

j5create

4K60

ELITE

USB-C® PD Multi-Port Adapter

Works With Chromebook Certified

JCD391



EN : Quick Installation Guide

DE : Kurzanleitung Für Installation

FR : Guide D'installation Rapide

IT : Guida rapida all'installazione

NL : Beknopte installatiehandleiding

ES : Guía De Instalación Rápida

PT : Guia de instalação rápida

SE : Snabbinstallationsguide

DK: Startvejledning

NO: Hurtiginstallasjonsveiledning

FI: Pika-asennusopas

HU: Gyors telepítési útmutató

RU : Руководство по быстрой установке

日本語 : クイックインストールガイド

繁体中 : 快速安裝手冊

簡中 : 快速安裝手冊

English

■ Features

- Certified to meet Chromebook compatibility standards
- Supports resolutions up to 4K @ 60 Hz
- Reliable network connectivity via the Gigabit Ethernet port
- Power Delivery 3.0 offers up to 86W of pass-through charging with a USB-C® power adapter
- Two USB™ 5Gbps ports for connecting peripherals or charging
- Plug-and-play, no driver installation required

■ System Requirements

- Available USB-C® port that supports DisplayPort™ alternate mode and USB™ Power Delivery 2.0 or 3.0
Please refer to the manufacturer of your computer for more information about your device

■ Note

- A 4K-capable display is required for obtaining the 3840 x 2160 resolution
- If connected to a USB™ 2.0 host port, or if using a USB™ 2.0 host cable, performance may be limited
- The adapter can connect to a USB-C® port that doesn't support Power Delivery, but it will not pass power through the connected device
- If you are using high-powered USB™ devices, attach a USB-C® power adapter to the power delivery port to ensure maximum performance. To avoid disruption, do not remove the power adapter while copying files.
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the adapter at a time

Deutsch

■ Eigenschaften

- Zertifiziert, um Chromebook-Kompatibilitätsstandards zu erfüllen
- Unterstützt Auflösungen bis zu 4K @ 60 Hz
- Zuverlässige Netzwerkkonnektivität über den Gigabit-Ethernet-Anschluss
- Power Delivery 3.0 bietet bis zu 86W Pass-Through-Ladung mit einem USB-C®-Netzteil
- Zwei USB™ 5Gbps-Ports für den Anschluss von Peripheriegeräten oder zum Aufladen im Downstream
- Plug-and-Play, keine Treiberinstallation erforderlich

■ System Requirements

- Verfügbarer USB-C®-Anschluss, der den DisplayPort™-Alternativmodus und USB™ Power Delivery 2.0 oder 3.0 unterstützt
Bitte wenden Sie sich an den Hersteller Ihres Computers, um weitere Informationen zu Ihrem Gerät zu erhalten

■ Hinweis

- Ein 4K-fähiger Bildschirm ist erforderlich, um die Auflösung von 3840 x 2160 zu erreichen.
- Bei Anschluss an einen USB™ 2.0-Hostanschluss oder bei Verwendung eines USB™ 2.0-Hostkabels kann die Leistung eingeschränkt sein.
- Der Adapter kann an einen USB-C® -Anschluss angeschlossen werden, der Power Delivery nicht unterstützt, leitet aber keinen Strom durch das angeschlossene Gerät
- Wenn Sie USB™-Geräte mit hoher Leistung verwenden, schließen Sie einen USB-C® -Stromadapter an den Power Delivery-Anschluss an, um maximale Leistung zu gewährleisten. Entfernen Sie den Stromadapter nicht, während Sie Dateien kopieren, um Unterbrechungen zu vermeiden.
- Wir empfehlen, nicht mehr als ein (1) busgespeistes/portables externes Festplattenlaufwerk gleichzeitig mit dem Adapter zu verbinden.

Français

■ Caractéristiques

- Certifié pour répondre aux normes de compatibilité Chromebook
- Prend en charge des résolutions allant jusqu'à 4K @ 60 Hz
- Connectivité réseau fiable via le port Gigabit Ethernet
- Power Delivery 3.0 offre jusqu'à 86W de charge pass-through avec un adaptateur secteur USB-C®
- Deux ports USB™ 5 Gbps pour connecter des périphériques ou charger en aval
- Plug-and-play, aucune installation de pilote requise

■ Configuration Recommandée

- Port USB-C® disponible qui prend en charge le mode alternatif DisplayPort™ et USB™ Power Delivery 2.0 ou 3.0
Veuillez consulter le fabricant de votre ordinateur pour plus d'informations sur votre appareil

■ Note

- Un écran compatible 4K est nécessaire pour obtenir la résolution 3840 x 2160
- Si vous êtes connecté à un port hôte USB™ 2.0, ou si vous utilisez un câble hôte USB™ 2.0, les performances peuvent être limitées
- L'adaptateur peut se connecter à un port USB-C® qui ne prend pas en charge Power Delivery, mais il ne transmettra pas l'alimentation via l'appareil connecté
- Si vous utilisez des périphériques USB™ à haute puissance, connectez un adaptateur secteur USB-C® au port Power delivery pour assurer des performances maximales. Ne retirez pas l'adaptateur secteur lors de la copie de fichiers pour éviter toute interruption.
- Nous ne recommandons pas plus d'un (1) lecteur de disque dur externe alimenté par bus / portable d'être connecté à l'adaptateur à la fois

Italiano

■ Caratteristiche

- Certificato per soddisfare gli standard di compatibilità Chromebook
- Supporta risoluzioni fino a 4K a 60 Hz
- Connettività di rete affidabile tramite la porta Gigabit Ethernet
- Power Delivery 3.0 offre fino a 86W di carica pass-through con un adattatore di alimentazione USB-C®
- Due porte USB™ 5 Gbps per il collegamento di periferiche o la carica downstream
- Plug-and-play, nessuna installazione di driver

■ Requisiti di sistema

- Porta USB-C® disponibile con supporto DisplayPort™ Alternate Mode e USB™ Power Delivery 2.0 o 3.0
Consultare il produttore del computer per ulteriori informazioni sul dispositivo

■ Note

- È necessario un display compatibile 4K per ottenere la risoluzione 3840 x 2160
- Se collegato a una porta host USB™ 2.0 o se si utilizza un cavo host USB™ 2.0, le prestazioni potrebbero essere limitate
- L'adattatore può connettersi a una porta USB-C® non supporta Power Delivery, ma non passa l'alimentazione attraverso il dispositivo connesso
- Se si utilizzano dispositivi USB™ ad alta potenza, collegare l'adattatore di alimentazione USB® alla porta di alimentazione per garantire prestazioni massime. Non rimuovere l'alimentatore durante la copia dei file per evitare interruzioni.
- Si consiglia di non collegare più di un (1) disco rigido esterno portatile/alimentato tramite bus all'adattatore per volta

Nederlands

■ Functies

- Gecertificeerd om te voldoen aan de compatibiliteitsnormen voor Chromebook
- Ondersteunt resoluties tot 4K @ 60 Hz
- Betrouwbare netwerkconnectiviteit via de Gigabit Ethernet-poort
- Power Delivery 3.0 biedt tot 86W pass-through opladen met een USB-C® voedingsadapter
- Twee USB™ 5Gbps-poorten voor het aansluiten van randapparatuur of downstream opladen
- Plug-and-play, geen driverinstallatie vereist

■ Systeem Vereisten

- Beschikbare USB-C®-poort die DisplayPort™ alternatieve modus en USB™ Power Delivery 2.0 of 3.0 ondersteunt. Raadpleeg de fabrikant van uw computer voor meer informatie over uw apparaat

■ Opmerking

- Voor het verkrijgen van de resolutie van 3840 x 2160 is een 4K-beeldscherm vereist
- Bij aansluiting op een USB™ 2.0-hostpoort of bij gebruik van een USB™ 2.0-hostkabel kunnen de prestaties beperkt zijn
- De adapter kan worden aangesloten op een USB-C®-poort die geen Power Delivery ondersteunt, maar geeft geen stroom door het aangesloten apparaat
- Als u krachtige USB™-apparaten gebruikt, sluit dan een USB-C®-voedingsadapter aan op de voedingspoort om maximale prestaties te garanderen. Verwijder de voedingsadapter niet tijdens het kopiëren van bestanden om onderbrekingen te voorkomen.
- We raden aan om niet meer dan één (1) externe harde schijf met busvoeding/draagbare externe harde schijf tegelijk op de adapter aan te sluiten

Español

■ Características

- Certificado para cumplir los estándares de compatibilidad de Chromebook
- Admite resoluciones de hasta 4K a 60 Hz
- Conectividad de red confiable a través del puerto Gigabit Ethernet
- Power Delivery 3.0 ofrece hasta 86 W de carga de transferencia con un adaptador de alimentación USB-C®
- Dos puertos USB™ de 5 Gbps para conectar periféricos o carga descendente
- Plug-and-play, no requiere instalación de controlador

■ Requisitos del sistema

- Puerto USB-C® disponible que admite el modo alternativo DisplayPort™ y USB™ Power Delivery 2.0 o 3.0
Consulte al fabricante de su computadora para obtener más información sobre su dispositivo

■ Notas

- Se requiere una pantalla compatible con 4K para obtener la resolución de 3840 x 2160
- Si se conecta a un puerto host USB™ 2.0, o si se utiliza un cable host USB™ 2.0, el rendimiento puede ser limitado
- El adaptador se puede conectar a un puerto USB-C® que no es compatible con Power Delivery, pero no pasará energía a través del dispositivo conectado
- Si está utilizando dispositivos USB™ de alta potencia, conecte un adaptador de corriente USB-C® al puerto de suministro de energía para garantizar el máximo rendimiento. Para evitar interrupciones, no retire el adaptador de corriente mientras se copian los archivos.
- Aconsejamos que no se conecte al adaptador más de un (1) disco duro externo alimentado por bus o portátil a la vez

Portuguese

■ Características

- Certificado para cumprir as normas de compatibilidade Chromebook
- Suporta resoluções até 4K a 60 Hz
- Ligação fiável à rede através da porta Ethernet Gigabit
- A tecnologia Power Delivery 3.0 oferece até 86W de passagem de carregamento com transformador USB-C®
- Duas portas USB™ de 5 Gbps para ligar periféricos ou carregamento a jusante
- Plug-and-play, sem necessidade de instalação de controlador

■ Requisitos do sistema

- Porta USB-C® disponível que suporta o modo DisplayPort™ alternativo e USB™ Power Delivery 2.0 ou 3.0
Consulte o fabricante do seu computador para obter mais informações sobre o seu dispositivo.

■ Notas

- Para obter a resolução de 3840 x 2160, é necessário m monitor com capacidade 4K
- O desempenho pode ser limitado se estiver ligado a uma porta anfitrião USB™ 2.0 ou se utilizar um cabo anfitrião USB™ 2.0
- O adaptador pode ligar a uma porta USB-C® que não suporta a função Power Delivery, mas permite o fornecimento de energia através do dispositivo ligado
- Se utilizar dispositivos USB™ de alta potência, ligue o transformador USB-C® à porta de fornecimento de energia para garantir o máximo desempenho. Para evitar perturbações, não remova o transformador ao copiar ficheiros.
- Aconselhamos que não utilize mais do que um (1) disco rígido externo portátil/alimentado por barramento ligado ao adaptador de cada vez

Swedish

■ Funktioner

- Certifierad för att uppfylla Chromebook kompatibilitetsstandard
- Stöder upplösningar upp till 4K vid 60 Hz
- Tillförlitlig nätverksanslutning via Gigabit Ethernet-porten
- Power Delivery 3.0 erbjuder upp till 86 W genomgångsladdning med en USB-C®-strömadapter
- Två USB™ 5Gbps-portar för anslutning av kringutrustning eller laddning i nedströmsledet
- Plug-and-play, ingen installation behövs

■ Systemkrav

- Tillgänglig USB-C®-port med stöd för DisplayPort™ alternativt läge och USB™ Power Delivery 2.0 eller 3.0
Se tillverkaren av din dator för mer information om din enhet

■ Observera

- En skärm med 4K-kapacitet krävs för att få 3840 x 2160 upplösning
- Om du är ansluten till en USB™ 2.0-värdport eller om du använder en USB™ 2.0-värdkabel kan prestandan vara begränsad
- Adaptern kan anslutas till en USB-C®-port som inte stöder Power Delivery, men den kommer inte att överföra ström till den anslutna enheten
- Om du använder USB™-enheter med hög effekt ska du ansluta en USB-C®-strömadapter till strömförsörjningsporten för att få maximal prestanda. Ta inte bort nätadaptern när du kopierar filer för att undvika störningar.
- Vi rekommenderar att inte mer än en (1) bussdriven/portabel extern hårddisk ansluts till adaptern åt gången

Dansk

■ Funktioner

- Certificeret til at opfylde kompatibilitetsstandarderne til Chromebook
- Understøtter opløsninger op til 4K med 60 Hz
- Pålidelig netværksforbindelse via Gigabit Ethernet-porten
- Strømforsyning (PD) 3.0 forsyner op til 86 W opladning med en USB-C®-strømadapter
- To USB™ 5 Gbps-porte til tilslutning af eksterne enheder eller til downstream-opladning
- Plug-and-Play. Der skal ikke installeres nogen drivere.

■ Systemkrav

- Tilgængelig USB-C®-port, der understøtter DisplayPort™ Alternate-funktionen og USB™ strømforsyning (PD) 2.0 eller 3.0. Du kan finde yderligere oplysninger i brugsvejledningen til din computer

■ Bemærk

- Du skal bruge en 4K-kompatibel skærm for, at få en opløsning på 3840 x 2160
- Hvis produktet tilsluttes en USB™ 2.0-port, eller hvis du bruger et USB™ 2.0-kabel, kan det begrænse produktets ydeevne
- Adapteren kan sluttes til en USB-C®-port, der ikke understøtter strømforsyning, men i så fald strømforsyrer den ikke den tilsluttede enhed
- Hvis du bruger en USB™-enhed med høj effekt, skal du tilslutte USB-C®-strømadapteren til strømforsyningsporten for, at sikre den bedste ydeevne. For at undgå forstyrrelser, må strømadapteren ikke afbrydes under kopiering af filerne.
- Vi anbefaler, at der ikke sluttes mere end én (1) busdrev/bærbar ekstern harddisk til adapteren ad gangen

Русский

4K60 Elite USB-C® мультИ-переходник с PD (JCD391)

■ Технические особенности

- Сертифицирован и совместим с Chromebook
- Поддержка разрешения до 4K@60 Гц
- Простое подключение к проводному интернету через Ethernet порт
- Power Delivery 3.0 с поддержкой зарядки мощностью до 100 Вт при использовании USB-C® блока питания
- 2 USB™ порта с поддержкой скорости передачи данных до 10 Гбит/с для подключения периферийных устройств и зарядки
- Plug-and-play, установка драйвера не требуется

■ Системные требования

- Доступный USB-C® порт с поддержкой DisplayPort™ Alt Mode и USB™ Power Delivery 2.0 или 3.0
- Пожалуйста, обратитесь к производителю вашего компьютера за дополнительной информацией о вашем устройстве

■ Примечания

- Для получения разрешения 3840 x 2160 требуется монитор с поддержкой 4K
- При подключении к USB™ 2.0 порту или при использовании USB™ 2.0 кабеля производительность может быть ограничена
- Переходник может быть подключен к USB-C® порту, не поддерживающим Power Delivery, но в таком случае он не будет передавать питание на подключенное устройство
- При подключении USB™ устройств с высоким энергопотреблением, для обеспечения максимальной производительности рекомендуется использование доп. USB-C® блока питания. Чтобы обеспечить полное копирование файлов, не извлекайте USB-C® блок питания до завершения копирования
- Не рекомендуется одновременно подключать более одного внешнего жесткого диска

Norsk

■ Funksjoner

- Sertifisert for å oppfylle kompatibilitetsstandardene til Chromebook
- Støtter oppløsninger på opptil 4K ved 60 Hz
- Pålitelig nettverkstilkobling via Gigabit Ethernet-porten
- Power Delivery 3.0 tilbyr opptil 86 W ladegjennomgang med en USB-C®-strømadapter
- To USB™ 5 Gbps-porter for tilkobling av eksterne enheter eller nedstrømslading
- Plug-and-play – ikke nødvendig å installere driver

■ Systemkrav

- Tilgjengelig USB-C®-port som støtter DisplayPort™ alternativ modus og USB™ Power Delivery 2.0 eller 3.0; kontakt produsenten til datamaskinen for mer informasjon om enheten din

■ Obs

- En 4K-kompatibel skjerm kreves for å oppnå 3840 x 2160 oppløsning
- Hvis det kobles til en USB™ 2.0-vertsport, eller det brukes en USB™ 2.0-vertskabel, kan ytelsen bli begrenset
- Adapteren kan kobles til en USB-C®-port som ikke støtter Power Delivery, men den vil da ikke sende strøm gjennom den tilkoblede enheten
- Hvis du bruker USB™-enheter som trenger mye strøm, må du koble en USB-C®-strømadapter til strømforsyningsporten for å sikre maksimal ytelse. For å unngå avbrudd må du ikke fjerne strømadapteren mens du kopierer filer.
- Vi anbefaler at ikke mer enn én (1) bussdrevet/bærbar ekstern harddisk kobles til adapteren om gangen

日本語

■ 特徴

- Chromebookに互換性ある認証を取得済み。
- 最大解像度4K 60Hzに対応します。
- ギガビットイーサネットを増設できます。
- Power Delivery最大86W対応、別売りのPD充電器を使用してノートPCへ充電できます。
- USB Type-A 5Gbpsデータ転送、周辺機器も増設できます。
- プラグ＆プレイ、接続すればすぐに利用できます。

■ システム要件

- Type-Cを備えるホスト側がDisplayPort™ Alt ModeとPower Deliveryに対応している必要があります。上記規格に対応しているかについてはパソコンメーカーのサポートに確認してください。

■ 注意

- 4K 60Hz解像度にはディスプレイ及びホスト側のType-Cポートも4K 60Hzに対応している必要があります。
- USB™ 2.0のホストまたはケーブルを使用する場合に、パフォーマンスが落ちることがあります。
- Power Deliveryに非対応のノートPCにも利用可能ですが、PD充電ポートを経由してノートPCに充電することができません。
- SSDなど高消費量のデバイスを使用する場合に安定した動作を提供するためにPD充電器を本機に接続して使用してください。またデータ転送中に電源を切らないようにしてください。
- 複数の高消費量デバイスは同時に使用しないでください。

Suomi

■ Ominaisuudet

- Sertifioitu täyttämään Chromebook-yhteensopivuusstandardit
- Tukee enintään 4K @ 60 Hz:n resoluutiota
- Luotettava verkkoyhteys Gigabit Ethernet -portin kautta
- Virransyöttö 3.0 tarjoaa enintään 86 W:n läpimenolataamisen USB-C®-verkkolaitteella
- Kaksi USB™ 5 Gbps -porttia oheislaitteiden liittämiseen tai alavirtalataamiseen
- Plug-and-play, ohjaimien asennusta ei tarvita

■ Järjestelmävaatimukset

- Käytettävissä oleva USB-C®-portti, joka tukee DisplayPort™ alternate -tilaa ja USB™ 2.0- tai 3.0-virransyöttöä. Ota yhteyttä tietokoneesi valmistajaan saadaksesi lisätietoja laitteestasi

■ Huomautus

- Vaaditaan 4K:n näyttö 3840 x 2160 -resoluution saavuttamiseksi.
- Liitettynä USB™ 2.0 -isäntäporttiin tai käytettäessä USB™ 2.0 -isäntäkaapelia, suorituskyky voi olla rajoitettu
- Sovittimen voi liittää USB-C®-porttiin, joka ei tue virransyöttöä, mutta, mutta se ei syötä virtaa liitettyyn laitteeseen
- Jos käytät suuritehoisia USB™-laitteita, kiinnitä USB-C®-verkkolaite virransyöttöporttiin varmistaksesi maksimaalisen suorituskyvyn. Vältääksesi häiriön, älä irrota verkkolaitetta tiedostoja kopioitaessa.
- En suositeltavaa, ettei useampaa kuin yhtä (1) väyläkäyttöistä/kannettavaa kiintolevyasemaa liitetä sovittimeen kerrallaan

繁體

■ 產品特色

- 取得Works with Chromebook 相容性認證
- 支援解析度最高 4K @ 60 Hz
- 具備一個高速RJ-45網路接口
- 支援最高Power Delivery 86W Pass-Through 充電
- 提供2個高速USB™ Type-A 5Gbps連接埠可連接其他周邊設備
- 隨插即用，無須安裝驅動程式

■ 系統需求

- 必須具備支援 DisplayPort™ Alt Mode與Power Delivery充電功能的USB-C® 埠
- 主機須支援DisplayPort™ 1.4 才能輸出 4K 60Hz 解析度

■ 附註

- 要獲得 3840 x 2160 解析度，需要具有 4K 功能的顯示螢幕
- 連接至USB™ 2.0 的接口或是線材時，功能可能會受到限制
- 本產品可以連接至不支援Power Delivery的USB-C®連接埠，但將無法提供Power Delivery Pass-Through充電功能
- 當外接高耗电裝置時，建議您將足夠的 USB-C® PD電源連接於本產品的電源輸入端，以避免外接裝置因電源不足，造成運行穩定性不佳
- 進行資料傳輸時，請勿拔除電源供應器，以避免資料傳輸失敗或遺失
- 建議每次不要連接超過一個以上的行動硬碟於本產品

Magyar

■ Jellemzők

- A Chromebook kompatibilitási szabványoknak való megfelelés tanúsítása
- Támogatja az akár 4K @ 60 Hz felbontást
- Megbízható hálózati kapcsolat a Gigabit Ethernet-aljzaton keresztül
- A Power Delivery 3.0 akár 86 W-os átmenő töltést kínál USB-C® tápfeszültség-adapterrel
- Két USB™ 5 Gbps aljzat a perifériák csatlakoztatásához vagy a downstream töltéshez
- Plug-and-Play, ezért nincs szükség illesztőprogram telepítésére

■ Rendszerkövetelmények

- Szabad USB-C®-aljzat, amely támogatja a DisplayPort™ alternatív üzemmódot és az USB™ Power Delivery 2.0-t vagy 3.0-t. A készülékre vonatkozó további információkért forduljon a számítógép gyártójához

■ Megjegyzések

- A 3840 x 2160 felbontás eléréséhez 4K-képes megjelenítő szükséges
- USB™ 2.0 host aljzathoz csatlakoztatás vagy USB™ 2.0 host kábel használata esetén a teljesítmény korlátozott lehet
- Az adapter csatlakoztatható olyan USB-C®-aljzathoz, amely nem támogatja a Power Delivery szolgáltatást, de a csatlakoztatott eszközre nem fog áramot továbbítani
- Ha nagy teljesítményű USB™-eszközt használ, a maximális teljesítmény biztosítása érdekében csatlakoztassa az USB-C® tápfeszültség-adaptert a tápfeszültség-aljzathoz. A fájlok zavartalan másolása érdekében ne húzza ki a tápfeszültség-adaptert a fájlok másolása közben.
- Azt javasoljuk, hogy egyszerre legfeljebb egy (1) buszról táplált/hordozható külső merevlemezes meghajtót csatlakoztasson az adapterhez

簡中

■ 产品特色

- 取得Works With Chromebook 兼容性认证
- 支持分辨率最高 4K @ 60 Hz
- 具备一个高速RJ-45网络接口
- 支持最高Power Delivery 86W Pass-Through 充电
- 提供2个高速USB™ Type-A 5Gbps接口可连接其他周边装置
- 随插即用，无须安装驱动程序

■ 系统需求

- 必须具备支持 DisplayPort™ Alt Mode与Power Delivery充电功能的USB-C® 接口
- 主机须支持DisplayPort™ 1.4 才能输出 4K 60Hz 分辨率

■ 附注

- 要获得 3840 x 2160分辨率，需要具有 4K 功能的显示屏幕
- 连接至USB™ 2.0 的接口或是线材时，功能可能会受到限制
- 本产品可以连接至不支援Power Delivery的USB-C®接口，但将无法提供Power Delivery Pass-Through充电功能
- 当外接高耗电装置时，建议您将足够的 USB-C® PD电源连接于本产品的电源输入端，以避免外接装置因电源不足，造成运行稳定性不佳
- 进行数据传输时，请勿拔除电源供应器，以避免数据传输失败或遗失
- 建议每次不要连接超过一个以上的移动硬盘于本产品

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- a copy of the original purchase invoice to verify your warranty
- a product serial number
- a description of the problem
- customer's name, address, and telephone number

j5create does not warrant that the operation of the product will be uninterrupted or error-free. j5create is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply to: (a) consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) damage caused by use with non-j5create products; (d) damage caused by natural disasters; (e) damage caused by human misuse (lost, accident, abuse, misuse or other external causes); (f) damage caused by operating the product outside the permitted or intended uses described by j5create; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of j5create or a j5create Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of j5create; or (i) if any j5create serial number on the product has been removed or defaced. If such a situation occurs, j5create will calculate the cost of materials and repair for your reference. This warranty is given by j5create in lieu of any other warranties expressed or implied.

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STOP!

If you have any problems with this product please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : **888-988-0488**

Technical Support : **888-689-4088**

Email : **Service@j5create.com**

SOPORTE TÉCNICO

Número gratuito : +1-888-988-0488

Horas de operación :

Lun - Vier : 10:00 -18:00 U.S.A-E.S.T

Correo electrónico : service@j5create

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