j5create

USB™ HD Webcam

with 360° rotation

Model : JVCU100



EN: Quick Installation Guide
ES: Guía de Instalación Rápida
FR : Guide d'installation rapide
DE: Kurzinstallationsanleitung
NL : Snelle installatiegids
IT: Guida rapida all'installazione

PT: Guia de instalação rápida
SV: Snabbinstallationsguide
繁中文 : 快速安裝手冊
簡中文 : 快速安装手冊
日本語 : クイックインストールガイド

■ Webcam Companion App

Webcam Companion App

Webcam Companion App for Windows®

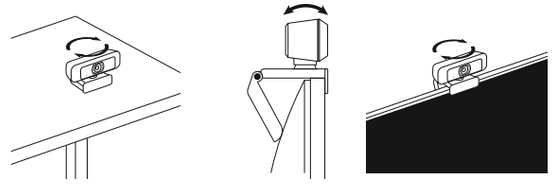
Webcam Companion App for macOS®



English

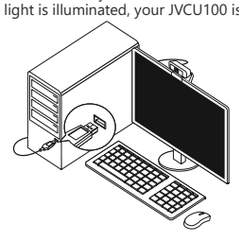
Step 1. Place your Model : JVCU100

Set the JVCU100 on a flat table or open the JVCU100 clip base and mount it on the monitor. Adjust the clip base so that it is stable on the monitor.
Adjust the JVCU100 to your optimal viewing angle.



Step 2. Connect your Model : JVCU100

Connect the JVCU100 USB™ cable to your PC, Mac® or Chromebook™.
Once the red indicator light is illuminated, your JVCU100 is ready to use for video calling.



Step 3. Start a video call with your Model : JVCU100

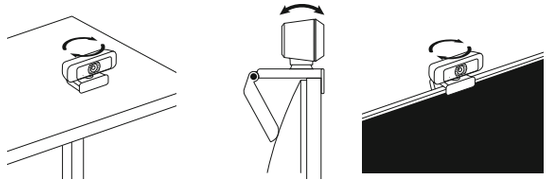
Ensure your PC, Mac® or Chromebook™ has Internet service, and both you and the person you call need to use a video calling application.
Select the correct video device and microphone in the settings menu in the video calling application.

* The JVCU100 provides full HD 1080P video calling, with a minimum of at least 2 megabits upload speed.
* 1080p calling may be affected by available network bandwidth, CPU speed, type of video calling application, etc.
* Wide Compatibility: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, etc.
* For Windows® 10:
  1. Go to Start > Settings > Privacy > Camera/Microphone
  2. Choose your preferred settings to allow apps to access your camera/microphone.
  3. Turn on your camera/microphone for apps.
* Privacy settings for macOS® :
  1. On your Mac®, choose the Apple® menu > System Preferences, click Security & Privacy, then click Privacy.
  2. Select Camera/Microphone.
  3. Select the checkbox next to an app to allow it to access the camera/microphone. Deselect the checkbox to turn off access for that app. If you turn off access for an app, you'll be asked to turn it on again the next time that app tries to use your camera/microphone.

Español

Paso 1. Sitúe su Model : JVCU100

Coloque su JVCU100 sobre una mesa plana o abra la base de clip de su JVCU100 y móntelo en el monitor. Ajuste la base del clip para que quede estable en el monitor.
Ajuste su JVCU100 a su ángulo de visión óptimo.



Paso 2. Conectar su Model : JVCU100

Conecte el cable USB™ de su JVCU100 a su PC, Mac® o Chromebook™.
Cuando la luz indicadora roja esté completamente iluminada, su JVCU100 estará listo para usar para videollamadas.



Paso 3. Iniciar una videollamada con su Model : JVCU100

Asegúrese de que su PC, Mac® o Chromebook™ tengan servicio de Internet, y tanto usted como la persona a la que llama deben usar una aplicación de videollamada.
Seleccione los dispositivos de vídeo y micrófono correctos en la configuración del

* Su JVCU100 proporciona videollamadas Full HD 1080P, con un mínimo de al menos 2 megabits de velocidad de carga.
* Las llamadas de 1080p pueden verse afectadas por el ancho de banda de red disponible, la velocidad de la CPU, el tipo de aplicación de video llamada, o etc.
* Amplia compatibilidad: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, etc.
* Para Windows® 10:
  1. Vaya a inicio > Configuración > Privacidad > Cámara/Micrófono.
  2. Elija su configuración preferida para permitir que las aplicaciones accedan a la cámara/micrófono.
  3. Encienda su cámara/micrófono para aplicaciones.
* Configuración de privacidad para macOS® :
  1. En su Mac®, elija el menú de Apple® > Preferencias del Sistema, haga clic en seguridad y privacidad y, a continuación, haga clic en privacidad.
  2. Seleccione la cámara/micrófono.
  3. Seleccione la casilla junto a una aplicación para permitirla acceder a la cámara/micrófono. Anule la selección de la casilla para desactivar el acceso a esa aplicación. Si desactiva el acceso a una aplicación, se le pedirá que lo vuelva a activar la próxima vez que la aplicación intente usar su cámara/micrófono.

STOP!

If you have any problems with this product please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : **888-988-0488**

Technical Support : **888-689-4088**

Email : **service@j5create.com**

Service Hours : **Mon. - Fri. 10:00 - 18:00 E.S.T**

SOPORTE TÉCNICO
Número gratuito : +1-888-988-0488
Horario de atención :
Lun-Vier. 10:00 – 18:00 U.S.A-E.S.T
Email : service@j5create.com

TECHNISCHER SUPPORT
Kostenloser Anruf bei : +1-888-988-0488
Sprechstunden :
Mon.-Frei. 10:00 – 18:00 U.S.A-E.S.T
E-mail : service@j5create.com

SUPPORT TECHNIQUE
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lun.-Ven. 10:00 – 18:00 U.S.A-E.S.T
Email : service@j5create.com

TECHNICKÁ PODPORA
Zákaznická linka : 888-988-0488
Technická podpora : 888-689-4088
Mon.-Frei. 10:00 – 18:00 U.S.A-E.S.T
E-mail : service@j5create.com

TECHNIKAI SEGÍTSÉG
Vevőszolgálat (angol nyelven) : 888-988-0488
Technikai támogatás (angol nyelven) : 888-689-4088
Mon.-Frei. 10:00 – 18:00 U.S.A-E.S.T
E-mail : service@j5create.com

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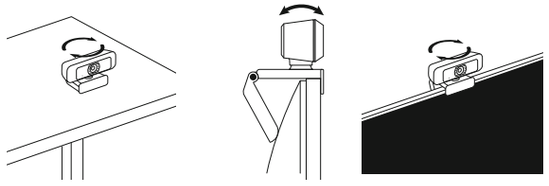
技術支援資訊
美國客服專線：+1-888-988-0488
台灣客服專線：+886-2-2269-5533#19
客服時間：
星期一至星期五10:00-18:00（台灣時間）
Email信箱：service.tw@j5create.com

202103-V3

Français

Étape 1. Placez le Model : JVCU100

Placez le JVCU100 sur une table plate ou ouvrez la base du clip du JVCU100 et montez-le sur le moniteur. Ajustez la base du clip de sorte qu'elle soit stable sur le moniteur.
Ajustez le JVCU100 à votre angle de vision optimal.



Étape 2. Connectez le Model : JVCU100.

Connectez le câble USB™ du JVCU100 à votre PC, Mac® ou Chromebook™.
Une fois que le voyant indicateur rouge est entièrement allumé, le JVCU100 est prêt à être utilisé pour les appels vidéo.



Étape 3. Faites un appel vidéo avec le Model : JVCU100

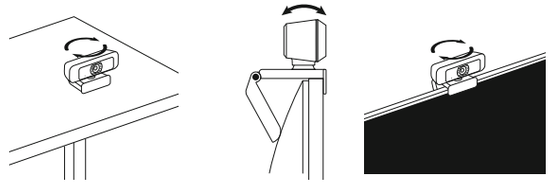
Assurez-vous que votre PC, Mac® ou Chromebook™ est connecté à un service Internet, et que vous et la personne que vous appelez utilisez tout les deux une application d'appel vidéo. Sélectionnez le bon appareil vidéo et le bon microphone dans les paramètres de l'application d'appel vidéo.

* Le JVCU100 permet de faire des appels vidéo en haute définition 1080p, avec une vitesse de téléchargement d'au moins 2 mégabits.
* Les appels 1080p sont affectés par la bande passante disponible, la vitesse du processeur, le type d'application d'appel vidéo, etc.
* Vaste Compatibilité : Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, etc.
* Pour Windows® 10 :
  1. Allez dans Démarrer > Paramètres > Confidentialité > Appareil photo/Microphone
  2. Choisissez le réglage préféré pour autoriser les applications à accéder à votre appareil photo/microphone.
  3. Allumez votre appareil photo/microphone pour les applications.
* Paramètres de confidentialité pour macOS® :
  1. Sur votre Mac®, choisissez le menu Apple® > Préférences système, cliquez sur Sécurité & Confidentialité, puis cliquez sur Confidentialité.
  2. Sélectionnez Appareil photo/Microphone.
  3. Cochez la case à côté d'une application pour lui permettre d'accéder à l'appareil photo/microphone. Décochez la case pour désactiver l'accès de cette application. Si vous désactivez l'accès d'une application, vous serez invité à le réactiver la prochaine fois que cette application tente d'utiliser votre caméra/microphone.

Deutsch

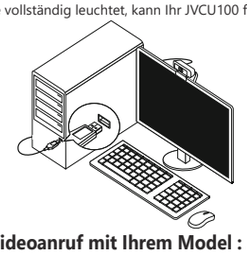
Schritt 1. Model : JVCU100 platzieren

Stellen Sie JVCU100 auf einen flachen Tisch oder öffnen Sie die Klemmbasis von JVCU100 und montieren Sie es am Monitor. Passen Sie die Klemmbasis so an, dass sie stabil am Monitor ist.
Passen Sie JVCU100 auf Ihren optimalen Betrachtungswinkel an.



Schritt 2. Model : JVCU100 verbinden

Verbinden Sie das USB™-Kabel von JVCU100 mit Ihrem PC, Mac® oder Chromebook™.
Sobald die rote Anzeige vollständig leuchtet, kann Ihr JVCU100 für Videoanrufe genutzt werden.



Schritt 3. Einen Videoanruf mit Ihrem Model : JVCU100 starten

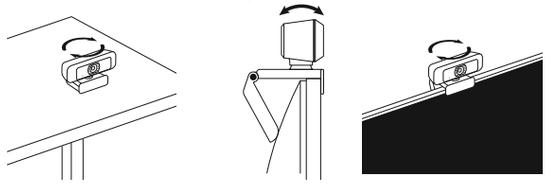
Stellen Sie sicher, dass Ihr PC, Mac® oder Chromebook™ über einen Internetdienst verfügt. Sie und die Person, die Sie anrufen, müssen eine Videotelefonie-App nutzen.
Wählen Sie das richtige Videogerät und Mikrofon in den Einstellungen der Videotelefonie-App .

* JVCU100 bietet Full-HD-1080p-Videoanruf mit einer minimalen Upload-Geschwindigkeit von mindestens 2 Megabyte.
* 1080p-Anruf kann durch verfügbare Netzwerkbandbreite, CPU-Geschwindigkeit, Art der Videotelefonie-App usw. beeinflusst werden.
* Breite Kompatibilität: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™ usw.
* Für Windows® 10:
  1. Wählen Sie Start > Einstellungen > Privatsphäre > Kamera/Mikrofon
  2. Wählen Sie Ihre bevorzugte Einstellung um Apps den Zugriff zu Ihrer/m Kamera/Mikro zu erlauben.
  3. Schalten Sie Ihr(e) Kamera/Mikrofon für Apps ein.
* Datenschutzeinstellungen für macOS® :
  1. Wählen Sie an Ihrem Mac® das Apple®-Menü > Systemeinstellungen, klicken Sie auf Sicherheit & Privatsphäre und dann auf Privatsphäre.
  2. Wählen Sie Kamera/Mikrofon.
  3. Wählen Sie das Kontrollkästchen neben einer App, damit sie auf Kamera/Mikrofon zugreifen kann. Wählen Sie das Kontrollkästchen zum Abschalten des Zugriffs für diese App. Wenn Sie den Zugriff für eine App abschalten, werden Sie gebeten, ihn wieder einzuschalten, wenn sie das nächste Mal versucht, Ihr(e) Kamera/Mikrofon zu nutzen.

Nederlands

Stap 1. De Model : JVCU100 plaatsen

Plaats de JVCU100 op een vlakke tafel of open de JVCU100 clip voet en monteer deze op de monitor. Pas de clip voet aan zodat deze stabiel op de monitor staat.
Stel de JVCU100 in op uw optimale kijkhoek.



Stap 2. De Model : JVCU100 aansluiten

Sluit de JVCU100 USB™ -kabel aan op uw pc, Mac® of Chromebook™.
Zodra het rode indicatielampje brandt, is uw JVCU100 klaar voor gebruik voor videobellen.



Stap 3. Start een videogesprek met uw Model : JVCU100

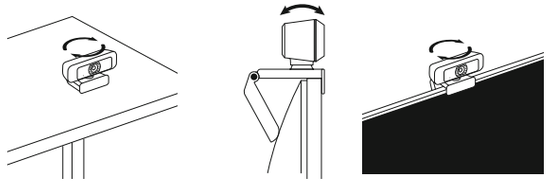
Zorg ervoor dat uw PC, Mac® of Chromebook™ internetservice heeft, en zowel u als de persoon die u belt moeten een applicatie voor videobellen gebruiken.
Selecteer het juiste videoapparaat en de juiste microfoon in het instellingenmenu in de applicatie voor videobellen.

* De JVCU100 biedt videobellen in Full HD 1080P, met een minimale uploadsnelheid van minstens 2 megabits.
* 1080P bellen kan worden beïnvloed door de beschikbare netwerkbandbreedte, CPU-snelheid, type videobellen applicatie, enz.
* Uitgebreide compatibiliteit: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, etc.
* Voor Windows® 10:
  1. Ga naar Start > Instellingen > Privacy > Camera/Microfoon
  2. Kies uw voorkeursinstellingen om apps toegang te verlenen tot uw camera/microfoon.
  3. Schakel uw camera/microfoon in voor apps.
* Privacy-instellingen voor macOS®:
  1. Kies op de Mac® het menu Apple® > Systeemvoorkeuren, klik op Beveiliging en Privacy, en vervolgens op Privacy.
  2. Selecteer Camera/Microfoon.
  3. Selecteer het selectievakje naast een app zodat deze de Camera/Microfoon kan gebruiken. Deselecteer de checkbox om toegang voor die app uit te schakelen. Als u de toegang voor een app uitschakelt, wordt u gevraagd deze weer in te schakelen de volgende keer dat die app uw camera of microfoon probeert te gebruiken.

Italiano

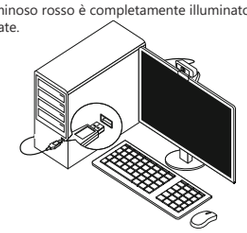
Passo 1. Posizionamento di Model : JVCU100

Collocare JVCU100 su un tavolo piano o aprire la base a clip di JVCU100 e montarlo sul monitor. Regolare la base della clip in modo che sia stabile sul monitor.
Regolare JVCU100 sull'angolo di visione ottimale.



Passo 2. Collegamento di Model : JVCU100

Collega il cavo USB™ di JVCU100 a PC, Mac® o Chromebook™.
Quando l'indicatore luminoso rosso è completamente illuminato, JVCU100 è pronto per l'uso per le videochiamate.



Passo 3. Avvio di una videochiamata con Model : JVCU100

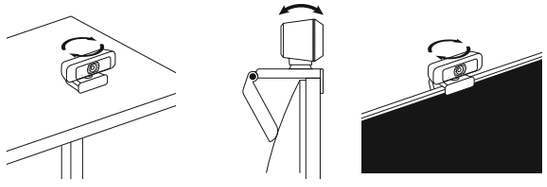
Assicurarsi che PC, Mac® o Chromebook™ disponga di un servizio Internet e che l'utente e la persona con cui si comunica utilizzino un'applicazione di videochiamata.
Selezionare il dispositivo video e il microfono corretti nelle impostazioni dell'applicazione di videochiamata.

* JVCU100 fornisce videochiamate Full HD 1080P, con una velocità di upload di almeno 2 megabit.
* La chiamata a 1080p può essere influenzata dalla larghezza di banda di rete disponibile, dalla velocità della CPU, dal tipo di applicazione di videochiamata, ecc.
* Compatibilità Wide: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, ecc.
* Per Windows® 10:
  1. Andare su Start > Impostazioni > Privacy > Videocamera/Microfono
  2. Scegliere l'impostazione predefinita di Consenti app per accedere a videocamera/microfono.
  3. Attivare videocamera/microfono per le app.
* Impostazioni sulla privacy per macOS® :
  1. Su Mac®, selezionare il menu Apple® > Preferenze di Sistema, fare clic su Sicurezza e Privacy, quindi fare clic su Privacy.
  2. Selezionare Videocamera/Microfono.
  3. Selezionare la casella di controllo accanto a un'app per consentirle di accedere a videocamera/microfono. Deselezionare la casella di controllo per disattivare l'accesso per quell'app. Se si disattiva l'accesso per un'app, verrà richiesto di riattivarlo la prossima volta che l'app tenta di utilizzare videocamera/microfono.

Português

Passo 1. Colocar a câmara Model : JVCU100

Coloque a câmara JVCU100 muna superfície plana ou abra a base da câmara JVCU100 e instale no monitor. Ajuste a base para que a câmara esteja estável no monitor.
Ajuste a câmara JVCU100 para o ângulo de visualização ideal.



Passo 2. Ligar a câmara Model : JVCU100

Ligue o cabo USB™ da câmara JVCU100 ao seu PC, Mac® ou Chromebook™.
Quando o indicador vermelho estiver aceso, a sua câmara JVCU100 estará pronta a ser utilizada para videochamadas.



Passo 3. Iniciar uma videochamada com a câmara Model : JVCU100

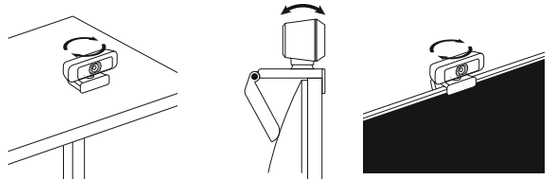
Certifique-se de que o seu PC, Mac® ou Chromebook™ tem acesso à Internet. Tanto você como a pessoa a quem pretende ligar precisam de utilizar uma aplicação de videochamadas.
Selecione o dispositivo de vídeo e microfone corretos nas definições da aplicação de videochamadas.

* A câmara JVCU100 permite videochamadas em full HD 1080P, com um mínimo de pelo menos 2 megabits de velocidade de carregamento.
* As chamadas em 1080p poderão ser afetadas pela largura de banda disponível, a velocidade de CPU, o tipo de aplicação de videochamadas, etc.
* Ampla compatibilidade: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™, etc
* Para Windows® 10:
  1. Aceda a Iniciar > Definições > Privacidade > Câmara/Microfone
  2. Escolha a sua definição preferida para que todas as aplicações acedam à câmara/microfone.
  3. Ative a sua câmara/microfone para aplicações.
* Definições de privacidade para macOS®:
  1. No seu Mac®, escolha o menu Apple® > Preferências do sistema, clique em Segurança e Privacidade e, em seguida, clique em Privacidade.
  2. Selecione Câmara/Microfone.
  3. Selecione a caixa junto a uma aplicação para permitir que a mesma aceda à câmara/microfone. Desmarque a caixa para desativar o acesso para essa aplicação. Se desativar o acesso para uma aplicação, ser-lhe-á pedido para ativar novamente na próxima vez que a aplicação tentar utilizar a câmara/microfone.

Svenska

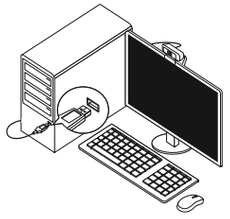
Steg 1. Placera din Model : JVCU100

Ställ JVCU100 på ett plant bord eller öppna basklämman för JVCU100 och montera den på skärmen. Justera basklämman så att den är stabil på skärmen.
Justera JVCU100 till din optimala visningsvinkel.



Steg 2. Anslut din Model : JVCU100

Anslut JVCU100 USB™-kabeln till din dator, Mac® eller Chromebook™.
När den röda indikatorn är helt tänd är JVCU100 klar att använda för videosamtal.



Steg 3. Starta ett videosamtal med din Model : JVCU100

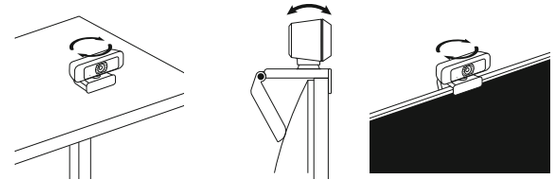
Kontrollera att dator, Mac® eller Chromebook™ har Internettjänst, och både du och personen du ringer upp måste använda ett videosamtalsprogram.
Välj rätt videoenhet och mikrofonenhet i inställningarna i videosamtalsprogrammet.

* JVCU100 tillhandahåller fullständiga HD 1080P videosamtal, med minst 2 megabit uppladdningshastighet.
* 1080p samtal kan påverkas av tillgänglig nätverksbandbredd, CPU-hastighet, typ av videosamtalsprogram osv.
* Stor kompatibilitet: Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™ m.fl.
* För Windows® 10:
  1. Gå till Start > Inställningar > Sekretess > Kamera/Mikrofon
  2. Välj en inställning för att tillåta att appar får tillgång till din kamera/mikrofon.
  3. Starta kameran/mikrofonen för appar.
* Sekretessinställningar för macOS® :
  1. På din Mac® väljer du Apple®-menyn > Systempreferenser, klicka på Säkerhet och sekretess, och klickar därefter på Sekretess.
  2. Välj Kamera/Mikrofon.
  3. Markera kryssrutan bredvid en app för att ge den tillstånd att komma åt kameran/mikrofonen. Avmarkera kryssrutan för att stänga av åtkomsten till appen. Om du stänger av åtkomsten till en app blir du ombedd att sätta på den igen nästa gång som appen försöker använda kameran/mikrofonen.

日本語

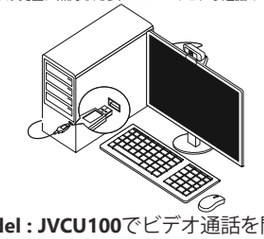
ステップ1：Model : JVCU100の配置

平らなテーブルの上にJVCU100を配置するか、JVCU100のクリップベースを開いて、モニターの上に取り付けます。モニターの上で安定するようにクリップベースを調整します。
最適な視野角になるようにJVCU100を調整します。



ステップ2：Model : JVCU100の接続

PC、Mac®、Chromebook™にJVCU100 USB™ケーブルを接続します。
赤色インジケーターライトが完全に点灯したら、JVCU100のビデオ通話の準備完了を表します。



ステップ3：Model : JVCU100でビデオ通話を開始する

PC、Mac®、Chromebook™がインタネットサービスを利用できることを確認してください。また、お客様とビデオ通話の相手方の両方が、ビデオ通話アプリケーションを使用する必要があります。
ビデオ通話アプリケーションの設定で、正しいビデオデバイスとマイクデバイスを選択してください。

* JVCU100は、最小2メガビット/秒のアップロード速度とフルHD 1080Pビデオ通話に対応しています。
* 1080pでのビデオ通話は、ネットワーク帯域幅、CPU速度、ビデオ通話アプリケーションの種類などの影響を受ける可能性があります。

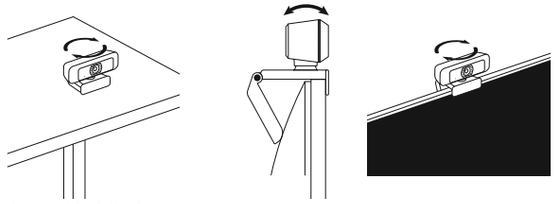
*Zoom™、Facebook™ Messenger、Skype™、Microsoft Teams™などとの幅広い互換性があります。

* Windows® 10の場合：
  1. スタート > 設定 > プライバシー > カメラ/マイクに移動します
  2. アプリがカメラ/マイクにアクセスできるようにするために、優先設定を選択します。
  3. アプリに対してカメラ/マイクをオンに切り替えます。
* macOS®のプライバシー設定：
  1. Mac®で、Appleメニュー > システム環境設定を選択し、セキュリティとプライバシーをクリックしてから、プライバシーをクリックします。
  2. カメラ/マイクを選択します。
  3. アプリがカメラ/マイクにアクセスできるようにするために、アプリの隣のチェックボックスを選択します。このアプリに対するアクセスを無効にするために、チェックボックスを選択解除します。アプリに対するアクセスを無効にした場合、アプリがカメラ/マイクを次回しようとするときに、もう一度有効にするように求められます。

繁中

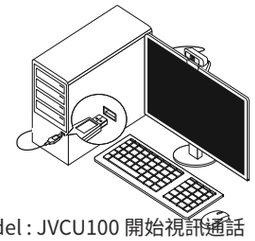
步驟1. 放置您的Model : JVCU100

將JVCU100放在平坦的桌子上或打開JVCU100支架底座將其放置於螢幕上方。您可調整支架角度，使其穩定置於螢幕上，並獲得最佳的攝影視角。



步驟2. 連接您的Model : JVCU100

將JVCU100的USB™線連接到您的電腦。等待紅燈亮起，即可準備使用JVCU100進行視訊通話。



步驟3. 使用Model : JVCU100 開始視訊通話

請先確認您的電腦已連接網路，您也需要事先安裝視訊通話軟體才可與他人進行視訊通話，並在該通話軟體的設定選項中，將視訊設備和麥克風設定為JVCU100。

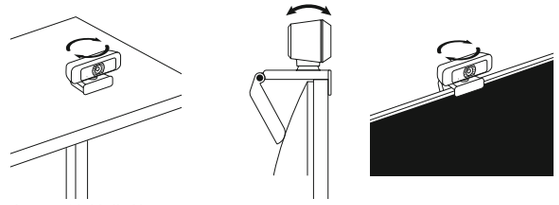
* JVCU100 提供高畫質1080P視頻通話，網路傳輸速度需至少2 Mbps以上。
* 通話品質可能會受到網路頻寬、CPU速度、視訊通話類型等其他外在因素影響。
* JVCU100具備廣泛的軟體相容性，可適用於 Zoom™，Facebook™ Messenger，Skype™，Microsoft Teams™ 等多種視訊通話軟體。

* 針對 Windows® 10 的設定:
  1. 開始 > 設定 > 隱私權 > 相機/麥克風
  2. 選擇允許應用程式存取您的相機/麥克風。
  3. 打開相機/麥克風。
* 針對 macOS® 的設定：
  1. 於螢幕左上角選擇蘋果選單列 >系統偏好設定，點擊「安全性和隱私權」，然後點擊「隱私權」。
  2. 選擇攝影機/麥克風。
  3. 勾選您所使用視訊軟體旁邊的選擇框，以允許其使用攝影機/麥克風。取消選擇框以關閉該軟體的使用權限。如果您關閉某個軟體的使用權限，下次該軟體再次嘗試使用您的攝影機/麥克風時，系統會要求您將其權限打開。

簡中

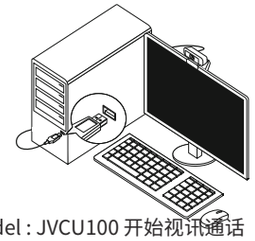
步骤1. 放置您的Model : JVCU100

将JVCU100放在平坦的桌子上或打开JVCU100支架底座将其放置于屏幕上方。您可调整支架角度，使其稳定置于屏幕上，并获得最佳的摄影视角。



步骤2. 连接您的Model : JVCU10

将JVCU100的USB™线连接到您的电脑。等待红灯亮起，即可准备使用JVCU100进行视讯通话。



步骤3. 使用Model : JVCU100 开始视讯通话

请先确认您的电脑已连接网络，您也需要事先安装视讯通话软件才可与他人进行视讯通话，并在该通话软件的设置选项中，将摄像头和麦克风设定为JVCU100

* JVCU100 提供高清1080P视讯通话，网络传输速度需至少2 Mbps以上。
* 通话质量可能会受到网络频宽、CPU速度、视讯通话类型等其他外在因素影响。
* JVCU100具备广泛的软件相容性，可适用于 Zoom™, Facebook™ Messenger, Skype™, Microsoft Teams™ 等多种视讯通话软件。

* 针对 Windows® 10 的设定:
  1.开始 > 设置 > 隐私 > 相机/麦克风
  2.选择允许应用访问您的相机/麦克风。
  3.打开相机/麦克风。
* 针对 macOS® 的设定：
  1. 于屏幕左上角选择苹果菜单 >系统偏好设置，点击「安全性和隐私」，然后点击「隐私」。
  2. 选择摄影机/麦克风。
  3. 勾选您所使用视讯软件旁边的选择框，以允许其使用摄像头/麦克风。取消选择框以关闭该软件的使用权限。如果您关闭某个软件的使用权限，下次该软件再次尝试使用您的摄像头/麦克风时，系统会要求您将其权限打开。

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(i) a copy of the original purchase invoice to verify your warranty

(ii) a product serial number

(iii) a description of the problem

(iv) customer's name, address, and telephone number

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