

Articulating Dual-Monitor Stand - Aluminum



**actual product may vary from photos*

User Manual

SKU#: ARMDUALSS

Manual Revision: 04/29/2019

For the latest information and specifications visit
www.startech.com/ARMDUALSS

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Safety Statements

- Product installation and/or mounting should be completed by a certified professional as per the local safety and building code guidelines.
- Cables (including power and charging cables) should be placed and routed to avoid creating electric, tripping or safety hazards.

Mesures de Sécurité

- L'installation et/ou le montage du produit doit être réalisé par un professionnel certifié et dans le respect des normes locales et du code de construction local.
- Les câbles (y compris les câbles d'alimentation et de chargement) doivent être placés et acheminés de façon à éviter tout risque électrique, de chute ou de sécurité

安全対策

- 製品の設置やマウントは、使用地域の安全ガイドラインおよび建築基準に従い、有資格の専門業者が行うようにしてください。
- ケーブル(電源ケーブルと充電ケーブルを含む)は、適切な配置と引き回しを行い、電気障害やつまづきの危険性など、安全上のリスクを回避するようにしてください。

Misure di Sicurezza

- L'installazione e/o il montaggio dei prodotti devono essere eseguiti da un tecnico professionale certificato che conosca le linee guida locali sulle norme edilizie e sulla sicurezza.
- I cavi (inclusi i cavi di alimentazione e di ricarica) devono essere posizionati e stesi in modo da evitare pericoli di inciampo, rischi di scosse elettriche o pericoli per la sicurezza.

Säkerhetsåtgärder

- Installation och/eller montering får endast göras av behöriga yrkespersoner och enligt gällande lokala förordningar för säkerhet och byggnormer.
- Kablar (inklusive elkablar och laddningskablar) ska dras och placeras på så sätt att risk för snubblingsolyckor och andra olyckor kan undvikas.

Warning Statements

- Make sure to assemble this product according to the instructions. Failure to do so might result in personal injury or property damage.
- Make sure that the weight of the monitors doesn't exceed the weight capacity of this product. If you exceed the weight capacity, you might experience personal injury or damage to the equipment. This product can support the following weight: 17.6 lb. (8 kg) per monitor mount.
- Never operate this product if parts are missing or damaged.

Varningsmeddelanden

- Se till att du monterar produkten i enlighet med instruktionerna. Om du inte gör det kan skada på person eller egendom uppstå.
- Se till att skärmens vikt inte överstiger produktens viktkapacitet. Om viktkapaciteten överstigs kan skada på person eller utrustning uppstå. Denna produkt har stöd för följande vikter: 8 kg per skärm.
- Använd aldrig produkten om delar saknas eller är skadade.

Avertissements

- Assemblez ce produit conformément aux instructions. Si vous ne respectez pas ces instructions, vous risquez de vous blesser ou d'endommager l'équipement.
- Vérifiez que le poids du moniteur ne dépasse pas la capacité pondérale du produit. Si vous dépassez la capacité pondérale, vous risquez des blessures corporelles ou des dommages matériels. Ce produit peut supporter 8 kg par écran.
- N'utilisez pas ce produit si des pièces sont endommagées ou manquantes.

Warnhinweise

- Montieren Sie dieses Produkt gemäß den Anweisungen. Anderenfalls kann dies zu Verletzungen von Personen oder Schäden an Eigentum führen.
- Das Gewicht des Monitors darf die zulässige Traglast des Produkts nicht übersteigen. Wenn die Traglast überschritten wird, kann dies zu Verletzungen von Personen oder Schäden an Geräten führen. Dieses Produkt ist für folgendes Gewicht geeignet: 8 kg per monitor.
- Das Produkt darf nicht bedient werden, wenn Teile fehlen oder beschädigt sind.

Dichiarazioni di Avvertenza

- Assemblare il prodotto rispettando le istruzioni. Il mancato rispetto delle istruzioni potrebbe causare danni a persone o proprietà.
- Verificare che il peso del monitor non superi la capacità di supporto del prodotto. In caso di superamento della capacità di supporto potrebbero verificarsi danni a persone o apparecchiature. Il prodotto è in grado di supportare i seguenti pesi: 8 kg per monitor.
- Non utilizzare il prodotto in presenza di parti mancanti o danneggiate.

Mensagens de Aviso

- Certifique-se de que monta este produto de acordo com as instruções. O incumprimento pode resultar em ferimentos pessoais ou danos de propriedade.
- Certifique-se de que o peso do monitor não excede a capacidade de peso deste produto. Se exceder a capacidade de peso, pode sofrer ferimentos pessoais ou danos ao equipamento. Este produto pode suportar o seguinte peso: 8 kg por monitor.
- Nunca opere este produto se faltarem peças ou estas estiverem danificadas.

Advertencias de Uso

- Asegúrese de ensamblar este producto según las instrucciones. De lo contrario, pueden producirse lesiones personales o daños de propiedad.
- Asegúrese de que el peso del monitor no exceda la capacidad de carga de este producto. Si se excede dicha capacidad se podrían producirse lesiones personales o daños al equipo. Este producto tiene capacidad para el siguiente peso: 8 kg por monitor.
- Nunca opere o ponga en funcionamiento este producto si faltan piezas o hay daños en las mismas.

Waarschuwingen

- Zorg dat dit product volgens de instructies in elkaar wordt gezet. Indien dit niet goed gebeurt kan lichamelijk letsel of materiële schade ontstaan.
- Zorg dat het gewicht van het scherm de maximale capaciteit van dit product niet overschrijdt. Als u de gewichtscapaciteit overschrijdt, kan persoonlijk letsel of schade aan de apparatuur ontstaan. Dit product ondersteunt het volgende gewicht: 8 kg per monitor.
- Gebruik dit product nooit als er onderdelen ontbreken of beschadigd zijn.

注意

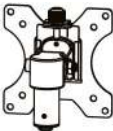
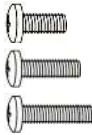
- 必ず取扱説明書に従って本製品の組み立てを行って下さい。取り扱いを誤った場合に、傷害を負う恐れや物的損害が発生する恐れがあります。
- 取り付けのモニターの重量が、本製品で定められた最大積載重量を超えないようにして下さい。最大積載重量をオーバーした場合、傷害を負う恐れやモニターや本製品に損害が発生する恐れがあります。本製品は、モニター1台あたり8 kgまで支持できます。
- 本製品で使用している部品の一部が紛失していたり損傷している状態で使用するのとは絶対に止めて下さい。

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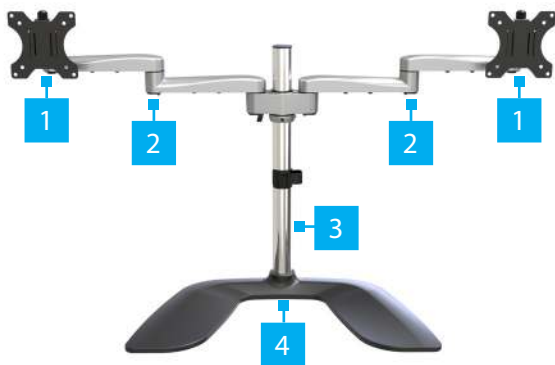
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Product Information

Package Contents

			
Swivel Arms Qty: Two	Pole Qty: One	Base Qty: One	Shoulder Qty: One
			
Cable-Management Clips Qty: One	VESA Mounts Qty: Two	Screws: M4x12 mm M4x16 mm M4x20 mm Qty: Eight of each	Screws: M5x12 mm M5x16 mm M5x20 mm Qty: Eight of each
			
Washers Qty: Eight	Spacers Qty: Sixteen	3 mm Hex Key 6 mm Hex Key Qty: One of each	User Manual Qty: One

Front View



1	VESA Mounts
2	Swivel Arms
3	Pole
4	Base

Rear View



5	Shoulder
6	Cable-Management Clip

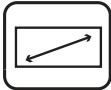
Side View



7

Height-Adjustment Lever

Technical Specifications

Type of Measurement	Measurement
VESA Mounting Hole Pattern 	75x75 100x100
Weight Capacity 	Up to 17.6 lb. (8 kg) Per Monitor
Tilt 	+90° to -40°
Maximum Screen Size 	32" (813 mm)
Rotate 	+180° to -180°
Swivel 	+90° to -90°

Requirements

For the latest requirements, please visit
www.StarTech.com/ARMDUALSS.

- Two Monitors

Note: Both **Monitors** must conform to the size, weight, and VESA pattern requirements (see [Technical Specifications](#)).

- Phillips Head Screwdriver
- (Optional) Two People for Installation

Assembly

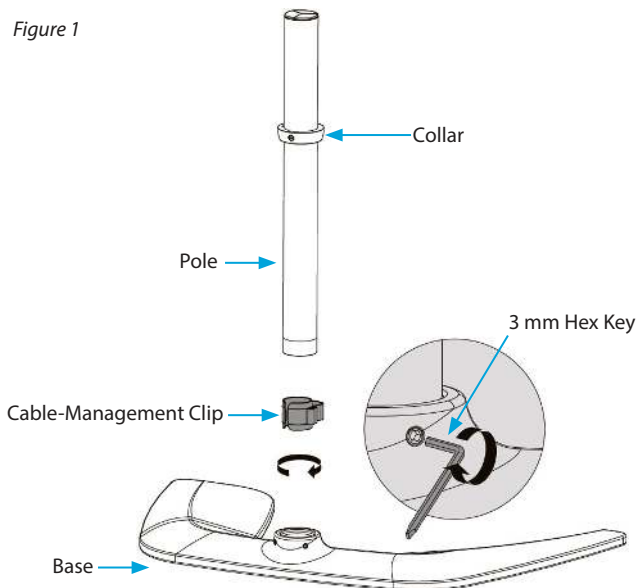
Warning! *Make sure that all of the hardware is assembled securely and checked for stability before you load the **Monitors**.*

Warning! *Make sure that the weight of the **Monitors** does not exceed the weight capacity of this product. If you exceed the weight capacity, you might experience personal injury or damage to the product.*

Assemble the Base

1. Loosen the **Hex Screws** that are located on the **Base** using the **3 mm Hex Key**.
2. Slide the **Cable-Management Clip** onto the **Pole**.
3. Screw the **Pole** into the **Base**.
4. Tighten the **Hex Screws** that are located on the **Base** using the **3 mm Hex Key**. (Figure 1)

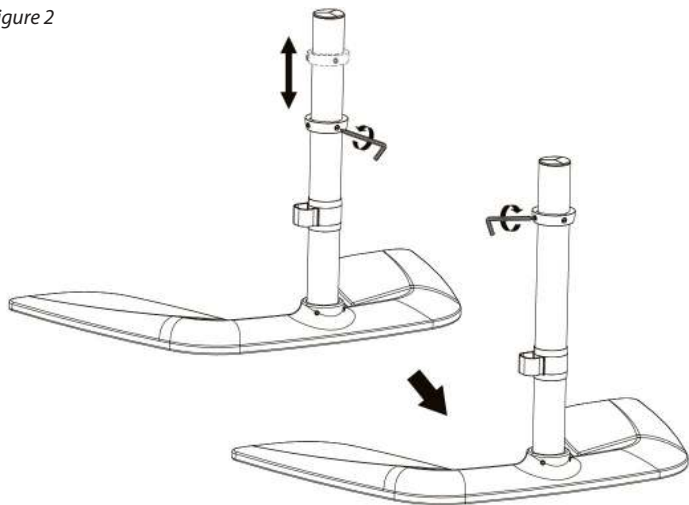
Figure 1



Adjust the Collar

1. Loosen the **Flat-Head Screws** on the **Collar**, using the **3 mm Hex Key with Screwdriver Tip**.
2. Slide the **Collar** up or down the **Pole** so that it sits at the desired height for your **Monitors**.
3. Tighten the two **Flat-Head Screws** that are located on the **Collar**, using the **3 mm Hex Key with Screwdriver Tip**.
(Figure 2)

Figure 2



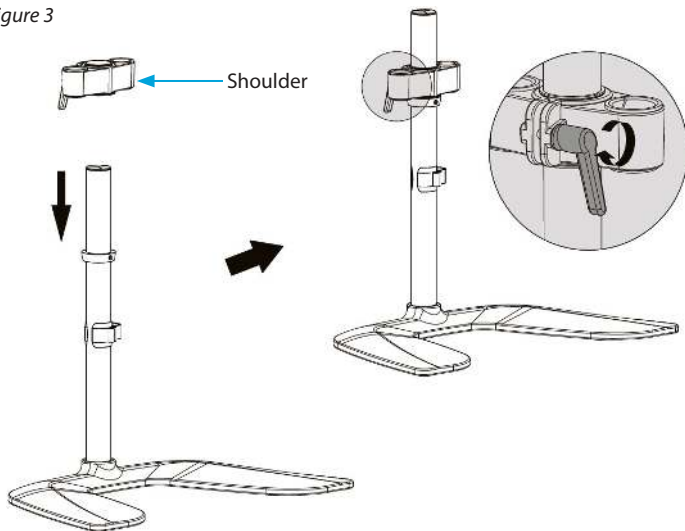
Attach the Shoulder

1. Rotate the **Lever** on the **Shoulder** counterclockwise to loosen the **Shoulder**.

Note: The **Lever** has a ratchet feature. Freely rotate the **Lever** by pulling it away from the **Shoulder** and rotating it to the desired position.

2. Slide the **Shoulder** over and down the **Pole**, until it makes contact with the **Collar**.
3. Rotate the **Lever** on the **Shoulder** clockwise to tighten the **Shoulder**. (Figure 3)

Figure 3

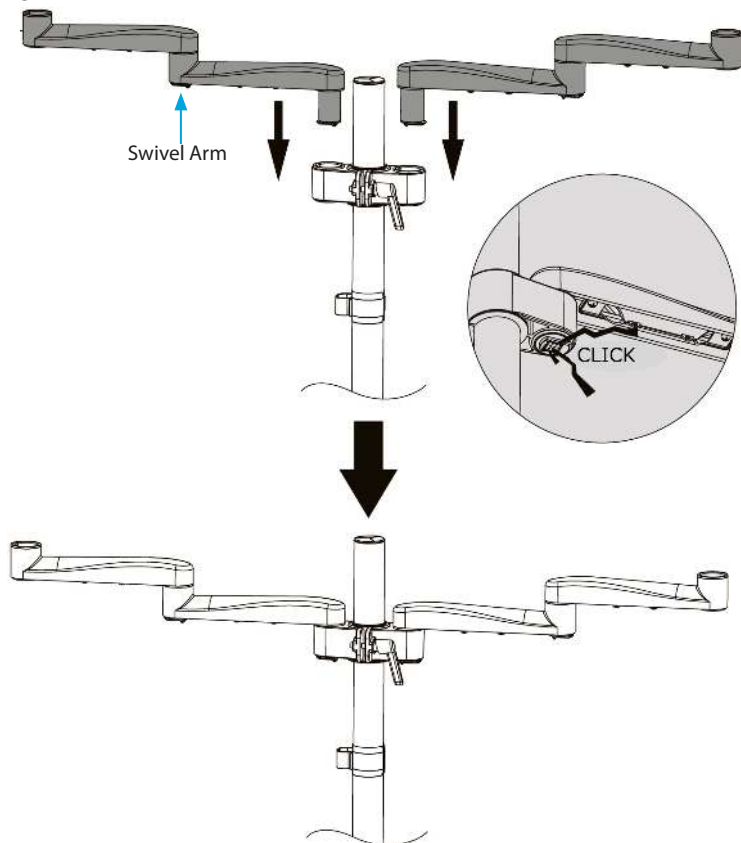


Attach the Swivel Arms

1. Insert the **Swivel Arms** into the **Sockets** of the **Shoulder** until each **Swivel Arm** clicks into place. (Figure 4)

To remove the Swivel Arms: Release the **Clip** that is located on the bottom of the **Swivel Arms**, where the **Swivel Arms** connect to the **Shoulder**, and pull upwards.

Figure 4



Attach the VESA Mounts to the Monitors

ARMDUALSS is designed to be used with **Monitors** that are the same size and weight. If you attach **Monitors** that are different sizes and weights to **ARMDUALSS**, you do so at your own risk.

To accommodate different **Monitor** designs, **ARMDUALSS** comes with six sets of **Screws** that are different lengths and diameters.

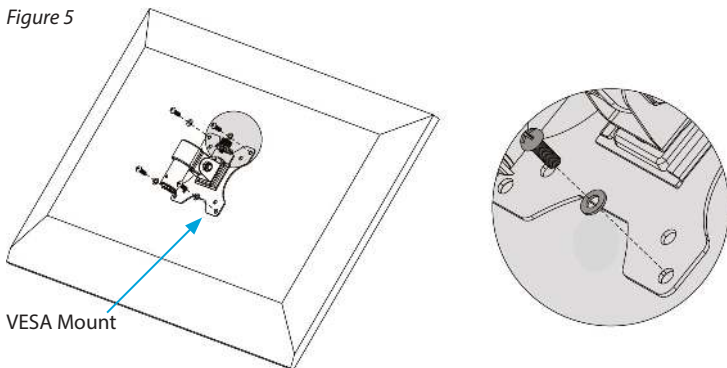
To select the appropriate **Screws** for the type of **Monitors** that you are using, complete the following:

- Determine whether the **Monitor's VESA Mounting Hole Patterns** are flush or inset. Inset mounts may require the use of the **Spacers**.
 - Determine the depth of the **Mounting Holes** on the **Monitors**.
 - Determine the diameter of the **Mounting Holes** on the **Monitors**.
1. Position one of the **VESA Mounts** over the **Mounting Holes** on the back of one of the **Monitors**.

Note: Make sure that you position the **VESA Adapter** so that the **Height-Adjustment Lever** on the **VESA Mount** is facing towards the top of the **Monitor**.

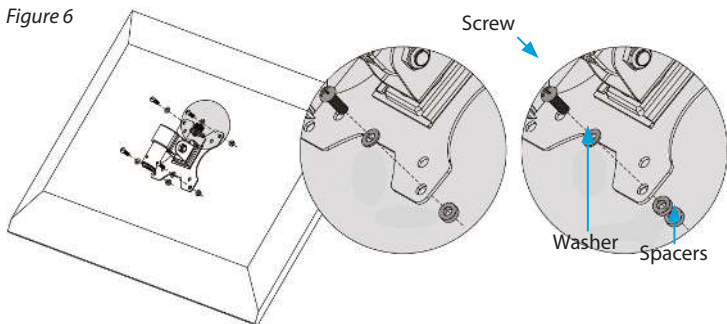
2. Position four of the **Washers** over the holes on the **VESA Mount**.
3. Insert four of the appropriately sized **Screws** through the **Washers**, the **VESA Mount**, and into the **Monitor**. (Figure 5)

Figure 5



4. (Optional) Place one or more **Spacers** between the **Holes** in the **Monitor** and the **VESA Mount**, to ensure it is flat against the **Monitor**. (Figure 6)

Figure 6



5. Use a **Phillips Head Screwdriver** to tighten the **Screws**.

Warning! Do not over-tighten the **Screws**. If you encounter resistance while you're tightening the **Screws**, stop tightening. Failure to do so could result in damage to the **Monitor**.

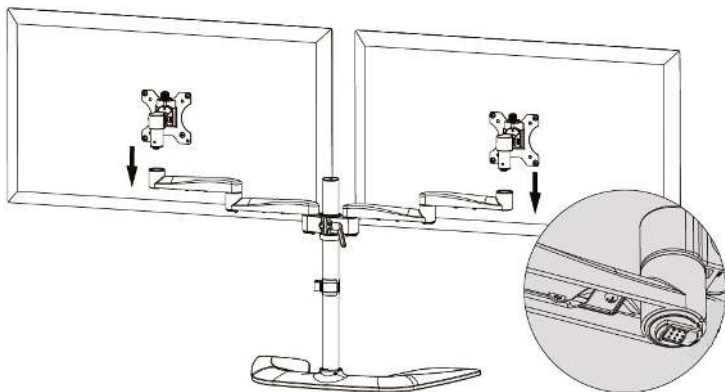
6. Complete steps 1 to 4 to add a **VESA Mount** to a second **Monitor**.

Attach the VESA Mounts to the Swivel Arms

Note: A second person may be required to complete the following steps.

1. Lift the **Monitor** that will be positioned on the left-hand side and position it over the **Swivel Arm Receptacle**.
2. Insert the cylindrical portion of the **VESA Mount** into the **Swivel Arm Receptacle** on the left-hand side until you hear the **VESA Mount** click into place. (Figure 7)
3. Repeat steps 1-2 for the **Monitor** on the right-hand side.

Figure 7



Adjusting the Monitors

Warning! *The most stable configuration of ARMDUALSS is the “flat” position, with both of the **Swivel Arms** positioned in a straight line. ARMDUALSS can become unstable depending on how you position the **Monitors**. If you adjust the position of the **Monitors**, you should exercise caution and test the stability of ARMDUALSS before you use it in the adjusted configuration.*

Tilt Adjustment

The **Monitors** can be tilted to accommodate different viewing angles (40 degrees downward or 90 degrees upward).

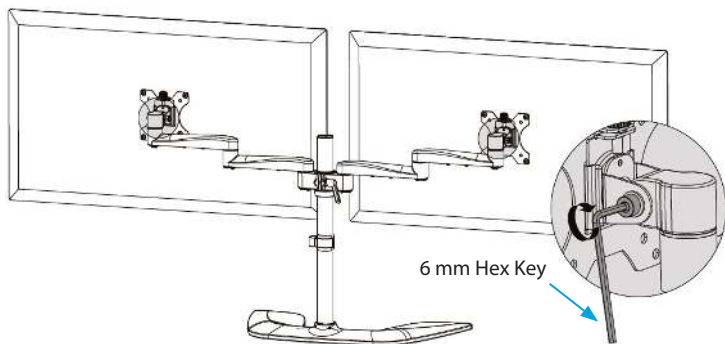
1. Loosen the **Hex Screw** on the side of each **VESA Mount** by inserting the **6 mm Hex Key** and turning it counterclockwise until the **Monitor** can easily be reoriented.

Note: *It is not necessary to fully loosen the **Hex Screws** to adjust the tilt of the **Monitors**.*

2. Place both of your hands on either side of the **Monitor** and apply light pressure either forwards or backwards.
3. When the **Monitor** is in the desired position, tighten the **Hex Screw** on each **VESA Mount** by inserting the **6 mm Hex Key** and turning it clockwise until the **Hex Screw** is hand tight. (Figure 8)

Note: *A second person may be required to hold the **Monitors** as you tighten the **Hex Screws**.*

Figure 8



Swivel Adjustment

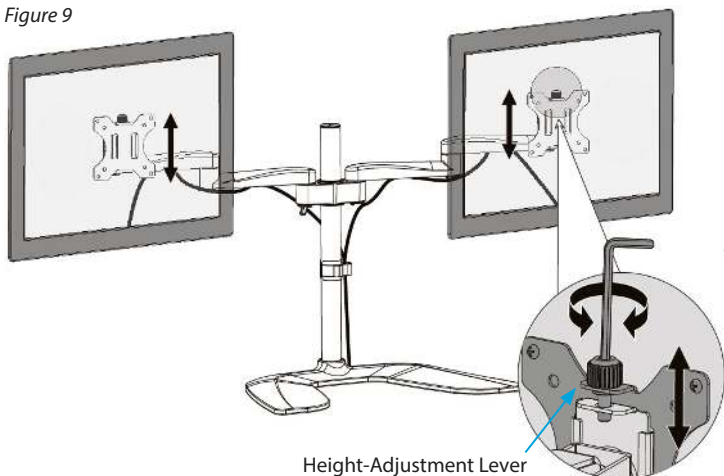
The **Monitors** can be adjusted on a 90-degree swivel.

- Place both of your hands on either side of the **Monitor** and apply light pressure either left or right.

Micro Height Adjustment

1. Insert the **6 mm Hex Key** into the **Height-Adjustment Lever** that is located on the top of the **VESA Mounts**.
2. Turn the **6 mm Hex Key**, or the **Height-Adjustment Lever**, clockwise to raise the **Monitors** or counterclockwise to lower the **Monitors**. (Figure 9)

Figure 9



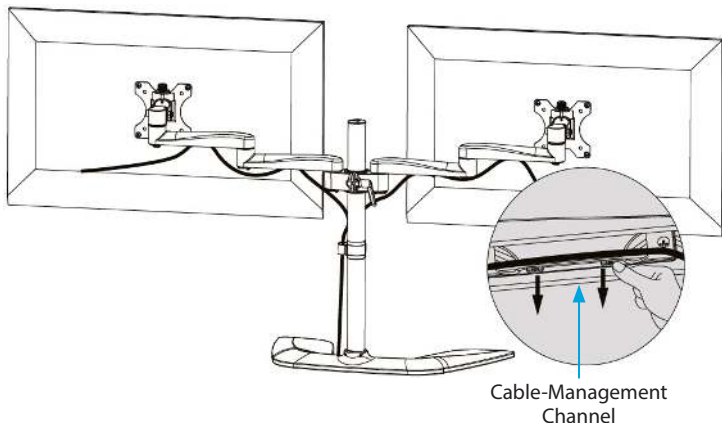
Cable Management

The **Power** and **Video Cables** from your **Monitors** can be organized and contained within the **Swivel Arms** and alongside the **Pole**. To manage the **Cables** running to your **Monitors**, complete the following steps:

1. Connect the **Power** and **Video Cables** to each **Monitor**.
2. Route the **Cables** for the **Monitor** along the bottom of the **Swivel Arm** on the left-hand side.
3. Locate the integrated **Cable-Management Channels** within the **Swivel Arm** and gently press the **Cables** into the **Channels**.

Note: If the **Cables** do not readily snap into the **Cable- Management Channels**, gently pull back one side of the **Cable-Management Channel** and feed the **Cables** into the **Channel**.

Figure 10



4. Route the **Cables** along the **Pole**, through the **Cable-Management Clip**, and towards the **Video Source** and **Power Source**.

Warranty Information

This product is backed by a five-year warranty.

For further information on product warranty terms and conditions, please refer to www.startech.com/warranty.

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