

## Desk Mount Dual Monitor Arm | Crossbar Design | Articulating



*Actual product may vary from photos*

### User Manual SKU#: ARMDUAL2

For the latest information and specifications visit  
[www.startech.com/ARMDUAL2](http://www.startech.com/ARMDUAL2)

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## Warning Statements

- Make sure that you assemble this product according to the instructions.
- Do not exceed the weight capacity of this product. Overloading this product might result in injury or property damage. This product can support the following weight: 35.2 lb. (2 x 8 kg).
- This product is intended for indoor use only and should not be used outdoors.

## Varningsmeddelanden

- Se till att du monterar produkten i enlighet med instruktionerna.
- Överskrid inte produktens viktkapacitet. Överbelastning av produkten kan orsaka skada på person eller egendom. Denna produkt har stöd för följande vikter: 2 x 8 kg.
- Produkten är endast avsedd för användning inomhus och ska inte användas utomhus.

## Avertissements

- Assemblez ce produit conformément aux instructions.
- Ne dépassez pas la capacité pondérale du produit. Une surcharge du produit peut entraîner des blessures ou des dommages matériels. Ce produit peut supporter 2 x 8 kg.
- Ce produit est uniquement destiné à une utilisation en intérieur et ne doit pas être utilisé à l'extérieur.

## Warnhinweise

- Beachten Sie bei der Montage dieses Produkts die Montageanweisungen.
- Überschreiten Sie nicht die Tragkraft dieses Produkts. Ein Überladen dieses Produkts kann zu Verletzungen oder zur Beschädigung des Produkts führen. Dieses Produkt ist für folgendes Gewicht geeignet: 2 x 8 kg.
- Dieses Produkt ist nur zum Gebrauch in Innenräumen vorgesehen und sollte nicht im Freien verwendet werden.

## Dichiarazioni di avvertenza

- Assicurarsi di Assemblare il prodotto secondo le istruzioni.
- Non superare la capacità di carico del prodotto. Il sovraccarico del prodotto potrebbe causare danni o lesioni. Il prodotto è in grado di supportare i seguenti pesi: 2 x 8 kg.
- Il prodotto è destinato all'uso in ambienti interni. Se ne sconsiglia l'impiego in ambienti esterni.

## Mensagens de aviso

- Certifique-se de que monta este produto de acordo com as instruções.
- Não exceda a capacidade de peso deste produto. Sobrecarregar este produto pode resultar em ferimentos ou danos de propriedade. Este produto pode suportar o seguinte peso: 2 x 8 kg.
- Este produto destina-se apenas a uma utilização no interior e não deve ser utilizado no exterior.

## Advertencias de uso

- Asegúrese de ensamblar este producto según las instrucciones.
- Asegúrese de no exceder la capacidad de peso de este producto. La sobrecarga de este producto puede causar lesiones personales o daños en la propiedad. Este producto tiene capacidad para el siguiente peso: 2 x 8 kg.
- El uso de este producto es solo para interiores y no debe utilizarse en exteriores.

## Waarschuwingen

- Zorg dat u dit product volgens de instructies in elkaar zet.
- Overschrijd de maximale capaciteit van dit product niet. Overbelasting van dit product kan letsel of materiële schade veroorzaken. Dit product ondersteunt het volgende gewicht: 2 x 8 kg.
- Dit product is alleen bedoeld voor binnengebruik en mag niet buiten worden gebruikt.

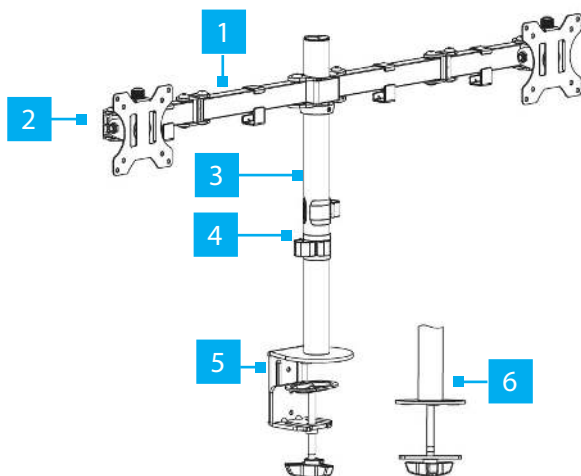
## 注意

- 必ず取扱説明書に従って本製品の組み立てを行って下さい。
- 本製品で定められた最大積載重量を超えないようにして下さい。最大積載重量をオーバーした場合、怪我をする恐れや器物破損の恐れがあります。本製品は、モニター1台あたり2 x 8kgまで支持できます。
- 本製品は、室内での使用を想定しています。戸外では使用しないで下さい。

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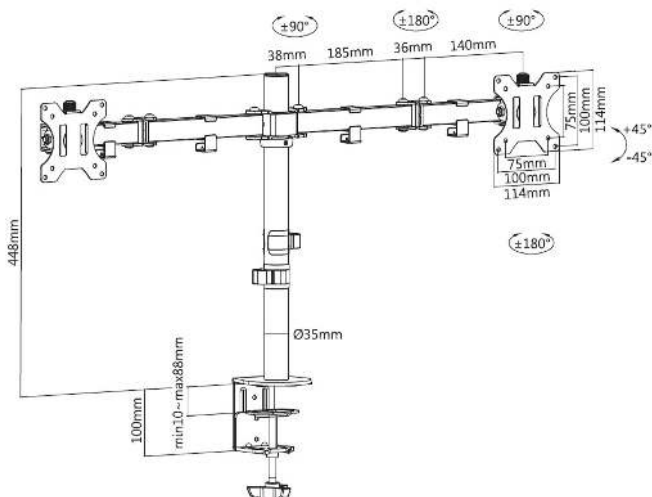
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## Product Diagram



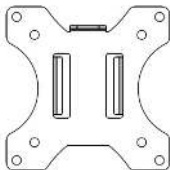
|   |                               |   |                 |
|---|-------------------------------|---|-----------------|
| 1 | <i>Swivel Arm Assembly</i>    | 5 | <i>C- Clamp</i> |
| 2 | <i>VESA Mount x 2</i>         | 6 | <i>Grommet</i>  |
| 3 | <i>Pole</i>                   |   |                 |
| 4 | <i>Cable Management Clips</i> |   |                 |

## Product Dimensions



## Product Information

### Package Contents



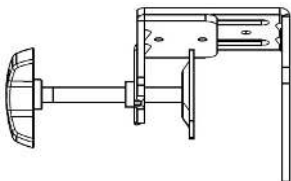
*VESA Mounts*

*Qty: Two*



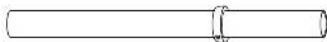
*Swivel Arm Assembly*

*Qty: One*



*C-Clamp Assembly*

*Qty: One*

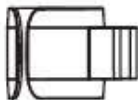


*Pole*

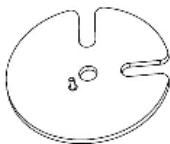
*Qty: One*



***Pole Cap***  
***Qty: One***



***Cable Management Clip***  
***Qty: Two***



***Grommet Base Plate***  
***Qty: One***



***Micro-Adjustment Knobs***  
***Qty: Two***



***Micro-Adjustment Knob  
Screws***  
***Qty: Two***



***Rubber Pads***  
***Qty: Five***



***Pole Assembly Screw***

***Qty: Three***



***Grommet Plate***

***Qty: One***



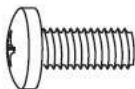
***4 mm Hex Key***

***Qty: One***



***6 mm Hex Key***

***Qty: One***



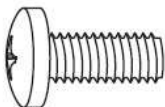
***M4 x 12 mm Screws***

***Qty: Eight***



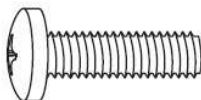
***M4 x 16 mm Screws***

***Qty: Eight***



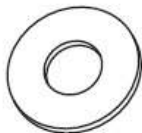
***M5 x 12 mm Screws***

***Qty: Eight***



***M5 x 16 mm Screws***

***Qty: Eight***



***Washers***

***Qty: Eight***



***Spacers***

***Qty: Sixteen***



***Swivel Arm Cable Clip***

***Qty: Four***



***3 mm Hex Key***

***Qty: One***

## Product Specifications

|                                                                                                                             |                                            |
|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|
|  <p><b>VESA</b></p>                        | <p><i>75 x 75</i><br/><i>100 x 100</i></p> |
|  <p><b>Total Weight (two monitors)</b></p> | <p><i>35.2 lb. (2 x 8 kg)</i></p>          |
|  <p><b>Screen Size</b></p>                 | <p><i>Max. 32 "</i></p>                    |
|  <p><b>Rotation</b></p>                   | <p><i>360°</i></p>                         |

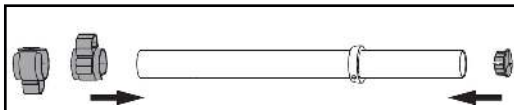
|                                                                                                        |                      |
|--------------------------------------------------------------------------------------------------------|----------------------|
|  <p><i>Tilt</i></p>   | <p>- 45° to +45°</p> |
|  <p><i>Swivel</i></p> | <p>- 90° to +90°</p> |

## Requirements

- Phillips Head Screwdriver x 1
- Monitors x 2
- Mounting Surface x 1

## Mounting the Monitor Arm Using the C-Clamp

1. Insert the **Pole Cap** into the top of the **Pole**.

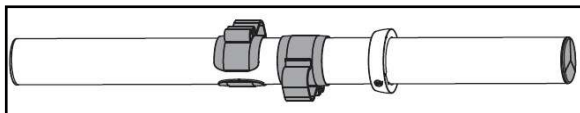


*Installing the Pole Cap*

2. Slide the **Cable Management Clips** onto of the **pole**.

- or -

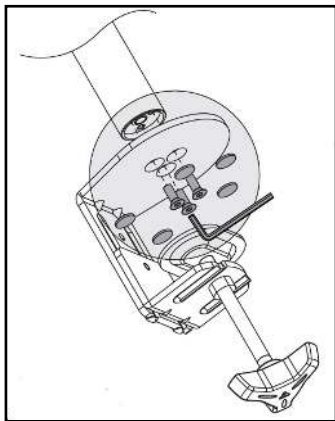
Clip the **Cable Management Clip** onto the **Pole**.



*Installing Cable Management Clip*

3. Align the three **Screw Holes** on the top of the **C-Clamp** with the three **Screw Holes** on the bottom of the **Pole**.
4. Insert the three **Pole Assembly Screws** through the **Screw Holes** on the top of the **C-Clamp** and into the **Screw Holes** on the bottom of the **Pole**.

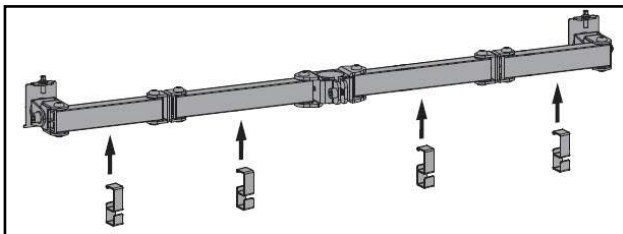
5. Using the **4 mm Hex Key**, tighten the three **Pole Assembly Screws**. Being careful not to over-tighten the **Pole Assembly Screws**.
6. Remove the backing from the **Rubber Pads** (x 5).
7. Apply the adhesive side of the **Rubber Pads** to the under side of the top of the **C-Clamp**.



### *Attaching the C-Clamp to the Pole*

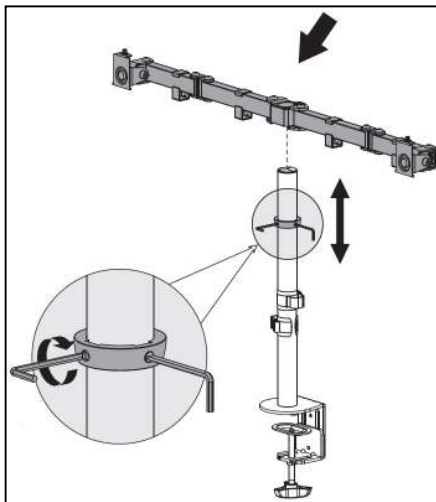
8. While supporting the weight of the **Monitor Arm**, slide the **C-Clamp** over the edge of the **Mounting Surface**.
9. Using your hand, tighten the **Knob** until the **C-Clamp** is pressed tightly against the **Mounting Surface**.

10. Using the **3 mm Hex Key**, loosen the **Adjustment Screw** on the **Collar**.
11. Position the **Collar** at the height you want the **Monitors** to sit.
12. Using the **3 mm Hex Key**, tighten the **Adjustment Screw** on the side of the **Collar**, securing the **Collar** to the **Pole**.
13. Clip the **Arm Assembly Clips** (x 4) into place along the **Swivel Arm Assembly**.



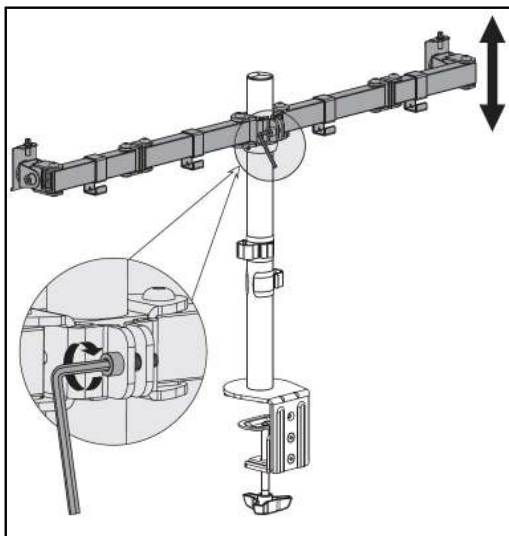
*Installing the Arm Assembly Clips*

14. Slide the **Swivel Arm Assembly** over-top of the **Pole**, until the **Swivel Arm Assembly** comes in contact with the **Collar**.



### *Installing the Swivel Arm Assembly*

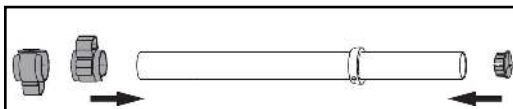
15. While holding the weight of the **Swivel Arm Assembly**, use the **6 mm Hex Key** to tighten the **Adjustment Screw** on the **Swivel Arm Assembly** to secure the **Swivel Arm Assembly** in place.



*Tightening the Swivel Arm*

## Using the Grommet Mount

1. Insert the **Pole Cap** into the top of the **Pole**.

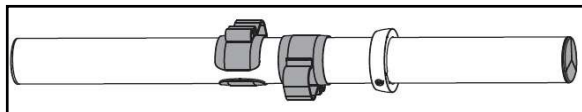


*Installing the Pole Cap*

2. Slide the **Cable Management Clips** onto of the **pole**.

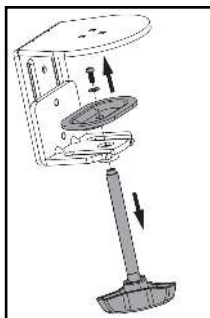
- or -

Clip the **Cable Management Clip** onto the **Pole**.



### *Installing Cable Management Clip*

3. Align the three **Screw Holes** on the top of the **C-Clamp** with the three **Screw Holes** on the bottom of the **Pole**.
4. Using a **Phillips Head Screw Driver**, remove the small screw attached to the **Knob** onto the **C-Clamp**.

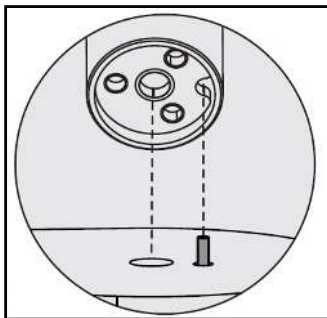


### *Removing the Knob*

5. Remove the backing from the **Rubber Pads** (x 5).

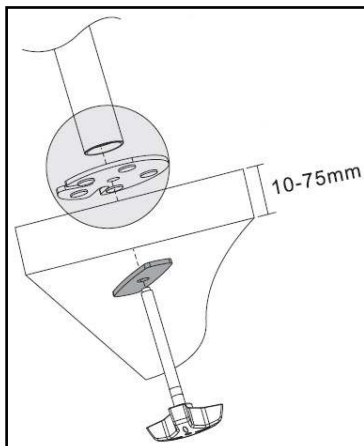
To view manuals, videos, drivers, downloads, technical drawings, and more visit [www.startech.com/support](http://www.startech.com/support)

6. Apply the adhesive side of the **Rubber Pads** to the side of the **Grommet Base Plate** without the protrusion.
7. Align the **Protrusion** on the **Grommet Base Plate** with the **Notch** on the bottom of the **Pole**.



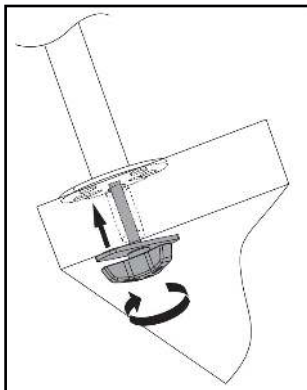
*Aligning the Grommet Base Plate*

8. Insert the **Protrusion** on the **Grommet Base Plate** into the **Notch** on the bottom of the **Pole**.
9. While holding the **Grommet Base Plate** against the bottom of the **Pole**, align the center hole on the **Grommet Base Plate** with the **Grommet Hole** in the **Mounting Surface**.
10. On the under side of the **Mounting Surface**, align the **Grommet Plate** with the **Grommet Hole**.
11. Insert the **Knob** through the **Grommet Plate** and **Grommet Hole** and into the **Grommet Base Plate** and **Pole**.



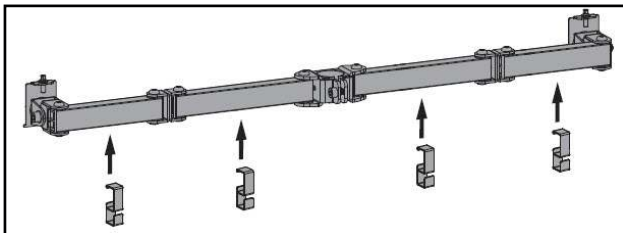
*Installing the Grommet*

12. Tighten the **Knob**, until the **Grommet Plate** and **Knob** are pushing tightly against the bottom of the **Mounting Surface**.



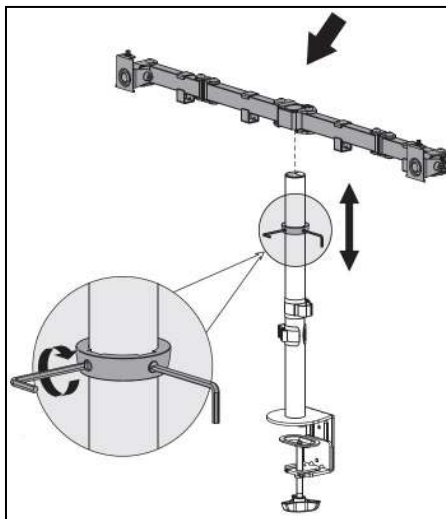
### *Tightening the Knob*

13. Using the **3 mm Hex Key**, loosen the **Adjustment Screw** on the **Collar**.
14. Position the **Collar** at the height you want the **Monitors** to sit.
15. Using the **3 mm Hex Key**, tighten the **Adjustment Screw** on the side of the **Collar**, securing the **Collar** to the **Pole**.
16. Clip the **Arm Assembly Clips** (x 4) into place along the **Swivel Arm Assembly**.



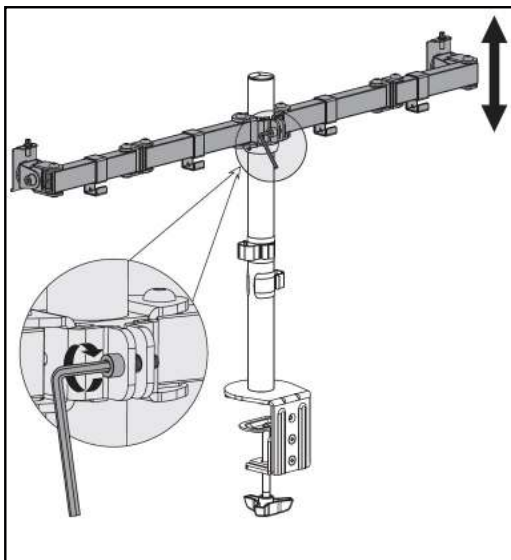
*Installing the Arm Assembly Clips*

17. Slide the **Swivel Arm Assembly** over-top of the **Pole**, until the **Swivel Arm Assembly** comes in contact with the **Collar**.



### *Installing the Swivel Arm Assembly*

18. While holding the weight of the **Swivel Arm Assembly**, use the **6 mm Hex Key** to tighten the **Adjustment Screw** on the **Swivel Arm Assembly** to secure the **Swivel Arm Assembly** in place.



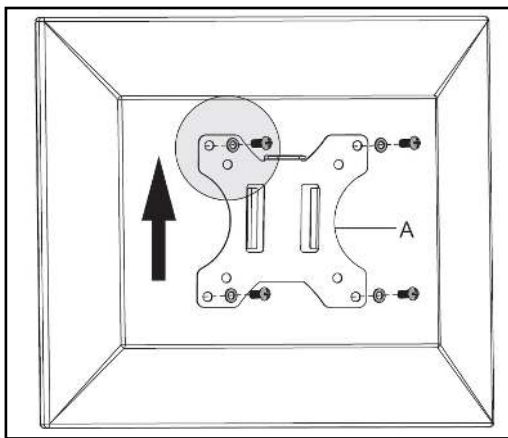
*Tightening the Swivel Arm*

## Attaching the Monitors (Flush)

**Note:** *It is recommend that two people are used to mount the **Monitors** to the **Monitor Mounts**.*

1. Determine the size and length of screw to use to mount the **Monitors** to the **Monitor Mounts** (M4 x 12 mm or M5 x 12 mm, if appropriate).

2. Lay the **Monitor** face down on a flat, level surface.
3. Align the **Mounting Holes** on the **VESA Mount** with the **Screw Holes** on the back of the **Monitor**, making sure that the **Mounting Flange** on the **VESA Mount** is at the top.
4. Align the **Washers** (x 4) with the **Mounting Holes** on the **VESA Mount**.
5. Insert the **Screws** (x 4) through the **Washers** and **Mounting Holes** and into the **Screw Holes** in the back of the **Monitor**.



### *Installing the VESA Mount*

6. Using a **Phillips Head Screwdriver** (sold separately) tighten the **Screws**, being careful not to over-tighten.

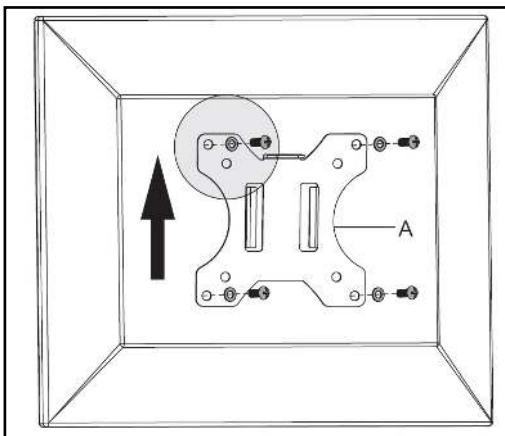
**Note:** Do not over-tighten the Screws. If you encounter resistance while you're tightening the Screws, stop tightening. Failure to do so could result in damage to the monitor.

7. Repeat steps 1 - 6 to mount the second **Monitor**.

## Attaching the Monitors (Recessed)

**Note:** It is recommend that two people are used to mount the **Monitors** to the **Monitor Mounts**.

1. Determine the size and length of screw to use to mount the **Monitors** to the **Monitor Mounts** (M4 x 12 mm or M5 x 12 mm, if appropriate).
2. Lay the **Monitor** face down on a flat, level surface.
3. Align the **Spacers** (x 4) with the **Screw Holes** on the back of the **Monitor**.
4. Align the **Mounting Holes** on the **VESA Mount** with the **Spacers** on the back of the **Monitor**, making sure that the **Mounting Flange** on the **VESA Mount** is at the top.
5. Align the **Washers** (x 4) with the **Mounting Holes** on the **VESA Mount**.
6. Insert the **Screws** (x 4) through the **Washers** and **Mounting Holes** and into the **Screw Holes** in the back of the **Monitor**.



### *Installing the VESA Mount*

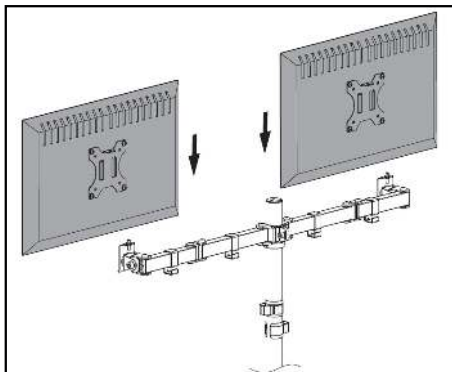
7. Using a **Phillips Head Screwdriver** (sold separately) tighten the **Screws**, being careful not to over-tighten.

**Note:** Do not over-tighten the Screws. If you encounter resistance while you're tightening the Screws, stop tightening. Failure to do so could result in damage to the monitor.

8. Repeat steps 1 - 6 to mount the second **Monitor**.

## Mounting the Monitors

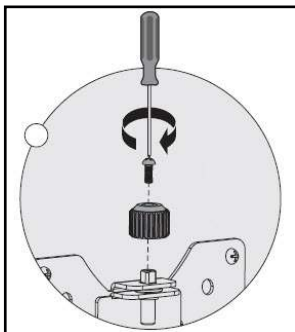
1. While supporting the weight of the **Monitor**, slide the **VESA Mount** down onto the **Swivel Arm Assembly**, aligning the hole on the **Mounting Flange** (located on the **VESA Mount**) with the **Micro-Adjustment Screw Protrusion** on the **Monitor Holder**.



### *Installing the Monitors*

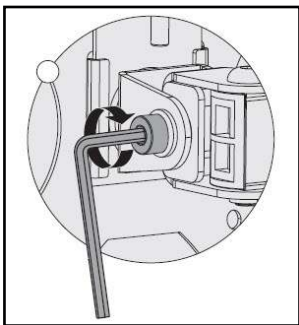
2. When the **Mounting Flange** on the **VESA Mount** is sitting on the **Micro-Adjustment Screw Protrusion**, mount the **Micro-Adjustment Knob** on the top of the **Micro-Adjustment Screw Protrusion**.
3. Insert the **Micro-Adjustment Screw** through the center of the **Micro-Adjustment Knob** and into the **Micro-Adjustment Screw Protrusion**.

4. Using a **Phillips Head Screwdriver**, tighten the **Micro-Adjustment Screw**.



### *Installing the Micro-Adjustment Knob*

5. Adjust the **Monitor** tilt until it is in the desired position.
6. Using the **6 mm Hex Key**, tighten the **Adjustment Screw** on the side of the **Monitor Holder**, securing the **Monitor** in place.



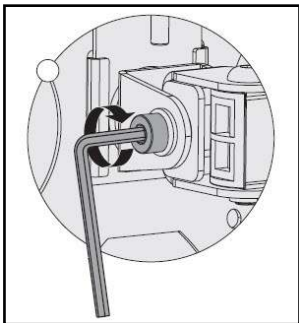
### *Tightening the Monitor Adjustment Screw*

7. Repeat steps 1 - 6 to mount the second **Monitor**.

## **Adjusting the Monitors**

### **Tilt Adjustment**

1. Using the **6 mm Hex Key**, loosen the **Adjustment Screw** that is located on the side of the **Monitor Mount**.



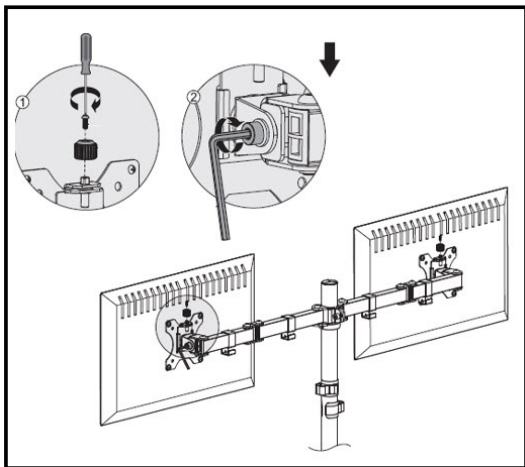
### *Adjusting the Monitor Tilt*

2. Adjust the tilt of the **Monitor**.
3. Once the **Monitor** is in the desired position, tighten the **Adjustment Screw**, securing the **Monitor** in place.

## Micro Adjustments

Making micro adjustments will slightly move the monitor up and down.

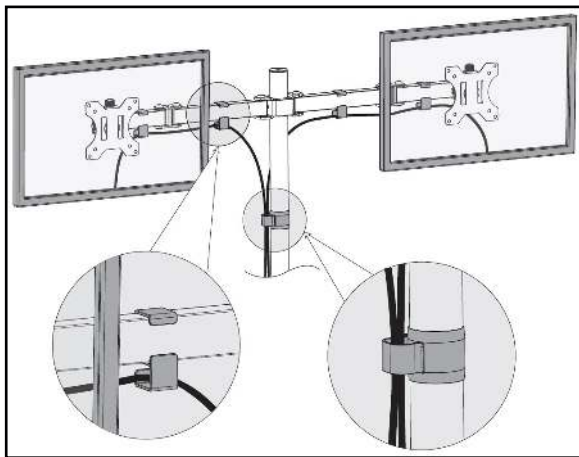
- Insert the **6 mm Hex Key** into the center- top of the **Micro-Adjustment Knob** and turn the **Hex Key** clockwise or counter-clockwise to just the **Monitor** up and down.



### ***Making Micro Adjustments***

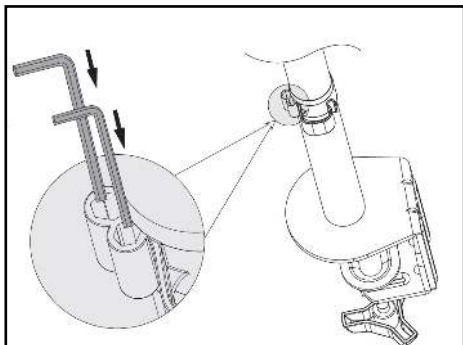
## Routing the Cables

- **Monitor Cables** can be routed along the **Swivel Arm Assembly** through the **Cable Management Clips** along the **Swivel Arm Assembly** and down along the **Pole** through the **Cable Management Clip**.



### *Routing Cables*

- Once the **Monitor Arm** is assembled the **Hex Keys** can be placed in the front of the **Cable Management Clip** on the **Pole**.



*Hex Key Holder*

## Warranty Information

This product is backed by a five-year warranty.

For further information on product warranty terms and conditions, please refer to [www.startech.com/warranty](http://www.startech.com/warranty).

## Limitation of Liability

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