printer update, or cooling down. (To provide productive printing, the printer may automatically enter the cool-down mode under certain environmental conditions.) For a list of printer display codes, see Interpret printer display codes. **NOTICE:** The printer must be turned on during the updating process. Do not turn off the printer or disconnect the power before the update is complete. **NOTE:** • If a problem occurs while installing the printer update, the printer will restart and try to update automatically (with an active Internet connection). • When the printer is cooling down, print jobs might pause. Print jobs will continue when the engine is ready. This might take several minutes.
Green light pulses on the bar. 	The printer is performing routine maintenance.

Table 8-6 Purple

Light behavior	Description
Purple light pulses on the bar. 	The printer is in wireless setup mode. If the (the Information button) blinks, press it to connect.
Solid purple light blinks fast and then flashes amber. 	Time is running out for the Wi-Fi Protected Setup (WPS) mode. Press (the Cancel button) to clear the error. For more information, see Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS).

Interpret printer display codes

Table 8-7 Control-panel light patterns

Code on display	State of the printer	Action
Go/01	The printer is in manual-feed mode.	Load the correct paper type and size for the print job in the input tray, and then press (the Resume button) to continue or press (the Cancel button) to cancel the current job.
Go/02	The printer is processing a manual duplex job.	Load the pages into the input tray to print their second sides, and then press (the Resume button) to continue or press (the Cancel button) to cancel the current job.
Go/03	The paper type or size loaded in the input tray is different from the paper type or size specified in the print job settings.	Load the paper type and size that matches the print job settings into the input tray, or press (the Resume button) to continue with the currently loaded paper. Alternatively, you can press (the Cancel button) to cancel the current job.
Go/06 (Wireless only)	The printer has received a request to connect to this printer using Wi-Fi Direct.	Press (the Resume button) to connect or press (the Cancel button) to stop.
P2	An ID Copy job has been started.	When (the Open Lid light) blinks, open the lid and turn over the identification card, close the lid, and then press (the Resume button) to continue or press (the Cancel button) to cancel the current job.
Er/01	The input tray is empty.	Load the input tray or press (the Cancel button) to cancel the current job.
Er/02	The cartridge access door is open.	Verify that the top cover is fully closed.
Er/03	The printer failed to pick a sheet of paper to print.	Press (the Resume button) to retry or reload the paper and print again.
Er/04	Paper jam in the input tray/printer base.	Clear jam in the input tray area or at the base of the printer. After clearing the paper, press (the Resume button) to continue. See Clear paper jams.
Er/05	Paper jam in the toner cartridge area.	Clear jam in the toner cartridge area. Close the door and your print job should resume automatically. See Clear paper jams.
Er/06	Paper jam in the output tray area.	Clear jam in the output tray area. After clearing the paper, press (the Resume button) to continue. See Clear paper jams.

Table 8-7 Control-panel light patterns (continued)

Code on display	State of the printer	Action
Er/07	The toner cartridge is missing or incorrectly installed.	Install or reinstall the toner cartridge.
Er/08	The toner level is too low for printing.	The cartridge needs to be replaced, or the cartridge setting needs to be changed to **Continue** in the EWS (see To open EWS using HP Smart (iOS, Android, and Windows 10)). Under **System** tab, click **Supply Settings**—if the **Very Low Setting** is configured to **Continue**, then the **Supply Light** will blink without an error code.
Er/11	There is a problem with the toner cartridge.	Make sure the shipping material has been removed from the cartridge and that the cartridge is compatible and not damaged.
Er/14	The toner cartridge has been protected and is not allowed to be used in this printer.	Replace with the correct toner cartridge.
Er/17	An unauthorized toner cartridge is installed.	Replace with the correct toner cartridge.
Er/20	Cartridge sensor error.	Turn off the printer. Wait for 30 seconds and turn on the printer. If the problem persists, contact www.hp.com/support/ljM232MFP
Er/23	The printer is running low on memory (Print, Copy, or Scan).	Press (the Cancel button) to cancel current job. Break the job into smaller jobs that contain fewer pages and resend. Avoid doing multiple tasks at a time such as scanning while printing.
Er/26	The printer has experienced a general engine error.	Press (the Resume button) to continue. If error repeats, turn off the printer. Wait for 30 seconds and turn on the printer. If the problem persists, contact www.hp.com/support/ljM232MFP
Er/30	There is an issue with the scanner.	Ensure that the protective sheet is removed from the scan glass. Turn off the device, wait 30 seconds and then turn it on. If the problem persists, contact www.hp.com/support/ljM232MFP
Er/41	Paper jam in the document feeder.	Clear jam in the document feeder. After clearing the paper, copy or scan the job again. See Clear jams in the document feeder (some models only).
Er/42	Paper jam in the rear duplexer.	Clear jam in the rear duplexer. After clearing the paper, press (the Resume button) to continue. See Clear jams in the rear duplexer.
Er/50 **Er/51** **Er/52** **Er/54** **Er/55** **Er/58** **Er/59**	There is an issue with the print engine.	Turn off the printer. Wait for 30 seconds and turn on the printer. If the problem persists, contact www.hp.com/support/ljM232MFP

Table 8-7 Control-panel light patterns (continued)

Code on display	State of the printer	Action
Er/61	An error occurred when attempting a wireless WPS connection.	Press the (the Cancel button) to continue and then try connecting the printer to the wireless network again. See Connect your printer to a Wi-Fi network using Wi-Fi Protected Setup (WPS). If problem persists, try connecting using the HP Smart app. See Connect your printer to a Wi-Fi network using HP Smart.
Er/66	The wireless hardware is not detected.	Press (the Resume button) to continue without the wireless hardware. Else, turn off the printer. Wait for 30 seconds and turn on the printer. If the problem persists, contact www.hp.com/support/ljM232MFP
Er/77	Secure device failure.	Turn off the printer. Wait for 30 seconds and turn on the printer. If the problem persists, contact www.hp.com/support/ljM232MFP

Print printer reports

NOTE: This section is applicable to wireless printers only.

For USB model, press and hold  (the Resume button) for 3 seconds to print a configuration report.

Printer report	How to print	Description
Information Report	Press  (the Information button).	Printer Information Report provides a summary of the printer information and its current status.
Configuration Report	Press and hold  (the Information button) for 3 seconds until all the buttons are lit. Press  (the Resume button) to print a configuration report.	Configuration report shows the printer usage log (pages printed, images scanned), event logs, copy/energy settings, network status and more.
Wireless Network Test Report	Press and hold  (the Information button) for 3 seconds until all the buttons are lit. Press  (the Information button) and  (the Resume button) at the same time. Alternatively, open EWS. SeeTo access and use the Embedded Web Server (EWS), click **Networking** tab, and click **Wireless Configuration**, and then click **Print Test Report**.	Wireless Network Test Report shows the diagnostics results for the status of the wireless network, wireless signal strength, detected networks, and more.
Web Service information page	Open EWS. See To access and use the Embedded Web Server (EWS), click **HP Web Services** tab, and click **Web Services Settings** and then click **Print Information Sheet**. If you have not enabled the **Web Services**, click **Enable** to **Print Information Sheet**.	Depending on the Web Services status, Web Services Reports provide different instructions to help you turn on Web Services, set up Web Services, fix connection issues, and more.
Adjust Alignment Test Page	Open EWS. See To access and use the Embedded Web Server (EWS), click **System** tab, and click **Service**, follow the on-screen instructions in **Adjust Alignment** to position the image on desired location on the paper.	The printer prints an alignment page.

Restore original factory defaults and settings

If you disable some functions or change some settings and want to change them back, you can restore the printer to the original factory settings or network settings.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **System** tab, click **Service**.
3. In the **Restore Defaults** area, click the **Restore defaults** button.

   The printer automatically restarts.

Cartridge low

Cartridge is low

Actual cartridge life remaining may vary. Consider having a replacement available to install when print quality is no longer acceptable. The cartridge does not need to be replaced now.

Continue printing with the current cartridge until redistributing the toner no longer yields acceptable print quality. To redistribute the toner, remove the toner cartridge from the printer and gently rock the cartridge back and forth about its horizontal axis. For graphical representation, see cartridge replacement instructions. Reinsert the toner cartridge into the printer and close the cover.

Cartridge is very low

Actual cartridge life remaining may vary. Consider having a replacement available to install when print quality is no longer acceptable. The cartridge does not need to be replaced now unless the print quality is no longer acceptable.

Once an HP toner cartridge has reached Very Low, HP's Premium Protection Warranty on that toner cartridge has ended.

Change the "Very Low" settings

You can change the way the printer reacts when supplies reach the Very Low state. You do not have to re-establish these settings when you install a new toner cartridge.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Select the **System** tab, and then select **Supply Settings**.
3. Select one of the following options from the **Very Low Setting (Black Cartridge):** drop-down list:
   - Select the **Stop** option to set the printer to stop printing until you replace the cartridge.
   - Select the **Continue** option to set the printer to alert you that the cartridge is very low, but to continue printing.

Order supplies

Order supplies and paper	www.hp.com/go/suresupply
Order through service or support providers	Contact an HP-authorized service or support provider.
Order using the HP Embedded Web Server (EWS)	To access, in a supported Web browser on your computer, enter the printer IP address in the address/URL field. The EWS provides options for purchasing Original HP supplies.

Printer does not pick up paper or misfeeds

Introduction

The following solutions can help solve problems if the printer is not picking up paper from the input tray or is picking up multiple sheets of paper at one time. Either of these situations can result in paper jams.

- The product does not pick up paper
- Clean the pickup roller
- The product picks up multiple sheets of paper

The product does not pick up paper

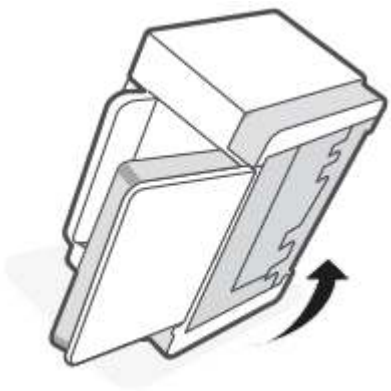
If the product does not pick up paper from the input tray, try these solutions.

1. Open the product and remove any jammed sheets of paper.
2. Load the tray with the correct size of paper for your job.
3. Make sure the paper size and type are set correctly.
4. Make sure the paper guides in the tray are adjusted correctly for the size of paper. Adjust the guides to the appropriate indentation in the tray.
5. Clean the pickup roller.

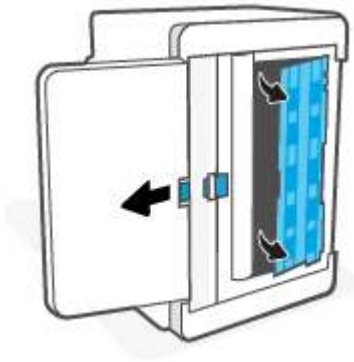
NOTE: If the problem persists, visit the support site for this printer at www.hp.com/support/ljM232MFP to learn more about solving paper problems.

Clean the pickup roller

1. Turn off the printer.
2. Unplug the power cord from the back of the printer.
3. Remove the stack of paper from the input tray.
4. Flip the printer on its side, as shown.

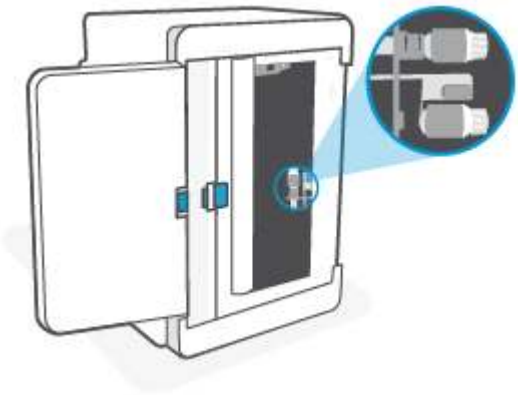


5. Release and hold on to the blue latch, and then remove the panel.

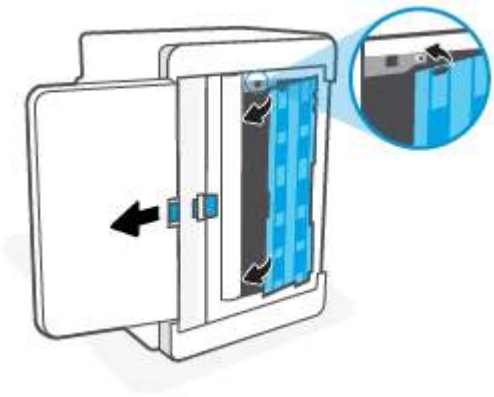


6. Dampen a soft, lint-free cloth with alcohol or water, and then wipe each roller.

NOTE: Apply a moderate amount of pressure to each roller to ensure that they are completely cleaned.



7. Wait approximately 10 minutes to allow the pickup roller to dry completely.
8. While holding onto the blue latch, align and insert the panel as shown. Release the blue latch to lock the panel in the place.



9. Flip the printer back to the original, upright position.



10. Reload the stack of paper into the input tray.
11. Plug the power cord back into the printer, and then turn on the printer.

The product picks up multiple sheets of paper

If the product picks up multiple sheets of paper from the input tray, try these solutions.

1. Remove the stack of paper from the input tray and rotate it 180 degrees, and flip it over. Return the stack of paper to the input tray.
2. Use only paper that meets HP specifications for this product.
3. Use paper that is not wrinkled, folded, or damaged. If necessary, use paper from a different package.
4. Make sure the input tray is not overfilled. If it is, remove the entire stack of paper from the tray, straighten the stack, and then return some of the paper to the input tray.
5. Make sure the paper guides in the tray are adjusted correctly for the size of paper. Adjust the guides to the appropriate indentation in the tray.
6. Make sure the printing environment is within recommended specifications.

Clear paper jams

Introduction

The following information includes instructions for clearing paper jams from the printer.

- Jam locations
- Frequent or recurring paper jams?
- Clear jams from the input tray
- Clear jams in the printer base
- Clear jams from the print cartridge area
- Clear jams from the output areas
- Clear jams in the document feeder (some models only)
- Clear jams in the rear duplexer

Jam locations

Jams can occur at the following locations in the product.

Location	Error code
Input tray/printer base	Er/04
Print cartridge area	Er/05
Output tray	Er/06
Document feeder	Er/41
Rear duplexer	Er/42

NOTE: Jams can occur in more than one location.

Frequent or recurring paper jams?

Follow these steps to solve problems with frequent paper jams. If the first step does not resolve the problem continue with the next step until you have resolved the problem.

1. If paper has jammed in the printer, clear the jam and then print a test page to test the printer.
2. Check that the tray is configured for the correct paper size and type.
   a. Open EWS. See To access and use the Embedded Web Server (EWS).
   b. Click the **System** tab, and then click the **Paper Setup** page.
   c. Select the type of paper that is in the tray.
3. Turn the printer off, wait 30 seconds, and then turn it on again.
4. Print a cleaning page to remove excess toner from inside the printer.
5. Print a test page to test the printer.

If none of these steps resolves the problem, the printer might need service. Contact support.

Clear jams from the input tray

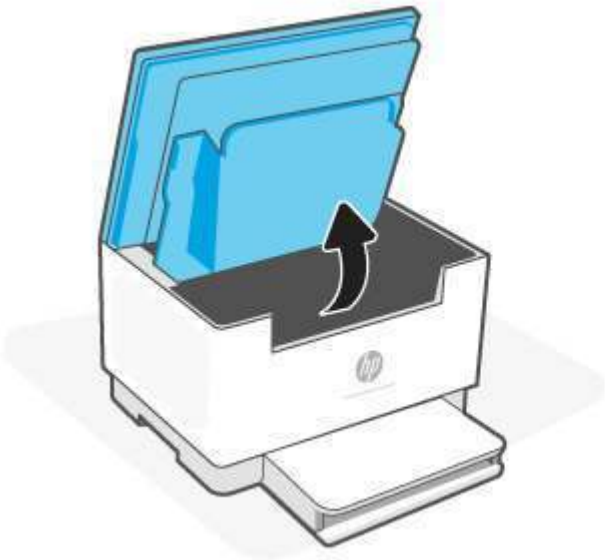
Error code: Er/04

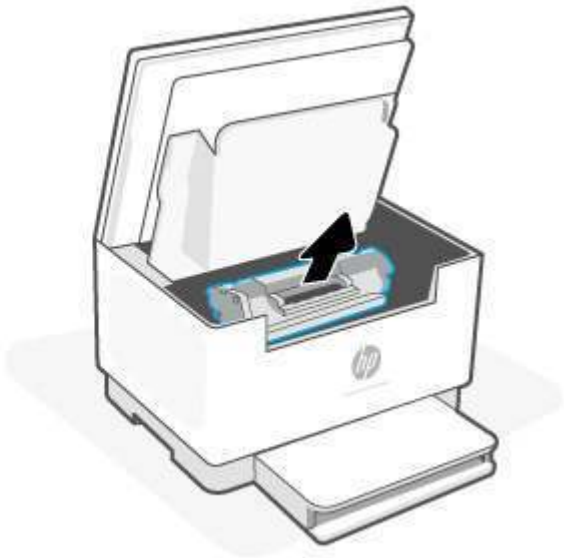
CAUTION: Do not use sharp objects, such as tweezers or needle-nose pliers, to remove jams. Damage caused by sharp objects will not be covered by the warranty.

When removing jammed media, pull the jammed media straight away from the product. Pulling jammed media out of the product at an angle can damage the product.

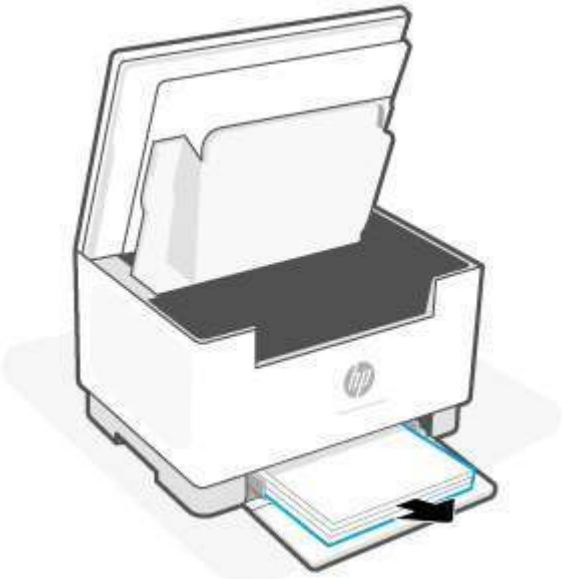
NOTE: Depending on where the jam is located, some of the following steps might not be necessary.

1. Open the cartridge access door, and then remove the print cartridge.





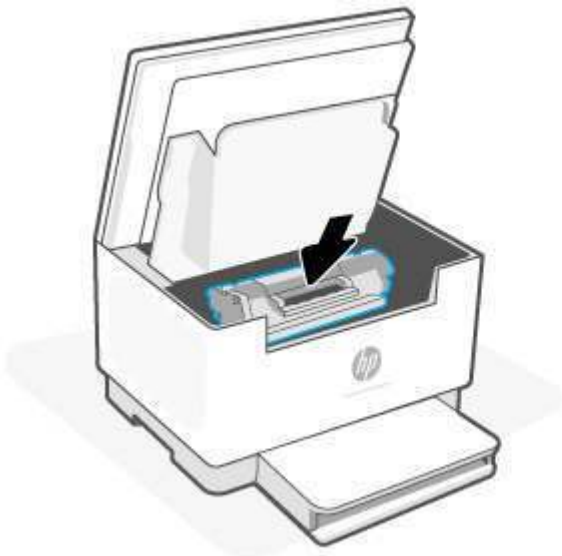
2. Remove the media stack from the input tray.

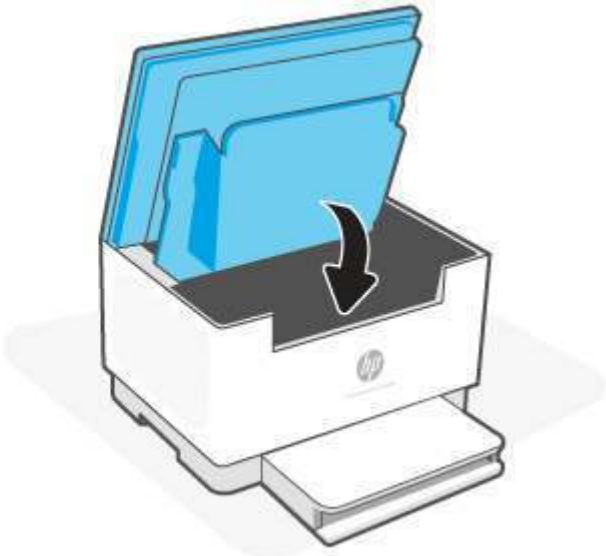


3. With both hands, grasp the side of the jammed media that is most visible (this includes the middle), and carefully pull it free from the printer.



4. Reinstall the print cartridge, and then close the cartridge access door.

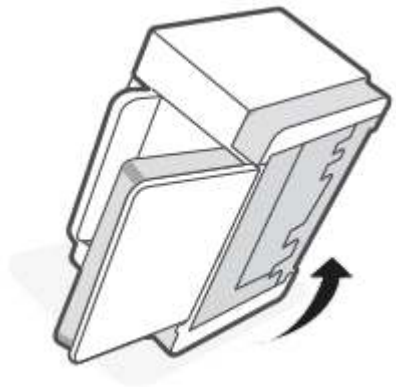




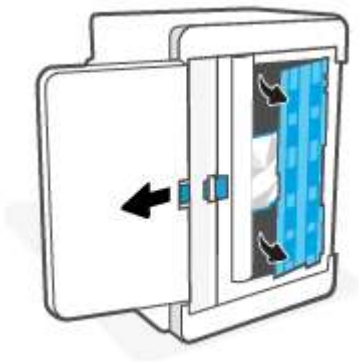
Clear jams in the printer base

Error code: Er/04

1. Flip the printer on its side, as shown.



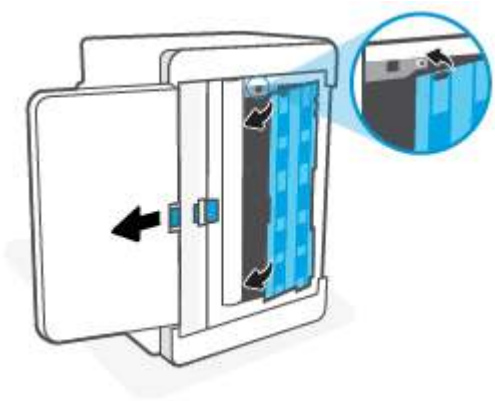
2. Release and hold on to the blue latch, and then remove the panel.



3. Remove the jammed media.



4. While holding onto the blue latch, align and insert the panel as shown. Release the blue latch to lock the panel in the place.



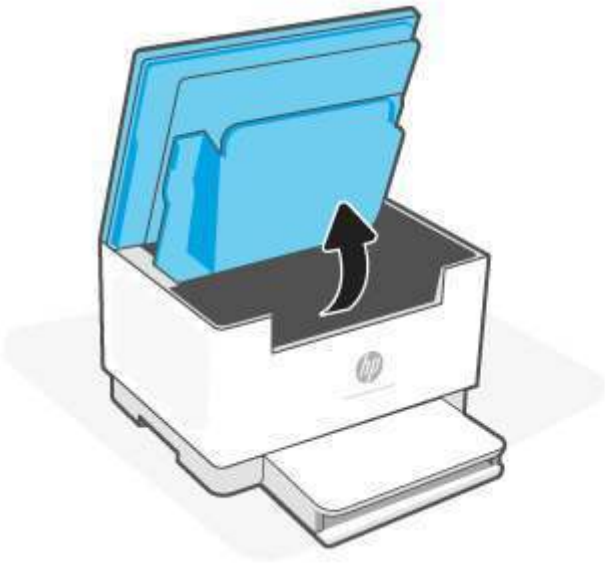
5. Flip the printer back to the original, upright position.

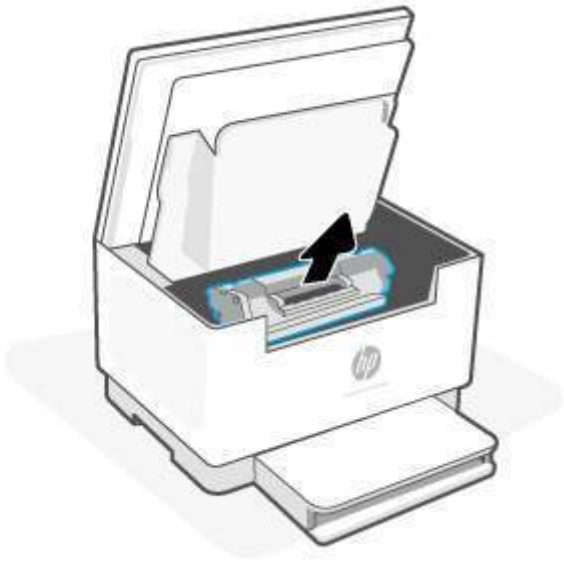


Clear jams from the print cartridge area

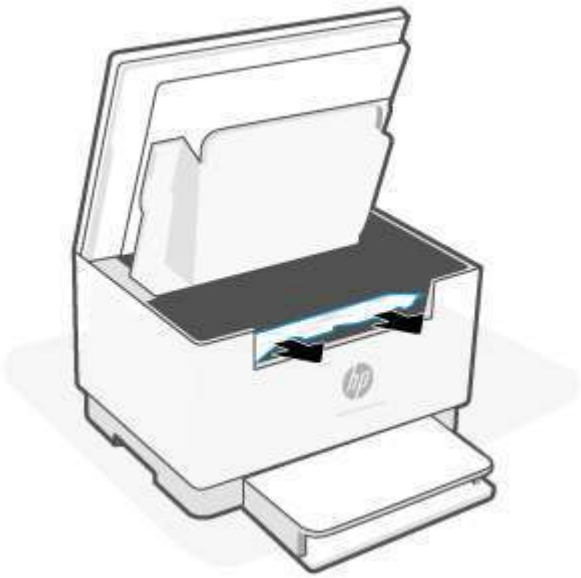
Error code: Er/05

1. Open the cartridge access door, and then remove the print cartridge.

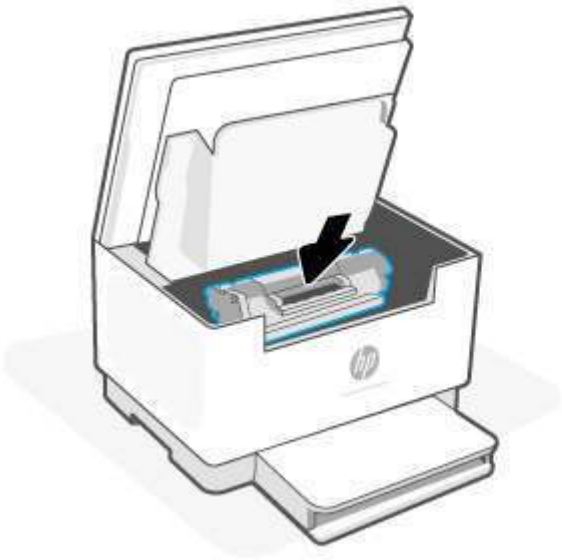


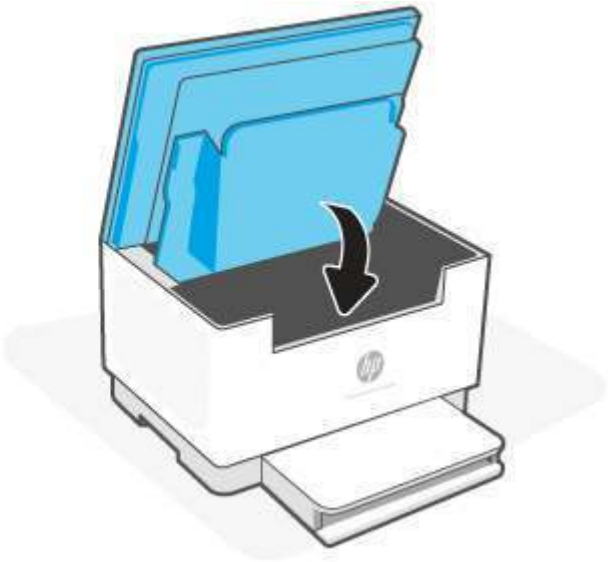


2. If you can see the jammed paper, carefully grasp the jammed paper, and slowly pull it out of the printer.



3. Reinstall the print cartridge, and then close the cartridge access door.





Clear jams from the output areas

Error code: Er/06

CAUTION: Do not use sharp objects, such as tweezers or needle-nose pliers, to remove jams. Damage caused by sharp objects is not covered by the warranty.

When a jam occurs, (the Paper light) blinks, and either (the Attention light) blinks or a solid amber light appears on the bar (depending on the printer).

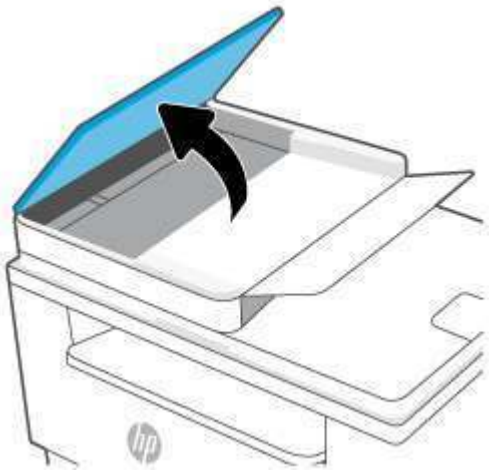
Remove any visible jammed paper from the output tray area. Use both hands to remove jammed paper to avoid tearing the paper.

Clear jams in the document feeder (some models only)

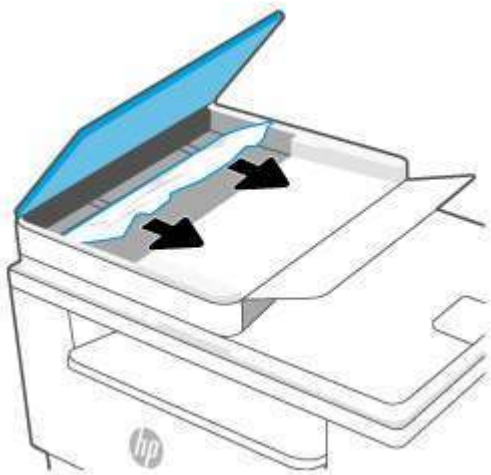
Error code: Er/41

When a jam occurs, a jam message displays on the printer control panel.

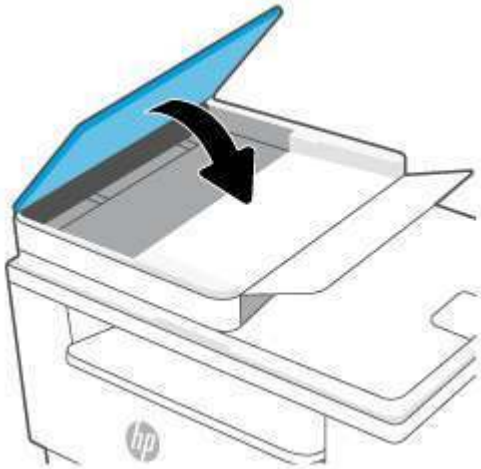
1. Remove any loose paper from the input tray of the document feeder.



2. Remove any jammed paper visible in the input tray area. Use both hands to remove jammed paper to avoid tearing the paper.



3. Lift the jam-access cover in the document feeder.
4. Remove any jammed paper.
5. Close the jam-access cover.



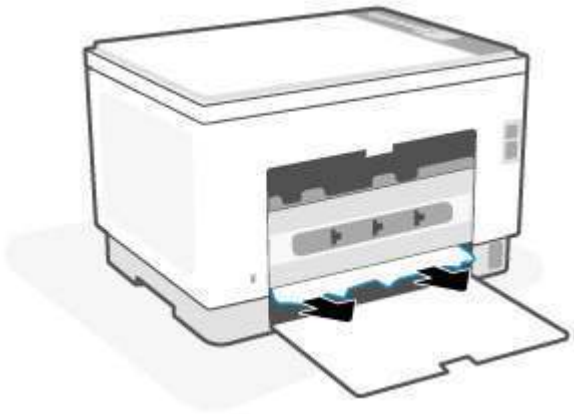
Clear jams in the rear duplexer

Error code: Er/42

Use the following procedure to check for paper in all possible jam locations in the rear duplexer.

1. Open the rear access door.

2. If you can see the jammed paper, carefully grasp the jammed paper, and then slowly pull it out of the printer.



3. Close the rear access door.

Improve print quality

- Introduction
- Print from a different software program
- Check the paper-type setting for the print job
- Check toner-cartridge status
- Clean the cartridge
- Print a cleaning page
- Visually inspect the toner cartridge
- Check paper and the printing environment
- Adjust Print Density

Introduction

The following information provides troubleshooting steps to resolve print-quality problems, including the following problems:

- Smears
- Fuzzy print
- Dark print
- Light print
- Streaks
- Missing toner
- Scattered dots of toner
- Loose toner
- Skewed images

To resolve these or other print-quality problems, try the following solutions in the order presented.

For information about resolving specific image defects, see Resolving print quality problems.

Print from a different software program

Try printing from a different software program. If the page prints correctly, the problem is with the software program from which you were printing.

If the page does not print correctly, try updating the printer and print again. See Update the printer.

Check the paper-type setting for the print job

Check the paper type setting when printing from a software program and the printed pages have smears, fuzzy or dark print, curled paper, scattered dots of toner, loose toner, or small areas of missing toner.

Check the paper type setting on the printer

Verify that the tray is loaded with the correct type of paper.

Check the paper type setting (Windows)

1. From the software program, select the **Print** option.
2. Select the printer, and then click the **Properties** or **Preferences** button.
3. Check the paper settings.

Check the paper type setting (OS X)

1. Click the **File** menu, and then click the **Print** option.
2. In the **Printer** menu, select the printer.
3. By default, the print driver displays the **Copies & Pages** menu. Open the menus drop-down list, and then click the **Finishing** menu.
4. Select a type from the **Media Type** drop-down list.

Check toner-cartridge status

Follow these steps to check the estimated life remaining in the toner cartridges and if applicable, the status of other replaceable maintenance parts.

Step one: Find supplies information

From the printer control panel, press  (the Information button) to print an information report.

Step two: Check supplies status

1. Open EWS (see To access and use the Embedded Web Server (EWS)) to look at the supplies status report of the toner cartridges and if applicable, the status of other replaceable maintenance parts.

   Print quality problems can occur when using a toner cartridge that is at its estimated end of life. The configuration report indicates when a supply level is very low.

   Once an HP toner cartridge has reached Very Low, HP's Premium Protection Warranty on that toner cartridge has ended.

   The toner cartridge does not need to be replaced now unless the print quality is no longer acceptable. Consider having a replacement available to install when print quality is no longer acceptable.

   If you determine that you need to replace a toner cartridge or other replaceable maintenance parts, the configuration report lists the genuine HP part numbers.

2. Check to see if you are using a genuine HP cartridge.

   A genuine HP toner cartridge has "HP" on it, or has the HP logo on it. For more information on identifying HP cartridges go to www.hp.com/go/learnaboutsupplies

Clean the cartridge

During the printing process, cartridges might be contaminated by paper dust and cause print quality issues such as background issues, vertical dark bands, or repetitive horizontal banding.

Follow these steps to improve the above mentioned print quality issues:

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then click **Service**.
3. In the **Cartridge Cleaning Mode** area, click **Start** to begin the cleaning process.

Print a cleaning page

During the printing process paper, toner, and dust particles can accumulate inside the printer and can cause print-quality issues such as toner specks or spatter, smears, streaks, lines, or repeating marks.

Use the following procedure to print a cleaning page.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **System** tab, click **Service**.
3. In the **Fuser Cleaning mode** area, click **Start** to begin the cleaning process.

Visually inspect the toner cartridge

Follow these steps to inspect the toner cartridge.

1. Remove the toner cartridges from the printer, and verify that the sealing tape has been removed.
2. Check the memory chip for damage.
3. If you see any damage on the toner cartridge, replace the toner cartridge.
4. Reinstall the toner cartridge, and print a few pages to see if the problem has resolved.

Check paper and the printing environment

Step one: Use paper that meets HP specifications

Some print-quality problems arise from using paper that does not meet HP specifications.

- Always use a paper type and weight that this printer supports.
- Use paper that is of good quality and free of cuts, nicks, tears, spots, loose particles, dust, wrinkles, voids, staples, and curled or bent edges.
- Use paper that has not been previously printed on.
- Use paper that does not contain metallic material, such as glitter.
- Use paper that is designed for use in laser printers. Do not use paper that is designed only for use in Inkjet printers.
- Use paper that is not too rough. Using smoother paper generally results in better print quality.

Step two: Check the environment

The environment can directly affect print quality and is a common cause for print-quality or paper-feeding issues. Try the following solutions:

- Move the printer away from drafty locations, such as open windows or doors, or air-conditioning vents.
- Make sure the printer is not exposed to temperatures or humidity outside of printer specifications.
- Do not place the printer in a confined space, such as a cabinet.
- Place the printer on a sturdy, level surface.
- Remove anything that is blocking the vents on the printer. The printer requires good air flow on all sides, including the top.
- Protect the printer from airborne debris, dust, steam, grease, or other elements that can leave residue inside the printer.

Adjust Print Density

Complete the following steps to adjust the print density.

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Click the **System** tab, and then select **System Setup** from the left navigation pane.
3. Select the correct density settings.
4. Click **Apply** to save the changes.

Resolving print quality problems

- Introduction
- Troubleshoot print quality problems

Introduction

The following information provides troubleshooting steps for solving image defect issues, including the following defects:

- Light print
- Gray background or dark print
- Blank pages
- Black pages
- Dark or light bands
- Dark or light streaks
- Missing toner
- Skewed images
- Colors that do not align
- Curled paper

Troubleshoot print quality problems

Table 8-8 Image defects table quick reference

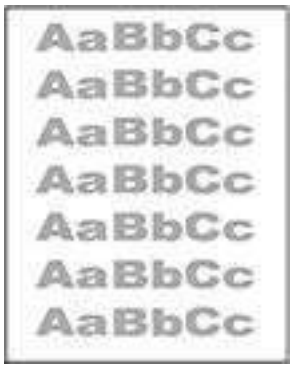
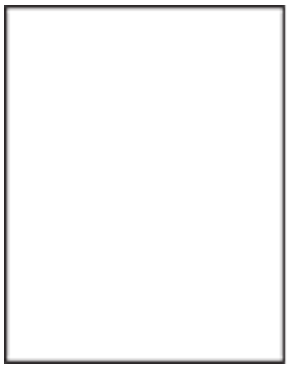
Table 8-9 Light print	Table 8-10 Gray background or dark print	Table 8-11 Blank page — No print
		

Table 8-8 Image defects table quick reference (continued)

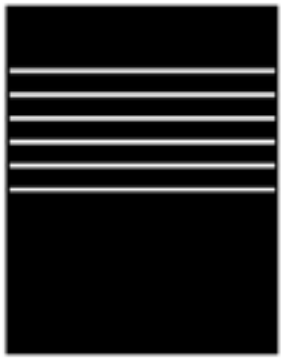
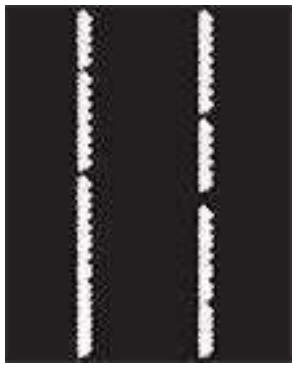
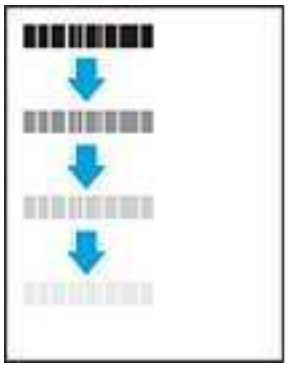
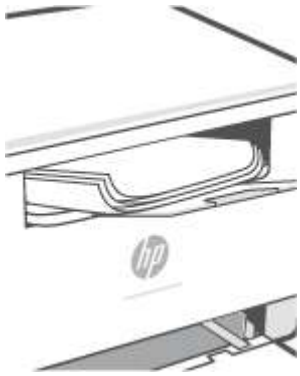
Table 8-12 Black page	Table 8-13 Banding defects	Table 8-14 Streak defects
		
Table 8-15 Fixing/fuser defects	Table 8-16 Image placement defects	Table 8-17 Output defects
		

Image defects, no matter the cause, can often be resolved using the same steps. Use the following steps as a starting point for solving image defect issues.

1. Reprint the document. Print quality defects can be intermittent in nature or can go away completely with continued printing.
2. Check the condition of the cartridge. If a cartridge is in a **Very Low** state (it has passed the rated life), replace the cartridge.
3. Make sure that the driver and tray print mode settings match the media that is loaded in the tray. Try using a different ream of media or a different tray. Try using a different print mode.
4. Make sure that the printer is within the supported operating temperature/humidity range.
5. Make sure that the paper type, size, and weight are supported by the printer. See the printer support page at www.hp.com/support/ljM232MFP for a list of the supported paper sizes and types for the printer.

NOTE: The term “fusing” refers to the part of the printing process where toner is affixed to paper.

The following examples depict letter-size paper that has passed through the printer short-edge first.

Table 8-9 Light print

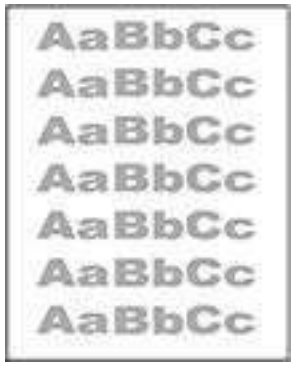
Description	Sample	Possible solutions
Light print: The printed content on the entire page is light or faded.		1. Reprint the document. 2. Remove the cartridge, and then shake it to redistribute the toner. 3. Make sure that the cartridge is installed correctly. 4. Print a configuration report and check for life and usage of the cartridge (Press and hold the (the Information button) for 3 seconds until all the buttons are lit, then press the (the Resume button) to print a configuration report). 5. Replace the toner cartridge. 6. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-10 Gray background or dark print

Description	Sample	Possible solutions
Gray background or dark print: The image or text is darker than expected.		1. Make sure that the paper in the trays has not already been run through the printer. 2. Use a different paper type. 3. Reprint the document. 4. **Mono models only:** From the printer EWS, go to the Adjust Toner Density menu, and then adjust the toner density to a lower level. 5. Make sure that the printer is in within the supported operating temperature and humidity range. 6. Replace the toner cartridge. 7. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-11 Blank page — No print

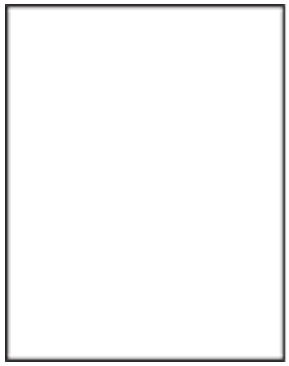
Description	Sample	Possible solutions
Blank page — No print: The page is completely blank and contains no printed content.		1. Make sure that the cartridge is genuine HP cartridges. 2. Make sure that the cartridge is installed correctly. 3. Print with a different cartridge. 4. Check the paper type in the paper tray and adjust the printer settings to match. If necessary, select a lighter paper type. 5. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-12 Black page

Description	Sample	Possible solutions
Black page: The entire printed page is black.		1. Visually inspect the toner cartridge to check for damage. 2. Make sure that the cartridge is installed correctly. 3. Replace the toner cartridge. 4. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-13 Banding defects

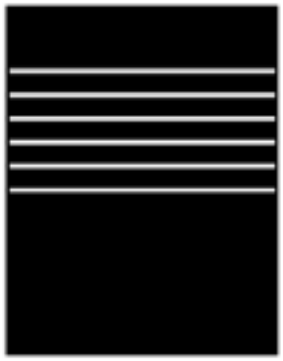
Description	Sample	Possible solutions
Repetitive wide-pitch banding and Impulse bands: Dark or light lines which repeat down the length of the page. They might be sharp or soft in nature. The defect displays only in areas of fill, not in text or sections with no printed content.		1. Reprint the document. 2. Replace the toner cartridge. 3. Use a different paper type. 4. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-14 Streak defects

Description	Sample	Possible solutions
Light vertical streaks: Light streaks that usually span the length of the page. The defect displays only in areas of fill, not in text or sections with no printed content.		1. Reprint the document. 2. Remove the cartridge, and then shake it to redistribute the toner. 3. If the problem persists, go to www.hp.com/support/ljM232MFP **NOTE:** Both light and dark vertical streaks can occur when the printing environment is outside the specified range for temperature or humidity. Refer to your printer's environmental specifications for allowable temperature and humidity levels.
Dark vertical streaks and ITB cleaning streaks (color models only): Dark lines which occur down the length of the page. The defect might occur anywhere on the page, in areas of fill or in sections with no printed content.		1. Reprint the document. 2. Remove the cartridge, and then shake it to redistribute the toner. 3. Print a cleaning page. 4. Check the toner level in the cartridge. See To open EWS using HP Smart (iOS, Android, and Windows 10). 5. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-15 Fixing/fuser defects

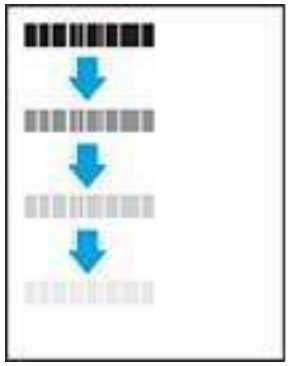
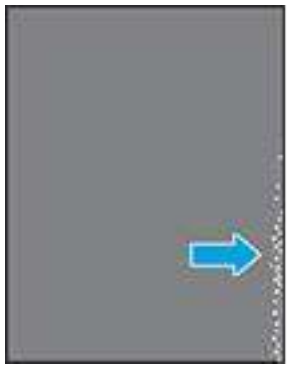
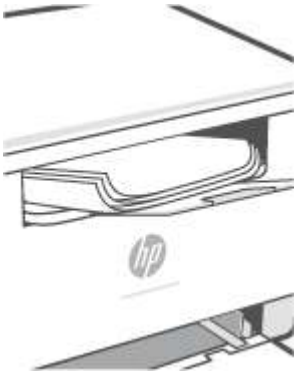
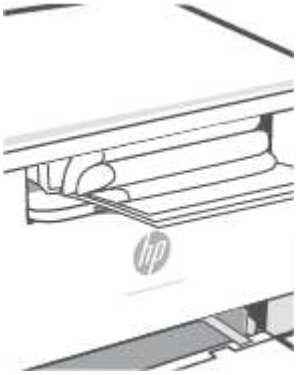
Description	Fixing/fuser	Possible solutions
Hot fuser offset (shadow): Slight shadows, or offsets, of the image repeated down the page. The repeated image might fade with each recurrence.		1. Reprint the document. 2. Check the paper type in the paper tray and adjust the printer settings to match. If necessary, select a lighter paper type. 3. If the problem persists, go to www.hp.com/support/ljM232MFP
Poor fusing: Toner rubs off along either edge of page. This defect is more common at the edges of high-coverage jobs and on light media types but can occur anywhere on the page.		1. Reprint the document. 2. Check the paper type in the paper tray and adjust the printer settings to match. If necessary, select a heavier paper type. 3. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-16 Image placement defects

Description	Sample	Possible solutions
Margins and skew: The image is not centered, or is skewed on the page. The defect occurs when the paper is not positioned properly as it is pulled from the tray and moves through the paper path.		1. Reprint the document. 2. Remove the paper and then reload the tray. Make sure that all the paper edges are even on all sides. 3. Make sure that the top of the paper stack is below the tray full indicator. Do not overfill the tray. 4. Make sure that the paper guides are adjusted to the correct size for the paper. Do not adjust the paper guides tightly against the paper stack. Adjust them to the indentations or markings in the tray. 5. If the problem persists, go to www.hp.com/support/ljM232MFP

Table 8-17 Output defects

Description	Sample	Possible solutions
Output curl: Printed paper has curled edges. The curled edge can be along the short or long side of the paper. Two types of curl are possible: • **Positive curl:** The paper curls toward the printed side. The defect occurs in dry environments or when printing high coverage pages. • **Negative curl:** The paper curls away from the printed side. The defect occurs in high-humidity environments or when printing low coverage pages.		1. Reprint the document. 2. **Positive curl:** From the printer EWS, select a heavier paper type. The heavier paper type creates a higher temperature for printing. **Negative curl:** From the printer EWS, select a lighter paper type. The lighter paper type creates a lower temperature for printing. Try storing the paper in a dry environment prior or use freshly opened paper. 3. Print in duplex mode. 4. If the problem persists, go to www.hp.com/support/ljM232MFP
Output stacking: The paper does not stack well in the output tray. The stack might be uneven, skewed, or the pages might be pushed out of the tray and onto the floor. Any of the following conditions can cause this defect: • Extreme paper curl • The paper in the tray is wrinkled or deformed • The paper is a non-standard paper type, such as envelopes • The output tray is too full		1. Reprint the document. 2. Extend the output bin extension. 3. If the defect is caused by extreme paper curl, complete the troubleshooting steps for Output curl. 4. Use a different paper type. 5. Use freshly opened paper. 6. Remove the paper from the output tray before the tray gets too full. 7. If the problem persists, go to www.hp.com/support/ljM232MFP

Improve copy and scan image quality

Introduction

If the printer is having image quality problems, first make sure you are using high-quality originals. If the problem still exists, try the following solutions in the order presented to resolve the issue.

- Check the scanner glass for dirt and smudges
- Check the paper settings
- Optimize for text or pictures
- Edge-to-edge copying

If the issue is not resolved, see Improve print quality for further solutions.

Check the scanner glass for dirt and smudges

Over time, specks of debris might collect on the scanner glass and white plastic backing, which can affect performance. Use the following procedure to clean the scanner.

1. Press (the Power button) to turn the printer off, and then disconnect the power cable from the electrical outlet.
2. Open the scanner lid.
3. Clean the scanner glass and the white plastic backing underneath the scanner lid with a soft cloth or sponge that has been moistened with nonabrasive glass cleaner.

   CAUTION: Do not use abrasives, acetone, benzene, ammonia, ethyl alcohol, or carbon tetrachloride on any part of the printer; these can damage the printer. Do not place liquids directly on the glass or platen. They might seep and damage the printer.

4. Dry the glass and white plastic parts with a chamois or a cellulose sponge to prevent spotting.
5. Connect the power cable to an outlet, and then press (the Power button) to turn the printer on.

Check the paper settings

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **Systems** tab, click **Paper Setup**.
3. Change the necessary settings, and then click **Apply**.

Optimize for text or pictures

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. On the **Copy** tab, select the **Optimize** drop-down list.
3. Select the setting you want to use.

- **Mixed**: Use this setting for documents that contain a mixture of text and graphics.
- **Text**: Use this setting for documents that contain mostly text.
- **Picture**: Use this setting for documents that contain mostly graphics.

4. Change the necessary settings, and then click **Apply**.

Edge-to-edge copying

The printer cannot print fully edge-to-edge. There is a 4 mm (1/6 in) unprintable border around the page.

Considerations for printing or scanning documents with cropped edges:

- When the original is smaller than the output size, move the original 4 mm (1/6 in) away from the corner indicated by the icon on the scanner. Recopy or scan in this position.
- When the original is the size of the printed output that you want, use the Reduce/Enlarge feature to reduce the image so the copy is not cropped.

Solve wireless network problems

- Introduction
- Wireless connectivity checklist
- The printer does not print after the wireless configuration completes
- The printer does not print, and the computer has a third-party firewall installed
- The wireless connection does not work after moving the wireless router or printer
- Cannot connect more devices to the wireless printer (Wi-Fi Direct)
- The wireless printer loses communication when connected to a VPN
- The network does not appear in the wireless networks list
- The wireless network is not functioning
- Perform a wireless network diagnostic test
- Reduce interference on a wireless network

Introduction

Use the troubleshooting information to help resolve issues.

NOTE: To determine if Wi-Fi Direct printing is enabled on your printer, print an information report from the printer control panel

Wireless connectivity checklist

- Verify that the printer and the wireless router are turned on and have power. Also make sure that the wireless radio in the printer is turned on.
- Verify that the service set identifier (SSID) is correct. Print an information report to determine the SSID.

  On the printer control panel, press (the Information button).

  If you are not sure the SSID is correct, run the wireless setup again.
- With secured networks, verify that the security information is correct. If the security information is incorrect, run the wireless setup again.
- If the wireless network is working correctly, try accessing other computers on the wireless network. If the network has Internet access, try connecting to the Internet over a wireless connection.
- Verify that the encryption method (AES or TKIP) is the same for the printer as it is for the wireless access point (on networks using WPA security).
- Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router).
- Verify that obstacles do not block the wireless signal. Remove any large metal objects between the access point and the printer. Make sure poles, walls, or support columns containing metal or concrete do not separate the printer and wireless access point.

- Verify that the printer is located away from electronic devices that might interfere with the wireless signal. Many devices can interfere with the wireless signal including motors, cordless phones, security system cameras, other wireless networks, and some Bluetooth devices.
- Verify that the print driver is installed on the computer.
- Verify that you have selected the correct printer port.
- Verify that the computer and printer connect to the same wireless network.
- For OS X, verify that the wireless router supports Bonjour.

The printer does not print after the wireless configuration completes

1. Make sure that the printer is turned on and in the ready state.
2. Turn off any third-party firewalls on your computer.
3. Make sure that the wireless network is working correctly.
4. Make sure that your computer is working correctly. If necessary, restart the computer.
5. Verify that you can open the printer EWS from a computer on the network.

The printer does not print, and the computer has a third-party firewall installed

1. Update the firewall with the most recent update available from the manufacturer.
2. If programs request firewall access when you install the printer or try to print, make sure you allow the programs to run.
3. Temporarily turn off the firewall, and then install the wireless printer on the computer. Enable the firewall when you have completed the wireless installation.

The wireless connection does not work after moving the wireless router or printer

1. Make sure that the router or printer connects to the same network that your computer connects to.
2. Print a information report.
3. Compare the service set identifier (SSID) on the information report to the SSID in the printer configuration for the computer.
4. If the numbers are not the same, the devices are not connecting to the same network. Reconfigure the wireless setup for the printer.

Cannot connect more devices to the wireless printer (Wi-Fi Direct)

1. Make sure that the other computers are within the wireless range and that no obstacles block the signal. For most networks, the wireless range is within 30 m (100 ft) of the wireless access point.
2. Make sure that the printer is turned on and in the ready state.
3. Make sure there are not more than 5 concurrent Wi-Fi Direct users.
4. Turn off any third-party firewalls on your computer.

5. Make sure that the wireless network is working correctly.
6. Make sure that your computer is working correctly. If necessary, restart the computer.

The wireless printer loses communication when connected to a VPN

- Typically, you cannot connect to a VPN and other networks at the same time.

The network does not appear in the wireless networks list

- Make sure the wireless router is turned on and has power.
- The network might be hidden.
- Make sure that the printer is within wireless range of the wireless router, and that there are no obstacles blocking the signal.
- The printer operates on the 2.4 GHz and 5 GHz wireless bands.
- Refresh the wireless networks list.
- Try restarting the printer.

The wireless network is not functioning

1. To verify if the network has lost communication, try connecting other devices to the network.
2. Test network communication by pinging the network.
   a. Open a command-line prompt on your computer.
      - For Windows, click **Start**, click **Run**, type `cmd`, and then press **Enter**.
      - For OS X, go to **Applications**, then **Utilities**, and open **Terminal**.
   b. Type `ping` followed by the router IP address.
   c. If the window displays round-trip times, the network is working.
3. Make sure that the router or printer connects to the same network that the computer connects to.
   a. On the printer control panel, press (the Information button) to print an information report.
   b. Compare the service set identifier (SSID) on the information report to the SSID in the printer information for the computer.
   c. If the numbers are not the same, the devices are not connecting to the same network. Reconfigure the wireless setup for the printer.

Perform a wireless network diagnostic test

A wireless network diagnostic test can be performed using the printer control panel or the Embedded Web Server (EWS). The wireless network diagnostic test provides information about the wireless network settings.

Method one: Perform a wireless network diagnostic test using the printer control panel

- From the printer control panel, press and hold  (the Information button) for 3 seconds, and then press  (the Information button)  (the Resume button) at the same time.

Method two: Perform wireless network diagnostic test using the EWS

1. Open EWS. See To access and use the Embedded Web Server (EWS).
2. Select the **Networking** tab.
3. On the **Wireless Configuration** page, verify that the On option is selected.
4. Click the **Print Test Report** button to print a test page that shows test results.

Reduce interference on a wireless network

The following tips can reduce interference in a wireless network:

- Keep the wireless devices away from large metal objects, such as filing cabinets, and other electromagnetic devices, such as microwaves and cordless telephones. These objects can disrupt radio signals.
- Keep the wireless devices away from large masonry structures and other building structures. These objects can absorb radio waves and lower signal strength.
- Position the wireless router in a central location in line of sight with the wireless printers on the network.

Solve Ethernet connection problems

Check the following:

- The network is operational and the network hub, switch, or router is turned on.
- The Ethernet cable is properly connected between the printer and the router. The Ethernet cable is plugged into the Ethernet port on the printer and the light near the connector lights up when connected.
- Antivirus programs, including spyware protection programs, are not impacting your network connection to the printer. If you know that antivirus or firewall software is preventing your computer from connecting to the printer, use the HP online firewall troubleshooter to help solve the problem.
- Run the HP Print and Scan Doctor to troubleshoot the issue automatically. The utility will try to diagnose and fix the issue. The HP Print and Scan Doctor may not be available in all languages.

A Printer specifications

IMPORTANT: The following specification are correct at the time of publication, but they are subject to change. For current information, see www.hp.com/support/ljM232MFP

- Technical specifications
- System requirements
- Printer dimensions
- Power consumption, electrical specifications, and acoustic emissions
- Operating-environment range
- Warning icons
- Laser Warning

Technical specifications

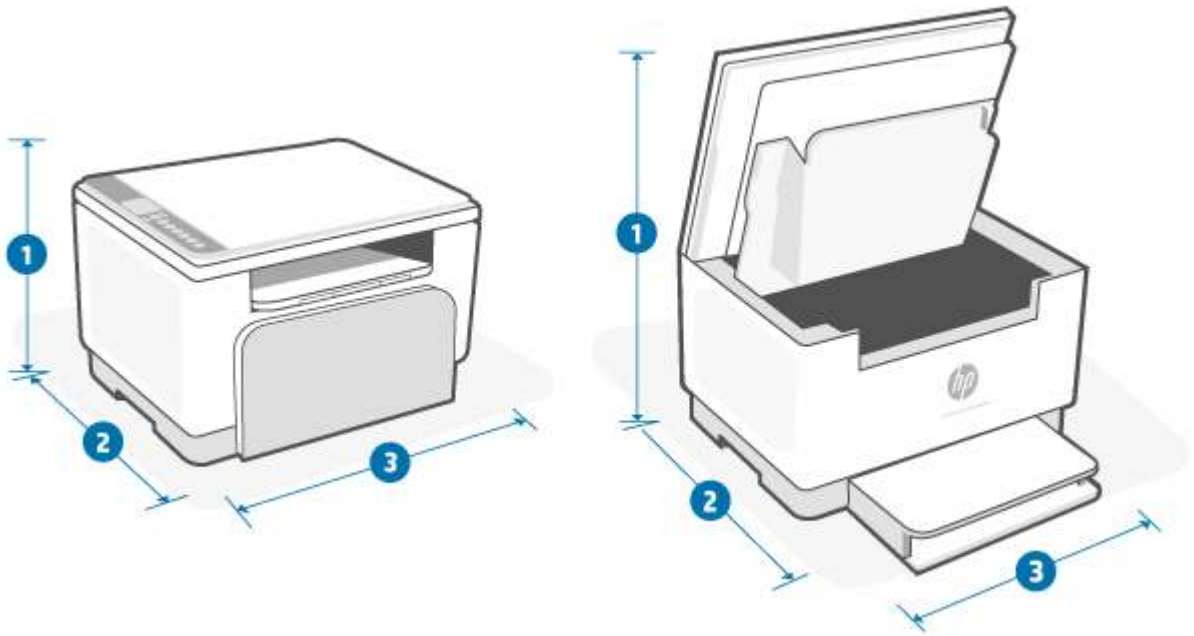
For more information, visit www.hp.com/support/ljM232MFP . Select your country or region. Click Product Support & Troubleshooting. Enter the name shown on the front of the printer, and then select Search. Click Product Information, and then select Product specifications.

System requirements

For information about software and system requirements or future operating system releases and support, visit the HP online support website at www.hp.com/support/ljM232MFP

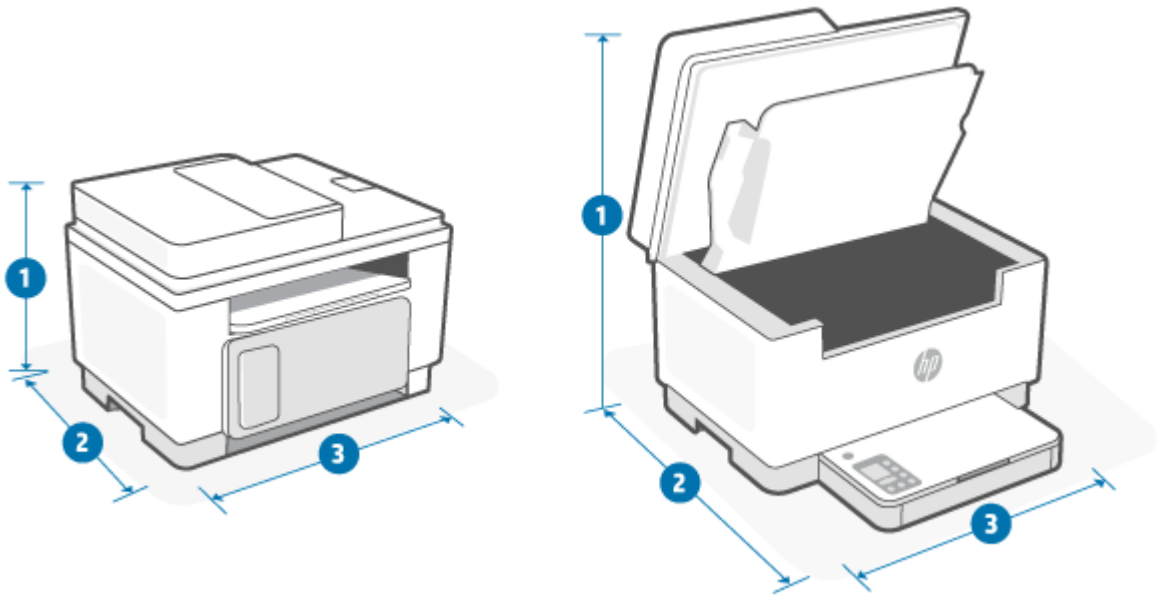
Printer dimensions

Figure A-1 Dimensions for the printer (d/dw model)



	Printer fully closed	Printer fully open
1. Height	241.90 mm (9.52 in)	436.25 mm (17.17 in)
2. Depth	298.62 mm (11.75 in)	419.61 mm (16.52 in)
3. Width	368 mm (14.48 in)	368 mm (14.48 in)
Weight (with cartridges)	7.6 kg (16.75 lb)	

Figure A-2 Dimensions for the printer (sdn/sdw model)



	Printer fully closed	Printer fully open
1. Height	294.40 mm (11.59 in)	452.83 mm (17.82 in)
2. Depth	307.95 mm (12.12 in)	467.64 mm (18.41 in)
3. Width	418 mm (16.45 in)	418 mm (16.45 in)
Weight (with cartridges)	9.5 kg (20.94 lb)	

Power consumption, electrical specifications, and acoustic emissions

See www.hp.com/support/ljM232MFP for current information.

⚠ **CAUTION:** Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the printer warranty.

Operating-environment range

Environment	Recommended	Allowed
Temperature	17.5° to 25°C (63.5° to 77°F)	15° to 32°C (59° to 90.5°F)
Operating humidity	30% to 70% relative humidity (RH), non-condensing	10% to 80% (RH), non-condensing
Relative humidity	20% to 70% relative humidity (RH), non-condensing	10% to 80% (RH), non-condensing

Warning icons

Warning icon definitions: The following warning icons may appear on HP products. Apply appropriate caution where applicable.

- 

  Caution: Electric shock

- 

  Caution: Hot surface

- 

  Caution: Keep body parts away from moving parts

- 

  Caution: Sharp edge in close proximity

- 

  Warning

Laser Warning



CAUTION - CLASS 3B INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.

ATTENTION - RAYONNEMENT LASER INVISIBLE DE ÇLASSE 3B EN CAS D'OUVERTURE. ÉVITEZ L'EXPOSITION AU FAISCEAU.

VORSICHT - UNSICHTBARE LASERSTRAHLUNG KLASSE 3B, WENN ABDECKUNG GEÖFFNET. NICHT DEM STRAHL AUSSETZEN.

PRECAUCIÓN – RADIACIÓN LÁSER INVISIBLE DE CLASE 3B PRESENTE AL ABRIR. EVITE LA EXPOSICIÓN AL HAZ.

VARNING - OSYNLIG LASERSTRÅLNING KLASS 3B VID ÖPPEN LUCKA UNDVIK EXPONERING FÖR LASERSTRÅLNINGEN.

VAROITUS - LUOKAN 3B NÄKYMÄTTÖMÄLLE LASER-SÄTEILYÄ AVATTUNA. VÄLTÄ ALTISTUMISTA SÄTEELLE.

注意 - 打开时，存在不可见的 3B 类激光辐射，请避免接触该激光束。

주 의 - 열리면 클래 3B 비가시레이저발사선이발출됩니다 . 광선에 노출을 피하십시오 .

注意 – ここを開くとクラス 3B 不可視レーザ放射が出ます。ビームに身をさらさないこと。

B Service and support

- HP limited warranty statement
- HP's Premium Protection Warranty: LaserJet toner cartridge limited warranty statement
- HP policy on non-Original HP supplies
- HP anticounterfeit Web site
- Data stored on the toner cartridge
- End User License Agreement
- Customer self-repair warranty service
- Customer support

HP limited warranty statement

HP PRODUCT	DURATION OF LIMITED WARRANTY*
HP LaserJet MFP M232–M237 series	One-year limited warranty

NOTE: *Warranty and support options vary by product, country, and local legal requirements. Go to www.support.hp.com to learn about HP award-winning service and support options in your region. For details on the HP limited warranty policy on supplies, go to www.hp.com/go/learnaboutsupplies

HP warrants to you, the end-user customer, this HP Limited Warranty applies only to HP branded products sold or leased a) from HP Inc., its subsidiaries, affiliates, authorized resellers, authorized distributors, or country distributors; and, b) with this HP Limited Warranty, that HP hardware and accessories will be free from defects in materials and workmanship after the date of purchase, for the period specified above. If HP receives notice of such defects during the warranty period, HP will, at its option, either repair or replace products which prove to be defective. Replacement products may be either new or equivalent in performance to new. HP products presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Repair of goods may result in lost user-generated data.

HP warrants to you that HP software will not fail to execute its programming instructions after the date of purchase, for the period specified above, due to defects in material and workmanship when properly installed and used. If HP receives notice of such defects during the warranty period, HP will replace software which does not execute its programming instructions due to such defects.

HP does not warrant that the operation of HP products will be uninterrupted or error free. If HP is unable, within a reasonable time, to repair or replace any product to a condition as warranted, you will be entitled to a refund of the purchase price upon prompt return of the product.

HP products may contain remanufactured parts equivalent to new in performance or may have been subject to incidental use.

Warranty does not apply to defects resulting from (a) improper or inadequate maintenance or calibration, (b) software, interfacing, parts or supplies not supplied by HP, (c) unauthorized modification or misuse, (d) operation outside of the published environmental specifications for the product, or (e) improper site preparation or maintenance.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE ABOVE WARRANTIES ARE EXCLUSIVE AND NO OTHER WARRANTY OR CONDITION, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED AND HP SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE. Some countries/regions, states or provinces do not allow limitations on the duration of an implied warranty, so the above limitation or exclusion might not apply to you. This warranty gives you specific legal rights and you might also have other rights that vary from country/region to country/region, state to state, or province to province. Please refer to the Country Specific statements at the end of this document.

HP's limited warranty is valid in any country/region or locality where HP has a support presence for this product and where HP has marketed this product. The level of warranty service you receive may vary according to local standards. HP will not alter form, fit or function of the product to make it operate in a country/region for which it was never intended to function for legal or regulatory reasons.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE YOUR SOLE AND EXCLUSIVE REMEDIES. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL HP OR ITS SUPPLIERS BE LIABLE FOR LOSS OF DATA OR FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some countries/regions, states or

provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

THE WARRANTY TERMS CONTAINED IN THIS STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT OR MODIFY AND ARE IN ADDITION TO THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU. PLEASE REFER TO THE COUNTRY SPECIFIC STATEMENTS AT THE END OF THIS DOCUMENT (IF APPLICABLE) FOR FURTHER INFORMATION ON YOUR CONSUMER RIGHTS.

Country Specific Terms

In some jurisdictions, you may have other statutory rights. Please see below.

Australia

Your rights as an Australian consumer are different to those stated in the document above.

You should disregard any limitations or exclusions in the above document and refer to the information below.

1. When you buy a good from HP as a consumer, the goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. This means that there is no defined warranty period for HP goods supplied to Australian consumers.
3. Instead, the goods should, for example, be fit for the purposes for which they are commonly supplied for such a period as a reasonable consumer fully acquainted with the state and condition of the goods would expect. This period may vary depending on the product.
4. You should contact HP if you are concerned that one of HP's products fails to satisfy any of the guarantees listed below. HP will discuss with you the specific nature and circumstances of that good and whether the particular fault/issue falls within the scope of the statutory guarantees.

   Nothing in HP's Limited Warranty excludes, restricts or modifies any condition, warranty, guarantee, right or remedy you may have at law (including a consumer guarantee under the Australian Consumer Law) which cannot be lawfully excluded or limited.

The relevant guarantees are as follows:

1. **Quality** — goods supplied by HP must be of acceptable quality. The test for acceptable quality is whether a reasonable consumer, fully aware of the state and condition of the goods, would find them:
   - safe, durable and free from defects;
   - acceptable in appearance and finish; and
   - fit for all the purposes for which goods of that kind are commonly supplied.

   This must take into account the nature and price of the goods, and any statements on packaging or labeling.
2. **Disclosed Purpose** — goods or services supplied by HP that HP represents are reasonably fit for a purpose expressly disclosed by a consumer must be reasonably fit for that purpose.
3. **Description** — goods supplied by HP must match the description provided by HP.
4. **Sample** — goods supplied by HP must match any sample shown to you by HP.

5. **Title** — a consumer who purchases a good from HP must receive clear title to the good.
6. **Due care and skill** — services provided to you by HP must be provided with due care and skill.
7. **Express warranties** — HP will be legally required to comply with the express warranty that is set out in its terms and conditions.
8. **Reasonable time** — repair services provided by HP must be provided within a reasonable time.

If you think that you are entitled to any of the above remedies or any remedy under the HP Worldwide Limited Warranty and Technical Support Document, please contact HP:

HP PPS Australia Pty Ltd

Rhodes Corporate Park, Building F, Level 5

1 Homebush Bay Drive

Rhodes, NSW 2138

Australia

To initiate a support request, please use the numbers below or visit www.hp.com.au and select the “Customer Service” option for the most current list of phone support numbers.

Product	Phone
Support for all HP Products except those listed separately below	13 10 47 If dialing internationally: +61 2 8278-1039
DeskJet, Office Jet, PSC, All-in-One, Photosmart & Personal LaserJet Series 1000, P1000, M1000 and Colour LaserJet CP1000 Series and model CM1415	1300 721 147 If dialing internationally: +61 2 8934 4380

For further information on consumer rights, visit www.consumerlaw.gov.au and www.accc.gov.au/consumerguarantees.

New Zealand

In New Zealand, the hardware and software comes with guarantees that cannot be excluded under the New Zealand consumer law. In New Zealand, Consumer Transaction means a transaction involving a person who is purchasing goods for personal, domestic or household use or consumption and not for the purpose of a business. New Zealand consumers who are purchasing goods for personal, domestic or household use or consumption and not for the purpose of a business ("New Zealand Consumers") are entitled to repair, replacement or refund for a failure and compensation for other reasonably foreseeable loss or damage. A New Zealand Consumer (as defined above) may recover the costs of returning the product to the place of purchase if there is a breach of the New Zealand consumer law; furthermore, if it will be of significant cost to the New Zealand Consumer to return the goods to HP then HP will collect such goods at its own cost.

Product	Phone
Support for all HP Products except those listed separately below	0800 449 553 If dialing internationally: +61 2 8031-8317
DeskJet, Office Jet, PSC, All-in-One, Photosmart & Personal LaserJet Series 1000, P1000, M1000 and Colour LaserJet CP1000 Series and model CM1415	0800 441 147 If dialing internationally: +61 2 8934 4380

UK, Ireland, and Malta

The HP Limited Warranty is a commercial guarantee voluntarily provided by HP. The name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country/region is as follows:

UK: HP Inc UK Limited, Cain Road, Amen Corner, Bracknell, Berkshire, RG12 1HN

Ireland: Hewlett-Packard Ireland Limited, Liffey Park Technology Campus, Barnhall Road, Leixlip, Co.Kildare

Malta: Hewlett-Packard Europe B.V., Amsterdam, Meyrin Branch, Route du Nant-d'Avril 150, 1217 Meyrin, Switzerland

United Kingdom: The HP Limited Warranty benefits apply in addition to any legal rights to a guarantee from seller of nonconformity of goods with the contract of sale. These rights expire six years from delivery of goods for products purchased in England or Wales and five years from delivery of goods for products purchased in Scotland. However various factors may impact your eligibility to receive these rights. For further information, please consult the following link: Consumer Legal Guarantee (www.hp.com/go/eu-legal) or you may visit the European Consumer Centers website (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Consumers have the right to choose whether to claim service under the HP Limited Warranty or against the seller under the legal guarantee.

Ireland: The HP Limited Warranty benefits apply in addition to any statutory rights from seller in relation to nonconformity of goods with the contract of sale. However various factors may impact your eligibility to receive these rights. Consumer statutory rights are not limited or affected in any manner by HP Care Pack. For further information, please consult the following link: Consumer Legal Guarantee (www.hp.com/go/eu-legal) or you may visit the European Consumer Centers website (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Consumers have the right to choose whether to claim service under the HP Limited Warranty or against the seller under the legal guarantee.

Malta: The HP Limited Warranty benefits apply in addition to any legal rights to a two-year guarantee from seller of nonconformity of goods with the contract of sale; however various factors may impact your eligibility to receive these rights. Consumer statutory rights are not limited or affected in any manner by the HP Limited Warranty. For further information, please consult the following link: Consumer Legal Guarantee (www.hp.com/go/eu-legal) or you may visit the European Consumer Centers website (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Consumers have the right to choose whether to claim service under the HP Limited Warranty or against the seller under two-year legal guarantee.

Austria, Belgium, Germany, and Luxemburg

Die beschränkte HP Herstellergarantie ist eine von HP auf freiwilliger Basis angebotene kommerzielle Garantie. Der Name und die Adresse der HP Gesellschaft, die in Ihrem Land für die Gewährung der beschränkten HP Herstellergarantie verantwortlich ist, sind wie folgt:

Deutschland: HP Deutschland GmbH, Schickardstr. 32, D-71034 Böblingen

Österreich: HP Austria GmbH., Technologiestrasse 5, A-1120 Wien

Luxemburg: Hewlett-Packard Luxembourg S.C.A., 75, Parc d'Activités Capellen, Rue Pafebruc, L-8308 Capellen

Belgien: HP Belgium BVBA, Hermeslaan 1A, B-1831 Diegem

Die Rechte aus der beschränkten HP Herstellergarantie gelten zusätzlich zu den gesetzlichen Ansprüchen wegen Sachmängeln auf eine zweijährige Gewährleistung ab dem Lieferdatum. Ob Sie Anspruch auf diese Rechte haben, hängt von zahlreichen Faktoren ab. Die Rechte des Kunden sind in keiner Weise durch die

beschränkte HP Herstellergarantie eingeschränkt bzw. betroffen. Weitere Hinweise finden Sie auf der folgenden Website: Gewährleistungsansprüche für Verbraucher (www.hp.com/go/eu-legal) oder Sie können die Website des Europäischen Verbraucherzentrums (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en) besuchen. Verbraucher haben das Recht zu wählen, ob sie eine Leistung von HP gemäß der beschränkten HP Herstellergarantie in Anspruch nehmen oder ob sie sich gemäß der gesetzlichen zweijährigen Haftung für Sachmängel (Gewährleistung) sich an den jeweiligen Verkäufer wenden.

Belgium, France, and Luxemburg

La garantie limitée HP est une garantie commerciale fournie volontairement par HP. Voici les coordonnées de l'entité HP responsable de l'exécution de la garantie limitée HP dans votre pays:

France: HP France SAS, société par actions simplifiée identifiée sous le numéro 448 694 133 RCS Evry, 1 Avenue du Canada, 91947, Les Ulis

G.D. Luxembourg: Hewlett-Packard Luxembourg S.C.A., 75, Parc d'Activités Capellen, Rue Pafebruc, L-8308 Capellen

Belgique: HP Belgium BVBA, Hermeslaan 1A, B-1831 Diegem

France: Les avantages de la garantie limitée HP s'appliquent en complément des droits dont vous disposez au titre des garanties légales applicables dont le bénéfice est soumis à des conditions spécifiques. Vos droits en tant que consommateur au titre de la garantie légale de conformité mentionnée aux articles L. 211-4 à L. 211-13 du Code de la Consommation et de celle relatives aux défauts de la chose vendue, dans les conditions prévues aux articles 1641 à 1648 et 2232 du Code de Commerce ne sont en aucune façon limités ou affectés par la garantie limitée HP. Pour de plus amples informations, veuillez consulter le lien suivant : Garanties légales accordées au consommateur (www.hp.com/go/eu-legal). Vous pouvez également consulter le site Web des Centres européens des consommateurs (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Les consommateurs ont le droit de choisir d'exercer leurs droits au titre de la garantie limitée HP, ou auprès du vendeur au titre des garanties légales applicables mentionnées ci-dessus.

POUR RAPPEL:

Garantie Légale de Conformité:

« Le vendeur est tenu de livrer un bien conforme au contrat et répond des défauts de conformité existant lors de la délivrance.

Il répond également des défauts de conformité résultant de l'emballage, des instructions de montage ou de l'installation lorsque celle-ci a été mise à sa charge par le contrat ou a été réalisée sous sa responsabilité ».

Article L211-5 du Code de la Consommation:

« Pour être conforme au contrat, le bien doit:

1° Etre propre à l'usage habituellement attendu d'un bien semblable et, le cas échéant:

- correspondre à la description donnée par le vendeur et posséder les qualités que celui-ci a présentées à l'acheteur sous forme d'échantillon ou de modèle;

- présenter les qualités qu'un acheteur peut légitimement attendre eu égard aux déclarations publiques faites par le vendeur, par le producteur ou par son représentant, notamment dans la publicité ou l'étiquetage;

2° Ou présenter les caractéristiques définies d'un commun accord par les parties ou être propre à tout usage spécial recherché par l'acheteur, porté à la connaissance du vendeur et que ce dernier a accepté ».

Article L211-12 du Code de la Consommation:

« L'action résultant du défaut de conformité se prescrit par deux ans à compter de la délivrance du bien ».

Garantie des vices cachés

Article 1641 du Code Civil : *« Le vendeur est tenu de la garantie à raison des défauts cachés de la chose vendue qui la rendent impropre à l'usage auquel on la destine, ou qui diminuent tellement cet usage que l'acheteur ne l'aurait pas acquise, ou n'en aurait donné qu'un moindre prix, s'il les avait connus. »*

Article 1648 alinéa 1 du Code Civil:

« L'action résultant des vices rédhibitoires doit être intentée par l'acquéreur dans un délai de deux ans à compter de la découverte du vice. »

G.D. Luxembourg et Belgique: Les avantages de la garantie limitée HP s'appliquent en complément des droits dont vous disposez au titre de la garantie de non-conformité des biens avec le contrat de vente. Cependant, de nombreux facteurs peuvent avoir un impact sur le bénéfice de ces droits. Vos droits en tant que consommateur au titre de ces garanties ne sont en aucune façon limités ou affectés par la garantie limitée HP. Pour de plus amples informations, veuillez consulter le lien suivant : Garanties légales accordées au consommateur (www.hp.com/go/eu-legal) ou vous pouvez également consulter le site Web des Centres européens des consommateurs (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Les consommateurs ont le droit de choisir de réclamer un service sous la garantie limitée HP ou auprès du vendeur au cours d'une garantie légale de deux ans.

Italy

La Garanzia limitata HP è una garanzia commerciale fornita volontariamente da HP. Di seguito sono indicati nome e indirizzo della società HP responsabile della fornitura dei servizi coperti dalla Garanzia limitata HP nel vostro Paese:

Italia: HP Italy S.r.l., Via G. Di Vittorio 9, 20063 Cernusco S/Naviglio

I vantaggi della Garanzia limitata HP vengono concessi ai consumatori in aggiunta ai diritti derivanti dalla garanzia di due anni fornita dal venditore in caso di non conformità dei beni rispetto al contratto di vendita. Tuttavia, diversi fattori possono avere un impatto sulla possibilita' di beneficiare di tali diritti. I diritti spettanti ai consumatori in forza della garanzia legale non sono in alcun modo limitati, né modificati dalla Garanzia limitata HP. Per ulteriori informazioni, si prega di consultare il seguente link: Garanzia legale per i clienti (www.hp.com/go/eu-legal), oppure visitare il sito Web dei Centri europei per i consumatori (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). I consumatori hanno il diritto di scegliere se richiedere un servizio usufruendo della Garanzia limitata HP oppure rivolgendosi al venditore per far valere la garanzia legale di due anni.

Spain

Su Garantía limitada de HP es una garantía comercial voluntariamente proporcionada por HP. El nombre y dirección de las entidades HP que proporcionan la Garantía limitada de HP (garantía comercial adicional del fabricante) en su país es:

España: Hewlett-Packard Española S.L. Calle Vicente Aleixandre, 1 Parque Empresarial Madrid - Las Rozas, E-28232 Madrid

Los beneficios de la Garantía limitada de HP son adicionales a la garantía legal de 2 años a la que los consumidores tienen derecho a recibir del vendedor en virtud del contrato de compraventa; sin embargo, varios factores pueden afectar su derecho a recibir los beneficios bajo dicha garantía legal. A este respecto, la Garantía limitada de HP no limita o afecta en modo alguno los derechos legales del consumidor

(www.hp.com/go/eu-legal). Para más información, consulte el siguiente enlace: Garantía legal del consumidor o puede visitar el sitio web de los Centros europeos de los consumidores (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Los clientes tienen derecho a elegir si reclaman un servicio acogiéndose a la Garantía limitada de HP o al vendedor de conformidad con la garantía legal de dos años.

Denmark

Den begrænsede HP-garanti er en garanti, der ydes frivilligt af HP. Navn og adresse på det HP-selskab, der er ansvarligt for HP's begrænsede garanti i dit land, er som følger:

Danmark: HP Inc Danmark ApS, Engholm Parkvej 8, 3450, Allerød

Den begrænsede HP-garanti gælder i tillæg til eventuelle juridiske rettigheder, for en toårig garanti fra sælgeren af varer, der ikke er i overensstemmelse med salgsaftalen, men forskellige faktorer kan dog påvirke din ret til at opnå disse rettigheder. Forbrugerens lovbestemte rettigheder begrænses eller påvirkes ikke på nogen måde af den begrænsede HP-garanti. Se nedenstående link for at få yderligere oplysninger: Forbrugerens juridiske garanti (www.hp.com/go/eu-legal) eller du kan besøge De Europæiske Forbrugercentres websted (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Forbrugere har ret til at vælge, om de vil gøre krav på service i henhold til HP's begrænsede garanti eller hos sælger i henhold til en toårig juridisk garanti.

Norway

HPs garanti er en begrenset og kommersiell garanti som HP selv har valgt å tilby. Følgende lokale selskap innestår for garantien:

Norge: HP Norge AS, Rolfbuktveien 4b, 1364 Fornebu

HPs garanti kommer i tillegg til det mangelsansvar HP har i henhold til norsk forbrukerkjøpslovgivning, hvor reklamasjonsperioden kan være to eller fem år, avhengig av hvor lenge salgsgjenstanden var ment å vare. Ulike faktorer kan imidlertid ha betydning for om du kvalifiserer til å kreve avhjelp iht slikt mangelsansvar. Forbrukerens lovmessige rettigheter begrenses ikke av HPs garanti. Hvis du vil ha mer informasjon, kan du klikke på følgende kobling: Juridisk garanti for forbruker (www.hp.com/go/eu-legal) eller du kan besøke nettstedet til de europeiske forbrukersentrene (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Forbrukere har retten til å velge å kreve service under HPs garanti eller iht selgerens lovpålagte mangelsansvar.

Sweden

HP:s begränsade garanti är en kommersiell garanti som tillhandahålls frivilligt av HP. Namn och adress till det HP-företag som ansvarar för HP:s begränsade garanti i ditt land är som följer:

Sverige: HP PPS Sverige AB, SE-169 73 Stockholm

Fördelarna som ingår i HP:s begränsade garanti gäller utöver de lagstadgade rättigheterna till tre års garanti från säljaren angående varans bristande överensstämmelse gentemot köpeavtalet, men olika faktorer kan påverka din rätt att utnyttja dessa rättigheter. Konsumentens lagstadgade rättigheter varken begränsas eller påverkas på något sätt av HP:s begränsade garanti. Mer information får du om du följer denna länk: Lagstadgad garanti för konsumenter (www.hp.com/go/eu-legal) eller så kan du gå till European Consumer Centers webbplats (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Konsumenter har rätt att välja om de vill ställa krav enligt HP:s begränsade garanti eller på säljaren enligt den lagstadgade treåriga garantin.

Portugal

A Garantia Limitada HP é uma garantia comercial fornecida voluntariamente pela HP. O nome e a morada da entidade HP responsável pela prestação da Garantia Limitada HP no seu país são os seguintes:

Portugal: HPCP – Computing and Printing Portugal, Unipessoal, Lda., Edificio D. Sancho I, Quinta da Fonte, Porto Salvo, Lisboa, Oeiras, 2740 244

As vantagens da Garantia Limitada HP aplicam-se cumulativamente com quaisquer direitos decorrentes da legislação aplicável à garantia de dois anos do vendedor, relativa a defeitos do produto e constante do contrato de venda. Existem, contudo, vários fatores que poderão afetar a sua elegibilidade para beneficiar de tais direitos. Os direitos legalmente atribuídos aos consumidores não são limitados ou afetados de forma alguma pela Garantia Limitada HP. Para mais informações, consulte a ligação seguinte: Garantia legal do consumidor (www.hp.com/go/eu-legal) ou visite o Web site da Rede dos Centros Europeus do Consumidor (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Os consumidores têm o direito de escolher se pretendem reclamar assistência ao abrigo da Garantia Limitada HP ou contra o vendedor ao abrigo de uma garantia jurídica de dois anos.

Greece and Cyprus

Η Περιορισμένη εγγύηση HP είναι μια εμπορική εγγύηση η οποία παρέχεται εθελοντικά από την HP. Η επωνυμία και η διεύθυνση του νομικού προσώπου HP που παρέχει την Περιορισμένη εγγύηση HP στη χώρα σας είναι η εξής:

Ελλάδα /Κύπρος: HP Printing and Personal Systems Hellas EPE, Tzavella 1-3, 15232 Chalandri, Attiki

Ελλάδα /Κύπρος: HP Συστήματα Εκτύπωσης και Προσωπικών Υπολογιστών Ελλάς Εταιρεία Περιορισμένης Ευθύνης, Tzavella 1-3, 15232 Chalandri, Attiki

Τα προνόμια της Περιορισμένης εγγύησης HP ισχύουν επιπλέον των νόμιμων δικαιωμάτων για διετή εγγύηση έναντι του Πωλητή για τη μη συμμόρφωση των προϊόντων με τις συνομολογημένες συμβατικά ιδιότητες, ωστόσο η άσκηση των δικαιωμάτων σας αυτών μπορεί να εξαρτάται από διάφορους παράγοντες. Τα νόμιμα δικαιώματα των καταναλωτών δεν περιορίζονται ούτε επηρεάζονται καθ' οιονδήποτε τρόπο από την Περιορισμένη εγγύηση HP. Για περισσότερες πληροφορίες, συμβουλευτείτε την ακόλουθη τοποθεσία web: Νόμιμη εγγύηση καταναλωτή (www.hp.com/go/eu-legal) ή μπορείτε να επισκεφτείτε την τοποθεσία web των Ευρωπαϊκών Κέντρων Καταναλωτή (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Οι καταναλωτές έχουν το δικαίωμα να επιλέξουν αν θα αξιώσουν την υπηρεσία στα πλαίσια της Περιορισμένης εγγύησης HP ή από τον πωλητή στα πλαίσια της νόμιμης εγγύησης δύο ετών.

Hungary

A HP korlátozott jótállás egy olyan kereskedelmi jótállás, amelyet a HP a saját elhatározásából biztosít. Az egyes országokban a HP mint gyártó által vállalt korlátozott jótállást biztosító HP vállalatok neve és címe:

Magyarország: HP Inc Magyarország Kft., H-1117 Budapest, Alíz utca 1.

A HP korlátozott jótállásban biztosított jogok azokon a jogokon felül illetik meg Önt, amelyek a termékeknek az adásvételi szerződés szerinti minőségére vonatkozó kétéves, jogszabályban foglalt eladói szavatosságból, továbbá ha az Ön által vásárolt termékre alkalmazandó, a jogszabályban foglalt kötelező eladói jótállásból erednek, azonban számos körülmény hatással lehet arra, hogy ezek a jogok Önt megilletik-e. További információért kérjük, keresse fel a következő webhelyet: Jogi Tájékoztató Fogyasztóknak (www.hp.com/go/eu-legal) vagy látogassa meg az Európai Fogyasztói Központok webhelyét (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). A fogyasztóknak jogában áll, hogy megválasszák, hogy a jótállással kapcsolatos igényüket a HP korlátozott

jótállás alapján vagy a kétéves, jogszabályban foglalt eladói szavatosság, illetve, ha alkalmazandó, a jogszabályban foglalt kötelező eladói jótállás alapján érvényesítik.

Czech Republic

Omezená záruka HP je obchodní zárukou dobrovolně poskytovanou společností HP. Názvy a adresy společností skupiny HP, které odpovídají za plnění omezené záruky HP ve vaší zemi, jsou následující:

Česká republika: HP Inc Czech Republic s. r. o., Za Brumlovkou 5/1559, 140 00 Praha 4

Výhody, poskytované omezenou zárukou HP, se uplatňuji jako doplněk k jakýmkoli právním nárokům na dvouletou záruku poskytnutou prodejcem v případě nesouladu zboží s kupní smlouvou. Váš nárok na uznání těchto práv však může záviset na mnohých faktorech. Omezená záruka HP žádným způsobem neomezuje ani neovlivňuje zákonná práva zákazníka. Další informace získáte kliknutím na následující odkaz: Zákonná záruka spotřebitele (www.hp.com/go/eu-legal) případně můžete navštívit webové stránky Evropského spotřebitelského centra (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Spotřebitelé mají právo se rozhodnout, zda chtějí službu reklamovat v rámci omezené záruky HP nebo v rámci zákonem stanovené dvouleté záruky u prodejce.

Slovakia

Obmedzená záruka HP je obchodná záruka, ktorú spoločnosť HP poskytuje dobrovoľne. Meno a adresa subjektu HP, ktorý zabezpečuje plnenie vyplývajúce z Obmedzenej záruky HP vo vašej krajine:

Slovenská republika: HP Inc Slovakia, s.r.o., Galvaniho 7, 821 04 Bratislava

Výhody Obmedzenej záruky HP sa uplatnia vedľa prípadných zákazníkových zákonných nárokov voči predávajúcemu z vád, ktoré spočívajú v nesúlade vlastností tovaru s jeho popisom podľa predmetnej zmluvy. Možnosť uplatnenia takých prípadných nárokov však môže závisieť od rôznych faktorov. Služby Obmedzenej záruky HP žiadnym spôsobom neobmedzujú ani neovplyvňujú zákonné práva zákazníka, ktorý je spotrebiteľom. Ďalšie informácie nájdete na nasledujúcom prepojení: Zákonná záruka spotrebiteľa (www.hp.com/go/eu-legal), prípadne môžete navštíviť webovú lokalitu európskych zákazníckych stredísk (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Spotrebitelia majú právo zvoliť si, či chcú uplatniť servis v rámci Obmedzenej záruky HP alebo počas zákonnej dvojročnej záručnej lehoty u predajcu.

Poland

Ograniczona gwarancja HP to komercyjna gwarancja udzielona dobrowolnie przez HP. Nazwa i adres podmiotu HP odpowiedzialnego za realizację Ograniczonej gwarancji HP w Polsce:

Polska: HP Inc Polska sp. z o.o., Szturmowa 2a, 02-678 Warszawa, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy dla m.st. Warszawy w Warszawie, XIII Wydział Gospodarczy Krajowego Rejestru Sądowego, pod numerem KRS 0000546115, NIP 5213690563, REGON 360916326, GIOŚ E0020757WZBW, kapitał zakładowy 480.000 PLN.

Świadczenia wynikające z Ograniczonej gwarancji HP stanowią dodatek do praw przysługujących nabywcy w związku z dwuletnią odpowiedzialnością sprzedawcy z tytułu niezgodności towaru z umową (rękojmia). Niemniej, na możliwość korzystania z tych praw mają wpływ różne czynniki. Ograniczona gwarancja HP w żaden sposób nie ogranicza praw konsumenta ani na nie nie wpływa. Więcej informacji można znaleźć pod następującym łączem: Gwarancja prawna konsumenta (www.hp.com/go/eu-legal), można także odwiedzić stronę internetową Europejskiego Centrum Konsumenckiego (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Konsumenci mają prawo wyboru co do możliwosci skorzystania albo z usług gwarancyjnych przysługujących

w ramach Ograniczonej gwarancji HP albo z uprawnień wynikających z dwuletniej rękojmi w stosunku do sprzedawcy.

Bulgaria

Ограничената гаранция на HP представлява търговска гаранция, доброволно предоставяна от HP. Името и адресът на дружеството на HP за вашата страна, отговорно за предоставянето на гаранционната поддръжка в рамките на Ограничената гаранция на HP, са както следва:

HP Inc Bulgaria EOOD (Ейч Пи Инк България ЕООД), гр. София 1766, район р-н Младост, бул. Околовръстен Път No 258, Бизнес Център Камбаните

Предимствата на Ограничената гаранция на HP се прилагат в допълнение към всички законови права за двугодишна гаранция от продавача при несъответствие на стоката с договора за продажба. Въпреки това, различни фактори могат да окажат влияние върху условията за получаване на тези права. Законовите права на потребителите не са ограничени или засегнати по никакъв начин от Ограничената гаранция на HP. За допълнителна информация, моля вижте Правната гаранция на потребителя (www.hp.com/go/eu-legal) или посетете уебсайта на Европейския потребителски център (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Потребителите имат правото да избират дали да претендират за извършване на услуга в рамките на Ограничената гаранция на HP или да потърсят такава от търговеца в рамките на двугодишната правна гаранция.

Romania

Garanția limitată HP este o garanție comercială furnizată în mod voluntar de către HP. Numele și adresa entității HP răspunzătoare de punerea în aplicare a Garanției limitate HP în țara dumneavoastră sunt următoarele:

România: HP Inc Romania SRL, 5 Fabrica de Glucoza Str., Building F, Ground Floor and Floor 8, 2nd District, Bucureşti

Beneficiile Garanției limitate HP se aplică suplimentar față de orice drepturi privind garanţia de doi ani oferită de vânzător pentru neconformitatea bunurilor cu contractul de vânzare; cu toate acestea, diverşi factori pot avea impact asupra eligibilităţii dvs. de a beneficia de aceste drepturi. Drepturile legale ale consumatorului nu sunt limitate sau afectate în vreun fel de Garanția limitată HP. Pentru informaţii suplimentare consultaţi următorul link: garanția acordată consumatorului prin lege (www.hp.com/go/eu-legal) sau puteți accesa site-ul Centrul European al Consumatorilor (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Consumatorii au dreptul să aleagă dacă să pretindă despăgubiri în cadrul Garanției limitate HP sau de la vânzător, în cadrul garanției legale de doi ani.

Belgium and the Netherlands

De Beperkte Garantie van HP is een commerciële garantie vrijwillig verstrekt door HP. De naam en het adres van de HP-entiteit die verantwoordelijk is voor het uitvoeren van de Beperkte Garantie van HP in uw land is als volgt:

Nederland: HP Nederland B.V., Startbaan 16, 1187 XR Amstelveen

België: HP Belgium BVBA, Hermeslaan 1A, B-1831 Diegem

De voordelen van de Beperkte Garantie van HP vormen een aanvulling op de wettelijke garantie voor consumenten gedurende twee jaren na de levering te verlenen door de verkoper bij een gebrek aan conformiteit van de goederen met de relevante verkoopsovereenkomst. Niettemin kunnen diverse factoren een impact hebben op uw eventuele aanspraak op deze wettelijke rechten. De wettelijke rechten van de

consument worden op geen enkele wijze beperkt of beïnvloed door de Beperkte Garantie van HP. Raadpleeg voor meer informatie de volgende webpagina: Wettelijke garantie van de consument (www.hp.com/go/eu-legal) of u kan de website van het Europees Consumenten Centrum bezoeken (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Consumenten hebben het recht om te kiezen tussen enerzijds de Beperkte Garantie van HP of anderzijds het aanspreken van de verkoper in toepassing van de wettelijke garantie.

Finland

HP:n rajoitettu takuu on HP:n vapaaehtoisesti antama kaupallinen takuu. HP:n myöntämästä takuusta maassanne vastaavan HP:n edustajan yhteystiedot ovat:

Suomi: HP Finland Oy, Piispankalliontie, FIN - 02200 Espoo

HP:n takuun edut ovat voimassa mahdollisten kuluttajansuojalakiin perustuvien oikeuksien lisäksi sen varalta, että tuote ei vastaa myyntisopimusta. Saat lisätietoja seuraavasta linkistä: Kuluttajansuoja (www.hp.com/go/eu-legal) tai voit käydä Euroopan kuluttajakeskuksen sivustolla (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Kuluttajilla on oikeus vaatia virheen korjausta HP:n takuun ja kuluttajansuojan perusteella HP:lta tai myyjältä.

Slovenia

Omejena garancija HP je prostovoljna trgovska garancija, ki jo zagotavlja podjetje HP. Ime in naslov poslovne enote HP, ki je odgovorna za omejeno garancijo HP v vaši državi, sta naslednja:

Slovenija: Hewlett-Packard Europe B.V., Amsterdam, Meyrin Branch, Route du Nant-d'Avril 150, 1217 Meyrin, Switzerland

Ugodnosti omejene garancije HP veljajo poleg zakonskih pravic, ki ob sklenitvi kupoprodajne pogodbe izhajajo iz dveletne garancije prodajalca v primeru neskladnosti blaga, vendar lahko na izpolnjevanje pogojev za uveljavitev pravic vplivajo različni dejavniki. Omejena garancija HP nikakor ne omejuje strankinih z zakonom predpisanih pravic in ne vpliva nanje. Za dodatne informacije glejte naslednjo povezavo: Strankino pravno jamstvo (www.hp.com/go/eu-legal); ali pa obiščite spletno mesto evropskih središč za potrošnike (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Potrošniki imajo pravico izbrati, ali bodo uveljavljali pravice do storitev v skladu z omejeno garancijo HP ali proti prodajalcu v skladu z dvoletno zakonsko garancijo.

Croatia

HP ograničeno jamstvo komercijalno je dobrovoljno jamstvo koje pruža HP. Ime i adresa HP subjekta odgovornog za HP ograničeno jamstvo u vašoj državi:

Hrvatska: HP Computing and Printing d.o.o. za računalne i srodne aktivnosti, Radnička cesta 41, 10000 Zagreb

Pogodnosti HP ograničenog jamstva vrijede zajedno uz sva zakonska prava na dvogodišnje jamstvo kod bilo kojeg prodavača s obzirom na nepodudaranje robe s ugovorom o kupnji. Međutim, razni faktori mogu utjecati na vašu mogućnost ostvarivanja tih prava. HP ograničeno jamstvo ni na koji način ne utječe niti ne ograničava zakonska prava potrošača. Dodatne informacije potražite na ovoj adresi: Zakonsko jamstvo za potrošače (www.hp.com/go/eu-legal) ili možete posjetiti web-mjesto Europskih potrošačkih centara (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Potrošači imaju pravo odabrati žele li ostvariti svoja potraživanja u sklopu HP ograničenog jamstva ili pravnog jamstva prodavača u trajanju ispod dvije godine.

Latvia

HP ierobežotā garantija ir komercgarantija, kuru brīvprātīgi nodrošina HP. HP uzņēmums, kas sniedz HP ierobežotās garantijas servisa nodrošinājumu jūsu valstī:

Latvija: HP Finland Oy, PO Box 515, 02201 Espoo, Finland

HP ierobežotās garantijas priekšrocības tiek piedāvātas papildus jebkurām likumīgajām tiesībām uz pārdevēja un/vai ražotāju nodrošinātu divu gadu garantiju gadījumā, ja preces neatbilst pirkuma līgumam, tomēr šo tiesību saņemšanu var ietekmēt vairāki faktori. HP ierobežotā garantija nekādā veidā neierobežo un neietekmē patērētāju likumīgās tiesības. Lai iegūtu plašāku informāciju, izmantojiet šo saiti: Patērētāju likumīgā garantija (www.hp.com/go/eu-legal) vai arī Eiropas Patērētāju tiesību aizsardzības centra tīmekļa vietni (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Patērētājiem ir tiesības izvēlēties, vai pieprasīt servisa nodrošinājumu saskaņā ar HP ierobežoto garantiju, vai arī pārdevēja sniegto divu gadu garantiju.

Lithuania

HP ribotoji garantija yra HP savanoriškai teikiama komercinė garantija. Toliau pateikiami HP bendrovių, teikiančių HP garantiją (gamintojo garantiją) jūsų šalyje, pavadinimai ir adresai:

Lietuva: HP Finland Oy, PO Box 515, 02201 Espoo, Finland

HP ribotoji garantija papildomai taikoma kartu su bet kokiomis kitomis įstatymais nustatytomis teisėmis į pardavėjo suteikiamą dviejų metų laikotarpio garantiją dėl prekių atitikties pardavimo sutarčiai, tačiau tai, ar jums ši teisė bus suteikiama, gali priklausyti nuo įvairių aplinkybių. HP ribotoji garantija niekaip neapriboja ir neįtakoja įstatymais nustatytų vartotojo teisių. Daugiau informacijos rasite paspaudę šią nuorodą: Teisinė vartotojo garantija (www.hp.com/go/eu-legal) arba apsilankę Europos vartotojų centro internetinėje svetainėje (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Vartotojai turi teisę prašyti atlikti techninį aptarnavimą pagal HP ribotąją garantiją arba pardavėjo teikiamą dviejų metų įstatymais nustatytą garantiją.

Estonia

HP piiratud garantii on HP poolt vabatahtlikult pakutav kaubanduslik garantii. HP piiratud garantii eest vastutab HP üksus aadressil:

Eesti: HP Finland Oy, PO Box 515, 02201 Espoo, Finland

HP piiratud garantii rakendub lisaks seaduses ettenähtud müüjapoolsele kaheaastasele garantiile, juhul kui toode ei vasta müügilepingu tingimustele. Siiski võib esineda asjaolusid, mille puhul teie jaoks need õigused ei pruugi kehtida. HP piiratud garantii ei piira ega mõjuta mingil moel tarbija seadusjärgseid õigusi. Lisateavet leiate järgmiselt lingilt: tarbija õiguslik garantii (www.hp.com/go/eu-legal) või võite külastada Euroopa tarbijakeskuste veebisaiti (ec.europa.eu/info/live-work-travel-eu/consumers/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en). Tarbijal on õigus valida, kas ta soovib kasutada HP piiratud garantiid või seadusega ette nähtud müüjapoolset kaheaastast garantiid.

Russia

Срок службы принтера для России

Срок службы данного принтера HP составляет пять лет в нормальных условиях эксплуатации. Срок службы отсчитывается с момента ввода принтера в эксплуатацию. В конце срока службы HP рекомендует посетить веб-сайт нашей службы поддержки по адресу www.support.hp.com и/или связаться с авторизованным поставщиком услуг HP для получения рекомендаций в отношении дальнейшего безопасного использования принтера.

HP's Premium Protection Warranty: LaserJet toner cartridge limited warranty statement

This HP product is warranted to be free from defects in materials and workmanship.

This warranty does not apply to products that (a) have been refilled, refurbished, remanufactured or tampered with in any way, (b) experience problems resulting from misuse, improper storage, or operation outside of the published environmental specifications for the printer product or (c) exhibit wear from ordinary use.

To obtain warranty service, please return the product to place of purchase (with a written description of the problem and print samples) or contact support. At HP's option, HP will either replace products that prove to be defective or refund your purchase price.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE ABOVE WARRANTY IS EXCLUSIVE AND NO OTHER WARRANTY OR CONDITION, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED AND HP SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

TO THE EXTENT ALLOWED BY LOCAL LAW, IN NO EVENT WILL HP OR ITS SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

THE WARRANTY TERMS CONTAINED IN THIS STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT OR MODIFY AND ARE IN ADDITION TO THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU.

HP policy on non-Original HP supplies

HP cannot recommend the use of non-Original HP toner cartridges, either new or remanufactured.

NOTE: For HP printer products, the use of a non-Original HP toner cartridge or a refilled toner cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if product failure or damage is attributable to the use of a non-Original HP toner cartridge or refilled toner cartridge, HP will charge its standard time and materials charges to service the product for the particular failure or damage.

HP anticounterfeit Web site

Go to www.hp.com/go/anticounterfeit when you install an HP toner cartridge and the control-panel message indicates the cartridge is non-Original HP supplies. HP will help determine if the cartridge is genuine and take steps to resolve the problem.

Your toner cartridge might not be a genuine HP toner cartridge if you notice the following:

- The supplies status page indicates that a non-Original HP supply is installed.
- You are experiencing a high number of problems with the cartridge.
- The cartridge does not look like it usually does (for example, the packaging differs from HP packaging).

Data stored on the toner cartridge

The HP toner cartridges used with this product contain a memory chip that assists in the operation of the product.

In addition, this memory chip collects a limited set of information about the usage of the product, which might include the following: the date when the toner cartridge was first installed, the date when the toner cartridge was last used, the number of pages printed using the toner cartridge, the page coverage, the printing modes used, any printing errors that might have occurred, and the product model. This information helps HP design future products to meet our customers' printing needs.

The data collected from the toner cartridge memory chip does not contain information that can be used to identify a customer or user of the toner cartridge or their product.

HP collects a sampling of the memory chips from toner cartridges returned to HP's free return and recycling program (HP Planet Partners: www.hp.com/recycle). The memory chips from this sampling are read and studied in order to improve future HP products. HP partners who assist in recycling this toner cartridge might have access to this data, as well.

Any third party possessing the toner cartridge might have access to the anonymous information on the memory chip.

End User License Agreement

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An amendment or addendum to this EULA may accompany the HP Product.

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6. **LIMITATION ON REVERSE ENGINEERING**. You may not reverse engineer, decompile, or disassemble the Software Product, except and only to the extent that the right to do so is mandated under applicable law notwithstanding this limitation or it is expressly provided for in this EULA.

7. **TERM**. This EULA is effective unless terminated or rejected. This EULA will also terminate upon conditions set forth elsewhere in this EULA or if you fail to comply with any term or condition of this EULA.

8. **NOTICE OF DATA COLLECTION**.

   CONSENT TO COLLECTION/USE OF DATA.

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13. **CAPACITY AND AUTHORITY TO CONTRACT**. You represent that you are of the legal age of majority in your state of residence and, if applicable, you are duly authorized by your employer to enter into this contract.

14. **APPLICABLE LAW**. This EULA is governed by the laws of the country in which the equipment was purchased.

15. **ENTIRE AGREEMENT**. This EULA (including any addendum or amendment to this EULA which is included with the HP Product) is the entire agreement between you and HP relating to the Software Product and it supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Software Product or any other subject matter covered by this EULA. To the extent the terms of any HP policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

16. **CONSUMER RIGHTS**. Consumers in some countries, states or territories may have the benefit of certain statutory rights and remedies under consumer legislation in respect of which HP's liability cannot lawfully be excluded or limited. If you acquired the Software as a consumer within the meaning of relevant consumer legislation in your country, state or territory, the provisions of this EULA (including the disclaimers of warranties, limitations and exclusions of liability) must be read subject to applicable law and apply only to the maximum extent permitted by that applicable law.

    Australian Consumers: If you acquired the Software as a consumer within the meaning of the 'Australian Consumer Law' under the Australian Competition and Consumer Act 2010 (Cth) then despite any other provision of this EULA:

    a. the Software comes with guarantees that cannot be excluded under the Australian Consumer Law, including that goods will be of acceptable quality and services will be supplied with due care and skill. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Software repaired or replaced if it is not of acceptable quality and the failure does not amount to a major failure.

    b. nothing in this EULA excludes, restricts or modifies any right or remedy, or any guarantee, warranty or other term or condition implied or imposed by the Australian Consumer Law which cannot be lawfully excluded or limited; and

    c. the benefits provided to you by the express warranties in this EULA are in addition to other rights and remedies available to you under the Australian Consumer Law. Your rights under the Australian Consumer Law prevail to the extent that they are inconsistent with any limitations contained in the express warranty.

    The Software may be capable of retaining user-generated data. HP hereby provides you with notice that if HP repairs your Software, that repair may result in the loss of that data. To the full extent permitted by law, the limitations and exclusions of HP's liability in this EULA apply in respect of any such loss of data.

    If you think that you are entitled to any warranty under this agreement or any of the above remedies, please contact HP:

    HP PPS Australia Pty Ltd

    Rhodes Corporate Park, Building F, Level 5

    1 Homebush Bay Drive

    Rhodes, NSW 2138

    Australia

    To initiate a support request or warranty claim, please call 13 10 47 (within Australia) or +61 2 8278 1039 (if dialing internationally) or visit www8.hp.com/au/en/contact-hp/phone-assist.html for the most current list of phone support numbers.

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a. provision of warranty or support services for the Software: to any one or more of the following: re-supply of the services or payment of the costs of having the services re-supplied;

b. provision of the Software: to any one or more of the following: replacement of the Software or the supply of equivalent software; repair of the Software; payment of the costs of replacing the Software or of acquiring equivalent software; or payment of the costs of having the Software repaired; and

c. otherwise, to the maximum extent permitted by law.

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Customer self-repair warranty service

HP products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period, HP identifies that the repair can be accomplished by the use of a CSR part, HP will ship that part directly to you for replacement. There are two categories of CSR parts: 1) Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service. 2) Parts for which customer self repair is optional. These parts are also designed for Customer Self Repair. If, however, you require that HP replace them for you, this may be done at no additional charge under the type of warranty service designated for your product.

Based on availability and where geography permits, CSR parts will be shipped for next business day delivery. Same-day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the HP Technical Support Center and a technician will help you over the phone. HP specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to HP. In cases where it is required to return the defective part to HP, you must ship the defective part back to HP within a defined period of time, normally five (5) business days. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in HP billing you for the replacement. With a customer self repair, HP will pay all shipping and part return costs and determine the courier/carrier to be used.

Customer support

Get telephone support for your country/region Have the product name, serial number, date of purchase, and problem description ready.	Country/region phone numbers are on the flyer that was in the box with your product or at www.hp.com/support
Get 24-hour Internet support, and download software utilities and drivers	www.hp.com/support
Order additional HP service or maintenance agreements	www.hp.com/go/carepack
Register your product	www.register.hp.com

C Environmental product stewardship program

- Protecting the environment
- Ozone production
- Power consumption
- Toner consumption
- Paper use
- Plastics
- HP LaserJet print supplies
- Paper
- Material restrictions
- Disposal of waste equipment by users (EU and India)
- Electronic hardware recycling
- Hardware recycling information (Brazil)
- Chemical substances
- Product Power Data per European Union Commission Regulation 1275/2008
- SEPA Ecolabel User Information (China)
- The regulation of the implementation on China energy label for printer, and copier
- Restriction of Hazardous Substances statement (India)
- WEEE (Turkey)
- The Table of Hazardous Substances/Elements and their Content (China)
- Material Safety Data Sheet (MSDS)
- EPEAT
- Declaration of the Presence Condition of the Restricted Substances Marking (Taiwan)
- For more information

Protecting the environment

HP is committed to providing quality products in an environmentally sound manner. This product has been designed with several attributes to minimize impacts on our environment.

Ozone production

The airborne emissions of ozone for this product have been measured according to a standardized protocol and when these emissions data are applied to an anticpated high-use scenario in an office workspace, HP has determined there is no appreciable amount of ozone generated during printing and the levels are well within current indoor air quality standards and guidelines.

References -

Test method for the determination of emissions from hardcopy devices with respect to awarding the environmental label for office devices with printing function; DE-UZ 205 – BAM; January 2018.

Based on ozone concentration when printing 2 hours per day in 30.6 cubic meter room with a ventilation rate of 0.68 air changes per hour with HP printing supplies.

Power consumption

Power usage drops significantly while in Ready, Sleep, or Off mode, which saves natural resources and saves money without affecting the high performance of this product. HP printing and imaging equipment marked with the ENERGY STAR® logo is qualified to the U.S. Environmental Protection Agency's ENERGY STAR specifications for imaging equipment. The following mark will appear on ENERGY STAR qualified imaging products:



Additional ENERGY STAR qualified imaging product model information is listed at:

www.hp.com/go/energystar

Toner consumption

EconoMode uses less toner, which might extend the life of the print cartridge. HP does not recommend the full-time use of EconoMode. If EconoMode is used full-time, the toner supply might outlast the mechanical parts in the print cartridge. If print quality begins to degrade and is no longer acceptable, consider replacing the print cartridge.

Paper use

This product's duplex feature (manual or automatic) and N-up printing (multiple pages printed on one page) capability can reduce paper usage and the resulting demands on natural resources.

Plastics

Plastic parts over 25 grams are marked according to international standards that enhance the ability to identify plastics for recycling purposes at the end of the product's life.

HP LaserJet print supplies

Original HP Supplies were designed with the environment in mind. HP makes it easy to conserve resources and paper when printing. And when you are done, we make it easy and free to recycle.[1]

All HP cartridges returned to HP Planet Partners go through a multiphase recycling process where materials are separated and refined for use as raw material in new Original HP cartridges and everyday products. No Original HP cartridges returned through HP Planet Partners are ever sent to a landfill, and HP never refills or resells Original HP cartridges.

To participate in HP Planet Partners return and recycling program, visit www.hp.com/recycle**. Select your country/region for information on how to return HP printing supplies. Multi-lingual program information and instructions are also included in every new HP LaserJet print cartridge package.**

[1] Program availability varies. For more information, visit www.hp.com/recycle

Paper

This product is capable of using recycled paper and lightweight paper (EcoFFICIENT™) when the paper meets the guidelines outlined in the *HP Laser Printer Family Print Media Guide*. This product is suitable for the use of recycled paper and lightweight paper (EcoFFICIENT™) according to EN12281:2002.

Material restrictions

This HP product does not contain added mercury.

Disposal of waste equipment by users (EU and India)



This symbol means do not dispose of your product with your other household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment. For more information, please contact your household waste disposal service, or go to: www.hp.com/recycle

Electronic hardware recycling

HP encourages customers to recycle used electronic hardware. For more information about recycling programs go to: www.hp.com/recycle

Hardware recycling information (Brazil)



Não descarte o produto eletrônico em lixo comum

Este produto eletrônico e seus componentes não devem ser descartados no lixo comum, pois embora estejam em conformidade com padrões mundiais de restrição a substâncias nocivas, podem conter, ainda que em quantidades mínimas, substâncias impactantes ao meio ambiente. Ao final da vida útil deste produto, o usuário deverá entregá-lo à HP. A não observância dessa orientação sujeitará o infrator às sanções previstas em lei.

Após o uso, as pilhas e/ou baterias dos produtos HP deverão ser entregues ao estabelecimento comercial ou rede de assistência técnica autorizada pela HP.

Para maiores informações, inclusive sobre os pontos de recebimento, acesse:

www8.hp.com/br/pt/ads/planet-partners/index.html

Chemical substances

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at: www.hp.com/go/reach

Product Power Data per European Union Commission Regulation 1275/2008

For product power data, including the power consumption of the product in networked standby if all wired network ports are connected and all wireless network ports are activated, please refer to section P14 'Additional Information' of the product IT ECO Declaration at www.hp.com/hpinfo/globalcitizenship/environment/productdata/itecodesktop-pc.html

SEPA Ecolabel User Information (China)

中国环境标识认证产品用户说明

噪声大于 63.0 dB(A)的办公设备不宜放置于办公室内，请在独立的隔离区域使用。

如需长时间使用本产品或打印大量文件，请确保在通风良好的房间内使用。

如您需要确认本产品处于零能耗状态，请按下电源关闭按钮，并将插头从电源插座断开。

您可以使用再生纸，以减少资源耗费。

The regulation of the implementation on China energy label for printer, and copier

依据“复印机、打印机和传真机能源效率标识实施规则”，本打印机具有中国能效标签。根据“复印机、打印机和传真机能效限定值及能效等级”(“GB21521”) 决定并计算得出该标签上所示的能效等级和 TEC (典型能耗) 值。

1. 能效等级

能效等级分为三个等级，等级 1 级能效最高。根据产品类型和打印速度标准决定能效限定值。

2. 能效信息

2.1 激光打印机及一体机和高性能喷墨打印机及一体机

- 典型能耗

  典型能耗是正常运行 GB21521 测试方法中指定的时间后的耗电量。此数据表示为每周千瓦时 (kWh) 。

标签上所示的能效数字按涵盖根据“复印机、打印机和传真机能源效率标识实施规则”选择的登记装置中所有配置的代表性配置测定而得。因此，本特定产品型号的实际能耗可能与标签上所示的数据不同。

有关规范的详情信息，请参阅 GB21521 标准的当前版本。

Restriction of Hazardous Substances statement (India)

This product, as well as its related consumables and spares, complies with the reduction in hazardous substances provisions of the "India E-waste Rule 2016." It does not contain lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except where allowed pursuant to the exemptions set in Schedule 2 of the Rule.

WEEE (Turkey)

Türkiye Cumhuriyeti: AEEE Yönetmeliğine Uygundur

The Table of Hazardous Substances/Elements and their Content (China)

产品中有害物质或元素的名称及含量
The Table of Hazardous Substances/Elements and their Content
根据中国《电器电子产品有害物质限制使用管理办法》
As required by China's Management Methods for Restricted Use of Hazardous Substances in Electrical and Electronic Products

部件名称 Part Name	有害物质 Hazardous Substances					
	铅 Lead (Pb)	汞 Mercury (Hg)	镉 Cadmium (Cd)	六价铬 Hexavalent Chromium (Cr(VI))	多溴联苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
打印引擎	X	○	○	○	○	○
复印机组件	X	○	○	○	○	○
控制面板	X	○	○	○	○	○
塑料外壳	○	○	○	○	○	○
格式化板组件	X	○	○	○	○	○
碳粉盒	X	○	○	○	○	○

CHR-LJ-PK-MFP-02

表格依据SJ/T 11364 的规定编制。
This form has been prepared in compliance with the provisions of SJ/T 11364.

○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572 规定的限量要求以下。
○: Indicates that the content of said hazardous substance in all of the homogenous materials in the component is within the limits required by GB/T 26572.

X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572 规定的限量要求。
X: Indicates that the content of said hazardous substance exceeds the limits required by GB/T 26572 in at least one homogenous material in the component.

此表中所有名称中含 "X" 的部件均符合中国 RoHS达标管理目录限用物质应用例外清单的豁免。
All parts named in this table with an "X" are in compliance with the China RoHS "List of Exceptions to RoHS Compliance Management Catalog (or China RoHS Exemptions)".

此表中所有名称中含 "X" 的部件均符合欧盟 RoHS 立法。
All parts named in this table with an "X" are in compliance with the European Union's RoHS Legislation.

注：环保使用期限的参考标识取决于产品正常工作的温度和湿度等条件
Note: The referenced Environmental Protection Use Period Marking was determined according to normal operating use conditions of the product such as temperature and humidity.

Material Safety Data Sheet (MSDS)

Material Safety Data Sheets (MSDS) for supplies containing chemical substances (for example, toner) can be obtained by accessing the HP Web site at www.hp.com/go/msds

EPEAT

Many HP products are designed to meet EPEAT. EPEAT is a comprehensive environmental rating that helps identify greener electronics equipment. For more information on EPEAT go to www.epeat.net. For information on HP's EPEAT registered products go to www8.hp.com/us/en/hp-information/global-citizenship/index.html

Declaration of the Presence Condition of the Restricted Substances Marking (Taiwan)

台灣 限用物質含有情況標示聲明書

Taiwan Declaration of the Presence Condition of the Restricted Substances Marking

單元 unit	限用物質及其化學符號 Restricted substances and chemical symbols					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr^{+6})	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
列印引擎 Print engine	—	O	O	O	O	O
外殼和纸匣 External Casing and Trays	O	O	O	O	O	O
電源供應器 Power Supply	—	O	O	O	O	O
電線 Cables	O	O	O	O	O	O
印刷電路板 Print printed circuit board	—	O	O	O	O	O
控制面板 Control panel	—	O	O	O	O	O
碳粉匣 Cartridge	O	O	O	O	O	O
掃描器組件 Scanner assembly	—	O	O	O	O	O

備考1. “超出0.1wt%”及“超出0.01wt%”係指限用物質之百分比含量超出百分比含量基準值。

Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “o”係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: “o” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “–”係指該項限用物質為排除項目

Note 3: “—” indicates that the restricted substance corresponds to the exemption.

若要存取產品的最新使用指南或手冊，請前往 www.support.hp.com。選取**搜尋您的產品**，然後依照 畫面上的指示繼續執行。

To access the latest user guides or manuals for your product, go to www.support.hp.com. Select **Find your product**, and then follow the onscreen instructions.

For more information

To obtain information about these environmental topics:

- Product environmental profile sheet for this and many related HP products
- HP's commitment to the environment
- HP's environmental management system
- HP's end-of-life product return and recycling program
- Material Safety Data Sheets

Visit www.hp.com/go/environment

Also, visit www.hp.com/recycle

D Regulatory information

- Regulatory statements
- Wireless statements

Regulatory statements

European Union and United Kingdom Notice





Products bearing the CE marking and UKCA marking comply with one or more of the following EU Directives and/or equivalent UK Statutory Instruments as may be applicable: Low Voltage Directive 2014/35/EU, EMC Directive 2014/30/EU, Eco Design Directive 2009/125/EC, RED 2014/53/EU, RoHS Directive 2011/65/EU. Compliance with these directives is assessed using applicable European Harmonized Standards. The full EU and UK Declaration of Conformity can be found at the following website: www.hp.com/go/certificates (Search with the product model name or its Regulatory Model Number (RMN), which may be found on the regulatory label.)

The point of contact for regulatory matters is: Email techregshelp@hp.com

The EU point of contact for regulatory matters is:

HP Deutschland GmbH, HP HQ-TRE, 71025 Boeblingen, Germany

The UK point of contact for regulatory matters is:

HP Inc UK Ltd, Regulatory Enquiries, Earley West, 300 Thames Valley Park Drive, Reading, RG6 1PT

Regulatory model identification numbers

For regulatory identification purposes, your product is assigned a regulatory model number. Regulatory model numbers should not be confused with marketing names or product numbers.

Product model number	Regulatory model number
HP LaserJet MFP M233sdn	SHNGC-1901-00
HP LaserJet MFP M234d	
HP LaserJet MFP M234sdn	
HP LaserJet MFP M234sdne	
HP LaserJet MFP M236d	
HP LaserJet MFP M233sdn	SHNGC-1901-00A (For India only)
HP LaserJet MFP M232dw	SHNGC-1901-01
HP LaserJet MFP M232dwc	
HP LaserJet MFP M233dw	
HP LaserJet MFP M233sdw	
HP LaserJet MFP M234dw	
HP LaserJet MFP M234dwe	
HP LaserJet MFP M234sdw	
HP LaserJet MFP M234sdwe	
HP LaserJet MFP M235sdw	
HP LaserJet MFP M236dw	
HP LaserJet MFP M236sdw	
HP LaserJet MFP M233sdw	SHNGC-1901-01A (For India only)

FCC regulations

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If this equipment is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect equipment to an outlet on a circuit different from that to which the receiver is located.
- Consult your dealer or an experienced radio/TV technician.

NOTE: Any changes or modifications to the printer that are not expressly approved by HP could void the user's authority to operate this equipment.

Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC rules.

Canada - Industry Canada ICES-003 Compliance Statement

CAN ICES-3(B)/NMB-3(B)

Power cord instructions

Make sure your power source is adequate for the product voltage rating. The voltage rating is on the product label. The product uses either 110-127 Vac or 220-240 Vac and 50/60 Hz.

Connect the power cord between the product and a grounded AC outlet.

⚠ **CAUTION:** To prevent damage to the product, use only the power cord that is provided with the product.

Laser safety

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration has implemented regulations for laser products manufactured since August 1, 1976. Compliance is mandatory for products marketed in the United States. The device is certified as a "Class 1" laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. Since radiation emitted inside the device is completely confined within protective housings and external covers, the laser beam cannot escape during any phase of normal user operation.

⚠ **WARNING!** Using controls, making adjustments, or performing procedures other than those specified in this user guide may result in exposure to hazardous radiation.

For other US/Canada regulatory matters, please contact:

HP Inc.

HP Inc. 1501 Page Mill Rd, Palo Alto, CA 94304, USA

Email contact: (techregshelp@hp.com) or Telephone contact: +1 (650) 857-1501

Laser statement for Finland

Luokan 1 laserlaite

HP LaserJet MFP M232–M237, laserkirjoitin on käyttäjän kannalta turvallinen luokan 1 laserlaite. Normaalissa käytössä kirjoittimen suojakotelointi estää lasersäteen pääsyn laitteen ulkopuolelle. Laitteen turvallisuusluokka on määritetty standardin EN 60825-1 (2014) mukaisesti.

VAROITUS !

Laitteen käyttäminen muulla kuin käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

VARNING !

Om apparaten används på annat sätt än i bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

HUOLTO

HP LaserJet MFP M232–M237 - kirjoittimen sisällä ei ole käyttäjän huollettavissa olevia kohteita. Laitteen saa avata ja huoltaa ainoastaan sen huoltamiseen koulutettu henkilö. Tällaiseksi huoltotoimenpiteeksi ei katsota väriainekasetin vaihtamista, paperiradan puhdistusta tai muita käyttäjän käsikirjassa lueteltuja, käyttäjän tehtäväksi tarkoitettuja ylläpitotoimia, jotka voidaan suorittaa ilman erikoistyökaluja.

VARO !

Mikäli kirjoittimen suojakotelo avataan, olet alttiina näkymättömällelasersäteilylle laitteen ollessa toiminnassa. Älä katso säteeseen.

VARNING !

Om laserprinterns skyddshölje öppnas då apparaten är i funktion, utsättas användaren för osynlig laserstrålning. Betrakta ej strålen.

Tiedot laitteessa käytettävän laserdiodin säteilyominaisuuksista: Aallonpituus 775-795 nm Teho 5 m W Luokan 3B laser.

GS statement (Germany)

Das Gerät ist nicht für die Benutzung im unmittelbaren Gesichtsfeld am Bildschirmarbeitsplatz vorgesehen. Um störende Reflexionen am Bildschirmarbeitsplatz zu vermeiden, darf dieses Produkt nicht im unmittelbaren Gesichtsfeld platziert werden.

Das Gerät ist kein Bildschirmarbeitsplatz gemäß BildscharbV. Bei ungünstigen Lichtverhältnissen (z. B. direkte Sonneneinstrahlung) kann es zu Reflexionen auf dem Display und damit zu Einschränkungen der Lesbarkeit der dargestellten Zeichen kommen.

Die Bilddarstellung dieses Gerätes ist nicht für verlängerte Bildschirmtätigkeiten geeignet.

Nordic Statements (Denmark, Finland, Norway, Sweden)

Denmark:

Apparatets stikprop skal tilsuttes en stikkontakt med jord, som giver forbindelse til stikproppens jord.

Finland:

Laite on liitettävä suojakoskettimilla varustettuun pistorasiaan.

Norway:

Apparatet må tilkoples jordet stikkontakt.

Sweden:

Apparaten skall anslutas till jordat uttag.

Eurasian Conformity (Armenia, Belarus, Kazakhstan, Kirgizstan, Russia)

Производитель и дата производства



HP Inc.

Адрес: 1501 Page Mill Road, Palo Alto, California 94304, U.S.

Дата производства зашифрована в 10-значном серийном номере, расположенном на наклейке со служебной информацией изделия. 4-я, 5-я и 6-я цифры обозначают год и неделю производства. 4-я цифра обозначает год, например, «3» обозначает, что изделие произведено в «2013» году. 5-я и 6-я цифры обозначают номер недели в году производства, например, «12» обозначает «12-ю» неделю.

Өндіруші және өндіру мерзімі

HP Inc.

Мекенжайы: 1501 Page Mill Road, Palo Alto, California 94304, U.S.

Өнімнің жасалу мерзімін табу үшін өнімнің қызмет көрсету жапсырмасындағы 10 таңбадан тұратын сериялық нөмірін қараңыз. 4-ші, 5-ші және 6-шы сандар өнімнің жасалған жылы мен аптасын көрсетеді. 4-ші сан жылын көрсетеді, мысалы «3» саны «2013» дегенді білдіреді. 5-ші және 6-шы сандары берілген жылдың қай аптасында жасалғанын көрсетеді, мысалы, «12» саны «12-ші» апта дегенді білдіреді.

Местные представители

Россия: ООО "Эйч Пи Инк",

Российская Федерация, 125171, г . Москва, Ленингра дское шоссе, 1 6А, стр.3,

Телефон/факс: +7 495 797 35 00 / +7 499 92132 50

Казахстан: Филиал компании "ЭйчПи Глобал Трэйдинг Би.Ви.", Республика Казахстан, 050040, г. Алматы, Бостандыкский район, проспект Аль-Фараби, 77/7,

Телефон/факс: + 7 7 27 355 35 52

Жергілікті өкілдіктері

Ресей: ООО "Эйч Пи Инк",

Ресей Федерациясы, 125171, Мәскеу, Ленинград шоссесі, 16А блок 3,

Телефон/факс: +7 495 797 35 00 / +7 499 92132 50

Қазақстан: "ЭйчПи Глобал Трэйдинг Би.Ви." компаниясынын Қазақстандағы филиалы, Қазақстан Республикасы, 050040, Алматы к., Бостандык ауданы, Әл- Фараби даңғылы, 77/7,

Телефон/факс: +7 727 355 35 52

Wireless statements

The statements in this section apply to wireless-capable printers only.

FCC compliance statement—United States

Exposure to radio frequency radiation

⚠ **CAUTION:** The radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 in) during normal operation.

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

⚠ **CAUTION:** Based on Section 15.21 of the FCC rules, changes of modifications to the operation of this product without the express approval by HP may invalidate its authorized use.

Australia statement

This device incorporates a radio-transmitting (wireless) device. For protection against radio transmission exposure, it is recommended that this device be operated no less than 20 cm from the head, neck, or body.

Belarus statement

В соответствии с Постановлением Совета Министров Республики Беларусь от 24 мая 2017 года № 383 (об описании и порядке применения знака соответствия к техническому регламенту Республики Беларусь) продукция, требующая подтверждения соответствия техническому регламенту Республики Беларусь, размещенная на рынке Республики Беларусь, должна быть маркирована знаком соответствия ТР BY.

Brazil ANATEL statement

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Para maiores informações consulte o site da ANATEL – www.anatel.gov.br

Canadian statements

For Indoor Use. This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communications. The internal wireless radio complies with RSS 210 of Industry Canada.

Pour ĺusage d´intérieur. Le présent appareil numérique ńémet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de Classe B prescribes dans le règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada. Le composant RF interne est conforme à la norme CNR-210 d´Industrie Canada.

China CMIIT Wireless statements

中国无线电发射设备通告

型号核准代码显示在产品本体的铭牌上。

Korean statement

무선 전용제품:

해당 무선설비는 전파혼신 가능성이 있음으로 인명안전과 관련된 서비스는 할 수 없음. (무선모듈제품이 설치되어있는경우)

Taiwan statement (Traditional Chinese)

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

高增益指向性天線只得應用於固定式點對點系統。

Products with 5 GHz Operation Industry of Canada

⚠ **CAUTION:** When using IEEE 802.11a wireless LAN, this product is restricted to indoor use, due to its operation in the 5.15- to 5.25-GHz frequency range. Industry Canada requires this product to be used indoors for the frequency range of 5.15 GHz to 5.25 GHz to reduce the potential for harmful interference to co-channel mobile satellite systems. High-power radar is allocated as the primary user of the 5.25- to 5.35-GHz and 5.65- to 5.85-GHz bands. These radar stations can cause interference with and/or damage to this device.

Lors de l'utilisation d'un réseau local sans fil IEEE 802.11a, ce produit est réservé à une utilisation en intérieur en raison de sa plage de fréquences, comprise entre 5,15 et 5,25 GHz. Industrie Canada recommande l'utilisation en intérieur de ce produit pour la plage de fréquences comprise entre 5,15 et 5,25 GHz afin de réduire les interférences nuisibles potentielles avec les systèmes de satellite portables utilisant le même canal. Le radar à haute puissance est défini comme étant le principal utilisateur des bandes 5,25 à 5,35 GHz et 5,65 à 5,85 GHz. Ces stations radar peuvent provoquer des interférences sur ce périphérique et/ou l'endommager.

Taiwan NCC Statement:(Only for 5GHz)

應避免影響附近雷達系統之操作。

Exposure to Radio Frequency Radiation (Canada)

⚠ **WARNING!** Exposure to Radio Frequency Radiation. The radiated output power of this device is below the Industry Canada radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact is minimized during normal operation.

⚠ **WARNING!** Exposition aux émissions de fréquences radio. La puissance de sortie émise par ce périphérique est inférieure aux limites fixées par Industrie Canada en matière d'exposition aux fréquences radio. Néanmoins, les précautions d'utilisation du périphérique doivent être respectées afin de limiter tout risque de contact avec une personne.

To avoid the possibility of exceeding the Industry Canada radio frequency exposure limits, human proximity to the antennas should not be less than 20 cm (8 inches).

Pour éviter tout dépassement des limites fixées par Industrie Canada en matière d'exposition aux fréquences radio, la distance entre les utilisateurs et les antennes ne doit pas être inférieure à 20 cm (8 pouces).

European regulatory notice

The telecommunications functionality of this product may be used in the following European countries/regions:

Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and United Kingdom.

Notice for use in Russia

Существуют определенные ограничения по использованию беспроводных сетей (стандарта 802.11 b/g) с рабочей частотой 2,4 ГГц: Данное оборудование может использоваться внутри помещений с использованием диапазона частот 2400-2483,5 МГц (каналы 1-13). При использовании внутри помещений максимальная эффективная изотропно–излучаемая мощность (ЭИИМ) должна составлять не более 100мВт.

Mexico statement

Aviso para los usuarios de México

"La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada."

Para saber el modelo de la tarjeta inalámbrica utilizada, revise la etiqueta regulatoria de la impresora.

Thailand statement

เครื่องวิทยุคมนาคมนี้มีระดับการแผ่คลื่นแม่เหล็กไฟฟ้าสอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

This radio communication equipment has the electromagnetic field strength in compliance with the Safety Standard for the Use of Radio Communication Equipment on Human Health announced by the National Telecommunications Commission.

Vietnam Telecom



NOTE: Telecom wireless marking for ICTQC Type approved products.

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